

Commissioners

M. Beth Trombold Thomas W. Johnson Lawrence K. Friedeman Daniel R. Conway

June 19, 2017

11

Official Investigations Inc. 3284 N. Bend Rd. Ste 310 Cincinnati, OH 45239

Case No. 17-1469-TP-CSS

Dear Complainant:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Cincinnati Bell Wireless. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary Tanowa Troupe, Acting Secretary Felecia D. Burdett, Acting Secretary

Enclosure TMT/tmn

> This is to certify that the images appearing are at accurate and complete reproduction of a case file document delivered in the regular course of business. Technician MM Date Processed JUN 192017