

FILE

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June 16, 2017

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PUCO – Docketing  
180 E. Broad St,  
Columbus, OH 43215

PUCO

**Case Number: 14-0413-GA-CRS**

Public Utility Commission of Ohio:

Frontier Utilities Northeast, LLC ("Frontier") is requesting a material change in the section A-6 of the renewal application form. Due to a change in our organization, our operations director "Ryan Thomason" is no longer part of Frontier Utilities. Included in this packet is a copy of page 4 of the renewal application form with the updated contact person for the Commission Staff to use in investigating customer complaints. Going forward, all informal complaints will be directed to "Roland Gonzalez". Please accept the copy of the renewal application form included in this packet as a confirmation of the change we requested.

Please feel free to contact me directly if you have any additional questions or concerns in this matter

Respectfully yours,

Roland Gonzalez

Customer Solutions

Direct line: 832-271-6648

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician MS Date Processed JUN 19 2017

**A-6 Contact person for Commission Staff use in investigating customer complaints:**

Name **Roland Gonzalez** Title **Compliance Manager**  
Business address **5120 Woodway, Ste 10015, Houston TX 77056**  
Telephone No. **(832)-271-8648** Fax No. **(877) 391-1584** Email Address **Complaints.ne@frontierutilities.com**

**A-7 Applicant's address and toll-free number for customer service and complaints**

Customer service address **5120 Woodway, Ste 10015, Houston TX 77056**  
Toll-Free Telephone No. **(877) 437-7442** Fax No. **(877) 391-1584** Email Address **Solutions@frontierutilities.com**

**A-8 Provide "Proof of an Ohio Office and Employee," in accordance with Section 4929.22 of the Ohio Revised Code, by listing name, Ohio office address, telephone number, and Web site address of the designated Ohio Employee**

Name **Capitol Corporate Services** Title **Statutory Agent**  
Business address **4568 Mayfield Rd, Suite 204, Cleveland, OH 44121**  
Telephone No. **800-345-4647** Fax No. **N/A** Email Address **N/A**

**A-9 Applicant's federal employer identification number** **45-5436191**

**A-10 Applicant's form of ownership: (Check one)**

- |  |   |
|--|---|
| <input type="checkbox"/> Sole Proprietorship                 | <input type="checkbox"/> Partnership                                |
| <input type="checkbox"/> Limited Liability Partnership (LLP) | <input checked="" type="checkbox"/> Limited Liability Company (LLC) |
| <input type="checkbox"/> Corporation                         | <input type="checkbox"/> Other                                      |

**A-11 (Check all that apply) Identify each natural gas company service area in which the applicant is currently providing service or intends to provide service, including identification of each customer class that the applicant is currently serving or intends to serve, for example: residential, small commercial, and/or large commercial/industrial (mercantile) customers.** (A mercantile customer, as defined in Section 4929.01(L)(1) of the Ohio Revised Code, means a customer that consumes, other than for residential use, more than 500,000 cubic feet of natural gas per year at a single location within the state or consumes natural gas, other than for residential use, as part of an undertaking having more than three locations within or outside of this state. In accordance with Section 4929.01(L)(2) of the Ohio Revised Code, "Mercantile customer" excludes a not-for-profit customer that consumes, other than for residential use, more than 500,000 cubic feet of natural gas per year at a single location within this state or consumes natural gas, other than for residential use, as part of an undertaking having more than three locations within or outside this state that has filed the necessary declaration with the Public Utilities Commission.)