

Houston, TX 77210-4911

### **DO NOT DISCARD:**

Important Natural Gas Aggregation Information Enclosed.

Welcome to the Sandy **Township Aggregation** Program.

# This notification is in regards to your gas service at:

Sample Address Sample City, OH ZIP

June 26, 2017



Dear Sample Customer,

In November 2015, Sandy Township voters authorized the creation of a natural gas aggregation program. Your community has selected Constellation NewEnergy-Gas Division, LLC ("Constellation") as the preferred supplier. Constellation will provide a 12 month program that offers a fixed rate of \$3.45 per Mcf beginning with your August 2017 meter read cycle (or first available meter read thereafter) through your July 2018 meter read cycle. This program has the option to receive a Variable Price (NYMEX last day settlement price for the applicable month plus an adder of \$0.158/Mcf). You must contact Constellation to request the Varible Price option.

## You're Automatically Enrolled

There is no cost to enroll. Enrollment is automatic for those who are eligible, but participation is voluntary. You may opt-out of this program without penalty at any time for any reason by providing notice to Constellation. Please see the enclosed terms and conditions for full details of the program.

### **How To Opt-Out**

If you do not want to be automatically enrolled in the aggregation program, please respond with one of the options below by July 17, 2017:

- 1. **Mail:** Return the form below in the pre-addressed stamped envelope
- 2. Phone: Call Constellation at 844-878-8017
- 3. Web: Visit www.constellation.com/ oh-sandytwp

We look forward to providing this program. Sincerely,

> Kevin Klages SVP Mass Markets Constellation

Sandy Township

# To learn more:





The rate provided will NOT include taxes, Dominion distribution or other Dominion fees, charges or credits. If you are already enrolled with another natural gas supplier, a cancellation fee may apply to end your agreement with that supplier. The General Terms and Conditions govern your participation in the Program. Please do not contact the community. If you have additional questions about this offer, contact Constellation. Ohio Supplier

<u>22</u>	Sample Customer SAMPLE ADDRESS SAMPLE CITY, OH ZII	P
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I do not want to participate in the Sandy Township Natural Gas Aggregation Program.				
Phone Number Cell Work Home	Opt-Out Code			
Service Address: Sample Address Sample City, OH ZIP	Dominion Account Number  Signature Date	·		

#### **GENERAL TERMS AND CONDITIONS**

- 13. Delivery Point and indemnification obligations. 0 000 mmd0 mm rad 0 mm

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# IN THE EVENT OF AN EMERGENCY OR SERVICE INTERRUPTION, CONTACT YOUR UTILITY AT:

Utility Name	Utility Abbreviation	Contact Number
	0 0 0 00 0	00 0 0 0 0 0 0 00 0 0 0
00 0 0 0 0 0 0 0 000 0 00 00 0 0 0 0 0 0		



# **Natural Gas Aggregation Opt-Out Frequently Asked Questions**

## Q: What is aggregation?

**A:** Under governmental aggregation, local officials bring the community together for group purchasing power. The community benefits by receiving competitively-priced natural gas from a retail natural gas supplier certified by the Public Utilities Commission of Ohio.

### Q: How is my community able to choose a certified natural gas supplier on my behalf?

A: Residents voted to allow the community to negotiate a contract with a natural gas supplier on their behalf.

#### Q: How do I enroll?

A: Eligible residential or small business customers will be automatically enrolled.

### Q: Who is eligible for the aggregation program?

**A:** Most residential and small business customers residing within the community receiving natural gas from the local utility are eligible (local utilities include: Dominion East Ohio Gas, Columbia Gas of Ohio, Vectren Energy Delivery of Ohio, and Duke Energy Ohio).

### Q: Who is not eligible?

A: Residential and business customers who are not eligible for automatic enrollment in the program include:

- A customer that is not located within community boundaries.
- Percentage of Income Payment Program (PIPP) customers.
- A customer who is under contract with another natural gas provider.
- A customer who has a special contract with the natural gas utility company.
- Customers who are behind on their payments to the utility.
- A mercantile customer that has not provided consent to join the program. "Mercantile customer" means a commercial or industrial customer if the natural gas consumed is for non-residential use and the customer consumes more than 500 Mcf per year or is part of a national account involving multiple facilities in one or more states.

#### Q: Does it cost to enroll?

**A:** No. Constellation does not charge any enrollment or switching fees.

# Q: When will I see my new rate?

**A:** You can expect to see the new rate one to two billing cycles following your enrollment in the program. Please note: supply rates do not include taxes, delivery service charges or other utility fees.

### Q: Who will bill me for natural gas?

A: You will continue to receive one monthly bill from your local utility.

### Q: Can I still have my payment automatically deducted from my checking account as I do now?

**A:** Yes, how you pay your natural gas bill will not change.

### Q: Who is responsible for delivery of natural gas to my home or business?

**A:** Your local utility company will continue to deliver natural gas to your home or business.

# Q: Who do I call if I have a problem with my natural gas service?

A: To report service problems, a gas leak and for billing questions, contact your local utility company.

### Q: What if I have already selected another supplier?

**A:** Based on the records provided by the utility, we assumed you are not with another supplier. However, if you recently signed up with a new supplier, carefully review the terms and conditions of that agreement before proceeding as your ability to terminate early with that supplier may be restricted.

Q: Is there an early termination fee for leaving the program outside of the 21 day opt-out period?

**A:** No, there is no early termination fee.

### Q: Who do I contact if I have additional questions about this offer?

A: If you have additional questions about the program, please contact Constellation.

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**Commission of Ohio Docketing Information System on** 

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in

Case No(s). 16-2228-GA-GAG

Summary: Opt-Out Notice electronically filed by Ms. Amy Garrett on behalf of Sandy Township