BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

| In the Matter of the Annual Report of |) | |
|---------------------------------------|---|-------------------------|
| Service Disconnections for Nonpay- |) | Case No. 17-1069-GE-UNC |
| ment Required by Section 4933.123, |) | |
| Revised Code. |) | |
| | | |

REPORT ON SERVICE DISCONNECTIONS FOR NONPAYMENT OF COLUMBIA GAS OF OHIO, INC.

Pursuant to the Commission's Entry in this docket, dated May 3, 2017, Columbia Gas of Ohio, Inc., files the attached Report on Service Disconnections for Nonpayment.

Respectfully submitted by,

COLUMBIA GAS OF OHIO, INC.

/s/ Stephen B. Seiple

Stephen B. Seiple, Counsel of Record

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COLUMBIA GAS OF OHIO, INC.

CERTIFICATE OF SERVICE

The Public Utilities Commission of Ohio's e-filing system will electronically serve notice of the filing of this document on the parties referenced on the service list of the docket card who have electronically subscribed to the case. In addition, the undersigned hereby certifies that a copy of the foregoing document is also being served via ordinary U.S. Mail, postage prepaid on the 15th day of June, 2017 upon the parties listed below.

Office of the Ohio Consumers' Counsel 10 West Broad Street, Suite 1800 Columbus, Ohio 43215-3485

/s/ Stephen B. Seiple

Attorney for **COLUMBIA GAS OF OHIO, INC.**

Annual Report of Service Disconnections for Nonpayment Information for 12-month period ending May 31, 2017 Required by R.C. § 4933.123

(a) Total number of service disconnections for nonpayment and the total dollar amount of unpaid bills represented by each disconnection.

| Date | Number of Ser- | Total dollar |
|----------------|-----------------|----------------------|
| | vice Disconnec- | amount of unpaid |
| | tions for Non- | bills represented by |
| | payment | each disconnection |
| June 2016 | 9,332 | \$4,547,606 |
| July 2016 | 9,746 | \$4,083,861 |
| August 2016 | 7,916 | \$3,723,095 |
| September 2016 | 7,578 | \$2,890,737 |
| October 2016 | 6,402 | \$2,115,753 |
| November 2016 | 4,144 | \$1,254,613 |
| December 2016 | 2,443 | \$642,071 |
| January 2017 | 4,266 | \$1,494,640 |
| February 2017 | 6,170 | \$2,273,558 |
| March 2017 | 6,355 | \$3,081,014 |
| April 2017 | 8,855 | \$4,102,794 |
| May 2017 | 9,740 | \$4,439,036 |

(b) Total number of final notices of actual disconnection issued for service disconnections for nonpayment and total dollar amount of unpaid bills represented by such notices.

| Date | Total number of | Total dollar amount |
|----------------|-------------------|------------------------|
| | final notices of | of unpaid bills repre- |
| | actual disconnec- | sented by such no- |
| | tions for service | tices |
| | disconnections | |
| | for nonpayment | |
| June 2016 | 57,905 | \$16,836,647 |
| July 2016 | 37,673 | \$11,972,233 |
| August 2016 | 44,297 | \$11,275,433 |
| September 2016 | 39,470 | \$11,265,964 |
| October 2016 | 39,031 | \$9,669,421 |
| November 2016 | 37,435 | \$9,374,197 |
| December 2016 | 48,528 | \$12,120,389 |
| January 2017 | 89,024 | \$21,075,757 |
| February 2017 | 120,527 | \$30,529,595 |
| March 2017 | 91,575 | \$24,806,955 |
| April 2017 | 80,003 | \$21,541,812 |
| May 2017 | 71,638 | \$18,972,178 |

(c) Total number of residential customer accounts in arrears by more than 60 days and the total dollar amount of such arrearages.

| D. | m . 1 1 | m · 1 1 11 |
|----------------|----------------|----------------|
| Date | Total number | Total dollar |
| | of residential | amount of such |
| | customer ac- | arrearages |
| | counts in ar- | |
| | rears more | |
| | than 60 days | |
| June 2016 | 97,256 | \$34,670,545 |
| July 2016 | 88,370 | \$31,996,415 |
| August 2016 | 88,046 | \$29,679,126 |
| September 2016 | 84,507 | \$27,514,939 |
| October 2016 | 82,896 | \$27,076,460 |
| November 2016 | 89,518 | \$29,990,425 |
| December 2016 | 91,314 | \$31,466,136 |
| January 2017 | 56,782 | \$30,095,429 |
| February 2017 | 74,769 | \$28,942,872 |
| March 2017 | 92,336 | \$29,653,163 |
| April 2017 | 85,238 | \$28,821,569 |
| May 2017 | 82,801 | \$27,371,834 |

(d) Total number of security deposits received from residential customers and the total dollar amount of each deposit.

| Date | Total number | Total dollar |
|----------------|--------------|----------------|
| | of security | amount of each |
| | deposits re- | deposit |
| | ceived from | |
| | residential | |
| | customers | |
| June 2016 | 11,439 | \$427,245 |
| July 2016 | 11,166 | \$422,560 |
| August 2016 | 13,645 | \$518,705 |
| September 2016 | 13,594 | \$517,177 |
| October 2016 | 16,441 | \$700,528 |
| November 2016 | 17,911 | \$779,854 |
| December 2016 | 16,799 | \$697,552 |
| January 2017 | 19,025 | \$778,684 |
| February 2017 | 19,482 | \$945,366 |
| March 2017 | 16,563 | \$685,503 |
| April 2017 | 12,108 | \$472,836 |
| May 2017 | 13,378 | \$495,163 |

(e) Total number of service reconnections.

| Date | Total number |
|----------------|----------------|
| | of service re- |
| | connections |
| June 2016 | 4,452 |
| July 2016 | 4,581 |
| August 2016 | 4,612 |
| September 2016 | 4,871 |
| October 2016 | 7,664 |
| November 2016 | 8,979 |
| December 2016 | 4,916 |
| January 2017 | 3,471 |
| February 2017 | 4,252 |
| March 2017 | 4,446 |
| April 2017 | 4,849 |
| May 2017 | 4,706 |

(f) Total number of residential customers.

| Date | Total number |
|----------------|----------------|
| | of residential |
| | customers |
| June 2016 | 1,306,028 |
| July 2016 | 1,300,037 |
| August 2016 | 1,296,991 |
| September 2016 | 1,296,797 |
| October 2016 | 1,299,877 |
| November 2016 | 1,310,704 |
| December 2016 | 1,324,643 |
| January 2017 | 1,329,980 |
| February 2017 | 1,329,760 |
| March 2017 | 1,329,699 |
| April 2017 | 1,325,946 |
| May 2017 | 1,319,436 |

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Case No(s). 17-1069-GE-UNC

Summary: Annual Report on Service Disconnections for Nonpayment electronically filed by Cheryl A MacDonald on behalf of Columbia Gas of Ohio, Inc.