

NE
FILE

Ohio

**Public Utilities
Commission**

17-1435 EL-CSS
Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

2017 JUN 12 PM 2:32

Formal Complaint Form

PUCO

Matt and Allison Kubitza
Customer Name (Please Print)

12889 Williamsburg Ave. NW
Customer Address

Uniontown OH 44685
City State Zip

Against

110068930533
Account Number

SAME
Customer Service Address (if different from above)

Ohio Edison
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

On May 3rd 2017 Ohio Edison had a underground conductor fail (open neutral) and send double the amount of voltage into my homes electrical system, ruining many appliances and electronic throughout my home. Ohio Edison claims that they are not liable for property damage due to the tariffs they have in place with you (PUCO). If they did not install the conductors correctly(right depth, bedding, fill,), maintain correctly it would cause this to happen over time. I was told by a retired linesman that the life expectancy of the undergrounds are 25-40 years. Their wires feeding my house are at least 31 years old. What is their preventative maintenance program for underground conductors? I see their above ground are supposed to be visually inspected at least once every 5 years(OAC 4901:1-10-27). He also told me that there have been numerous problems in my area with the undergrounds. This all leads me to believe that they had/have a problem, know about it, and did nothing/ not enough to fix it causing my property damage. A side note, I can not believe that you would have a tariff in place with any utility that would exonerate them of any liability when the customer(the people the government is supposed to protect) had no way to prevent the for profit utilities property to fail. This is ludicrous!

Referance:MKUB0516171X

Matt Kubitza
Signature

Home (330)595-8058 Cell(330)608-5577
Customer Telephone Number

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Technician AW Date Processed 6/12/17