FILE

Public Utilities Commission of Ohio

180 East Broad Street

Columbus, Ohio 43215

5/11/17

To whom it may concern,

Regarding AEP Case number 16-1852-EL-SSO. I feel increasing The Customer Charge portion of the bill reflects an unwarranted profit grab to pad the pockets of AEP and stifle the need for efficiency and competitiveness. The compensation for a public utility should come from the sale of services provided. Not some arbitrary fees that create a guarantee of profitability without hard work, planning and smart decisions. The percentage of increases is surely unreasonable. Cost of living raises for retirees are flat, yet AEP wants to slam them with higher utility bills. AEP should be developing a modern comprehensive plan to divest from coal, produce more renewal energy, build the next generation grid and give customers an incentivized path to reduce their expenses by taking personal energy efficiency measures. High flat fees do not provide incentives to save when you can't reduce that flat fee by investing in energy efficiency.

Don't give them a handout at the expense of seniors who will soon be 33% of all Americans. Make them earn it.

Thank you.

Mike Berta

(614) 216-0123

309 E. Dunedin Rd Columbus, OH 43214

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician Date Processed MAY 2 2 2007

Public Utilities Commission of Ohio

180 East Broad Street

Columbus, Ohio 43215

5/11/17

÷

To whom it may concern,

Regarding AEP Case Number 16-1852-EL-SSO. I feel increasing The Customer Charge portion of the bill reflects an unwarranted profit grab to pad the pockets of AEP and stifle the need for efficiency and competitiveness. The compensation for a public utility should come from the sale of services provided. Not some arbitrary fees that create a guarantee of profitability without hard work, planning and smart decisions. The percentage of increases is surely unreasonable. Cost of living raises for retirees are flat, yet AEP wants to slam them with higher utility bills. AEP should be developing a modern comprehensive plan to divest from coal, produce more renewal energy, build the next generation grid and give customers an incentivized path to reduce their expenses by taking personal energy efficiency measures. High flat fees do not provide incentives to save when you can't reduce that flat fee by investing in energy efficiency.

Don't give them a handout at the expense of seniors who will soon be 33% of all Americans. Make them earn it.

Thank you,

Lynn Berta

(614) 216-0123

309 E. Donedin Rd. Columbus, OH 43214

Lynn Berte

Public Utilities Commission of Ohio

180 East Broad Street

Columbus, OH 43215

May 15th, 2017

Re: Case Number 250 16-1852-EL-S50

We are opposed to AEP's plans to increase the customer's planned increase and would like to see you increase your renewable energy programs for a more sustainable future.

Richard W. Owens

540 E Dunedin Dr.

Columbus, OH 43214

Public Utilities Commission of Ohio

180 East Broad Street

Columbus, OH 43215

May 15th, 2017

Re: Case Number Ca

We are opposed to AEP's plans to increase the customer's planned increase and would like to see you increase your remember energy programs for a more sustainable future.

Andrew G. Cawthon

540 E Dunedin Dr.

Columbus, OH 43214

 Cuse 16-1852-EL-SSO
Dear Sirs,
I am opposed to AEP increasing our charges by three times. We would file to see you find other mens to support your coal fee increase.
aprior of your customers and honoring your committeent to
 Jenni Metz
Columbus, OH 43214

5-WW

Rel. AEP COSA # 16-1852. ELASSO
Public Utilities Comssion & DH

Don't raise My rates, !

Hyphamie Frost

V

Mrs. Stephanie Frost 127 Fallis Rd. Columbus, OH 43214-3725

PUCO, CUSE 161852 ELS60 I in no way want AEP to increase customer charge by more than 3 times. They should be increasing their renewable and energy efficient programs, rather than charge customers more.

Nick Reed 115 Brevoort Rd. Columbus, 0445214 304 East Torrence Rd Columbus, Ohio 43214

May 11, 2017

I recently learned that the "Customer Charge" on our electric bill will increase from \$8.40 per month to \$13.40 per month, and then to \$18.40 per month in 2018. So by next year we will be paying a 119% increase – an extra \$120 per year. I understand that AEP has 1.5 million customers in Ohio. If so, this increase will provide an extra \$180 million per year to AEP.

AEP should plan ahead and keep up with the changing energy environment, rather than recover its fixed costs by tacking 119% increases onto customer bills!

Susan Litton (ast# 16-1852-EL-550)

304 East Torrence Rd. Columbus, Ohio 43214

May 11, 2017

I am opposed to the proposed increase in AEP's "customer charge."

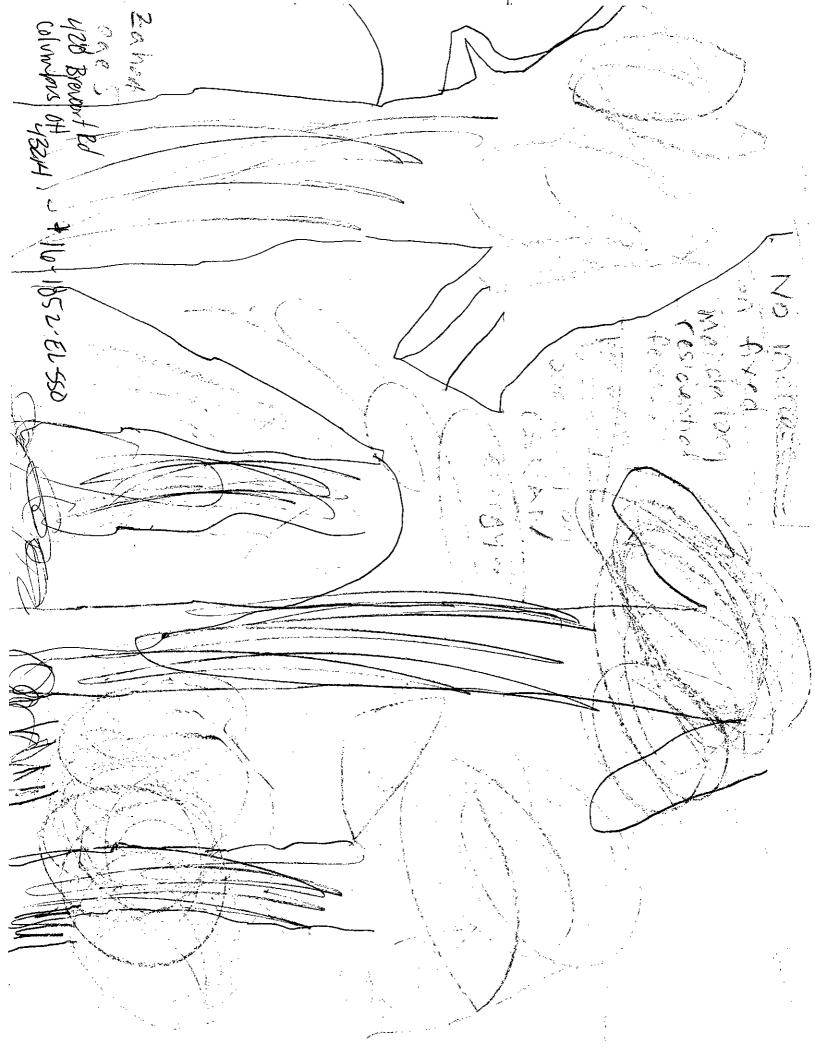
An extra \$120 per year is affordable to some, but a hardship to many.

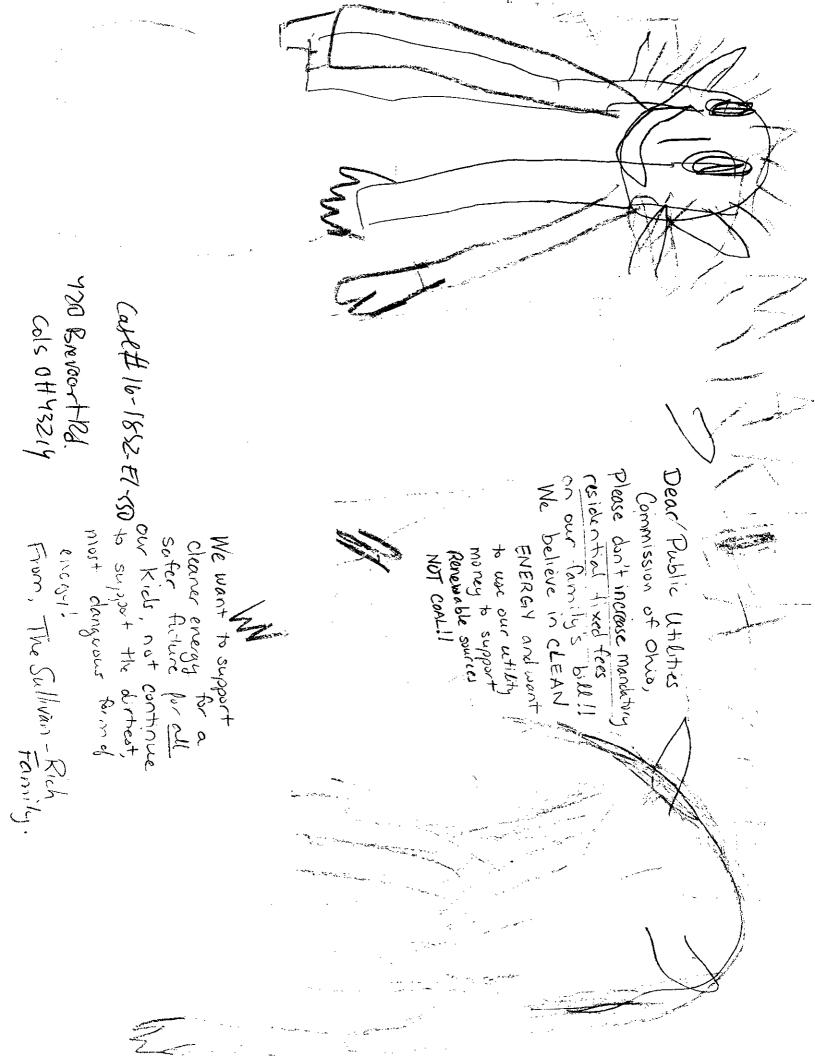
Please move with the times and find a financial structure that can accommodate customers who generate their own electricity through renewable sources. Don't penalize your customers because some have had the initiative to install solar panels.

Mitchell Imhoff

mitable Inhoff

Case# 16-1852-EZ-550





William Welch 396 Brevoort Road Columbus OH 43214-3828 May 11, 2017

Public Utilities Commission of Ohio 180 East Broad Street Columbus OH 43215

re: AEP case number 16-1852-EL-SSO

Asheld

I am not in favor of an additional increase in the costs for my electrical service.

Even though the increase for the "customer charge" portion of my service bill will be phased in over a two year period, the change from \$8.40/month to \$13.40/month and finally \$18.40/month in 2018 is outrageous – this is an increase of nearly %120!

This is a fixed and not a usage based charge and is in addition to the other charges I pay above and beyond my actual usage which is the "generation charge". The other charges, "transmission service", "distribution service", "retail stability rider", "deferred asset phase-in rider" and "power purchase agreement rider" are also a significant cost for me.

The increase of the "customer charge" comes on top of the latest increase for the "power purchase agreement rider" which also increased an outrageous amount of %33.

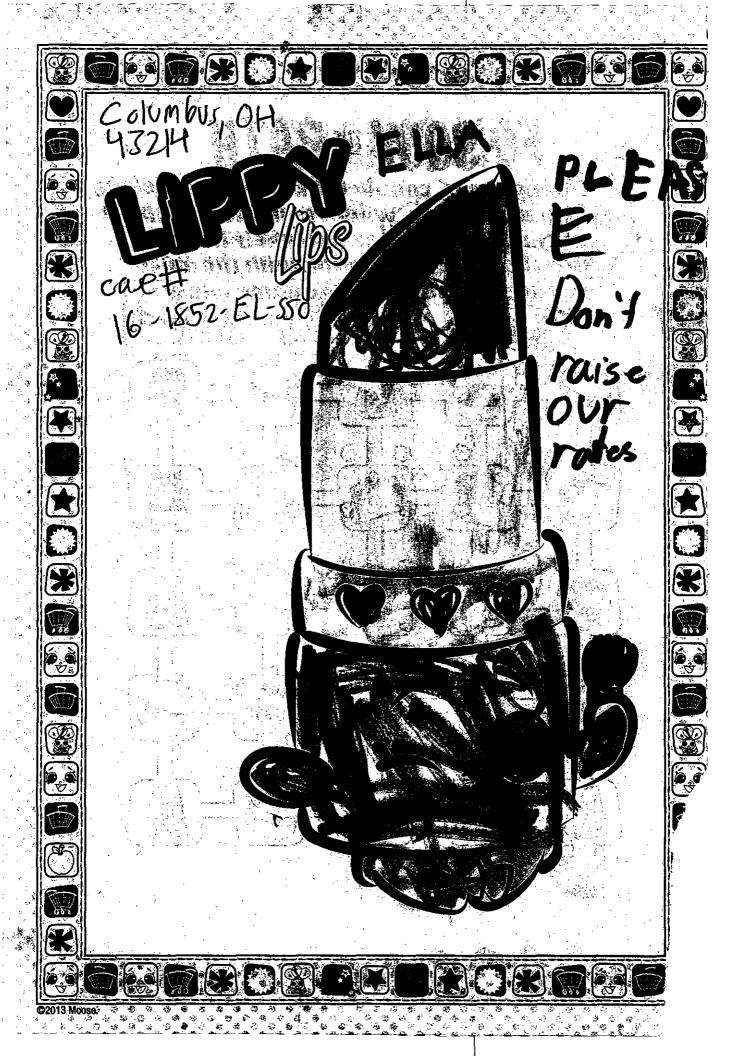
Please consider not approving this AEP increase but please continue with efforts to encourage cost reductions and changes to renewable energy sources away from coal. Additionally all charges should be base on usage if we are to incent the consumer to be frugal with energy consumption.

√Jason Rawe ↓ 26 Piedmont Rd ↓ Jolumbus, OH 43214 Mav 11, 2017

To Whom It May Concern.

mextremely concerned about the proposed substantial increase in fees for my electric bill going forward. I understand that businesses need to increase costs to keep up with inflation but the proposed 119% increase is so extreme and inconsiderate toward your customers that it leads me to believe that your organization, not even remotely in touch with reality. It's sad to think that the greediness of a few influential groups car cause such great amounts of struggle and anguish for so many people. If you all had any real competition your organization would be bankrupt. I hope you think about how irresponsible your proposal reality is. Playbe this is a chance for your organization to reflect and reach out to customers and develop a shared goal and means for achieving them. As a homeowner I am sensitive to all the various costs that I must incur throughout the year and knowing that I have little control over the rate I pay for the basic ability to obtain electricity to my nome makes me sick. I am unwilling to fund your increase which will allow your organization to be more profitable and reckless with our environment. I promise to oppose AEP and PULO going forward if this type of increase is allowed.

Foretely, foret 16-1852 - EL-50



391 Piedmont Road

Columbus, OH 43214

10 May 2017

Public Utilities Commission of Ohio

180 East Broad Street

Columbus, OH 43215

Dear Commission,

I am deeply concerned about the potential customer charge increase on my electric bill. I am a senior citizen, and soon to retire. I will be on a fixed income, this will affect me greatly. I want to do more with my home, which was built in 1929 to make it more efficient. This increase in customer charge is not fair. Already, I keep my furnace at a low temperature in the winter.

Please consider the impact this increase will have on consumers.

This letter is in regards to AEP Case number 16-1852-EL-SSO.

Sincerely

Paul J. Jacobs

7 1

1

Public Utilities Commission of Ohio 180 East Broad Street Columbus OH 43215

To Whom It May Concern:

I am writing to oppose AEP's proposed increase of its mandatory residential fixed fees. The case number is 16-1852-EL-SSO.

I strongly support the development of clean, renewable energy sources, and hope that Ohio will move away from our reliance on coal. I also support incentives for consumers to invest in more energy-efficient appliances and energy-saving practices. The increased upfront customer charge will allow AEP to continue with "business as usual" rather than responding to market forces that will help move our energy production into the future.

I also am concerned about the impact of this fee increase on families with limited resources and/or fixed incomes.

Thank you,

Linda Bollas

188 E. Dunedin Road Columbus, Ohio 43214 Public Utilities Commission of Ohio 180 East Broad Street Columbus OH 43215

To Whom It May Concern:

I am writing to oppose AEP's proposed increase of its mandatory residential fixed fees. The case number is 16-1852-EL-SSO.

I strongly support the development of clean, renewable energy sources, and hope that Ohio will move away from our reliance on coal. I also support incentives for consumers to invest in more energy-efficient appliances and energy-saving practices. The increased upfront customer charge will allow AEP to continue with "business as usual" rather than responding to market forces that will help move our energy production into the future.

I also am concerned about the impact of this fee increase on families with limited resources and/or fixed incomes.

Thank you,

Jim Bollas

188 E. Dunedin Road

1-2.3-14

Columbus, Ohio 43214

Dear Public Utilities Commission of Ohio,

I would like to draw to your attention to the changes in the fixed rate charges. It is vital that we transition to cleaner energy and more efficient energy. If we transition to the fixed rate changes, my family will not be able to continue our current lifestyle. When companies turn to big fixed fees, I am unable to contribute to new energy efficient appliances or invest in solar energy companies. This is taking away my choice and going in the opposite direction regarding efficiency and clean energy. Please consider not increasing the fixed fees, so that my family can continue to have an incentive to conserve energy and purchase more energy efficient appliances. The AEP case number is 16-1852-EL-SSO

Best Regards, Katie Vargo

columbus, of 4321

Dear Public Utilities Commission of Ohio,

I would like to draw to your attention to the changes in the fixed rate charges. It is vital that we transition to cleaner energy and more efficient energy. If we transition to the fixed rate changes, my family will not be able to continue our current lifestyle. When companies turn to big fixed fees, I am unable to contribute to new energy efficient appliances or invest in solar energy companies. This is taking away my choice and going in the opposite direction regarding efficiency and clean energy. Please consider not increasing the fixed fees, so that my family can continue to have an incentive to conserve energy and purchase more energy efficient appliances. The AEP case number is 16-1852-EL-SSO

Best Regards,

Craig Vargo

266 E. DUNGDINRD columbus, on 43214

 Public Utilities Commission of Othio
 180 East Broad Street
 Columbus OH 43215
 To thox it may concern:
I write regarding AEP cax number 16-1852-1E1-550 and to oppose AEP's rete increase.
A 1199 marge to the flet for not only disproportionally affects the powr, but it is also an inefficient use of our resources as a society. Additional money being spect on non-renewable energy sources is the last thing we need.
 Thank you,
Kint Jen
Kristen Leus 476 aklad Park Avr. Columbus, Off 43214

	Poblic Utilities Commission of Otto
,	180 Earl Broad Street
	Columbus, OH 43215
	To those it may concern:
	T ()): A 50 16 - 1857
	I write regarding AEP case number 10-1852-EL-550 and to appose the proposed customer change increase that AEP
	is trying to impose.
	A 1198 increas on the flat fee not only disproportunity
	affect the poor, but it is an inclineact use of our
, ,,	resources as a society. Additional money being spet on
	non-rejectede energy sources is the lost thing we need.
	Thank you,
	Matthe Jewi
	Matheu Leus
	Columbus, OH43714
	CONTINUES Q HADAIA
<u> </u>	

γ.

. .

. . . .

/ / /

Public Utilities Commission. AEP Case Number 16-1852-EL-550

As a family member yourself you most likly live on a budget that is used to live the best life possible. I to ama family member on a limited budget that is trying to live the best life possible. Everytime you raise your prices to Pad your lifestyle mine (and my family) goes down. Greed is not a very good quality to have, when will it stop? Why we you against families trying to make ends meet? I think that it is a great, idea to invest in renewable energy. Don't you? (#) Renewable energy means you can keep your job longer. That coal might last a bit longer. We might be able to breath freshat again maybe even slow. global warming. Wheet is wrong with doing that? Please let me have an easier choice when it comes to my ability to use clear energy. Open your heart, let me out of my chains that continue to get Heliter, Let me and my family live a little better # just like yours, we are all human and degerve to be treated better.

479 Oakland Park Ave 43214

May 11,2017 So Whom it may concern: Re: AEP Case Number 16-1852-EL-550 I am semi retired and live on a rixed income with Social security of work part Udont feel anos should be Increase With Lixed note charge, these in groderies, medications, Ittlie Sagottetler 2015, Ohjo 73214 in Rd.

.

A personal note...

Regarding AEP CASE 16-1852-EL-550
ð U
I am on a fixed income
(Said Security) and I cannot
be needed & dimed by AEP
or anyone else. I am happy
to conserve energy, but AEP's
new proposed few have
nothing to do with consumption.
Please step the mandatory fee
increase:
Im William
406 Oxkland Park Ave
Col. OH 43214

5-11-17	
Public, Otion Com	minoion) of Ohio
Public Utilities Com 180 East Broad	Stroot
Columbus, OH 436	7.15
Cocompany One 100	
Re: 110-	1852-86-550
	TOUA CK SSO
To Whom It ma	14 Con 002 201
To Whom It mo	of Correction.
T have + 0	to all the
AGP 10 acrossials	aunes siat
AEP is considered the "customer cha	119% T
Delieve this is un	100 mal
LINO DAMA O LINO	du bardation
will cause a un	Cast raccords
on consumer.	1 .
on the we wa	ising of Ohio.
	0
Carre	De Rolles
Caco	556 Riedmont Ld
	556 Piedmont Rd Columbus, OH 43214
	43617
\	

Public Utilites Commission of Otio,

I am against this fixed fee increase not because my family Counse the it. I am against a mandatory fee going towards supporting fossil fuels. I personally have suffered from asthma to some degree my entire like and I will not support anything that will lead to pollutin in the air that will effect my children. It you want More Money from me, make it to support progress and clean energy. Not to pap up Coal. This letter is in reguards to AEPlase number 16-1852-El-550

Horn Kahman 359 Piedmont Rd Columbus, OH 43214 To Whom it may concern-PUCO RE: AEP case number 16-1852-EL-550

I am writing this letter in response to my recent awareness of AEP's proposal to include a residential fixed rate fee on our energy bills. This is not acceptable as it doesn't allow for the customer to control their bill - for example, purchasing energy efficient appliances or conserving energy. Neither does a fixed rate fee accurately reflect a charge consistent with how much energy was actually used.

I am opposed to a fixed rate charge and would encourage atternate means to cover costs in this rapidly changing energy landscape.

Sue Merriman 102 E. Dunedin Rd. Columbus OH 43214 Clean energy is important to my family.

Please allow us to make efficient chaices

without toolarse fixed fees.

Matt Geiser
435 Brevoort Rd
Columbus, OH
43214

Coss#16 1852 El it Wan PULKU food und chro

1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Case# 16-1852-EL-550
I um writing this little
to The public bilities commistra
because I disagree with wills
attempt to inivide my wanthy
clitother Charge. I do not want to
pay for their bad decisions It is
not right. I hope that this income
and those or my weighboir are
heard and theen into unsideration.
Thanks.
Plus Genis
329 Hrden Rol
Co7m: bus 04 43214

Public Utilities Commission of Ohio 180 E. Broad St. Columbus, OH 43215

To Whom It May Concern:

I am writing to oppose the increase in Customer Charges being proposed by AEP (case # 16-1852-EL-SSO). This is yet one more burden for lower-income citizens at a time when we should all be working to help even the playing field for those living close to the limits of their income. My husband and I are retired and watch with trepidation the hollowing out of what had appeared to be our excellent savings for retirement. We pay AEP twice a month, once for ourselves and once for our son, who is disabled. This type of charge is out of our control, since being more economical in our use of energy will not reduce it. We would encourage AEP to join the bandwagon for encouraging improvements in energy efficiency, both among their customers and in their own means of production.

Sincerely,

Agnes L. Kinschner

. Agnes L. Kinedmer

386 Arden Rd.

Columbus, OH 43214

Cos # 16- 1852-ELSSO 5/11/17 602 Avden Rd Columbus OH 43214 1 IT MAN CONCERN AT AEP -(WANT YOUR COMPANY tO CONTINUE TO PROVIDE EXCELLENT SERVICE, THE KIND I HAVE APPRECIATED FOR MANY YEARS NOW. 1 ALSO CHANT AEP TO BE A PROFITABLE AND PROSPEROUS COMPANY. 1 ALSO WANT AEP tO BE A THOROUGHLY RESPONSIBLE COMPANY AND INVEST IN R+D OF THE CCEANEST ENENGY POSSIBLE. LASTLY (WANT AEP TO DO THESE THINGS WITHOUT INCREASING MY CUSTOMER CHANGE! JAMES MIGCIA

O write to you regards the customer charge in crease the intendr to ack the commission for. I appose this charge. Money spent on fixed fees reduces my families abilities to save for smarter energy savings optims in my home. Phase deny ter this rate change.

Mank you -Chymne Straini i 932 Arden Rd. (olumbus, 0th 43214

AZP CUSEH 16-1852-EC-550

May 11, 2017

To: Public Utilities Commission of Ohio

180 East Broad Street

Columbus, Ohio 43215

I am writing this to object to the increase in mandatory fixed residential fees called the 'customer charge' from a current \$8.40 per month to an increase of \$13.40 per month, and then in 2018 another increase of \$18.40 per month. This is an outrageous increase of 119%. My husband and will retire in 1 year and will be on a fixed income, and this will increase our utility expenses when our healthcare costs will also be increasing. I know that there are many citizens who also cannot afford this increase.

It makes sense for AEP to invest in alternate forms of energy instead of using coal.

I know that solar and wind power are viable alternative sources of power, and perhaps investment in these would move us away from our reliance on coal. Workers in the coal industry need retraining in good jobs and support by state and federal government.

Ganice D Hauenstein Cusc # 16-1962-EL-550

193 Arden Road

Columbus, Ohio 43214

Public Utilities Commission of Ohio 180 E. Broad St. Columbus, OH 43215

To Whom It May Concern:

Re: AEP case # 16-1852-EL-SSO

Please to NOT increase our "mandatory residential fixed fees". I am on a fixed income, and need to focus my efforts on saving money to insulate my home better and purchase more energy efficient lightfulbs. That's before I ever consider buying energy efficient appliances. I cannot afford a large increase in my electric both.

Afso, I understand that we are all too dependent on fossil fuels. Coal is an energy source of the past - we should be using renewable soler/wind/water power. There are only Itanited quantities of fossil fuels left on our planet. I cannot personally transition to cleaner forms of energy when you drastically increase my fixed fees.

For way reasons I ask you to reconsider your proposal.

Thank you, Corolina Raynel.

CAROLINE RAYNER 102 RICHARDS RD. COLUMBUS, OH 43214

614 477 4898 CRAYONER @ COLUMBUR PR. LOM

AEP case number 16-1852-EL-550 I have had insulation blown into all my exterior walls. I have switched nearly all my light bulbs to energy efficient ones. I have installed efficient furnace and a new efficient heat pump water leater. Our appliances are allenergy efficient. Stor We use less electrate to reduce our fortprint on God's good earth. Why should I pay more in basic charges when I am using less and less? Do I as a consumer get any consideration ! GEORGE K SANNELL George & Sannel 145 FALLIS RD COL, OH 43214

Cynthia Colucy 229 Fallis Rd. Columbus, OH 43214

Public Utilities Commission of Ohio 180 E. Broad St. Columbus, OH 43215

May 11, 2016

Re: AEP Case number 16-1852-EL-SSO

To Whom It May Concern,

I am writing concerning the planned increase to the "customer charge" in Ohio. Our family is on a very tight budget with living expenses and medical costs. This unfair and arbitrary charge could mean not meeting our budget for our family. I implore you to not make this change to our bill.

Regards,

Cynthia Colucy

Atticus Colucy 229 Fallis Rd. Columbus, OH 43214

Public Utilities Commission of Ohio 180 E. Broad St. Columbus, OH 43215

May 11, 2016

Re: AEP Case number 16-1852-EL-SSO

To Whom It May Concern,

I am writing concerning the planned increase to the "customer charge" in Ohio. Our family is on a very tight budget with living expenses and medical costs. This unfair and arbitrary charge could mean not meeting our budget for our family. I implore you to not make this change to our bill.

Regards,

Atticus Colucy

Attrour boles

Charles Colucy 229 Fallis Rd. Columbus, OH 43214

Public Utilities Commission of Ohio 180 E. Broad St. Columbus, OH 43215

May 11, 2016

Re: AEP Case number 16-1852-EL-SSO

To Whom It May Concern,

I am writing concerning the planned increase to the "customer charge" in Ohio. Our family is on a very tight budget with living expenses and medical costs. This unfair and arbitrary charge could mean not meeting our budget for our family. I implore you to not make this change to our bill.

Regards,

Charles Colucy

Maxwell Colucy 229 Fallis Rd. Columbus, OH 43214

Public Utilities Commission of Ohio 180 E. Broad St. Columbus, OH 43215

May 11, 2016

Re: AEP Case number 16-1852-EL-SSO

Maxwell Calucy

To Whom It May Concern,

I am writing concerning the planned increase to the "customer charge" in Ohio. Our family is on a very tight budget with living expenses and medical costs. This unfair and arbitrary charge could mean not meeting our budget for our family. I implore you to not make this change to our bill.

Regards,

Maxwell Colucy

A personal note...

RE: AEP case 16-1852-EL-SSO

It seems that businesses want

consumers to pay for the mistakes in

judgements that the businesses have

made. It looks like AEP's business

plan made some faulty assumptions and

now AEP wants us the cosumers to

cough up more money in the form of

mandatory fees.

I know that I can lower my AEP

bills by being energy efficient in my

home & by actions I take. However,

I can do nothing about the mandatory

V V	fees.
J %	AEP Screwed up by not effectively
	addressing clean energy and having
도 - 11 (11 11 11 11 11 11 11 11 11 11 11 11	flawed assumptions about existing
	energy resources. I should n't be
dir.	punished for you AEP's decisions
n .	Rosemary Williams
	406 Oakland Park Ave
	Colombus OH 43214

customer charge over the next two years	ouble their
♦ I want to see AEP increase their renewable energy efficiency programs	2017
♦ AEP should be encouraging energy efficien	
punishing customers who reduce their use	22
Name Gorden Baves	PH
Address 6 Tucumsen Dr.	2: 0
Chillicotn, OH, 45601	

H

Official AEP Comment

- ♦ I'm opposed to AEP's plan to more than double their customer charge over the next two years
- ♦ I want to see AEP increase their renewable energy and energy efficiency programs
- ♦ AEP should be encouraging energy efficiency, not punishing customers who reduce their use

Name	Sharon	Helton	
Address	4414	Hillcrest Dr	
Ben	PROOK.	14,45305	

- ♦ I'm opposed to AEP's plan to more than double their customer charge over the next two years
- ♦ I want to see AEP increase their renewable energy and energy efficiency programs
- ♦ AEP should be encouraging energy efficiency, not punishing customers who reduce their use

Name Jerone Nypaver	
Address 5268 Bandon C+	·
Dublin, OH 43016	

AEP case number 16-1852-EL-SSO

- ♦ I'm opposed to AEP's plan to more than double their customer charge over the next two years
- ♦ I want to see AEP increase their renewable energy and energy efficiency programs
- ♦ AEP should be encouraging energy efficiency, not punishing customers who reduce their use

Name Mi MANSFIELD

Address 5319 Lake Shore Ave
Westerville, OTH 43087

AEP case number 16-1852-EL-SSO

- ♦ I'm opposed to AEP's plan to more than double their customer charge over the next two years
- ♦ I want to see AEP increase their renewable energy and energy efficiency programs

♦ AEP should be encouraging energy efficiency, not punishing customers who reduce their use

Name William finley
Address 9129 Haddington Ct
DUGIM, OH 43617

- ♦ I'm opposed to AEP's plan to more than double their customer charge over the next two years
- ♦ I want to see AEP increase their renewable energy and energy efficiency programs
- ♦ AEP should be encouraging energy efficiency, not punishing customers who reduce their use

Name	Marx	Miller		
Address_	333	52ml	5+ NW.	
<u>Can</u>	ton jou	1 447	<u> </u>	