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CUSTOMER ACQUISITION SPECIALISTS OF AMERICA, INC.



NORTH  
AMERICAN  
ENERGY  
ADVISORY

1315 Cleveland Street, Clearwater, FL 33755

April 25, 2017

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215-3790

RE: Customer Acquisition Specialist of America, Inc., d/b/a North American Energy Advisory  
**NOTIFICATION OF MATERIAL CHANGE - CRESP/ Case # 15-1251-EL- AGG / Certificate #15-997E (1)**

Dear Clerk,

Pursuant to **Ohio Administrative Code Rules §4901:1-24-11, (A)** *Competitive retail electric service (CRES) providers shall inform the commission of any material change to the information supplied in a certification or certification renewal application within thirty calendar days of such material change*, please accept this letter along with the attached, completed section A-1 of the renewal application as our formal notification of material change.

Prior to May 2016, there was not an option on the initial application for the Applicant to choose whether they wanted to be certified as a Broker, Aggregator or both. Now that the forms have been revised we would like to update the designation for our Company's certificate to Broker only by removing the Aggregator status. If you could update our file accordingly, it would be greatly appreciated.

Should you have any questions or require addition information or documentation, please feel free to contact me.

Sincerely,

**Jeannie Mastorides**  
Sr. Vice President  
Administration-Legal  
Regulatory & Compliance  
Direct: 727-278-9020  
Office: 727-865-4165

[Jeannie@NAEA.Today](mailto:Jeannie@NAEA.Today)

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This is to certify that the above information are an accurate and complete report of a case file document delivered in the regular course of business.  
Technician Shu Date Processed MAY 10 2017



## Public Utilities Commission

|                             |          |
|-----------------------------|----------|
| Original AGG<br>Case Number | Version  |
| 15-1251-EL-AGG              | May 2016 |

### RENEWAL APPLICATION FOR ELECTRIC AGGREGATORS/POWER BROKERS

Please print or type all required information. Identify all attachments with an exhibit label and title (Example: Exhibit C-10 Corporate Structure). All attachments should bear the legal name of the Applicant. Applicants should file completed applications and all related correspondence with the Public Utilities Commission of Ohio, Docketing Division; 180 East Broad Street, Columbus, Ohio 43215-3793.

This PDF form is designed so that you may input information directly onto the form. You may also download the form, by saving it to your local disk, for later use.

#### A. RENEWAL INFORMATION

##### A-1 Applicant intends to be certified as: (check all that apply)

☒ Power Broker ☐ Aggregator

##### A-2 Applicant's legal name, address, telephone number, PUCO certificate number, and web site address

Legal Name Customer Acquisition Specialists of America, Inc.

Address 1315 Cleveland Street

PUCO Certificate # and Date Certified 15-997E (1) - August 6, 2015

Telephone # (727) 278-9020 Web site address (if any) www.NorthAmericanEnergyAdvisory.com

##### A-3 List name, address, telephone number and web site address under which Applicant will do business in Ohio

Legal Name (DBA) - North American Energy Advisory

Address 1315 Cleveland Street, Clearwater Florida 33755

Telephone # (727) 278-9020 Web site address (if any) www.NorthAmericanEnergyAdvisory.com

##### A-4 List all names under which the applicant does business in North America

Customer Acquisition Specialists of

America, Inc., dba North American

Energy Advisory

##### A-5 Contact person for regulatory or emergency matters

Name Jeannie Kouvas Mastorides

Title Sr Vice Pres Admin-Legal (Regulatory & Compliance)

Business address 1315 Cleveland Street, Clearwater Florida 33755

Telephone # (727) 278-9020

Fax # (866) 300-5543

E-mail address

Jeannie@NAEA.Today