

THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF THE COMPLAINT OF
ADRIANNE M. HARPER,

COMPLAINANT,

V.

CASE NO. 17-451-EL-CSS

DUKE ENERGY OHIO, INC.,

RESPONDENT.

ENTRY

Entered in the Journal on May 3, 2017

I. SUMMARY

{¶ 1} The Commission grants the parties' joint motion to dismiss with prejudice, as the parties have resolved all issues and claims raised in the complaint.

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} Duke Energy Ohio, Inc. (Duke or Respondent) is a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On February 13, 2017, Adrienne M. Harper (Complainant) filed a complaint in this case against Duke alleging that she has been billed incorrectly.

{¶ 5} On March 3, 2017, Duke filed its answer, affirming some but denying others of the allegations of the complaint and raising several affirmative defenses.

{¶ 6} A settlement conference was held at the offices of the Commission on April 7, 2017.

{¶ 7} On April 14, 2017, the parties filed a joint motion to dismiss the complaint without prejudice, based on the fact that the parties have settled this matter and all issues raised in the complaint have been resolved or being resolved.

{¶ 8} In view of the settlement of the complaint, the Commission finds that this case should be dismissed without prejudice and closed of record.

III. ORDER

{¶ 9} It is, therefore,

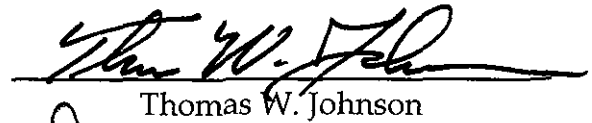
{¶ 10} ORDERED, That the joint motion to dismiss be granted and that Case No. 17-451-EL-CSS be dismissed with prejudice and closed of record. It is, further,

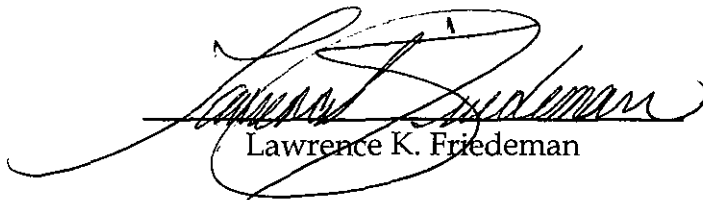
{¶ 11} ORDERED, That a copy of this Entry be served upon each party of record.

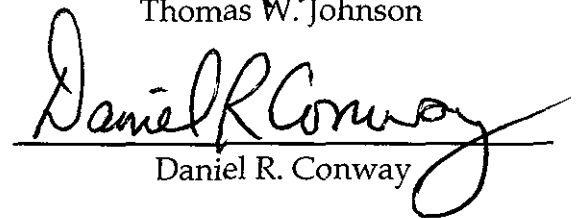
THE PUBLIC UTILITIES COMMISSION OF OHIO

Asim Z. Haque, Chairman


M. Beth Trombold


Thomas W. Johnson


Lawrence K. Friedeman


Daniel R. Conway

DEF/dah

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MAY 03 2017



Barcy F. McNeal
Secretary