

From: webmaster@puc.state.oh.us
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 112526
Received: 5/1/2017 3:00:58 PM
Message:
WEB ID: 112526 AT:05-01-2017 at 03:00 PM

Related Case Number:

TYPE: Comment

NAME: Ms. Eloise Del Matto

CONTACT SENDER ? No

MAILING ADDRESS:

- *(NO CITY?) , Ohio (NO ZIP??)*
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: *(no e-mail address provided)*

INDUSTRY:Electric

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

AEP case number 16-1852-EL-SSO Please do not raise any rates other than the cost of electricity unless there is an explanation for doing so. We customers who have already invested in helping ourselves to lower electricity bills by having installed solar panels do not appreciate being penalized by higher utility bills.

From: webmaster@puc.state.oh.us
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 112434
Received: 4/24/2017 9:50:13 PM
Message:
WEB ID: 112434 AT:04-24-2017 at 09:50 PM

Related Case Number:

TYPE: Comment

NAME: Ms. Susan Tanner

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 930 East Broadway
- lot 141
- NORTH BALTIMORE , Ohio 45872
- USA

PHONE INFORMATION:

- Home: 419-257-2423
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: tanner7470@roadrunner.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Susan Tanner
- Service address: same
- Service phone: 419-2572423
- *(no account number provided?)*

COMMENT DESCRIPTION:

\$10. raise on fixed income residents is unfair. I am by myself. At least do it according to consumption. Every year I try to find ways to save contacting other company's for delivery at a cheaper rate. I will be contacting the Gov.

From: ContactThePUCO@puc.state.oh.us
To: [Puco Docketing](#)
Subject: Docketing
Date: Monday, May 01, 2017 3:16:10 PM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 5/1/2017

Re: Dennis Hinkle
1246 Hope Ave

Columbus, OH 43212

Docketing Case No.:
16-1852 el-sso

Notes:

From: webmaster@puc.state.oh.us
To: PUCO
ContactThePUCO
Subject: PUCO CONTACT
FORM: 112506
Received: 4/29/2017 11:53:06 AM
Message:
WEB ID:
112506 AT:04-29-2017 at 11:52 AM

Related Case Number:

TYPE: Complaint

NAME: Mr. Dennis Hinkle

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1246 Hope Avenue
- Columbus
- Columbus , OHIO 43212
- United States

PHONE INFORMATION:

- Home: 614-486-7885
- Alternative: 614-795-8382
- Fax: 6144867885

E-MAIL: dph1246@aol.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Dennis Hinkle
- Service address: 1246 Hope Avenue
- Service phone: 614-486-7885
- Account Number: 108-413-771-4-5

COMPLAINT DESCRIPTION:

In response to AEP: 16-1852-EL-SSO Fixed charges should only be tied to a specific non-reoccurring cost and should be based on customer electric usage and should be removed when that cost is paid for. To add a fixed charge without basis for the charge will overcharge smaller volume users. It will also be a burden on people with fixed incomes or people with lower paying jobs. I feel that the electric company is a public utility without competition and should be looking for ways to reduce costs and fairly charge their customers. They should also be making the energy we use cleaner and encourage residential solar installations. Fixed costs without basis to customer usage will discourage solar installations. Please don't approve these burdensome and unfair charges.
Sincerely, Dennis Hinkle 1246 Hope Avenue Columbus, Ohio 43212

Please docket the attached in the case number above.

From: webmaster@puc.state.oh.us
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 112509
Received: 4/29/2017 1:29:25 PM
Message:
WEB ID: 112509 AT:04-29-2017 at 01:29 PM

Related Case Number:

TYPE: Comment

NAME: Mr. Dennis Fisher

CONTACT SENDER ? Yes

MAILING ADDRESS:

- (NO CITY?) , Ohio (NO ZIP??)
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: dfisher693@wowway.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Cle illuminating co first energy solutions
- Name on account: Dennis Fisher
- Service address: 26894 Kenley Ct. Westlake Ohio 44145
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

Re: case16-1852 Really! Energy costs have declined for at least the past 5 yrs. , but my electric bill keeps going up while my usage goes down due to my conservation efforts. These utility cos demanded to operate in the free market years ago, and now want to be regulated, so they can quit losing money for their investors. When will the consumer start to benefit from lower energy costs, i.e. Nat gas, solar, wind? Do not allow these poorly run utility companies to continually raise my bill while their stockholders get large dividends and capital gains. When do they take responsibility for how these companies are being mismanaged and bear the economic brunt of their decisions. I'm doing my part to reduce my energy cost what are they doing? Requesting to raise my bill! What outstanding business leadership.

From: webmaster@puc.state.oh.us
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 112517
Received: 4/30/2017 6:07:16 PM
Message:
WEB ID: 112517 AT:04-30-2017 at 06:07 PM

Related Case Number:

TYPE: Comment

NAME: Ms. Vickie Damron

CONTACT SENDER ? Yes

MAILING ADDRESS:

- *(NO CITY?) , Ohio (NO ZIP??)*
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: damronvl@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

case number 16-1852-EL-SSO Please do not allow American Electric Power to increase the "customer charge" on our monthly bills. This will have a devastating effect on many consumers, such as myself, who continually see rate hikes from big corporations but do not see increases in our salaries to help us adjust to these rate increases. This is not fair that the little guy can never seem to get ahead because big businesses continue raising their rates. And it's not just AEP. All the utilities, cable companies, phone companies, you name it, raise their rates and say "it's only a couple dollars." Those couple dollars add up and I am sick of it! I wish my pay would increase to keep up with their rate hikes. And why do they have meetings that are open to the public only during the week during working hours? I know. Because they don't want people like me to be able to show up and voice my opinion! Don't allow this rate increase!

From: webmaster@puc.state.oh.us
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 112391
Received: 4/21/2017 1:18:36 PM
Message:
WEB ID: 112391 AT:04-21-2017 at 01:18 PM

Related Case Number:

TYPE: Complaint

NAME: Mr. Kraig Myers

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 170 Winthrop Road
- Columbus , Ohio 43214
- USA

PHONE INFORMATION:

- Home: 6142123412
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: kmyers5555@aol.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

First your unprofessional tree service came in my backyard and destroyed my trees and left branches to sit all winter long. I had to clean it up myself because I never heard back from my complaint. Now you want to charge me a 120% increase in my fixed charges. What kind of company are you? Monopolies should be heavily regulated.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

5/2/2017 10:42:49 AM

in

Case No(s). 16-1852-EL-SSO

Summary: Public Comment filed on behalf of various consumers electronically filed by
Docketing Staff on behalf of Docketing