

From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112474  
Received: 4/26/2017 6:51:22 PM  
Message:  
WEB ID: 112474 AT:04-26-2017 at 06:51 PM

Related Case Number:

TYPE: Complaint

NAME: Ms. Charlotte Yates

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 282 1/2 E. Gay St
- Columbus , Ohio 43215
- USA

PHONE INFORMATION:

- Home: 614-284-8514
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: 45charann@att.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Charlotte A. yates
- Service address: 282 1/2 E. Gay St
- Service phone: 614-284-8514
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

PUCO commissioners please do your job to provide fair and adequate access to utilities for ALL Ohioans. The recent request( I use that term in a very loose sense as it is more a demand) from AEP to perform thievery on the captive electric consumers in the state of Ohio is appalling. AEP wants to be reimbursed for just existing, I wish we all could run a company like that. We already have families in Ohio that cannot afford their basics needs one being utilities and now there will be a fee for just having an account. Where is your integrity, that you do not see the huge foot of corporate power coming down on the least fortunate working families? And to think that I thought PUCO was set up to represent the consume. If you give AEP permission to steal form the people of OHIO with this blanket "Billing Fee" then you, as commissioners of PUCO are accomplices in this CRIME. Charlotte Yates , a concerned citizen for social justice.

**From:** [ContactThePUCO@puc.state.oh.us](mailto:ContactThePUCO@puc.state.oh.us)  
**To:** [Puco Docketing](#)  
**Subject:** Docketing  
**Date:** Thursday, April 27, 2017 10:00:02 AM

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Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 4/27/2017

Re: Jane Tumas-Serna  
502 Washington St

Marietta, OH 45750

Docketing Case No.:  
16-1852 el-sso

Notes:

From: webmaster@puc.state.oh.us  
To: PUCO  
ContactThePUCO  
Subject: PUCO CONTACT  
FORM: 112437  
Received: 4/25/2017 6:00:30 AM  
Message:  
WEB ID: 112437  
AT:04-25-2017 at 06:00 AM

Related Case Number:

TYPE: Comment

NAME: Dr. Jane Tumas-Serna

CONTACT SENDER ? No

MAILING ADDRESS:

- 502 Washington Street
- Marietta , Ohio 45750
- USA

PHONE INFORMATION:

- Home: 740-706-6284
- Alternative: none
- Fax: none

E-MAIL: jtumas-serna@hollins.edu

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Jane Tumas-Serna
- Service address: 502 Washington Street
- Service phone: 740-706-6284
- *(no account number provided?)*

COMMENT DESCRIPTION:

The proposed fixed rate hikes would impede my ability to take control of and

reduce my electric bill through the use of solar. It is very important in this day and age to use all of the sources of energy that we have. Setting fixed charges too high will limit my ability as a citizen of Ohio to have the freedom to use alternative energies. The utility companies should be trying to figure out ways to increase our use of solar energy not impede it. Use of alternative sources of energy is becoming more economically feasible and their use should be required to encourage their development to reduce carbon emissions into the atmosphere. I oppose the raising of fixed rates. This comment is in reference to AEP 16-1852-EL-SSO

Please docket the attached in the case number above.

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**4/28/2017 1:08:21 PM**

**in**

**Case No(s). 16-1852-EL-SSO**

Summary: Public Comment filed on behalf of consumers electronically filed by Docketing Staff on behalf of Docketing