Public Utilities Commission of 180 East Broad Street Columbus, Ohio 43215 Dear PUCO, Re: Case #15-1830. EL-AIR DP+I should be increasing their questioning the extreme increase in the Customer Charge! My husband and I are in our 80's so we watch our expense Carefully. We would appreciate a response. . Sincerely, Roy + Joan Kline 1036 Lipton Lane

Beaurcheek, Ohio 45430

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Technician Date Processed APR 2 6 2017