

THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF THE COMPLAINT OF
YOLANDA WILCOX,

COMPLAINANT,

v.

CASE NO. 16-1643-EL-CSS

THE TOLEDO EDISON COMPANY,

RESPONDENT.

ENTRY

Entered in the Journal on April 19, 2017

I. SUMMARY

{¶ 1} The Commission grants the joint motion to dismiss the complaint with prejudice as the parties represent that all issues and claims have been resolved.

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} Respondent, The Toledo Edison Company (Toledo Edison or Company), is a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On July 26, 2016, Yolanda Wilcox (Complainant) filed a complaint against Toledo Edison alleging that, because of identity theft involving the electric service at her rental property, she does not owe the amounts billed to her by Toledo Edison.

{¶ 5} Toledo Edison filed its answer on August 15, 2016. In its answer, Toledo Edison admitted some and denied other allegations in the complaint. The Company also

stated that it lacked sufficient knowledge to either confirm or deny still other allegations. In addition, Toledo Edison set forth in the answer several affirmative defenses.

{¶ 6} On March 28, 2017, Complainant and Toledo Edison filed a joint motion to dismiss. In the motion, the parties advise the Commission that they have resolved all issues and claims raised in and arising from the complaint. Further, as no further action remains to be completed in this matter, and no further proceedings are necessary, the parties request that this complaint be dismissed with prejudice.

{¶ 7} In view of the settlement of the complaint, the Commission finds that this case should be dismissed and closed of record.

III. ORDER

{¶ 8} It is, therefore,

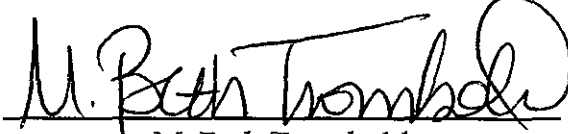
{¶ 9} ORDERED, That the joint motion to dismiss be granted and that Case No. 16-1643-EL-CSS be dismissed with prejudice and closed of record. It is, further,

{¶ 10} ORDERED, That a copy of this Entry be served upon all parties and interested persons of record.

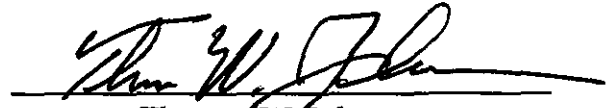
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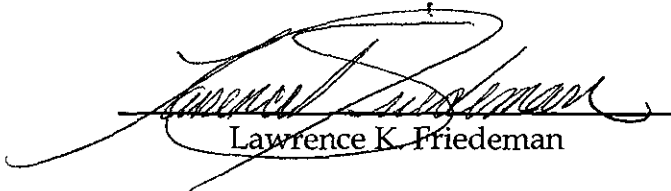
Asim Z. Haque, Chairman



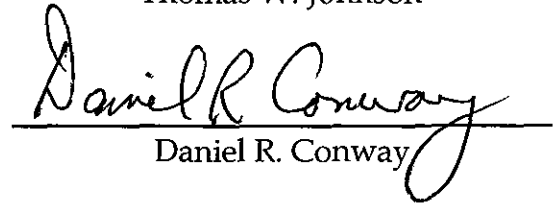
M. Beth Trombold



Thomas W. Johnson



Lawrence K. Friedeman



Daniel R. Conway

KKS/vrm

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APR 19 2017



Barcy F. McNeal
Secretary