

From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112314  
Received: 4/18/2017 10:26:26 AM  
Message:  
WEB ID: 112314 AT:04-18-2017 at 10:26 AM

Related Case Number:

TYPE: Comment

NAME: Dr. Kirk Dickerson

CONTACT SENDER ? Yes

MAILING ADDRESS:

- Columbus , OH 43212
- USA

PHONE INFORMATION:

- Home: 419-822-7407
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: kirk.dickerson@hotmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

Below are items your website lists as ways in which PUCO helps Ohio taxpayers. Please remember them as you read my comment. 3. Assures availability of adequate, safe and reliable services to all residential, business and industrial consumers. 5. Regulates your rates for utility services where you do not have choices. Even with competition growing in the gas and electric industries, for example, the PUCO still sets the rates for delivery of those services since that part is still controlled by one company. I was directed here by a story NBC 4 ran about AEP raising fees by 120% on customers. From my understanding, PUCO is an entity that is tasked with

making sure electrical utilities do not violate anti-trust laws or participate in price-gouging of customers. My comment on allowing AEP to raise unavoidable fees by more than double is this: It is reprehensible that multi-billion dollar company that made \$330,000,000 in earnings last year, up \$100,000,000 from 2015, is free to raise an inescapable "customer fee" by 120%. As a commission charged with making sure that utilities are accessible to Ohio's citizens, it is deplorable that you would let a company that pays their CEO over \$11,000,000 in total compensation raise a fee that customers have no control over. At least with usage rates, the consumer has some ability to conserve and control their bill. With a fee there is no recourse. It is a payment for simply having the privilege of buying power from the provider. I understand that we live in a quasi-free market, capitalistic society. I understand that your superiors in elected office are highly compensated by the energy sector on both sides of the aisle. I comprehend that PUCO is probably just a ploy to convince the public that Ohio is looking out for them and give taxpayers a false sense of security. We all know that AEP and other energy providers are pulling the stings behind your commission. I am sure they give you just enough leash to give the public the illusion that you have some control over them. I would ask that you at least admit what you are. Admit that you have no real intention in representing the the interest of the consumer. Admit that you are simply a buffer between utilities, taxpayers, and elected officials, an easy answer when a citizen asks what is being done to control the cost of the power each of us use to live our daily lives. As far as I am concerned, if PUCO really had the ability to regulate anything, stopping an inescapable fee would be the type of behavior they would condemn. This is a slippery slope. We have already seen what fees can do to the cost of college, mobile phone plans, and banking services. Allowing this increase, small as it is, sets a dangerous precedent. I am sure this comment form, much like PUCO itself, is a way to placate the public into thinking our concerns are being heard and considered. However, a thoughtful response of at least an admission of futility on your end would be appreciated. Thank you...

From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112304  
Received: 4/17/2017 10:16:35 PM  
Message:  
WEB ID: 112304 AT:04-17-2017 at 10:16 PM

Related Case Number:

TYPE: Comment

NAME: Ms. Debra Payne

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1119 Taylor Mills Drive
- Reynoldsburg , Ohio 43068
- USA

PHONE INFORMATION:

- Home: 6144468655
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: debpayne@hotmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: American Electric Power
- Name on account: Debra Payne
- Service address: 1119 Taylor Mills Drive
- Service phone: 6144468655
- Account Number: 106-068-873-1-2 CY 18

COMMENT DESCRIPTION:

Dear Sir/Madame: I am writing in opposition of AEP Ohio's proposed rate hike. It is excessive and I respectfully request that the Commission reject it. My monthly electric bill jumped dramatically this past year and an additional increase concerns me. I am also concerned about individuals on fixed incomes and those with medical issues. I would not want to have to choose between paying for other housing expenses, medical expenses, food, prescriptions or electric services and don't think that anyone else should have to. Thank you for your time and consideration.

From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112297  
Received: 4/17/2017 5:27:46 PM  
Message:  
WEB ID: 112297 AT:04-17-2017 at 05:27 PM

Related Case Number:

TYPE: Complaint

NAME: Ms. Kathleen Hinkle

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1246 Hope Avenue
- Columbus
- Columbus , OHIO 43212
- United States

PHONE INFORMATION:

- Home: 6144867885
- Alternative: 6145955890
- Fax: *(no fax number provided?)*

E-MAIL: kpolomikhinkle@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

I am opposed to paying more for my electric bill. Case # AEP: 16-1852-EL-SSO AEP is proposing more than doubling fixed charges on it's Ohio customers. I believe that fixed charges are just a way to deter people from using renewable energy. We installed solar panels last month and get pretty excited when we see the excess we produce go back to the grid. Our average monthly bill is \$120-150 and after we installed solar it was \$10.71. We have raised our kids and now on fixed income. We thought the time was right for us to reduce our carbon footprint and save money at the same time. But it will not save as much money if AEP is allowed to charge us fixed rates. If they are allowed, then Dukie, First Energy, DP & L will follow suit.

From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112307  
Received: 4/18/2017 8:42:09 AM  
Message:  
WEB ID: 112307 AT:04-18-2017 at 08:41 AM

Related Case Number:

TYPE: Comment

NAME: *(No first or last name submitted ?)*

CONTACT SENDER ? No

MAILING ADDRESS:

- *(NO CITY?) , Ohio (NO ZIP??)*
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: skraft2000@hotmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

Please do NOT allow AEP to raise the fixed services charges for electricity by 120 per cent. In fact, they should not receive any increase to upgrade their infrastructure. It has always been their responsibility to save for the future, just like any other business or individual. Many of us have suffered due to their previous negligence--repeated power outages when there are no storms, downed lines during storms because they did not maintain tree trimming to prevent the problem, etc. AEP seems to take absolutely no responsibility for their actions. About 5 years ago one of their transformers malfunctioned and backfed enough electricity into my house that my overhead lights exploded, my furnace exploded, and I had to pay to have the entire house rewired. They denied any responsibility for what happened but then started replacing all the transformers in my area within 6 months of that event. They deserve to cover these expenses out of their profits!!! That's what profits are for!!!

From: webmaster@puc.state.oh.us  
 To: PUCO ContactThePUCO  
 Subject: PUCO CONTACT FORM: 112299  
 Received: 4/17/2017 5:35:48 PM  
 Message:  
 WEB ID: 112299 AT:04-17-2017 at 05:35 PM

Related Case Number:

TYPE: Comment

NAME: Mr. Alexander Gentile

CONTACT SENDER ? No

MAILING ADDRESS:

- Columbus , Ohio 43212
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: alexandercgentile@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

Case Number: 16-1852-EL-SSO AEP Base Rate Hike I oppose granting AEP approval to increase the base rate "customer charge" from \$8.30, to \$13.40, and eventually \$18.40 by 2018. This rate hike constitutes an unfair burden for low income households, some of The State of Ohio's most vulnerable citizens, as well as seniors or those with fixed incomes. This gratuitous rate hike could be equated to an extra month's electricity bill, something many Ohioans simply cannot afford. Allowing carte blanche base rate hikes year after year to a monopolistic company is tantamount to allowing an investor owned company to tax Ohio citizens without their consent.

The State should not be writing blank checks with taxpayer money to corporations whose main duty is to their shareholders. Furthermore, had AEP invested company resources in infrastructure and more sustainable business practices, perhaps they could deliver a better product, more cheaply; I believe the original intention of the pseudo-"free market" energy policy we currently follow.

From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112264  
Received: 4/14/2017 12:04:36 PM  
Message:  
WEB ID: 112264 AT:04-14-2017 at 12:04 PM

Related Case Number:

TYPE: Comment

NAME: Dr. Lesli Johnson

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 11877 State Park Rd
- Athens , Ohio 45701
- USA

PHONE INFORMATION:

- Home: 740.594.7093
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: lesli.k.johnson@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP Ohio
- Name on account: Lesli Johnson
- Service address: 11877 State Park Rd
- Service phone: 740-594-7093
- *(no account number provided?)*

COMMENT DESCRIPTION:

I understand that AEP Ohio is seeking a rate hike on their fixed rate, nearly doubling what they charge customers regardless of use. I object to this rate hike and want to register my concerns. This discourages energy conservation and punishes the people who use the least amount of electricity. Please tell AEP Ohio that they need to fairly market their product and not move to a higher fixed rate.



From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112337  
Received: 4/18/2017 5:12:01 PM  
Message:  
WEB ID: 112337 AT:04-18-2017 at 05:11 PM

Related Case Number:

TYPE: Complaint

NAME: Mr. Christopher Carter

CONTACT SENDER ? No

MAILING ADDRESS:

- 5756 linworth rd
- Columbus , Ohio 43235
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: 6147079410
- Fax: *(no fax number provided?)*

E-MAIL: mcchizmar@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

Increasing the flat rate service charge of AEP's electric service by 120% is a true crime against the people of this community. What are people going to do when they have to choose between food or medication and electricity? AEP will loose customers and money. AEP will ruin lives. People cannot afford to pay these outrageous prices.

From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112336  
Received: 4/18/2017 5:10:46 PM  
Message:  
WEB ID: 112336 AT:04-18-2017 at 05:10 PM

Related Case Number: 16-1852

TYPE: Comment

NAME: Mr. Robert Krasen

CONTACT SENDER ? No

MAILING ADDRESS:

- 566 Blenheim Rd
- Columbus , Ohio 43214-3264
- USA

PHONE INFORMATION:

- Home: (614) 261-0754
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: bkrasen@twc.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP Ohio
- Name on account: Bob Krasen
- Service address: 566 Blenheim Rd
- Service phone: 614.261.0754
- Account Number: 106-405-530-4-5 CY 12

COMMENT DESCRIPTION:

I attended the PUCO hearing yesterday, 4-17-2017, about AEP's new ESP application. All those who gave testimony, more than 20 in all, opposed the application based on the 120% fixed charge increase on the monthly electric bill, regardless of usage. I join them in opposition to this ESP. Their arguments focused on 3 issues, all of which I consider to be very serious. 1) This regressive tax is a disincentive to conserving energy. I have had our house insulated, twice. I have invested in new doors and windows, changed all lighting in the house to florescent and LED. In 2016, we averaged 261 KWHours per month. While AEP is paying to teach children about a reducing energy usage; paying to get customers to turn in old working refrigerators and freezers, in favor of new, more efficient ones; paying consulting companies to help other businesses reduce their usage; this fixed charge negates all of the "good will" the company has created by its conservation efforts. 2) This regressive tax is a disincentive to renewable energy. Why should I invest in solar, for which the roof of my house is perfectly suited, if I reduce my usage substantially, and still get a bill month after month, that's higher than what it is now? 3) This regressive tax is a killer for people on fixed income. The highest number of senior citizens, of which I am one, in Franklin County live in the 43214 zip code, which is considered to be more or less "affluent Clintonville." But more than 35% of all seniors have only Social Security as income, which you

know is "very fixed." Those who live in poverty quite literally will be left in the dark and cold. They will be faced with a much worse dilemma of what do they cut to pay for their electricity? Is it food, rent, heat, or medicine? For them, this is not a mere academic question. We already see plenty of senior neighbors having to supplement their income by using the food pantry services of the Clintonville-Beechwold Community Resource Center. Should this increase be granted, it's going to get a whole lot worse. Thanks for giving us the opportunity to voice our objections to what the monopoly, AEP, wants to do. I hope that you will send AEP back to the "drawing board" on this plan. Please deny this ESP application. Sincerely, Bob Krasen

**From:** [ContactThePUCO@puc.state.oh.us](mailto:ContactThePUCO@puc.state.oh.us)  
**To:** [Puco Docketing](#)  
**Subject:** Docketing  
**Date:** Tuesday, April 18, 2017 4:16:45 PM

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Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 4/18/2017

Re: Frank Scaggs  
313 Ben St

Chesapeake, OH 45619

Docketing Case No.:  
16-1852 el-sso

Notes:

From: webmaster@puc.state.oh.us  
To: PUCO  
ContactThePUCO  
Subject: PUCO CONTACT  
FORM: 112327  
Received: 4/18/2017 2:08:44 PM  
Message:  
WEB ID: 112327  
AT:04-18-2017 at 02:08 PM

Related Case Number:

TYPE: Comment

NAME: Ms. Faith Scaggs

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 313 Ben Street
- Chesapeake , OH 45619
- United States

PHONE INFORMATION:

- Home: 7408676147
- Alternative: *(no alternative phone provided?)*
- Fax: 7408676147

E-MAIL: [faithhawthorne@zoominternet.net](mailto:faithhawthorne@zoominternet.net)

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP OHIO
- Name on account: FRANK SCAGGS
- Service address: 313 Ben Street Chesapeake, Oh 45619
- Service phone: 7408676147
- Account Number: 076-418-406-0-3

COMMENT DESCRIPTION:

I just want to say another increase on our electric is just too much (120%) of any amount. This has increased by leaps and bounds for the last several years along with all other bills but the worst has been the Electric. It is getting to the point of insane. Please , please ,please!!! Do Not allow any further hardship on us. I do mean myself and my neighbors. Most are on fixed income. The straw breaking the back is near!!! You may contact me if you need to or if no reason to that is fine also. Thank You

Please docket the attached in the case number above.

**From:** [ContactThePUCO@puc.state.oh.us](mailto:ContactThePUCO@puc.state.oh.us)  
**To:** [Puco Docketing](#)  
**Subject:** Docketing  
**Date:** Tuesday, April 18, 2017 4:12:36 PM

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Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 4/18/2017

Re: Katrina Lustofin  
221 Pebble Dr

Marietta, OH 45750

Docketing Case No.:  
16-1852 el-sso

Notes:

From: webmaster@puc.state.oh.us  
To: PUCO  
ContactThePUCO  
Subject: PUCO CONTACT  
FORM: 112258  
Received: 4/14/2017 8:09:19 AM  
Message:  
WEB ID: 112258  
AT:04-14-2017 at 08:09 AM

Related Case Number:

TYPE: Comment

NAME: Dr. Katrina Lustofin

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 221 Pebble Dr
- Mariett , Ohio 45750
- USA

PHONE INFORMATION:

- Home: (740) 373-3025
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: ksl002@marietta.edu

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: American Electric Power
- Name on account: Katrina Lustofin
- Service address: 221 Pebble Dr, Marietta, OH
- Service phone: 740-373-3025
- *(no account number provided?)*

COMMENT DESCRIPTION:



Case # 16-1852-EL-SSO I am very concerned about the proposed increase of the fixed portion of my bill from American Electric Power. Over the course of two years, they are proposing to increase that portion to just over \$18, which for me personally would mean a 33% increase in my average electric bill. That is a huge increase and it would be one that I can do nothing to offset or decrease. It will mean that some months, the fixed fee portion of my bill will literally constitute half of my bill and no amount of energy conservation will do anything to affect that. This proposed fee increase will disproportionately affect individuals like myself who are conscientious and strive to reduce our energy consumption and carbon footprint. Given that I cannot expect my income to likewise increase, this means that I will be forced to decrease spending in other areas of my budget, like clothing and vacations and charitable giving to my community. Raising the fixed fee will also make it more difficult for individuals like myself to investigate options like solar panels and alternative energy sources, because reducing energy consumption will not decrease our bills as significantly. I have been saving up to install solar panels, but adding over \$200 per year to my power bill - if energy rates do not increase - will make it that much more difficult for me and others like me to afford these environmentally-friendly options, especially since no amount of electricity generated by those panels would decrease that fixed fee. It is a bad idea. It is bad business that will hurt consumers who have no alternative choices. Please do not allow American Electric Power to proceed with this plan. Thank you, Dr. Katrina Lustofin Associate Professor of Biology and Environmental Science, Marietta College

Please docket the attached in the case number above.

**From:** [ContactThePUCO@puc.state.oh.us](mailto:ContactThePUCO@puc.state.oh.us)  
**To:** [Puco Docketing](#)  
**Subject:** Docketing  
**Date:** Tuesday, April 18, 2017 4:16:46 PM

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Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 4/18/2017

Re: Troy Justus  
1663 Linnet Ave

Columbus, OH 43223

Docketing Case No.: 16-1852-EL-SSO

Notes:

Please docket the attached in the case number above.

COMMENT DESCRIPTION:

120% increase on ANY bill is an outrage. Take into consideration what this will mean for the poor and elderly. Insane that AEP even has the gull to come at its customers with such an increase. Do what is right.

## VINTON COUNTY COMMISSIONERS OFFICE

Vinton County Courthouse  
100 East Main Street  
McArthur, OH 45651

Phone: 740-596-4571  
Fax: 740-596-9446  
*Cathi Mountjoy, Clerk ext.221*

e-mail: [commissioners@vintonco.com](mailto:commissioners@vintonco.com)

**Tim Eberts, President    Michael Bledsoe, Vice President    Mark Fout, Commissioners**

April 18, 2017

Public Utilities Commission of Ohio  
Chairman Asim Z. Haque  
180 E. Broad St.  
Columbus, Ohio 43215-3793

Case No. 16-1852-EL-SSO

Dear Mr. Haque,

The Vinton County Commissioners support AEP Ohio's electric security plan III extension. AEP Ohio is not only an energy provider in Vinton County, it is also a valued community and economic development partner.

We support AEP's plan III extension to strengthen their ability to continue to serve Vinton County.

Thank you,

A handwritten signature in black ink, appearing to read 'Tim Eberts', with a stylized flourish extending to the right.

Tim Eberts, President  
Vinton County Board of Commissioners

**From:** [Bell, Terry](#)  
**To:** [Puco Docketing](#)  
**Subject:** AEP  
**Date:** Wednesday, April 19, 2017 7:00:58 AM  
**Attachments:** [image009.png](#)  
[image010.png](#)  
[image011.png](#)  
[image012.png](#)

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From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112343  
Received: 4/18/2017 10:39:19 PM  
Message:  
WEB ID: 112343 AT:04-18-2017 at 10:39 PM  
Related Case Number:  
TYPE: Comment  
NAME: Ms. Sandra Skatula  
CONTACT SENDER ? Yes  
MAILING ADDRESS:

- (NO CITY?) , Ohio (NO ZIP??)
- USA

PHONE INFORMATION:

- Home: 7408592027
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: jskatula418@comcast.net  
INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Sandra Skatula
- Service address: 418 1/2 Walden Ave Tiltonsville, Ohio 43963
- Service phone: 7408592027
- *(no account number provided?)*

COMMENT DESCRIPTION:

I am against the 120% increase to customer fee from AEP. I am on a fixed income. The amount I receive from social security has remained the same for 3 years. This year I got a \$4.11 increase and my medicare payment increased by \$5.00. My pension never changes. We are being taxed to death. Plus, the increases to utilities, food, insurance, etc. is sad. I do not believe for a minute that AEP will decrease any part of the bill to offset this \$10 a month increase to customer fees. Someone has to think of low income and fixed income people for a change.

Terry S. Bell

Public Utilities Commission of Ohio

Service Monitoring and Enforcement Department  
Chief Customer Education and Contact Division  
(614) 995-9087

[www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)



**From:** [Bell, Terry](#)  
**To:** [Puco Docketing](#)  
**Subject:** AEP  
**Date:** Wednesday, April 19, 2017 7:00:17 AM  
**Attachments:** [image009.png](#)  
[image010.png](#)  
[image011.png](#)  
[image012.png](#)

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From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112342  
Received: 4/18/2017 9:39:48 PM  
Message:  
WEB ID: 112342 AT:04-18-2017 at 09:39 PM  
Related Case Number:  
TYPE: Comment  
NAME: Mrs. Estelle Scott  
CONTACT SENDER ? Yes  
MAILING ADDRESS:

- 1553 Fishinger Rd
- Columbus , Ohio 43221
- USA

PHONE INFORMATION:

- Home: (614) 457-1037
- Alternative: (614) 5805760
- Fax: *(no fax number provided?)*

E-MAIL: emscott1037@wowway.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

I just read about the proposed rate increase and the "offset" by decreases in other parts of AEPs monthly charges. Do you know how much of the proposed \$10.00 is going to be offset? It would be very helpful to know in advance how much it is and how long the offset will be in place. Offsets often have a tendency to disappear especially after the company thinks the customers have stopped watching. If the offset is significant and permanent, then why are they bothering with an increase in the first place? Thanks, Estelle Scott

Terry S. Bell

Public Utilities Commission of Ohio

Service Monitoring and Enforcement Department  
Chief Customer Education and Contact Division  
(614) 995-9087

[www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)



**From:** [Bell, Terry](#)  
**To:** [Puco Docketing](#)  
**Subject:** AEP  
**Date:** Wednesday, April 19, 2017 6:59:24 AM  
**Attachments:** [image009.png](#)  
[image010.png](#)  
[image011.png](#)  
[image012.png](#)

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From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112339  
Received: 4/18/2017 7:17:32 PM  
Message:  
WEB ID: 112339 AT:04-18-2017 at 07:17 PM  
Related Case Number:  
TYPE: Comment  
NAME: Mr. James Thompson  
CONTACT SENDER ? No  
MAILING ADDRESS:

- 922 Avon drive
- Apt 2
- Cambridge , Ohio 43725
- USA

PHONE INFORMATION:

- Home: 7408020288
- Alternative: 7408250368
- Fax: *(no fax number provided?)*

E-MAIL: ojt43723@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Aep
- *(no account name provided?)*
- Service address: 922 Avon drive. Apt2
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

Siam totally for any rate increase for Aep. A company making millions off of poor America,those on fixed income with limited resources some almost not enough to buy needed meds. Rates go up but we never see a drop on our bill.always a reason to pass on to us a higher bill .most of us have no option of another company .so please for the love of God look at the consumer first for a change. Thank you for your time. Jim thompson

Terry S. Bell

Public Utilities Commission of Ohio



Service Monitoring and Enforcement Department  
Chief Customer Education and Contact Division  
(614) 995-9087

[www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)



**From:** [Bell, Terry](#)  
**To:** [Puco Docketing](#)  
**Subject:** AEP  
**Date:** Wednesday, April 19, 2017 6:57:42 AM  
**Attachments:** [image009.png](#)  
[image010.png](#)  
[image011.png](#)  
[image012.png](#)

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From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112337  
Received: 4/18/2017 5:12:01 PM  
Message:  
WEB ID: 112337 AT:04-18-2017 at 05:11 PM  
Related Case Number:  
TYPE: Complaint  
NAME: Mr. Christopher Carter  
CONTACT SENDER ? No  
MAILING ADDRESS:

- 5756 linworth rd
- Columbus , Ohio 43235
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: 6147079410
- Fax: *(no fax number provided?)*

E-MAIL: mcchizmar@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

Increasing the flat rate service charge of AEP's electric service by 120% is a true crime against the people of this community. What are people going to do when they have to choose between food or medication and electricity? AEP will loose customers and money. AEP will ruin lives. People cannot afford to pay these outrageous prices.

Terry S. Bell

Public Utilities Commission of Ohio  
Service Monitoring and Enforcement Department  
Chief Customer Education and Contact Division

(614) 995-9087

[www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)



**From:** [Bell, Terry](#)  
**To:** [PucO Docketing](#)  
**Subject:** AEP  
**Date:** Wednesday, April 19, 2017 6:57:00 AM  
**Attachments:** [image009.png](#)  
[image010.png](#)  
[image011.png](#)  
[image012.png](#)

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From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112336  
Received: 4/18/2017 5:10:46 PM  
Message:  
WEB ID: 112336 AT:04-18-2017 at 05:10 PM  
Related Case Number: 16-1852  
TYPE: Comment  
NAME: Mr. Robert Krasen  
CONTACT SENDER ? No  
MAILING ADDRESS:

- 566 Blenheim Rd
- Columbus , Ohio 43214-3264
- USA

PHONE INFORMATION:

- Home: (614) 261-0754
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: bkrasen@twc.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP Ohio
- Name on account: Bob Krasen
- Service address: 566 Blenheim Rd
- Service phone: 614.261.0754
- Account Number: 106-405-530-4-5 CY 12

COMMENT DESCRIPTION:

I attended the PUCO hearing yesterday, 4-17-2017, about AEP's new ESP application. All those who gave testimony, more than 20 in all, opposed the application based on the 120% fixed charge increase on the monthly electric bill, regardless of usage. I join them in opposition to this ESP. Their arguments focused on 3 issues, all of which I consider to be very serious. 1) This regressive tax is a disincentive to conserving energy. I have had our house insulated, twice. I have invested in new doors and windows, changed all lighting in the house to florescent and LED. In 2016, we averaged 261 KWHours per month. While AEP is paying to teach children about a reducing energy usage; paying to get customers to turn in old working refrigerators and freezers, in favor of new, more efficient ones; paying consulting companies to help other businesses reduce their usage; this fixed charge negates all of the "good will" the company has created by its conservation efforts. 2) This regressive tax is a

disincentive to renewable energy. Why should I invest in solar, for which the roof of my house is perfectly suited, if I reduce my usage substantially, and still get a bill month after month, that's higher than what it is now? 3) This regressive tax is a killer for people on fixed income. The highest number of senior citizens, of which I am one, in Franklin County live in the 43214 zip code, which is considered to be more or less "affluent Clintonville." But more than 35% of all seniors have only Social Security as income, which you know is "very fixed." Those who live in poverty quite literally will be left in the dark and cold. They will be faced with a much worse dilemma of what do they cut to pay for their electricity? Is it food, rent, heat, or medicine? For them, this is not a mere academic question. We already see plenty of senior neighbors having to supplement their income by using the food pantry services of the Clintonville-Beechwood Community Resource Center. Should this increase be granted, it's going to get a whole lot worse. Thanks for giving us the opportunity to voice our objections to what the monopoly, AEP, wants to do. I hope that you will send AEP back to the "drawing board" on this plan. Please deny this ESP application. Sincerely, Bob Krasen

Terry S. Bell

Public Utilities Commission of Ohio  
Service Monitoring and Enforcement Department  
Chief Customer Education and Contact Division  
(614) 995-9087

[www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)



**From:** [Bell, Terry](#)  
**To:** [Puc Docketing](#)  
**Subject:** AEP  
**Date:** Wednesday, April 19, 2017 7:01:35 AM  
**Attachments:** [image009.png](#)  
[image010.png](#)  
[image011.png](#)  
[image012.png](#)

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From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112344  
Received: 4/18/2017 11:11:19 PM  
Message:  
WEB ID: 112344 AT:04-18-2017 at 11:11 PM  
Related Case Number:  
TYPE: Comment  
NAME: Mr. Anne Lapeikis  
CONTACT SENDER ? Yes  
MAILING ADDRESS:

- 177 Northmoor Place
- Columbus , Ohio 43214
- USA

PHONE INFORMATION:

- Home: 614- 230-2571
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: lapeikisanne@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Anne Lapeikis
- Service address: 177 Northmoor Place
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

I am writing to voice my INTENSE opposition to AEP's request for a rate increase. I can not believe that this company has the nerve to ask for a rate increase of 120%. This is outrageous!!

Terry S. Bell

Public Utilities Commission of Ohio  
Service Monitoring and Enforcement Department  
Chief Customer Education and Contact Division  
(614) 995-9087  
[www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)



From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112331  
Received: 4/18/2017 2:59:44 PM  
Message:  
WEB ID: 112331 AT:04-18-2017 at 02:59 PM

Related Case Number:

TYPE: Comment

NAME: Mr. Greg Butler

CONTACT SENDER ? No

MAILING ADDRESS:

- 6525 Estel Road
- Columbus , Ohio 43235
- USA

PHONE INFORMATION:

- Home: 614-327-2195
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: gbutler1224@hotmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

It is my understanding that AEP is proposing an increase of their fixed rate from \$8.40 to \$18.40. This is not acceptable and should not be allowed. AEP states that the "change" in the fixed rate will be offset by decreasing in other monthly charges. How can this be? Are those "other monthly charges" not essential now and if not why is the customer be charged them? People on a fixed income or considering retiring and living on a fixed income will be effected severely. Please, in reviewing AEP's proposal keep in mind the effects that it will have on the customer.



Ramy Habash  
9285 Jackies Bend  
Reynoldsburg, Ohio 43068  
r2habash@hotmail.com  
614-260-4753

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Public Utilities Commission of Ohio  
180 E. Broad St.  
Columbus, Ohio 43215-3793  
Fax: (614) 752-8351

April 18<sup>th</sup>, 2017

I have learned about the recent proposal to increase the service fee by 120%. I do not support this increase. There are many people who cannot afford to pay another \$120 a year for a utility. That is food out of their mouths.

My family and I have taken steps to save on energy costs and this increased fee wipes out our savings each month. What's worse is this fee is applied for simply being a customer. It's completely demoralizing to charge customers more for what is essentially a necessity while clean energy has never been cheaper and more widely available than it is today. Many customers, such as myself, really try to keep their bills as low as possible by using Energy Star appliances, turning off unused lights, using programmable thermostats and turning off electronics when not in use. This fee truly is a slap in the face to your customers. While some have no choice on their energy provider, others do. The fee increase could make customers look elsewhere for their energy needs.

Thank you for your consideration.

From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112300  
Received: 4/17/2017 6:07:48 PM  
Message:  
WEB ID: 112300 AT:04-17-2017 at 06:07 PM

Related Case Number:

TYPE: Comment

NAME: Mr. Craig murphy

CONTACT SENDER ? No

MAILING ADDRESS:

- *(NO CITY?) , Ohio (NO ZIP??)*
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: *(no e-mail address provided)*

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

PUCO is considering a case (16-1852-EL-SSO) in which fixed costs become associated with customer billing regardless of the usage. This will disincentive the type of behavior that we as a community want to promote. That is, a reduction in consumption of energy. I can understand the desire to implement these fees from a revenue-generating strategy, but in reality, it only hurts our efforts to reduce usage. Second, it seems to be yet another cost that further and subtly burdens low-to-moderate income households. Finally, it impacts households interested in going solar. I'm hopeful that logic will prevail and you'll make judgments that better our community; supports all of our residents, and promotes alternative energy initiatives.

From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112332  
Received: 4/18/2017 3:39:15 PM  
Message:  
WEB ID: 112332 AT:04-18-2017 at 03:39 PM

Related Case Number:

TYPE: Comment

NAME: Mr. Sean Murray

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 916 Bricker Blvd
- Columbus , Ohio 43221
- USA

PHONE INFORMATION:

- Home: 614-551-1005
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: sean.murray84@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Sean P Murray
- Service address: 916 Bricker Blvd Columbus OH 43221
- Service phone: 614-551-1005
- *(no account number provided?)*

COMMENT DESCRIPTION:

I am incredibly concerned that AEP would like to increase the service charge on my bill 120%. This is ludicrous! They can't even get power back up in an efficient time frame when it goes down, yet they are asking customers to foot more of the bills? I do not mind paying surcharges for extra maintenance and prevention, but a random, ambiguous charge on my bill is asinine. Additionally, this will adversely impact the poor in our area. Think of those who can barely afford a power bill, or who have to make a choice between pills, food, or power. This shouldn't be the case, but with all of these added fees, AEP is essentially taxing the poor. Please vote a resounding NO on the AEP suggestion to add increase their customer surcharge. This is getting ridiculous. Thank you for your time! -Sean Murray

From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112330  
Received: 4/18/2017 2:32:29 PM  
Message:  
WEB ID: 112330 AT:04-18-2017 at 02:32 PM

Related Case Number:

TYPE: Comment

NAME: Mrs. Heather Bise

CONTACT SENDER ? No

MAILING ADDRESS:

- 6420 Dickens Lane
- Plain City , OH 43064
- United States

PHONE INFORMATION:

- Home: 3105604903
- Alternative: 3105604903
- Fax: 3105604903

E-MAIL: hnbise@mevsd.us

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Justin Bise
- Service address: 6420 Dickens Lane
- Service phone: 3105604903
- *(no account number provided?)*

COMMENT DESCRIPTION:

As I was only made aware of the potential rate hike on our AEP bill today (when the public meeting was yesterday), I was unable to attend. It seems over the years AEP continues to raise our rates while not changing any of what is delivered to us. Just passing on the rate hikes to consumers. I am against this rate increase for EVERYONE and if this increase will be 'offset by other charges' then why do it at all? I hope that you will consider all the cost of living increases we as citizens face on an annual basis while our salaries stay fairly steady. How are we supposed to keep up with payments when they are overcharging for utilities at an astronomical rate? Thank you for allowing me to comment on this topic. Best, Heather Bise

From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112323  
Received: 4/18/2017 12:31:57 PM  
Message:  
WEB ID: 112323 AT:04-18-2017 at 12:31 PM

Related Case Number: 16-1852

TYPE: Comment

NAME: Ms. S. A. Linden

CONTACT SENDER ? No

MAILING ADDRESS:

- 904 Norris Drive
- Columbus , Ohio 43224
- USA

PHONE INFORMATION:

- Home: 614-262-3092
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: linden333@zoho.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Susan A. Linden
- Service address: 904 Norris Drive
- Service phone: 614-262-3092
- *(no account number provided?)*

COMMENT DESCRIPTION:

4/18/17 This comment is re. AEP case # 16-1852-EL-SSO, the proposal to increase mandatory fixed fees on customer bills. What is wrong with this request: (1) AEP is asking for an almost 120% increase on the current fixed fee. AEP's public dividends have been on the increase. It is not acceptable for them to bleed the most vulnerable segments of our society even further than they do now. They also contribute enormous amounts philanthropically (tax deductions for them) for their brand enhancement, but cannot see the need for genuine charity for the needy residents they serve. I am on a limited income as a working senior. I can't even imagine raising my clients' prices 120%! AEP is semi-monopolistic in this area and behaves as if it can do what it wants . . . the result being this outrageous 118% increase! (2) Fixed utility fees are regressive, not progressive. (a) Regressive fixed fees hit the lower incomes the hardest. I cannot afford this kind of increase. My electric bill is the highest utility bill I pay, even though I have gas air, cooking and water heat. I try to conserve. As I do my accounting, I'm amazed at my yearly electric expense, even though I choose the lowest competitive Apples-To-Apples distributor available to me. I have no cable TV, no "smart phone," and use electric for only the basics. I have to avoid using my dehumidifier all the time to conserve further. To add insult to injury, we are captive to "smart meters," which I have been told cannot be independently audited for our consumer

protection. The deck is quite stacked against the consumer when it comes to AEP. (b) Regressive fixed fees discourage energy conservation. Although AEP has initiated some admirable alternative energy programs, I have heard public testimony that those who avail themselves often lose in the long run because of inflationary bills, especially regressive charges. I also heard that some of AEP's philanthropic projects actually encourage higher electricity usage in the long run ("Scioto Mile"?). This tells me that AEP is speaking with a forked tongue when it praises energy conservation. Why, then, should they be rewarded with higher fixed fees from the customer? The cynic in me also wonders if their request is a bait-and-switch tactic, certain to get citizen blowback for the full amount, after which they will ask for perhaps half that amount, hoping that relieved customers will settle for less? As one public commenter said yesterday, AEP does not appear to have examined more creative solutions (assuming they need this money at all). There are many alternatives available for them that do not penalize customers regressively. An income-dependent variable fee to replace the fixed fee is only one idea. While verification seems difficult, an honor system backed up by occasional audits should suffice. Ohio PUCO: I respectfully submit that AEP's request for a 118% increase in their fixed rate for customers is wrong, both morally and practically speaking. It is certain to burden the most vulnerable consumers and AEP cannot sufficiently justify its need. PLEASE DENY AEP'S REQUEST!

From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112311  
Received: 4/18/2017 9:55:25 AM  
Message:  
WEB ID: 112311 AT:04-18-2017 at 09:55 AM

Related Case Number:

TYPE: Comment

NAME: Mr. Anthony Pape

CONTACT SENDER ? No

MAILING ADDRESS:

- *(NO CITY?) , Ohio (NO ZIP??)*
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: *(no e-mail address provided)*

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP Ohio
- Name on account: Anthony Pape
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

Recently AEP Ohio proposed 120% increase in the fixed charges on bills for customers. While I understand that costs of business do increase, I feel that 120% is overly excessive. Current rates of inflation are 2.4%, which means that AEO is asking for a 50 times increase over inflation. This is highly excessive. I recommend that the increase be denied, and a smaller one put into place. 10% would be a fair amount. This would give AEP the ability to keep up with more than inflation, but not make low and fixed income people choose between medicine and food or power.

From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112301  
Received: 4/17/2017 6:08:04 PM  
Message:  
WEB ID: 112301 AT:04-17-2017 at 06:07 PM

Related Case Number:

TYPE: Comment

NAME: Mr. Ronald Wharton

CONTACT SENDER ? No

MAILING ADDRESS:

- 3611 Keeper CT
- Columbus , Ohio 43221
- USA

PHONE INFORMATION:

- Home: 614-777-8771
- Alternative: same
- Fax: *(no fax number provided?)*

E-MAIL: ronwhar@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Ronald Wharton
- Service address: 3611 Keeper Ct
- Service phone: 614-777-8771
- Account Number: 105-597-743-0-1

COMMENT DESCRIPTION:

I am very opposed to AEP getting a 120% increase in it's distribution charge. A company that hasn't paid a dime in federal taxes from 2008 to 2015 while making over 17 billion dollars in profits doesn't need any rate increases! Not only did they not pay any taxes in that period, they received almost a half billion dollars in refunds! We consumers are the ones who need relief from AEP. In addition, I have lived in three different electric utilities regions in my life and AEP by far provides the worst service at the highest cost. I moved to Columbus in 1999 and I don't think I have gone a whole year during that time without an outage! Just a couple of weeks ago after a minor thunderstorm my power was out for an hour and a half. AEP is just a horrid, horrid company!



From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 112298  
Received: 4/17/2017 5:31:02 PM  
Message:  
WEB ID: 112298 AT:04-17-2017 at 05:30 PM

Related Case Number:

TYPE: Comment

NAME: Mr. Keir Schlatter

CONTACT SENDER ? No

MAILING ADDRESS:

- 469 Oxford Ct
- Worthington , OH 43085
- United States

PHONE INFORMATION:

- Home: 6143000829
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: keirelan@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP Ohio
- Name on account: Keir Schlatter
- Service address: 469 Oxford Ct
- Service phone: 6143000829
- Account Number: 107-223-401-0-5

COMMENT DESCRIPTION:

This is a comment on the AEP request for a fixed rate increase - AEP: 16-1852-EL-SSO. I continually work to reduce the amount of energy I use through lighting, appliance run times, home automation and solar. While I understand energy cost increases, adding a fixed fee defeats my ability to help reduce my energy usage and efficiency. I would encourage you to continue to allow the consumers control over their costs by not approving fixed increases.

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**4/19/2017 12:11:55 PM**

**in**

**Case No(s). 16-1852-EL-SSO**

Summary: Public Comment filed on behalf of various concerned consumers electronically filed  
by Docketing Staff on behalf of Docketing