Ohio | Public Utilities Commission
Asim Z. Haque, Chairman

Commissioners
Lynn Slaby
M. Beth Trombold
Thomas W. Johnson
Lawrence K. Friedeman

April 17, 2017

Ms. Maureen Barcelo
355 Solon Rd #110
Chagrin Falls, OH 44022

Case No. 17-1079-EL-CSS

Dear Ms. Barcelo:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against The Cleveland Electric Illuminating Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary
Tanowa Troupe, Acting Secretary
Felecia D. Burdett, Acting Secretary

Enclosure
TMT/pjc

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Technician ____ Date Processed APR 17 2017

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