

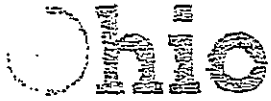
First Energy Co. in default
Dom. E. Ohio Gas Co in default 17-155-GA (CS)

FILE

3-23-17 Remailled

1 OF 7

2017 MAR 27 PM 3:25



Public Utilities
Commission

No. 170156-EL-CSS
Case Number
Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43260

Formal Complaint Form

Gwendolyn Tandy
Customer Name (Please Print)

1439 Sulzer Ave.
Customer Address

Euclid, Ohio 44132
City State Zip

Against

110120836116
Account Number

Customer Service Address (if different from above)

First Energy Co.
Utility Company Name

City State Zip

I spoke to Mr Greg Smith, he said hes still investigating after 3 mths ing
Please describe your complaint. (Attach additional sheets if necessary)

Case No. 17-0156-EL-CSS

On Jan 13, 2017 The PUCO confirmed that they had received my complaint. And gave First Energy Co. 20 days to file and answer in response to my complaint. First Energy is in default I have not received a response its been 3 months the complaint is attach

Gwendolyn Tandy
Signature

(216) 849-1043

I also requested A monthly Statement for ID-A-16 with A \$500.00 payment on Oct 19, 2016
Customer Telephone Number

this is to certify that the images are accurate and complete reproduction of document delivered in the regular course of business. Date Processed 3/27/17 technician

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**Public Utilities
Commission**

Asim Z. Haque, Chairman

First Energy

Commissioners

Lynn Siaby
M. Beth Trombold
Thomas W. Johnson

3-2-17 Greg Price

January 13, 2017

Ms. Gwendolyn Tandy
1439 Sulzer Ave
Euclid, OH 44132

Case No. 17-0156-EL-CSS

Dear Ms. Tandy :

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against FirstEnergy Illuminating Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,



Barcy F. McNeal, Secretary

Tanowa Troupe, Acting Secretary

Felecia D. Burdett, Acting Secretary

Enclosure
FDB/pjc



**Public Utilities
Commission**

Asim Z. Haque, Chairman

*First Energy
Dominion*

Commissioners

Lynn Slaby
M. Beth Trombold
Thomas W. Johnson

January 13, 2017 *Dominion is in default*

Ms. Gwendolyn Tandy
1439 Sulzer Ave
Euclid, OH 44132

Case No. 17-0155-GA-CSS

Dear Ms. Tandy :

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Dominion East Ohio . Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary

Tanowa Troupe, Acting Secretary

Felecia D. Burdett, Acting Secretary

180 days = law suit

Enclosure
FDB/pjc

3-25-17

Explain in detail the facts of your complaint, including dates, describing the lawyer's conduct which you believe to be unethical. You may attach additional paper as necessary. Attach copies of any correspondence and/or documents which support your complaint and which you believe should be reviewed in the investigation of your complaint.

Case No 17-0155-GA-CSS

Gwendolyn Tandy - Customer Name

1439 Sulzer Ave, Euclid, OH 44132

Acc # 110120836116/Utility Dominion E. OH

~~Utility Co~~ First Energy Co.

On Jan 13, 2017, The PAU confirmed that they had received my complaint, And gave Dominion E. Ohio Gas Co. 30 days to Answer in response to my complaint.

However its been 3 mth and Dominion has not yet responded to my complaint.

I spoke to Mr. Gregory Price a week ago. I told him its been over 6wks and I still don't have an answer from Dominion and he said. He was still investigating.

→ Mr Price Dominion is in default

By signing this form, I attest that my statements herein and the documents attached are true and accurate to the best of my knowledge. I understand that by filing this form with the Certified Grievance Committee, the lawyer I have written about may be contacted and provided a copy of this form. I further understand that the Supreme Court Rules for the Government of the Bar of Ohio require that this matter be private and confidential.

Signature _____

Date _____