

**From:** [ContactThePUCO@puc.state.oh.us](mailto:ContactThePUCO@puc.state.oh.us)  
**To:** [Puco Docketing](#)  
**Subject:** Docketing  
**Date:** Monday, February 13, 2017 4:08:33 PM

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Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/13/2017

Re: Krissa Pierce  
2919 Olivette Rd  
Columbus, OH 43232

Docketing Case No.:

16-0907-WW-AIR

Notes:

Please docket the attached in the case number above. Thank you.

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COMPLAINT DESCRIPTION:

I can't afford my water bill. Now let alone if there is a increase. I already have to decide which bill doesn't get paid based on how high my water bill is. They have no reasonable payment plans available. My water bill is half if not more than half my rent every month. The kids have to bath on different days and not bath every single day and I am very careful on laundry I do cause of how high the bill is. My water filter is so brown after just a few months. I can't get my water caught up no matter how hard I try. If there is a increase in the water prices my family and I maybe forced out of our home and be homeless as we will not be able to afford to keep water turned on.

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**in**

**Case No(s). 16-0907-WW-AIR**

Summary: Public Comment in opposition filed on behalf of concerned consumer, Krissa Pierce electronically filed by Ms. Donielle M Hunter on behalf of PUCO Staff