

February 8, 2017

Ms. Barcy F. McNeal  
Director, Office of Administration  
Public Utilities Commission of Ohio  
180 East Broad Street, 11th Floor  
Columbus, Ohio 43215

Re: *Direct Energy v. Duke Energy Ohio*, Case No. 14-1277-EL-CSS

Dear Ms. McNeal,

In accordance with the January 5, 2017 Entry in the above proceeding, Direct Energy Services, LLC and Direct Energy Business, LLC (collectively, Direct Energy) hereby submits this status update. Direct Energy has endeavored to resolve the underlying billing issue with Duke Energy but has been unable to reach an agreement. Direct Energy will continue to attempt to reach a resolution; if the Commission wishes to set the complaint for hearing, however, Direct Energy requests that the hearing date be no less than 90 days from now.

Please let me know if there are any questions.

Regards,

/s/ Rebekah J. Glover  
Rebekah J. Glover

**This foregoing document was electronically filed with the Public Utilities**

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**in**

**Case No(s). 14-1277-EL-CSS**

Summary: Correspondence regarding Status Update electronically filed by Ms. Rebekah J. Glover on behalf of Direct Energy Services, LLC and Direct Energy Business, LLC