



Public Utilities Commission

Asim Z. Haque, Chairman

Commissioners

Lynn Slaby
M. Beth Trombold
Thomas W. Johnson

January 25, 2017

Mel and Donna Kalnicki
3839 Clearwater Drive
Parma, Ohio 44134

Case No. 17-0215-GE-CSS

Dear Mr. and Mrs. Kalnicki:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Direct Energy. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary
Tanowa Troupe, Acting Secretary
Felecia D. Burdett, Acting Secretary

Enclosure
BFM/tmn

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