

From: [Bell, Terry](#)
To: [Puco Docketing](#)
Subject: Aqua
Date: Wednesday, January 25, 2017 6:56:13 AM
Attachments: [image009.png](#)
[image010.png](#)
[image011.png](#)
[image012.png](#)

From: webmaster@puc.state.oh.us
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 110974
Received: 1/25/2017 12:35:35 AM
Message:
WEB ID: 110974 AT:01-25-2017 at 12:35 AM
Related Case Number: 16-0907
TYPE: Complaint
NAME: Mrs. Leah Adkins
CONTACT SENDER ? No
MAILING ADDRESS:

- 3558 Rangoon drive
- Westerville , Ohio 43081
- USA

PHONE INFORMATION:

- Home: 6147432664
- Alternative: 6147432716
- Fax: *(no fax number provided?)*

E-MAIL: itstheadkins@gmail.com

INDUSTRY:Water

ACCOUNT INFORMATION:

- Company: Aqua
- Name on account: Timothy & Leah Adkins
- Service address: 3558 Rangoon Drive Westerville OH 43081
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

I am writing to oppose the proposed Aqua water increase in Blendon Township. Our community already exceedingly pays the highest water/sewer rates in our surrounding area, and a rate hike would only widen that gap. Our community is made up largely of blue collar middle class citizens which are generally very financially responsible and savvy. The already high rates are not conducive to this consumer conscious community, and Aqua has not put any new offerings in place to warrant a rate increase. If anything, a rate reduction is the only warranted action to even bring our rates into the ballpark of what surrounding communities pay in water/sewer.

From: webmaster@puc.state.oh.us
To: PUCO ContactThePUCO

Subject: PUCO CONTACT FORM: 110972

Received: 1/24/2017 10:12:00 PM

Message:

WEB ID: 110972 AT:01-24-2017 at 10:11 PM

Related Case Number: 16-0907

TYPE: Complaint

NAME: Mrs. Angie Merrin

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 5911 Cairo Road
- Westerville , Ohio 43081
- United States

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: angiemerrin@hotmail.com

INDUSTRY:Water

ACCOUNT INFORMATION:

- Company: AQUA Ohio, Inc.
- Name on account: Merrin
- Service address: 5911 Cairo Road
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

To whom it may concern, I am disappointed to hear that Aqua Ohio, Inc. is requesting a price increase. It is troublesome to me that our neighborhood pays significantly more than Westerville and Columbus, both of which are minutes from us. Please deny their request and demand they provide a more affordable rate. Sincerely, Angie Merrin

From: webmaster@puc.state.oh.us

To: PUCO ContactThePUCO

Subject: PUCO CONTACT FORM: 110969

Received: 1/24/2017 8:06:52 PM

Message:

WEB ID: 110969 AT:01-24-2017 at 08:06 PM

Related Case Number: 16-0907

TYPE: Comment

NAME: Ms. Cynthia Vanderbilt

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 6467 Jessamine Ct
- Westerville , Ohio 43081
- USA

PHONE INFORMATION:

- Home: 6144035540
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: *(no e-mail address provided)*

INDUSTRY: Water

ACCOUNT INFORMATION:

- Company: AQUA
- Name on account: Cynthia Vanderbilt
- Service address: 6467 Jessamine Ct
- Service phone: 6144035540
- Account Number: 001904827170033

COMMENT DESCRIPTION:

Please consider denying AQUA water's request to increase rates for the area of Blendon Township. The families serviced by AQUA already pay three times as much as the surrounding communities for the same water usage. This means that my family of three pays at least thirty dollars more a month for water than a similar family living less than a mile away. The company has maintained financial growth while many of the families they service have either remained at the same financial status or less. Our family like many over the past few years had a layoff, resulting in a loss of income. It is frustrating in these times to look at a \$90 water bill that should be \$30 and think of the food and clothing that could be attained with that money. Please think of the impact on families in the service area of AQUA before approving a rate hike. Thank you C. Vanderbilt

Terry S. Bell

Public Utilities Commission of Ohio
Service Monitoring and Enforcement Department
Chief Customer Education and Contact Division
(614) 995-9087

www.PUCO.ohio.gov



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in

Case No(s). 16-0907-WW-AIR

Summary: Public Comment in opposition filed on behalf of concerned consumers electronically filed by Ms. Donielle M Hunter on behalf of PUCO Staff