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Subject: Docketing
Date: Monday, January 23, 2017 11:36:01 AM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/23/2017

Re: Morgan Mooney
710 Academy Dr
Galloway, OH 43119

Docketing Case No.:

16-0907-WW-AIR

Notes:

Please docket the following in the case number above. Thank you.

COMPLAINT DESCRIPTION:

My water bill is so expensive. \$180 for just one month and only myself and my boyfriend live there. No kids. That's the price my friends pay for 3 months worth of water! My water constantly smells like chlorine. I am afraid to even drink it. This is ridiculous! My boyfriend ran a test on the water and honestly no one should be drinking that crap! Now I hear that they wanna raise the rates again... absolutely absurd!! Please know that this is crazy to charge for water the rate we already are paying for such crappy water quality. Please find us a cheaper water company. I can barely afford these prices and I have to buy bottled water because our water is so crappy. I am very upset and something needs to change.

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in

Case No(s). 16-0907-WW-AIR

Summary: Public Comment in opposition filed on behalf of concerned consumer, Morgan Mooney electronically filed by Ms. Donielle M Hunter on behalf of PUCO Staff