

**Neloms, Tim**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Friday, January 13, 2017 12:27 PM  
**To:** Puco Docketing  
**Subject:** 16-0907-WW-AIR

From: webmaster@puc.state.oh.us  
 To: PUCO ContactThePUCO  
 Subject: PUCO CONTACT FORM: 110739  
 Received: 1/13/2017 9:30:22 AM

**Message:**

WEB ID: 110739 AT:01-13-2017 at 09:30 AM  
 Related Case Number: 16-0907

TYPE: Comment

NAME: Mrs. Rebecca Everman

CONTACT SENDER ? No

MAILING ADDRESS:

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 USA

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INDUSTRY: Water

**ACCOUNT INFORMATION:**

Company: Aqua Ohio Inc.

Name on account: Rebecca L. Everman

Service address: 5647 NATALIE CT N WESTERVILLE, OH 43081-4128

Service phone: 6148980631

Account Number: 001904645 1269851

**COMMENT DESCRIPTION:**

My family is very disappointed to hear Aqua has filed for a 9%+ rate increase. We currently pay almost three times as much as surrounding communities, like Columbus. We have seen no visible attempts to improve the infrastructure of the water system in Blendon Township. The current system is so outdated that the community could not tie into another water system such as Columbus or Westerville if it wanted. Our community is being monopolized by a company that is not concerned for the residents. In our home we drink filtered water because Aqua water has a strong odor and off taste but when checked, by Aqua, we're told it is acceptable. How is undrinkable water acceptable? We are a family of four and we do don't water our lawn or wash our cars at home. We cook, clean, do laundry and bathe, these are necessities. If there is a rate increase we will have to make cuts in other areas. Aqua is monopolizing our community. Stop lining the pockets of the investors. Their own website states, "Its aggressive growth-through-acquisition strategy has resulted in nearly 200 acquisitions and growth ventures in the last ten years. These growth ventures have allowed Aqua America to achieve its growth goals and has had a favorable impact on its financial performance." It doesn't sound like they're doing too bad. Their 2015 report states... "Our income from continuing operations has grown at an annual compound rate of approximately 12.0% and our net income has grown at an annual compound rate of approximately

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10.2% during the five-year period ended December 31, 2015. During the past five years, operating revenues grew at a compound rate of 4.5% and operating expenses grew at a compound rate of 4.3%. In addition, as a result of the implementation, in 2012, of an income tax accounting change that provides for a reduction in current income taxes, the Company's provision for income taxes decreased by \$52,628 or 77.9% during the five-year period ended December 31, 2015." If their income rate increase have tripled and doubled their operating expenses and they have a reduction in income taxes why do they need more of my hard earned money? Please say NO to Aqua's request for a rate increase!