

FILE

Neloms, Tim

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Thursday, January 12, 2017 8:39 AM  
**To:** Puco Docketing  
**Subject:** Docketing  
**Attachments:** 387150.pdf

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 1/12/2017

Re: Laurie Mayle  
6816 Kainsale Ln  
Powell, OH 43065

Docketing Case No.: 15-1594-AU-COI

Please docket the attached in the case number above.

2017 JAN 12 AM 10:44

PUCO

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business.  
Technician AS Date Processed 1/12/17

From: Laurie Theaker

To: PUCO ContactThePUCO

Subject: Complaint for Electric Bill - Submetering Company

Received: 1/11/2017 9:59:13 AM Message:

I wish to lodge a complaint with respect the American Power & Light, LLC as a submetering company. These companies are not regulated, they need to be regulated. I am paying .1535 per kwh and the lowest amount for a carrier under AEP would be .0660. The monthly payment for December is 124.22 under this submetering company, if we were with a normal carrier the bill would be \$46.60.

Please explain to me how this is fair or right for a company to have such high rates.

Thank you,

Laurie Mayle

614-506-4958

6816 Kinsale Village

Powell, OH 43065

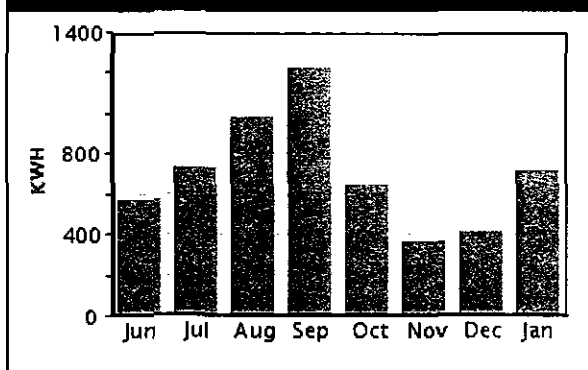
**Statement Summary:**

Account	Due Date	Amount Due
1059848	01/26/17	\$199.72

**Usage:**

Meter No.	Prev Read	Curr Read
70315387	28781 (ACT)	29487 (ACT)
<b>Your Usage:</b>		
		706 kWh (30 Days)
		23.53 kWh/Day
		\$3.53/Day
<b>Average Temp:</b>		31° F
<b>Community Avg Usage:</b>		656 kWh
<b>Next Read Date:</b>		02/02/17

**Usage History: (8 Months)**



**Billing Summary:**

**Messages:**

Disconnection of service will occur on or after Jan. 29, 2017 unless before that date you pay the late amount due on your account of \$75.50.

Please call our **COLLECTIONS DEPARTMENT IMMEDIATELY** at 1-888-850-0098 to discuss this account.

<b>TOTAL AMOUNT DUE:</b>	<b>\$75.50</b>
<b>DUE ON OR BEFORE:</b>	<b>01/29/17</b>

Account	Due Date	Amount Due
1059848	01/26/17	\$199.72

If after 01/26/17, pay \$202.72

**AMOUNT**

Previous Balance: \$153.50 Payments & Credits - Thank You!: \$78.00

**Statement Date:** 01/05/17 **BALANCE FORWARD:** \$75.50 **Service Address:**

6816 KINSALE LANE

**Service Period:** 12/06/16 - 01/04/17

**Default Utility Price:** \$0.1535

Electric Usage \$105.90  
Service Charge \$6.75  
Distribution Recovery \$10.44 Late Fee \$1.13  
**TOTAL NEW CHARGES:** \$124.22

**TOTAL AMOUNT DUE:** **\$199.72**

PAST DUE AMOUNT: \$75.50

**DISCONNECT NOTICE**

**PAID:**

**Make Check or Money Order Payable To:**  
American Power and Light, LLC.

LAURIE MAYLE 6816  
KINSALE LANE POWELL, OH  
43065

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