

From: webmaster@puc.state.oh.us
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 110657
Received: 1/11/2017 12:53:57 PM
Message:
WEB ID: 110657 AT:01-11-2017 at 12:53 PM

Related Case Number:

TYPE: Complaint

NAME: Mr. Wayne Bryan

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 5408 newport rd
- columbus
- columbus , Ohio 43232
- United States

PHONE INFORMATION:

- Home: 6143531353
- Alternative: 6143531353
- Fax: *(no fax number provided?)*

E-MAIL: wbryan5408@gmail.com

INDUSTRY:Water

ACCOUNT INFORMATION:

- Company: Aqua water
- Name on account: Wayne A Bryan
- Service address: 5408 newport rd
- Service phone: 6143531353
- Account Number: 0019065651271736

COMPLAINT DESCRIPTION:

Aqua water is asking for another rate increase . I am on SSI and everything keeps going up except what i bring home per month . The water bills in this area are already high if this increase goes threw i will have to choose between buying medicine that i need to stay alive , or food i need to stay alive or water i need to stay alive . its a crying shame that a companys profit margin comes before someones right to get the basic things they need to live. Also is it leagal for me to drill a well in my back yard to help offset the high cost of the water bills Thanks Wayne A. Bryan

From: webmaster@puc.state.oh.us
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 110692
Received: 1/12/2017 12:40:09 PM
Message:
WEB ID: 110692 AT:01-12-2017 at 12:40 PM

Related Case Number: 16-0907

TYPE: Comment

NAME: Mr. S Hostetter

CONTACT SENDER ? No

MAILING ADDRESS:

- *(NO CITY?) , Ohio (NO ZIP??)*
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: *(no e-mail address provided)*

INDUSTRY:Water

ACCOUNT INFORMATION:

- Company: Aqua Ohio
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

Aqua Ohio is requesting a rate increase. I have noticed the quality of our water going down hill ever since they took over service. Water seems harder (more mineral deposits) and have had frequent issues with smelly water. Prior to Aqua Ohio providing our water, I had no complaints. I am firmly against a rate hike.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

1/12/2017 2:11:12 PM

in

Case No(s). 16-0907-WW-AIR

Summary: Public Comment in opposition filed on behalf of various consumers electronically filed by Ms. Donielle M Hunter on behalf of PUCO Staff