From: Robin Harper
To: Puco Docketing

Subject: case #151594AUCOI - Columbus & Central Ohio System

Date: Thursday, January 12, 2017 12:53:11 PM

To Whom It May Concern:

I respectfully request that Columbus & Central Ohio Systems ("CCOS") be subject to the PUCO for charging well above what a similarly-situated default customer in the City of Columbus Water Div. would pay.

I currently live in the community of Preserve @ Albany Woods where we are under contract by the Builder, Village Communities for the sub-metering jurisdiction of our water supply provided by CCOS. When I moved here 6 years ago I was outraged that I was paying \$70 per month, a single person living alone, for my water. Prior to moving into this contract with CCOS my water bill with the City of Columbus was only \$60 quarterly. In order for me to maintain at least a \$40 per month bill from CCOS, I am living on a water ration; as if I am living in a third world country!!

I am also the President of the HOA here at the Preserve @ Albany Woods and I have also noticed that each home owner here pays at least \$4-\$5 a month for storm water to CCOS totaling approximately \$2,500 annually; however, CCOS also bills the HOA \$6,000 approximately annually, which is a total of approximately \$8,000 annually for storm water for a community of 42 homes.....how is this justified?

The Columbus & Central Ohio Systems is a related party to the development company, Village Communities, and so the contract between the homeowner's association and Columbus & Central Ohio Systems extends for 20 years and is very unfairly written in favor of CCOS (too expensive to break). CCOS also does not have any risk of loss because the homeowner's association must pay any resident's past due bills. The CCOS needs to have some kind of over site in order to protect the residents in the communities they serve because CCOS is able to charge whatever they want with total impunity. The information on the community is as follows:

Neighborhood: The Preserve at Albany Woods My Property: 2517 Tree Knoll Ct, Columbus Ohio 43219

If you have any questions or would like to discuss further, please let me know.

Sincerely, Robin Kay Harper, President PAW/HOA (614)216-0147 robinkharper1@yahoo.com This foregoing document was electronically filed with the Public Utilities

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Case No(s). 15-1594-AU-COI

Summary: Public Comment in opposition filed on behalf of concerned consumer, Robin Kay Harper PAW/HOA electronically filed by Ms. Donielle M Hunter on behalf of PUCO Staff