THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF THE COMPLAINT OF VERONICA W. WHITE,

COMPLAINANT,

v.

CASE NO. 16-1887-EL-CSS

CLEVELAND ELECTRIC ILLUMINATING COMPANY,

RESPONDENT.

ENTRY

Entered in the Journal on December 7, 2016

I. SUMMARY

 $\{\P 1\}$ The Commission finds that this case should be dismissed and closed of record.

II. DISCUSSION

- \P 2 Cleveland Electric Illuminating Company (CEI) is a public utility, pursuant to R.C. 4905.02, and is, therefore, subject to the jurisdiction of this Commission.
- {¶ 3} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.
- {¶ 4} On September 15, 2016, Veronica W. White (Complainant) filed a complaint against CEI alleging that she was improperly billed for electric service. Complainant requests that the Commission remove the contested charge amount from her bill.

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{¶ 5} CEI filed its answer on October 4, 2016. In its answer, CEI alleges that Complainant has failed to set forth reasonable grounds for a complaint, as required by R.C. 4905.26, and to state a claim upon which relief can be granted. Additionally, CEI claims that it has complied with all applicable Ohio statutes, Commission rules and regulations, and CEI's applicable tariff.

- {¶ 6} Subsequently, on October 13, 2016, a joint motion to dismiss was filed by CEI and Complainant, stating that the parties have reached a settlement that fully and finally resolves all issues in this proceeding. Therefore, the parties request that this case be dismissed with prejudice.
- {¶ 7} Accordingly, the Commission finds that the joint motion to dismiss the complaint, with prejudice, is reasonable and should be granted and that the complaint should be dismissed.

III. ORDER

- $\{\P 8\}$ It is, therefore,
- {¶ 9} ORDERED, That the joint motion to dismiss this case be granted, and this case dismissed and closed of record. It is, further,

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{¶ 10} ORDERED, That a copy of this Entry be served upon all parties and interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Asim Z. Haque, Chairman	
Lynn Slaby	M. Reth Trombold M. Beth Trombold
The William	
Thomas W. Johnson	M. Howard Petricoff

MJA/sc

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Barcy F. McNeal Secretary