

**THE PUBLIC UTILITIES COMMISSION OF OHIO**

**IN THE MATTER OF THE COMPLAINT OF  
GREGORY MALONE,**

**COMPLAINANT,**

**v.**

**CASE NO. 16-1757-GA-CSS**

**THE EAST OHIO GAS COMPANY D/B/A  
DOMINION EAST OHIO,**

**RESPONDENT.**

**ENTRY**

Entered in the Journal on December 7, 2016

**I. SUMMARY**

{¶ 1} The Commission finds that this complaint should be dismissed at the request of the parties.

**II. DISCUSSION**

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} The East Ohio Gas Company d/b/a Dominion East Ohio (DEO) is a natural gas company as defined in R.C. 4905.03, and a public utility as defined in R.C. 4905.02, and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On August 19, 2016, the above-referenced complaint was filed with the Commission against DEO. In the body of the complaint, Gregory Malone alleged that he was enrolled in a competitive retail natural gas service supplier's aggregation program without his knowledge, that he was charged a higher rate, and that an amount from that

higher rate still remains on his bill. In addition, Complainant alleged that DEO placed, on his current bill, an amount from a past bill that he does not owe.

{¶ 5} On September 9, 2016, DEO filed an answer denying the allegations in the complaint.

{¶ 6} On November 16, 2016, the parties filed a joint motion to dismiss the complaint. In the motion, the parties request an order dismissing the complaint with prejudice. Further, the parties state that this matter has been settled and that they have executed a confidential settlement agreement.

{¶ 7} In view of the settlement of the complaint, the Commission finds that this case should be dismissed and closed of record.

### III. ORDER

{¶ 8} It is, therefore,

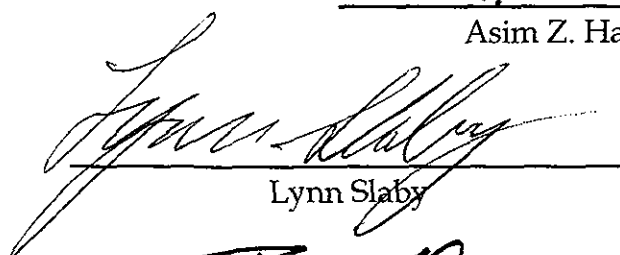
{¶ 9} ORDERED, That the joint motion to dismiss be granted and that Case No. 16-1757-GA-CSS be dismissed with prejudice and closed of record. It is, further,

{¶ 10} ORDERED, That a copy of this Entry be served upon each party of record.

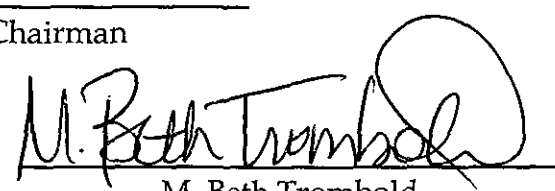
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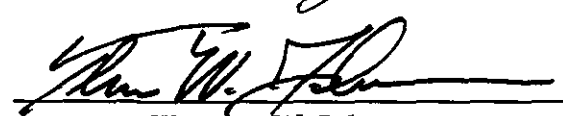
Asim Z. Haque, Chairman



Lynn Slaby



M. Beth Trombold



Thomas W. Johnson

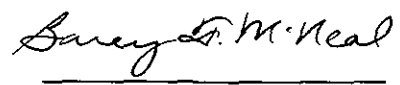
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M. Howard Petricoff

KKS/vrm

Entered in the Journal

**DEC 07 2016**



Barcy F. McNeal  
Secretary