

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF M.
CHRISTOS MAKRIS,**

COMPLAINANT,

v.

CASE NO. 16-1864-EL-CSS

OHIO EDISON COMPANY,

RESPONDENT.

ENTRY

Entered in the Journal on December 2, 2016

{¶ 1} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility or an electric services company by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 2} Respondent, Ohio Edison Company (Ohio Edison), is a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.

{¶ 3} On September 9, 2016, M. Christos Makris (Complainant) filed a complaint against Ohio Edison, alleging, among other things, that Respondent has both miscalculated Complainant's usage of electric service and overcharged Complainant for such service.

{¶ 4} Ohio Edison filed its answer on September 29, 2016. In its answer, Respondent admits some, and denies other of the allegations of the complaint and sets forth several affirmative defenses.

{¶ 5} On December 2, 2016, Complainant filed a letter which alleges, among other things, that on December 1, 2016, Respondent taped to his apartment door, a service disconnection notice dated November 30, 2016. Complainant is concerned that

Ohio Edison might disconnect his utility service based on the billing dispute at issue in this case, and has requested that the Commission provide assistance to prevent termination during the pendency of the complaint.

{¶ 6} Ohio Adm.Code 4901-9-01(E) provides that, if a person filing a complaint against a public utility is facing termination of service by the public utility, the person may request that the Commission prevent the termination of service during the pendency of the complaint. It also provides that a person making a request for assistance must agree to pay during the pendency of the complaint all amounts to the utility that are not in dispute.

{¶ 7} Upon review of the complaint, there appears to be a genuine billing dispute between the parties regarding which utility charges are appropriate and need to be paid. Therefore, the attorney examiner finds that it is not appropriate for Ohio Edison to disconnect Complainant's utility service at this time. However, nothing in this Entry excuses Complainant from making payments of all amounts not in dispute and Complainant is directed to timely pay all billings that he does not dispute.

{¶ 8} It is, therefore,

{¶ 9} ORDERED, That Ohio Edison not disconnect the utility service of Complainant during the pendency of this case and that Complainant timely pay all billings that he does not dispute. It is, further,

{¶ 10} ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

/s/ Daniel E. Fullin

By: Daniel E. Fullin
Attorney Examiner

JRJ/dah

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in

Case No(s). 16-1864-EL-CSS

Summary: Attorney Examiner Entry ordering Ohio Edison not disconnect the utility service of Complainant during the pendency of this case and that Complainant timely pay all billings that he does not dispute. Entry electronically filed by Debra Hight on behalf of Daniel M. Fullin, Attorney Examiner.