

**BEFORE  
THE PUBLIC UTILITIES COMMISSION OF OHIO**

<b>In the Matter of the Complaint of</b>	)	
<b>Southeast, Inc.,</b>	)	
	)	
<b>Complainant</b>	)	<b>Case No. 16-2288-TP-CSS</b>
	)	
<b>v.</b>	)	
	)	
<b>Mitel Cloud Services, Inc.,</b>	)	
	)	
<b>Respondent.</b>	)	
	)	
<b>Relative to Alleged Unreasonable and</b>	)	
<b>Unlawful Billing of Service.</b>	)	

**COMPLAINT**

Pursuant to Sections 4905.26 and 4927.21, Revised Code and Rule 4901-9-01 of the Ohio Administrative Code, Southeast, Inc. ("Southeast" or "the Complainant"), files this Complaint with the Public Utilities Commission of Ohio alleging the following:

1. Southeast, a section 501(c)(3) entity, is a comprehensive provider of mental health, chemical dependency, physical healthcare, vocational and homeless services to the public assisting diverse populations regardless of their economic status. It provides physical healthcare and behavioral healthcare services and supports people in becoming active participants in their personal healthcare decisions. It coordinates and integrates healthcare across services and healthcare locations in Franklin, Belmont, Harrison, Carroll, Delaware, Monroe and Tuscarawas Counties. In addition to its Franklin County locations, it also provides a twenty-four hour crisis telephone line service at its St. Clairsville, Ohio office serving Belmont, Harrison and Monroe Counties in Ohio. The Complainant receives support from Community Shelter Board and its funders include, but are not limited to, the City of

Columbus, the Franklin County Board of Commissioners, the United Way of Central Ohio, Franklin County ADAMH Board, the Belmont, Harrison and Monroe Mental Health and Recovery Board, the Delaware Morrow Mental Health and Recovery Services Board, the Ohio Department of Health, the Ohio Development Services Agency, Health Resources Services Administration (HRSA), Substance Abuse and Mental Health Service Administration (SAMHA), Medicaid and Medicare.

2. Mitel Cloud Services, Inc. (“Mitel” or “the Respondent”) of 1146 N. Alma School Road, Mesa, Arizona 85201 holds Certificate No. 90-9335 from this Commission, authorizing it to provide local exchange telephone service and toll telephone services throughout Ohio. This Commission has jurisdiction over Mitel as a telephone company and a public utility.

3. Beginning in 2008, the Complainant and the Respondent, or its predecessor, Mitel Net Solutions, Inc. entered into a series of contracts whereby the Respondent would provide local exchange telephone services, dedicated data services, Primary Rate Interface (“PRI”) Service and switched long distance toll telephone services to the Complainant. None of these contracts were ever filed with this Commission.

4. Each of these contracts had an initial term of sixty months, with an automatic or “auto renewal” provision for an additional sixty month term. The long distance service contract and some of the dedicated data services contracts were subsequently automatically renewed for another 60 month term. Other dedicated data services contracts and the PRI contract have not been automatically renewed.

5. In June of 2014, the Complainant sent a letter to the Respondent instructing it not to automatically renew any circuit, account or contract it had with Mitel Net Solutions, but

instead to put the Complainant on a month-to-month basis until such time as it terminated the current contract. The letter indicated that the Complainant was not terminating the circuits or contracts at that time, but did not wish them to renew automatically. See Attachment 1.

6. In July of 2014, Mitel Net Solutions sent a letter to Southeast confirming its request to discontinue the automatic renewal of its service agreements. The letter indicated that Southeast's account would be placed on month-to-month status effective on the dates provided and that all will remain on a month-to-month status. The letter went on to state that if Southeast should decide to cancel any of its current agreements, it would need to mail a cancellation letter and there would be a thirty day cancellation policy. See Attachment 2.

7. On June 7, 2016, the Director of IT of the Complainant sent a written notice to Mitel requesting the cancellation of certain accounts as of June 1, 2016. The letter indicated that all such accounts should be out of contract and to request that a credit of 1-PICC charges be applied to its DID numbers. See Attachment 3. The Complainant had been engaged in making arrangements to change telecommunications service providers.

8. In June of 2016, the Complainant received a letter from Mitel dated June 22, 2016 indicating that an estimated early termination charge of \$587,906.30 would be assessed to its account based on a cancellation date of July 22, 2016. See Attachment 4.

9. Southeast no longer is receiving service from Mitel as its telephone service has now been transferred to another Ohio local exchange carrier effective June, 2016.

10. In August of 2016, the Complainant received an invoice from the Respondent dated August 10, 2016 displaying an amount due of \$22,700.40. See Attachment 5.

11. In September of 2016, the Complainant received a letter from the Respondent dated September 20, 2016. The letter from the Respondent indicated that if it did not receive

payment for the August 10, 2016 invoice of \$22,700.40 by September 30, 2016, it would have no choice but to block communications services on September 30. The letter also noted that the Complainant may lose its telephone number in the event of disconnection and there would be no guarantee that it could be retrieved, even in the event of reconnection. Southeast also received telephone calls from Mitel during the month of September seeking collection of alleged past due amounts and early termination fees. See Attachment 6. The Complainant has received numerous telephone calls from the Respondent during the month of September, 2016.

12. Southeast experienced no blockage of service from Mitel on September 30, 2016 as Southeast retained its telephone number and continues to receive telephone service from its new provider of telecommunications services.

13. Southeast received an invoice from Mitel dated October 10, 2016 in the amount of \$68,828.51, reflecting \$45,643.77 in past due amounts and total new charges of \$23,184.74 which includes new usage charges of \$1.52, recurring charges of \$18,993.43, finance charges of \$441.92, taxes and surcharges of \$3,747.87. See Attachment 7.

14. Southeast also received an invoice from Mitel dated November 10, 2016 in the amount of \$568,827.16, reflecting the previous balance of \$68,828.51, and new charges of non-recurring charges of \$499,260.90, finance charges of \$668.38, and taxes and surcharges of \$69.37. See Attachment 8.

## **COUNT I**

15. The Complainant incorporates by reference items 1-14 as if fully incorporated herein.

16. Southeast has fulfilled all its contract obligations for the initial 60 month term of all contracts with Mitel.

17. Some of these contracts with Mitel have been automatically renewed for an additional term of 60 months without Southeast's affirmative action.

18. To allow contracts to be automatically renewed for an additional 60 month term is unjust, unreasonable, and contrary to the State Telecommunications Policy as set forth in Section 4927.02, Revised Code.

## **COUNT II**

19. Southeast incorporates items 1-18 as if fully rewritten herein.

20. Mitel has unjustly and unreasonably misinterpreted and misapplied the \$12,500 monthly minimum commitment contained in the Switched Long Distance Contract. This \$12,500 minimum monthly commitment is applicable for all of Southeast's services from Mitel, not merely just the switched long distance service.

21. Southeast has never achieved \$12,500 in monthly bills from Mitel for Switched Long Distance Service alone. Southeast was never penalized until recently when it terminated service from Mitel for not achieving \$12,500 in monthly Switched Long Distance Service alone; Southeast has always achieved \$12,500 as a minimum monthly commitment for all services it received from Mitel.

22. The practice of imposing penalties of \$412,500 for switched long distance service and also imposing estimated penalties for other services of \$175,406.30 is unjust, unreasonable and unlawful as it allows Mitel to penalize Southeast twice.

### **COUNT III**

23. The Complainant incorporates by reference items 1-22 as if fully rewritten herein.

24. Mitel should have disconnected and ceased charging for the one 3 Mg circuit or the two 1.5 Mg circuits that were replaced by a 20 Mg circuit to 16 North High Street.

25. The practice of imposing penalties of \$22,652.50 for the one 3 Mg circuit or the two 1.5 Mg circuits that were replaced by a 20 Mg circuit is unjust and unreasonable and should be eliminated as Mitel should have disconnected and terminated the service for the one 3 Mg circuit or two 1.5 Mg circuits when they were replaced by the 20 Mg circuit.

### **COUNT IV**

26. The Complainant incorporates by reference items 1-25 as if fully rewritten herein.

27. 1-PICC charges should be applied only to active plain old telephone service lines, not to inactive plain old telephone service lines or DID lines.

28. The August 10, 2016 invoice from Mitel imposes upon Southeast eighty-six instances of 1-PICC charges on plain old telephone line service that had been disconnected or upon DID lines that Southeast employs. These eighty-six instances of 1-PICC charges constitute \$370.66 (eighty-six times \$4.31) which are unjust and unreasonable as such 1-PICC charges should have been applied only to active plain old telephone service lines and not the DID lines that Southeast employs. These charges should be eliminated.

### **COUNT V**

29. The Complainant incorporates by reference items 1-28 as if fully rewritten herein.

30. Mitel has provided a dedicated data service circuit line to the Woodsfield, Ohio location.

31. This dedicated data service circuit to Woodsfield, Ohio should have been deemed terminated at the end of its term as of February of 2016.

32. Mitel has imposed penalties upon Southeast on the basis that the dedicated data service line to Woodsfield, Ohio would be deemed terminated as of February, 2019. The estimated penalty charges for this dedicated data service circuit to Woodsfield, Ohio of \$40,765.00 are unjust, unreasonable and unlawful and should be eliminated.

#### **COUNT VI**

33. The Complainant incorporates by reference items 1-32 as if fully rewritten herein.

34. Mitel has provided a dedicated service circuit line to the Brooks Building located at 700 Bryden Road, Columbus, Ohio.

35. This dedicated data service circuit to the Brooks Building at 700 Bryden Road should have been deemed terminated as the building closed as of October, 2011.

36. Mitel has imposed penalties upon Southeast on the basis that the dedicated data service line to the Brooks Building would be deemed terminated as of February, 2019. The estimated penalty charges for this dedicated data service circuit to the Brooks Building of \$18,064.63 are unjust, unreasonable and unlawful and should be eliminated.

#### **COUNT VII**

37. The Complainant incorporates by reference Items 1-36 as if fully rewritten herein.

38. Mitel has provided a dedicated service circuit line to Rebecca's Place located at 829 Rhoades Avenue, Columbus, Ohio.

39. The dedicated data service circuit to Rebecca's Place at 829 Rhoades Avenue should have been deemed terminated as the building closed as of July, 2014.

40. Mitel has imposed penalties upon Southeast on the basis that the dedicated data service line to Rebecca's Place would be deemed terminated as of February, 2019 instead of July, 2014. The estimated penalty charges for this dedicated data service circuit to Rebecca's Place at 829 Rhoades Avenue of \$18,064.63 are unjust, unreasonable and unlawful and should be eliminated.

#### **COUNT VIII**

41. The Complainant incorporates by reference Items 1-40 as if fully rewritten herein.

42. As a 501(c)(3) entity, Southeast is exempt from state and local sales tax on telephone service. See Section 5739.02(B)(12), Revised Code.

43. Mitel has unreasonably and unlawfully subjected Southeast to state and local sales tax of approximately \$700 per month. To bill Southeast for sales tax when Southeast is exempt is not accurate and misleading and violates Rule 4901:1-6-17 of the Ohio Administrative Code. The imposition of such sales tax on Southeast is unjust, unreasonable and unlawful and should be eliminated.

#### **COUNT IX**

44. The Complainant incorporates by reference Items 1-43 as if fully rewritten herein.



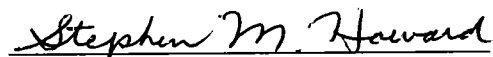
45. In September of 2016, Mitel suggested that Southeast may lose its telephone number in the event of disconnection, and there is no guarantee it can be retrieved, even in the event of reconnection. See Attachment 6.

46. The statement referenced above in Attachment 6 violates Rule 4901:1-7-24(A) of the Ohio Administrative Code as customers have the ability to retain the same telephone number as they change from one telephone company to another at the same location.

### **PRAYER FOR RELIEF**

WHEREFORE, Southeast, Inc. respectfully requests that the Commission find that reasonable grounds for this Complaint have been stated and that the Commission find that the Respondent has unreasonably and unjustly billed the Complainant for \$22,700.40 in the August 10, 2016 invoice, for \$68,828.51 for the October 10, 2016 invoice, for \$568,827.16 for the November 10, 2016 invoice and for all past due balances, new non-recurring charges, new finance charges, new taxes and surcharges, certain 1-PICC charges, all sales taxes and for the entirety of the \$587,906.30 in early termination charges.

Respectfully submitted,



Stephen M. Howard  
Vorys, Sater, Seymour and Pease LLP  
52 E. Gay Street  
Columbus, OH 43215  
614-464-5401  
[smhoward@vorys.com](mailto:smhoward@vorys.com)

Attorney for Southeast, Inc.

## **ATTACHMENT 1**

June 24, 2014

Pam Gilbert  
Mitel Netsolutions, Customer Service  
885 Trademark Dr.  
Reno, NV 89521

Mitel Account Number: 039127427

Please accept this letter as our instruction to not auto renew any circuit, account or contract we have with Mitel NetSolutions but instead put us on a month-to-month basis until such time as we terminate our current contract. We are not terminating the circuits or contracts at this time but do not wish them to renew automatically.

Peter Davis  
Southeast, Inc.  
16 West Long St  
Columbus, OH 43215

## **ATTACHMENT 2**



NetSolutions Customer Support  
885 Trademark Drive  
Reno, Nevada 86521  
Telephone (800) 821-1661  
Facsimile (800) 244-6464

July 1, 2014

Southeast, Inc  
16 W LONG ST  
COLUMBUS, OH 43215

Re: Account # 039127427  
Attention: Peter Davis

I am in receipt of your letter regarding your service agreements with Mitel NetSolutions.

This letter is to confirm your request to discontinue the automatic renewal of your Mitel NetSolutions service agreements all listed below (page 2), which were scheduled to renew as per the automatic renewal clause within the terms and conditions of your contracts. However, as you have provided the required 30 day notification prior to the automatic renewal, your account will be placed on month to month status effective on the dates provided below. All will remain on a month to month status.

Should you decide to cancel any of your current agreements with Mitel NetSolutions in its entirety, you will need to mail a cancellation letter to NetSolutions Customer Service at the address shown on the front of the NetSolutions agreement. Per the terms and conditions of your contract, there is a 30-day cancellation policy; the cancellation is processed 30 days from the date the letter is received by NetSolutions customer service.

If you have any questions, please do not hesitate to contact me directly.

Sincerely,

Shylee McNair  
Mitel NetSolutions  
Customer Service  
800-722-1301



NetSolutions Customer Support  
 885 Trademark Drive  
 Reno, Nevada 86521  
 Telephone (800) 821-1661  
 Facsimile (800) 244-6464

Circuit	Service	Term	Begin Month to Month
Local T1/PRI	6142250980-1	60	7/24/2014
Local T1/PRI	6142250980-2	60	7/24/2014
Local T1/PRI	6144440800	60	7/31/2014
MPLS / VPN	46102645	60	6/25/2015
3 Meg MPLS / VPN	46191666 & 46337100	60	5/20/2016
3 Meg MPLS / VPN	46337110 & 46337111	60	5/20/2016
4.5 Meg MPLS / VPN	46102370, 46102371, 46337105	60	5/20/2016
MPLS / VPN	46234490	60	7/29/2016
3 Meg MPLS / VPN	46103250 & 46353823	60	10/17/2016
3 Meg MPLS / VPN	46354629 & 46354630	60	10/31/2016
20 Meg Dedicated IP	CS/LMXX/273063/ /TQW /	60	11/21/2016
3 Meg Dedicated IP	46199605 & 46199606	60	8/18/2018
MPLS / VPN	46230530	60	2/13/2019
MPLS / VPN	46234144	60	2/18/2019
MPLS / VPN	46103260	60	2/25/2019
MPLS / VPN	46102651	60	2/25/2019
MPLS / VPN	46102639	60	2/25/2019
MPLS / VPN	46103262	60	2/25/2019
Long Distance	Monthly Commitment \$12,500	60	4/15/2019

## **ATTACHMENT 3**

06/07/2016

Mitel Cloud Services

Attn: Customer Service Department

885 Trademark Dr.

Reno, NV 89521

Dear Sir or Madam:

Please cancel account 039127427 and all child accounts, 039208743, 039127428, 039127429, 039127430, 039127431, 039127432, 039127433, 039127434, 039127435, 0391274336, 039131376, 039132055, 039132056 and 039132057 as of June 1<sup>st</sup>, 2016.

All accounts should be out of contract. Please credit Pic-C charges applied to DID numbers.

Let me know if you want the equipment returned. Please contact me if there are any questions.

Thank you.

Sincerely,

Peter Davis

Director of IT

Southeast Inc

16 West Long Street

Columbus, OH 43215

614-360-0101

davis@southeastinc.com



## **ATTACHMENT 4**



Mitel Cloud Services  
885 Trademark Drive  
Reno, NV 89521  
1-800-722-1301  
www.mitel.com

June 22, 2016

Southeast, Inc - Shell  
16 West Long Street  
Columbus, OH 43215

Re: Account # 039127427  
Attention: Peter Davis

We are in receipt of your request for cancellation of your Long Distance service and the following circuits currently installed with Mitel Cloud Services. We have reviewed your services and the contracts associated with such. The services you are requesting to disconnect are currently under existing contractual commitments that have not been satisfied and require your immediate attention.

A summary of your remaining contract value has been prepared for your review. The contract value presented in the attached spreadsheet is current to date, based on a cancellation date of July 22, 2016, which corresponds with the 30 day cancellation notice required per the terms and conditions of your agreement. Based on this termination date, the estimated early termination charges assessed to your account will be \$587,906.30.

In addition, our records show that we are currently providing a Cisco 1841 router(s) and associated accessories, which includes the power cord, modem and WIC card that are required to be returned within 10 business days upon cancellation of the individual circuits. The monthly recurring charge for the router will continue to be invoiced until the router has been returned to Mitel Cloud Services. Please mail the router to my attention at the address listed below:

Mitel Cloud Services  
ATTN: Tracey Kearney  
885 Trademark Dr.  
Reno, NV 89521

At this time, we will not proceed with cancellation until you have confirmed your acceptance of the remaining termination liability. Upon your acceptance, we will proceed with your request to terminate service 30 days from receipt of confirmation.

Please be advised that your account carries a minimum monthly commitment of \$12,500.00, of which, the attached monthly recurring charge for these circuits is contributing to the minimum



Powering connections

Mitel Cloud Services  
885 Trademark Drive  
Reno, NV 89521  
1-800-722-1301  
[www.mitel.com](http://www.mitel.com)

commitment. Once this circuit has been cancelled, the monthly recurring charge will no longer contribute towards your minimum monthly commitment.

**\*\*Please be advised that if you are porting your existing Local PRI DID numbers to your new service provider; your new service provider must complete their port order prior to submitting our disconnect order for your Local PRI circuit. There can only be one order in process at a time on a Local PRI circuit therefore your new carrier's port order must complete before our cancellation order is submitted. If a disconnect order needs to be cancelled for any reason, Mitel Cloud Services has a \$995.00 cancellation fee per order. Please ensure that our order will not conflict with any orders being placed by your new service provider.\*\***

Sincerely,

Tracey Kearney  
Customer Service Rep  
Mitel Cloud Services

Phone: 800-722-1301, IVR Menu Option 3 then 2



Powering connections

Mitel Cloud Services  
885 Trademark Dr,  
Reno, Nevada, 89521, United States

[mitel.com](http://mitel.com)  
[tracey.kearney@mitel.com](mailto:tracey.kearney@mitel.com)



Customer	Circuit	Service #	Service # Name	Physical Add1	Contract Date	Term	Through	MRC	Equip MRC	Penalty	Routers	Serial #
Southeast, Inc - Shell	MMC	Long Distance										
Southeast, Inc - Saint Clairsville	MPLS / VPN	46191666	1 of 2	68353 Bannock RD 1st FL Saint Clairsville, OH 43950	6/20/2016	1	7/20/2016	\$599.50	\$64.00	\$0.00	Adtran 3430	LBADTN0738AC999
Southeast, Inc - Saint Clairsville	MPLS / VPN	46337100	2 of 2	68353 Bannock RD 1st FL Saint Clairsville, OH 43950	6/20/2016	1	7/20/2016	\$599.50	\$0.00	\$0.00		
Southeast, Inc - Tuscarawas County	MPLS / VPN	46337110	1 of 2	344 W High AVE New Philadelphia, OH 44663	6/20/2016	1	7/20/2016	\$621.50	\$64.00	\$0.00	Adtran 3430	LBADTN0702AA705
Southeast, Inc - Tuscarawas County	MPLS / VPN	46337111	2 of 2	344 W High AVE New Philadelphia, OH 44663	6/20/2016	1	7/20/2016	\$621.50	\$0.00	\$0.00		
Southeast, Inc. - Corp.	MPLS / VPN	46102370	1 of 3	16 W Long ST Columbus, OH 43215	6/20/2016	1	7/20/2016	\$486.00	\$93.00	\$0.00	Adtran 3305	LBADTN0702AC453
Southeast, Inc. - Corp.	MPLS / VPN	46102371	2 of 3	16 W Long ST Columbus, OH 43215	6/20/2016	1	7/20/2016	\$486.00	\$0.00	\$0.00		
Southeast, Inc. - Corp.	MPLS / VPN	46337105	3 of 3	16 W Long ST Columbus, OH 43215	6/20/2016	1	7/20/2016	\$486.00	\$0.00	\$0.00		
Southeast Inc. - Brooks Building	MPLS / VPN	46103260		700 Bryden RD Columbus, OH 43205	2/25/2014	60	2/25/2019	\$526.73	\$56.00	\$18,064.63	Adtran 3205	LBADTN0648AC642
Southeast, Inc - Mens Shelter	MPLS / VPN	46102651		924 E Main ST Columbus, OH 43205	2/25/2014	60	2/25/2019	\$526.73	\$56.00	\$18,064.63	Adtran 3205	LBADTN0648AC622
Southeast, Inc- New Horizons	MPLS / VPN	46102639		371 Carpenter ST Columbus, OH 43205	2/25/2014	60	2/25/2019	\$526.73	\$56.00	\$18,064.63	Adtran 3205	LBADTN0648AC602
Southeast, Inc- Rebeccas House	MPLS / VPN	46103262		829 Rhoads AVE Columbus, OH 43205	2/25/2014	60	2/25/2019	\$526.73	\$56.00	\$18,064.63	Adtran 3205	LBADTN0639AF795
Southeast, Inc - Woodsfield	MPLS / VPN	46234144		37990 Old Airport RD 1st FL Woodsfield, OH 43793	2/18/2014	60	2/18/2019	\$1,280.00	\$35.00	\$40,765.00	Adtran 3430	LBADTN0841AH726
Southeast, Inc- Project Work	MPLS / VPN	46230530	Columbus, OH	1705 S High ST Columbus, OH 43207	2/13/2014	60	2/13/2019	\$528.88	\$56.00	\$18,131.28	Adtran 3205	LBADTN0702AA714
Southeast, Inc. - Corp.	Dedicated IP	46199605		16 W LONG ST 3RD FL COMPUTER Columbus, OH 43215	8/18/2013	60	8/18/2018	\$453.05	\$0.00	\$11,326.25		
Southeast, Inc. - Corp.	Dedicated IP	46199606		16 W LONG ST 3RD FL COMPUTER Columbus, OH 43215	8/18/2013	60	8/18/2018	\$453.05	\$0.00	\$11,326.25		
Southeast, Inc. - Corp.	Dedicated IP	CS/LMXX/273063/ /TQW /		16 W Long ST Columbus, OH 43215	11/21/2011	60	11/21/2016	\$2,359.00	\$149.00	\$10,032.00	Adtran 3430	LBADTN1125AE823
Southeast, Inc - Martins Ferry	MPLS / VPN	46354629	1 of 2	301 Walnut ST 1st FL Martins Ferry, OH 43935	10/31/2011	60	10/31/2016	\$894.50	\$54.00	\$2,845.50	Adtran 3430	LBADTN0843AF573
Southeast, Inc - Martins Ferry	MPLS / VPN	46354630	2 of 2	301 Walnut ST 1st FL Martins Ferry, OH 43935	10/31/2011	60	10/31/2016	\$894.50	\$0.00	\$2,683.50		
Southeast Inc - Adult Family, Older Adul	MPLS / VPN	46103250	1 of 2	1455 S Fourth ST Columbus, OH 43215	10/17/2011	60	10/17/2016	\$543.50	\$75.00	\$2,474.00	Adtran 3205	LBADTN0639AF681
Southeast Inc - Adult Family, Older Adul	MPLS / VPN	46353823	2 of 2	1455 S Fourth ST Columbus, OH 43215	10/17/2011	60	10/17/2016	\$543.50	\$0.00	\$2,174.00		
Southeast, Inc - Cadiz	MPLS / VPN	46234490		239 E Warren ST Cadiz, OH 43907	7/29/2011	60	7/29/2016	\$1,355.00	\$35.00	\$1,390.00	Adtran 3430	LBADTN0843AF549
Southeast Inc - Adult Family, Older Adul	Local T1/PRI	6144440800	Columbus OH	1445 Fourth ST Columbus, OH 43207	5/31/2016	1	6/31/16	\$613.98	\$0.00	\$0.00		
Southeast, Inc- Redmond House	MPLS / VPN	46102645		1989 W Broad ST Columbus, OH 43223	5/25/2016	1	6/25/2016	\$533.98	\$45.00	\$0.00	Adtran 3430	LBADTN0702AA697
Southeast, Inc. - Corp.	Local T1/PRI	6142250980-1	Columbus OH	16 E Long ST Columbus, OH 43215	5/24/2016	1	6/24/2016	\$674.98	\$0.00	\$0.00		
Southeast, Inc. - Corp.	Local T1/PRI	6142250980-2	Columbus OH	16 E Long ST Columbus, OH 43215	5/24/2016	1	6/24/2016	\$573.98	\$0.00	\$0.00		
										\$587,906.30	Estimated Penalty	

~~36 months~~  
33 months = 412,500

## **ATTACHMENT 5**



885 Trademark Drive Reno, NV 89521-5943

Address Service Requested

☐ Check here for change of address.  
(See back for details)

0173001292 PSRT 2.68 <B>



SOUTHEAST, INC - SHELL  
PETE DAVIS  
16 W LONG ST  
COLUMBUS OH 43215-2815

## Remittance Section

Invoice Date: 08/10/2016  
Account Number: 039127427  
Invoice Number: 25650407  
**NET DUE UPON RECEIPT:**  
**Total Due: \$22,700.40**  
Amount Enclosed \$  
*Please put your account number on your check and make payable to Mitel.*

## PLEASE REMIT TO:

Mitel Cloud Services  
P.O. Box 53230  
Phoenix, AZ 85072-3230



0039127427 02270040 0

Please detach and return portion below with your payment

### Invoice Information

Invoice Date	08/10/2016
Account Number	039127427
Invoice Number	25650407
Total Due	\$22,700.40



### Important Messages

### Summary of Charges

#### Balance Information

Previous Balance	\$22,706.97
Payments Received	-\$22,706.97
<b>Past Due Balance</b>	<b>\$0.00</b>

#### New Charges

New Usage Charges	\$2.48
Recurring Charges	\$18,993.43
Taxes and Surcharges	\$3,704.49
<b>Total New Charges</b>	<b>\$22,700.40</b>
<b>Total Amount Due</b>	<b>\$22,700.40</b>

APPROVED BY/DATE:

FINANCE USE ONLY

VENDOR#

ACCOUNT#

CON

GRANT

AMOUNT


0#set Account: 20100

TOTAL

Thank you for Choosing Mitel

For Questions about your invoice or to discuss payment issues  
Please call Customer Service at 1-800-722-1301, or email us at [mcscustomerservice@mitel.com](mailto:mcscustomerservice@mitel.com).

# Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date: \_\_\_\_\_


Account Name: \_\_\_\_\_

New Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

## How to Read Your Bill

  
885 Trademark Drive Reno, NV 89521-5943  
Address Service Requested  
☐ Check here for change of address.  
(See back for details)  
  
BILL SAMPLE  
123 MAIN STREET  
ANYTOWN, USA 12345-6789


**Remittance Section**  
Invoice Date: 12/05/2014  
Account Number: 234567890  
Invoice Number: 23456789  
NET DUE UPON RECEIPT: \$1,180.60  
Total Due: \$1,180.60  
Amount Enclosed: \$  
Please put your account number on your check and make payable to Mitel NetSolutions.  
**PLEASE REMIT TO:**  
  
Mitel NetSolutions  
P.O. Box 53230  
Phoenix, AZ 85072-3230  
[Barcode]

0200000011 68120000 3

Please detach and return portion below with your payment

Invoice Information	
Invoice Date	12/05/2014
Account Number	234567890
Invoice Number	23456789
Total Due	\$1,180.60

Summary of Charges	
<b>Balance Information</b>	
Previous Balance	\$279.11
Payments Received	\$0.00
Adjustments	\$599.00
Past Due Balance	\$878.11
<b>New Charges</b>	
New Charge Adjustments	\$599.00
New Usage Charges	\$1.00
Recurring Charges	\$259.62
Finance Charges	\$4.19
Taxes and Surcharges	\$37.68
Total New Charges	\$302.49
<b>Total Amount Due</b>	<b>\$1,180.60</b>

  
**Important Messages**  
We are changing to serve you better! Effective September 16th Mitel will be providing one number support for all of our US and Canada customers at 1-800-722-1301. Please call that number for all of your NetSolutions support needs along with any other Mitel service or support issues you have. Call 1-800-722-1301 beginning September 16th for all of your Mitel needs including all Netsolutions Services and Support Issues and we will be happy to continue to serve you! One number - One Mitel - One Focus, Our Customers!  
**IMPORTANT NOTICE: IT IS VERY IMPORTANT THAT YOU REMIT YOUR PAYMENT TO THE PO BOX INDICATED ON THIS INVOICE. PAYMENTS MAILED TO THE STREET ADDRESS MUST BE FORWARDED TO OUR PO BOX AND WILL DELAY POSTING TO YOUR ACCOUNT. THIS MAY CAUSE LATE CHARGES ON YOUR NEXT INVOICE.**  
  
The Samsung Galaxy S3, America's best selling Android 4G smartphone, is now available from Mitel Mobile. Featuring a large vibrant display, an 8.0MP camera, access to thousands of apps within the Android Marketing place and much more.

For questions about your invoice, please call  
Mitel NetSolutions at 1-800-722-1301, option 3, 2  
or email us at mscustomerservice@mitel.com.

Thank you for Choosing Mitel NetSolutions

To discuss payment issues please call 1-800-722-1301, option 3, 6

page 1

- 1 REMITTANCE SECTION**  
The Remittance portion should be removed and included with your payment in the envelope provided. Write in the amount enclosed in the space provided and indicate any address changes on the back of the coupon.
- 2 STATEMENT INFORMATION**  
Information about your billing statement date, billing period and your account number are covered in this section.
- 3 CUSTOMER MESSAGE**  
Watch this space for important information concerning your account and service.
- 4 SUMMARY OF CHARGES**  
An overview of the current status of your account starting with Beginning Balance, Payments and Adjustments applied since your last billing and your Current Balance. The current month's charges are summarized by category with the Total Amount Due at the bottom.



Invoice Date  
08/10/2016

Account Number  
039127427  
039127427

Invoice Number  
25650407

Pete Davis  
16 W LONG ST  
COLUMBUS, OH 43215-2815  
Account Number 039127427

### Account Summary

	# of Calls	Minutes	Charges
Payments			
Lock Box	07/25/2016		-22,706.97
Lock Box	07/25/2016		22,706.97
Total Payments			-\$22,706.97

### Child Account Summary

Acct#	Invoice#	Name	Amount Due
039108743	25642396	Southeast, Inc. - Corp.	8,090.82
039127428	25650408	Southeast, Inc- New Horizons	687.01
039127429	25650409	Southeast, Inc- Redmond House	682.58
039127430	25650410	Southeast Inc. - Brooks Building	687.01
039127431	25650411	Southeast, Inc - Tuscarawas County	1,530.14
039127432	25650412	Southeast, Inc - Mens Shelter	687.01
039127433	25650413	Southeast, Inc- Rebeccas House	687.01
039127434	25650414	Southeast Inc - Adult Family, Older Adul	2,124.35
039127435	25650415	Southeast, Inc - Tri-West	0.00
039127436	25650416	Southeast, Inc- Project Work	689.54
039131376	25650843	Southeast, Inc - Saint Clairsville	1,485.54
039132055	25650906	Southeast, Inc - Martins Ferry	2,167.75
039132056	25650907	Southeast, Inc - Cadiz	1,634.93
039132057	25650908	Southeast, Inc - Woodsfield	1,546.71

### Detail of New Wireless Charges

	Charges
Payments	
Lock Box	-22706.97
Lock Box	22706.97







Invoice Date  
08/10/2016

Account Number  
039127427  
039108743

Invoice Number  
25650407

Southeast, Inc. - Corp.  
16 W LONG ST  
COLUMBUS, OH 43215-2815  
Account Number 039108743

### Account Summary

		Charges
Payments		
Lock Box	07/25/2016	8,090.95
Total Payments		-\$8,090.95

### Detail of Wireline Charges

#### New Usage Charges

Equal Access			
Domestic 1+ Interstate	18	16.9	0.70
Domestic 1+ Intralata	4	2.1	0.11
Domestic 1+ Intrastate	31	31.7	1.67
Total Equal Access			2.48
Total New Usage			\$2.48

#### Recurring Charges

(330) 339-7844 Philadelphia			
1-PICC	07/15/2016	08/14/2016	4.31
Total (330) 339-7844 Philadelphia			4.31
(330) 339-7850 Philadelphia			
1-PICC	07/15/2016	08/14/2016	4.31
Total (330) 339-7850 Philadelphia			4.31
(330) 339-7851 Philadelphia			
1-PICC	07/15/2016	08/14/2016	4.31
Total (330) 339-7851 Philadelphia			4.31
(330) 339-7852 Philadelphia			
1-PICC	07/15/2016	08/14/2016	4.31
Total (330) 339-7852 Philadelphia			4.31
(330) 339-8170 Philadelphia			
1-PICC	07/15/2016	08/14/2016	4.31
Total (330) 339-8170 Philadelphia			4.31
(330) 627-3954 Carrollton			
1-PICC	07/15/2016	08/14/2016	4.31
Total (330) 627-3954 Carrollton			4.31
(330) 627-3984 Carrollton			
1-PICC	07/15/2016	08/14/2016	4.31
Total (330) 627-3984 Carrollton			4.31
46102370 1 of 3			
1-Local Loop	08/15/2016	09/14/2016	234.00
1-MPLS Port	08/15/2016	09/14/2016	252.00
1-MPLS Standard Charges	08/15/2016	09/14/2016	0.00
1-Router	07/15/2016	08/14/2016	93.00
Total 46102370 1 of 3			579.00
46102371 2 of 3			
1-Local Loop	08/15/2016	09/14/2016	234.00
1-MPLS Port	08/15/2016	09/14/2016	252.00
1-MPLS Standard Charges	08/15/2016	09/14/2016	0.00
Total 46102371 2 of 3			486.00
46199605			
1-Internet DNS	07/15/2016	08/14/2016	0.00
1-Local Access Facility	08/15/2016	09/14/2016	170.30
1-Internet Port	08/15/2016	09/14/2016	282.75
1-IP Standard Charges	08/15/2016	09/14/2016	0.00
Total 46199605			453.05
46199606			
1-Internet DNS	07/15/2016	08/14/2016	0.00

### Detail of Wireline Charges - continued

#### Recurring Charges - continued

46199606 - continued			
1-Local Access Facility	08/15/2016	09/14/2016	170.30
1-Internet Port	08/15/2016	09/14/2016	282.75
1-IP Standard Charges	08/15/2016	09/14/2016	0.00
Total 46199606			453.05
46337105 3 of 3			
1-Local Loop	08/15/2016	09/14/2016	234.00
1-MPLS Port	08/15/2016	09/14/2016	252.00
1-MPLS Standard Charges	08/15/2016	09/14/2016	0.00
Total 46337105 3 of 3			486.00
(614) 220-8644			
1-PICC	07/15/2016	08/14/2016	4.31
Total (614) 220-8644			4.31
(614) 220-8645			
1-PICC	07/15/2016	08/14/2016	4.31
Total (614) 220-8645			4.31
(614) 220-8648			
1-PICC	07/15/2016	08/14/2016	4.31
Total (614) 220-8648			4.31
(614) 220-8703			
1-PICC	07/15/2016	08/14/2016	4.31
Total (614) 220-8703			4.31
(614) 222-6720			
1-PICC	07/15/2016	08/14/2016	4.31
Total (614) 222-6720			4.31
(614) 222-6721			
1-PICC	07/15/2016	08/14/2016	4.31
Total (614) 222-6721			4.31
(614) 222-6722			
1-PICC	07/15/2016	08/14/2016	4.31
Total (614) 222-6722			4.31
(614) 222-6723			
1-PICC	07/15/2016	08/14/2016	4.31
Total (614) 222-6723			4.31
(614) 222-6724			
1-PICC	07/15/2016	08/14/2016	4.31
Total (614) 222-6724			4.31
(614) 222-6725			
1-PICC	07/15/2016	08/14/2016	4.31
Total (614) 222-6725			4.31
(614) 222-6726			
1-PICC	07/15/2016	08/14/2016	4.31
Total (614) 222-6726			4.31
(614) 222-6727			
1-PICC	07/15/2016	08/14/2016	4.31
Total (614) 222-6727			4.31
(614) 222-6728			
1-PICC	07/15/2016	08/14/2016	4.31
Total (614) 222-6728			4.31
(614) 222-8037			
1-PICC	07/15/2016	08/14/2016	4.31
Total (614) 222-8037			4.31
(614) 222-8038			
1-PICC	07/15/2016	08/14/2016	4.31
Total (614) 222-8038			4.31



Invoice Date  
08/10/2016

Account Number  
039127427  
039108743

Invoice Number  
25650407

### Detail of Wireline Charges - continued

#### Recurring Charges - continued

##### (614) 222-8039 - continued

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 222-8039</b>		<b>4.31</b>

##### (614) 225-0980

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 225-0980</b>		<b>4.31</b>

##### 6142250980-1 Columbus OH

1-Local PRI Standard Charges	08/15/2016 09/14/2016	0.00
1-Local PRI Trunk	08/15/2016 09/14/2016	525.00
6-DID	07/15/2016 08/14/2016	6.00
1-DID Block	07/15/2016 08/14/2016	0.00
5-DID Block of 20	07/15/2016 08/14/2016	25.00
14-DID Block of 20	07/15/2016 08/14/2016	70.00
1-Inbound Caller Name	07/15/2016 08/14/2016	0.00
1-Inbound Caller Number	07/15/2016 08/14/2016	0.00
<b>Total 6142250980-1 Columbus OH</b>		<b>626.00</b>

##### 6142250980-2 Columbus OH

1-Local PRI Standard Charges	08/15/2016 09/14/2016	0.00
1-Local PRI Trunk	08/15/2016 09/14/2016	525.00
1-DID Block	07/15/2016 08/14/2016	0.00
1-Inbound Caller Name	07/15/2016 08/14/2016	0.00
1-Inbound Caller Number	07/15/2016 08/14/2016	0.00
<b>Total 6142250980-2 Columbus OH</b>		<b>525.00</b>

##### (614) 225-0981

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 225-0981</b>		<b>4.31</b>

##### (614) 225-0983

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 225-0983</b>		<b>4.31</b>

##### (614) 225-0984

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 225-0984</b>		<b>4.31</b>

##### (614) 225-0986

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 225-0986</b>		<b>4.31</b>

##### (614) 225-0987

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 225-0987</b>		<b>4.31</b>

##### (614) 225-0988

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 225-0988</b>		<b>4.31</b>

##### (614) 225-0989

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 225-0989</b>		<b>4.31</b>

##### (614) 225-0991

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 225-0991</b>		<b>4.31</b>

##### (614) 225-0992

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 225-0992</b>		<b>4.31</b>

##### (614) 225-0993

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 225-0993</b>		<b>4.31</b>

##### (614) 225-0994

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 225-0994</b>		<b>4.31</b>

### Detail of Wireline Charges - continued

#### Recurring Charges - continued

##### (614) 241-5016 - continued

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 241-5016</b>		<b>4.31</b>

##### (614) 241-5017

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 241-5017</b>		<b>4.31</b>

##### (614) 241-5018

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 241-5018</b>		<b>4.31</b>

##### (614) 241-5019

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 241-5019</b>		<b>4.31</b>

##### (614) 241-5020

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 241-5020</b>		<b>4.31</b>

##### (614) 241-5021

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 241-5021</b>		<b>4.31</b>

##### (614) 241-5022

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 241-5022</b>		<b>4.31</b>

##### (614) 241-5023

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 241-5023</b>		<b>4.31</b>

##### (614) 241-5024

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 241-5024</b>		<b>4.31</b>

##### (614) 241-5025

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 241-5025</b>		<b>4.31</b>

##### (614) 241-5026

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 241-5026</b>		<b>4.31</b>

##### (614) 241-5027

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 241-5027</b>		<b>4.31</b>

##### (614) 241-5028

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 241-5028</b>		<b>4.31</b>

##### (614) 241-5029

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 241-5029</b>		<b>4.31</b>

##### (614) 241-5030

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 241-5030</b>		<b>4.31</b>

##### (614) 241-5031

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 241-5031</b>		<b>4.31</b>

##### (614) 241-5032

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 241-5032</b>		<b>4.31</b>

##### (614) 241-5033

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 241-5033</b>		<b>4.31</b>





Invoice Date  
08/10/2016

Account Number  
039127427  
039108743

Invoice Number  
25650407

### Detail of Wireline Charges - continued

#### Recurring Charges - continued

(614) 241-5034 - continued			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 241-5034		4.31	
(614) 272-0970			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 272-0970		4.31	
(614) 278-0170			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 278-0170		4.31	
(614) 278-0171			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 278-0171		4.31	
(614) 278-0185			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 278-0185		4.31	
(614) 340-3972			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 340-3972		4.31	
(614) 340-3973			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 340-3973		4.31	
(614) 340-3974 STN			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 340-3974 STN		4.31	
(614) 360-9019			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 360-9019		4.31	
(614) 444-0051			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 444-0051		4.31	
(614) 444-0348			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 444-0348		4.31	
(614) 444-0735			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 444-0735		4.31	
(614) 444-0953			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 444-0953		4.31	
(614) 444-1035			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 444-1035		4.31	
(614) 444-1036			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 444-1036		4.31	
(614) 444-4138			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 444-4138		4.31	
(614) 444-4139			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 444-4139		4.31	
(614) 444-4146			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 444-4146		4.31	

### Detail of Wireline Charges - continued

#### Recurring Charges - continued

(614) 444-4147 - continued			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 444-4147		4.31	
(614) 444-4148			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 444-4148		4.31	
(614) 444-4153			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 444-4153		4.31	
(614) 444-4158			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 444-4158		4.31	
(614) 444-8586			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 444-8586		4.31	
(614) 445-0001			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 445-0001		4.31	
(614) 445-0002			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 445-0002		4.31	
(614) 445-0003			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 445-0003		4.31	
(614) 445-0008			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 445-0008		4.31	
(614) 445-0010			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 445-0010		4.31	
(614) 445-0012			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 445-0012		4.31	
(614) 445-0018			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 445-0018		4.31	
(614) 445-0019			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 445-0019		4.31	
(614) 445-0020			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 445-0020		4.31	
(614) 445-0021			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 445-0021		4.31	
(614) 445-0023			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 445-0023		4.31	
(614) 445-0024			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 445-0024		4.31	
(614) 445-3330			
1-PICC	07/15/2016 08/14/2016	4.31	
Total (614) 445-3330		4.31	



Invoice Date  
08/10/2016

Account Number  
039127427  
039108743

Invoice Number  
25650407

### Detail of Wireline Charges - continued

#### Recurring Charges - continued

##### (614) 445-3333 - continued

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 445-3333</b>		<b>4.31</b>

##### (614) 445-3334

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 445-3334</b>		<b>4.31</b>

##### (614) 445-3335

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 445-3335</b>		<b>4.31</b>

##### (614) 445-3336

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 445-3336</b>		<b>4.31</b>

##### (614) 445-3338

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 445-3338</b>		<b>4.31</b>

##### (614) 445-3339

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 445-3339</b>		<b>4.31</b>

##### (614) 445-3340

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 445-3340</b>		<b>4.31</b>

##### (614) 445-3368

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 445-3368</b>		<b>4.31</b>

##### (614) 445-3369

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 445-3369</b>		<b>4.31</b>

##### (614) 445-6570

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 445-6570</b>		<b>4.31</b>

##### (614) 445-8441

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 445-8441</b>		<b>4.31</b>

##### (614) 445-8442

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 445-8442</b>		<b>4.31</b>

##### (614) 445-8681

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 445-8681</b>		<b>4.31</b>

##### (614) 744-8100

1-PICC	07/15/2016 08/14/2016	4.31
<b>Total (614) 744-8100</b>		<b>4.31</b>

#### CS/LMXX/273063/ /TQW /

1-Internet DNS	07/15/2016 08/14/2016	0.00
1-IP Ethernet Charges	08/15/2016 09/14/2016	0.00
1-Local Access Facility	08/15/2016 09/14/2016	1,179.50
1-Internet Port	08/15/2016 09/14/2016	1,179.50
1-Router	07/15/2016 08/14/2016	149.00
<b>Total CS/LMXX/273063/ /TQW /</b>		<b>2,508.00</b>

#### LBADTN1125AE823 20Meg XO Internet

1-EdgeWatch 24x7x365	08/15/2016 09/14/2016	80.00
Monitoring		
<b>Total LBADTN1125AE823 20Meg XO Internet</b>		<b>80.00</b>

#### MPLS LBADTN0702AC453

1-EdgeWatch 24x7x365	08/15/2016 09/14/2016	0.00
Monitoring		

### Detail of Wireline Charges - continued

#### Recurring Charges - continued

##### MPLS LBADTN0702AC453 - continued

Total MPLS LBADTN0702AC453	0.00
<b>Total Recurring Charges</b>	<b>\$6,645.03</b>

### Management Reports

#### Executive Summary Account Codes

Account Code	Calls	Minutes	Cost
0	53	50.70	2.48
<b>Totals</b>	<b>53</b>	<b>50.70</b>	<b>2.48</b>

#### Executive Summary

Phone Numbers	Calls	Minutes	Cost
(330) 627-3954 Carrollton	3	1.50	0.08
(614) 220-8644	22	22.10	1.16
(614) 444-1036	24	20.80	1.00
(614) 445-3340	4	6.30	0.24
<b>Totals</b>	<b>53</b>	<b>50.70</b>	<b>2.48</b>

### Equal Access

Date	Time	R	Min	Called #	Location	Charges
<b>(330) 627-3954 Carrollton</b>						
1	07/25/16 10:23A	1	0.7	330-339-7844	NEWPHLDLPH OH	0.04
2	08/01/16 01:02P	1	0.4	330-339-7844	NEWPHLDLPH OH	0.02
3	08/08/16 10:47A	1	0.4	330-339-7844	NEWPHLDLPH OH	0.02
<b>3 Calls</b>			<b>1.5</b>	<b>For (330) 627-3954</b>		<b>\$0.08</b>

#### (614) 220-8644

1	07/06/16 10:02A	1	0.8	330-364-4358	NEWPHLDLPH OH	0.04
2	07/06/16 04:10P	1	0.9	330-339-9007	NEWPHLDLPH OH	0.05
3	07/07/16 11:12A	1	1.0	330-339-4648	NEWPHLDLPH OH	0.05
4	07/07/16 11:34A	1	1.0	330-339-1195	NEWPHLDLPH OH	0.05
5	07/07/16 12:21P	1	0.9	330-339-9007	NEWPHLDLPH OH	0.05
6	07/07/16 01:29P	1	1.0	330-339-1195	NEWPHLDLPH OH	0.05
7	07/07/16 01:50P	1	1.0	330-339-1195	NEWPHLDLPH OH	0.05
8	07/07/16 03:06P	1	1.5	330-874-1184	BOLIVAR OH	0.08
9	07/07/16 03:10P	1	1.4	330-874-1184	BOLIVAR OH	0.07
10	07/14/16 12:24P	1	0.9	330-339-9007	NEWPHLDLPH OH	0.05
11	07/14/16 01:22P	1	0.4	330-364-1501	NEWPHLDLPH OH	0.02
12	07/14/16 01:26P	1	0.9	330-364-1501	NEWPHLDLPH OH	0.05
13	07/14/16 02:43P	1	1.0	330-339-1195	NEWPHLDLPH OH	0.05
14	07/14/16 04:59P	1	1.1	330-339-4648	NEWPHLDLPH OH	0.06
15	07/19/16 01:44P	1	1.0	330-339-1195	NEWPHLDLPH OH	0.05
16	07/19/16 01:55P	1	0.9	330-339-9007	NEWPHLDLPH OH	0.05
17	07/20/16 11:48A	1	1.1	330-339-4648	NEWPHLDLPH OH	0.06
18	07/21/16 11:09A	1	0.8	330-627-3624	CARROLLTON OH	0.04
19	07/21/16 11:13A	1	1.3	330-627-3624	CARROLLTON OH	0.07
20	07/21/16 11:17A	1	1.1	330-627-3624	CARROLLTON OH	0.06
21	07/21/16 11:42A	1	1.2	330-868-6491	MINERVA OH	0.06
22	07/26/16 11:50A	1	0.9	330-339-9007	NEWPHLDLPH OH	0.05

<b>22 Calls</b>	<b>22.1</b>	<b>For (614) 220-8644</b>	<b>\$1.16</b>
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Invoice Date  
08/10/2016

Account Number  
039127427  
039108743

Invoice Number  
25650407

### Equal Access

Date	Time	R	Min	Called #	Location	Charges
<b>(614) 444-1036</b>						
1 07/06/16	07:08A	3	0.6	740-681-5028	LANCASTER OH	0.03
2 07/07/16	01:42P	1	1.1	302-295-1001	WILMINGTON DE	0.04
3 07/08/16	10:40A	1	0.8	678-305-0931	ATLANTA NW GA	0.03
4 07/11/16	12:37P	1	0.3	480-349-3633	GILBERT AZ	0.02
5 07/11/16	01:13P	1	0.3	480-349-3633	GILBERT AZ	0.02
6 07/12/16	03:12P	1	0.5	937-642-1925	MARYSVILLE OH	0.03
7 07/12/16	03:14P	1	0.5	937-642-1925	MARYSVILLE OH	0.03
8 07/12/16	03:15P	1	0.7	937-642-1925	MARYSVILLE OH	0.04
9 07/12/16	03:16P	1	0.6	937-642-1925	MARYSVILLE OH	0.03
10 07/12/16	03:54P	1	0.3	912-777-4661	SAVANNAH GA	0.02
11 07/12/16	03:58P	1	0.3	912-777-4661	SAVANNAH GA	0.02
12 07/12/16	04:01P	1	0.6	513-946-3388	CINCINNATI OH	0.03
13 07/12/16	04:02P	1	0.3	912-777-4661	SAVANNAH GA	0.02
14 07/12/16	04:04P	1	0.7	970-928-2998	GLENWD SPG CO	0.03
15 07/12/16	04:05P	1	0.7	513-695-1757	LEBANON OH	0.04
16 07/12/16	04:06P	1	0.5	912-777-4661	SAVANNAH GA	0.02
17 07/12/16	04:10P	1	0.5	912-777-4661	SAVANNAH GA	0.02
18 07/12/16	04:14P	1	0.3	912-777-4661	SAVANNAH GA	0.02
19 07/19/16	12:16P	1	1.6	937-813-8260	DAYTON OH	0.08
20 07/21/16	11:17A	1	1.7	302-295-1001	WILMINGTON DE	0.06
21 07/22/16	03:54P	1	2.7	937-578-6113	MARYSVILLE OH	0.14
22 07/26/16	08:31A	1	1.2	770-246-2442	ATLANTA NE GA	0.05
23 07/27/16	06:10P	2	2.3	260-636-3053	ALBION IN	0.09
24 07/28/16	11:58A	1	1.7	419-998-5526	LIMA OH	0.09

24 Calls 20.8 For (614) 444-1036 \$1.00

### (614) 445-3340

1 07/12/16	11:57A	1	2.9	303-696-5250	DENVERSLVN CO	0.11
2 07/26/16	10:34A	1	0.5	717-720-1628	HARRISBURG PA	0.02
3 07/26/16	10:36A	1	2.1	717-720-1628	HARRISBURG PA	0.08
4 07/30/16	05:32P	3	0.8	316-462-0963	WICHITPKVW KS	0.03

4 Calls 6.3 For (614) 445-3340 \$0.24

### Detail of New Wireless Charges

#### Charges

New Recurring Charges			
Verified Account Codes	07/15/2016	1-50	5.00
Total New Recurring Charges			5.00
Payments			
Lock Box			8090.95

### Taxes and Surcharges

Taxes and Surcharges		
Carrier Cost Recovery Charge		130.86
FCC Common Carrier Regulatory Fee		1.47
FCC Toll Free Service Regulatory Fee		0.03
Federal Excise Tax		50.98
Federal Regulatory Recovery Fee		194.27
Federal Universal Service Fund Surcharge		79.59
Franklin County Sales Tax		560.92
North American Numbering Plan Surcharge		0.07
Property Tax Surcharge		127.49
State and Local Regulatory Fee		199.67
PRI Federal Access Charge (Qty.2)		97.96
Total Taxes and Surcharges		\$1,443.31
Total New Charges		\$8,090.82



Invoice Date  
08/10/2016

Account Number  
039127427  
039127428

Invoice Number  
25650407

Southeast, Inc- New Horizons  
371 CARPENTER ST  
COLUMBUS, OH 43205-2320  
Account Number 039127428

### Account Summary

		Charges
Payments		
Lock Box	07/25/2016	687.01
Total Payments		-\$687.01

### Detail of Wireline Charges

#### Recurring Charges

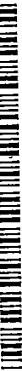
46102639			
1-Local Loop	08/15/2016	09/14/2016	264.29
1-MPLS Port	08/15/2016	09/14/2016	262.44
1-MPLS Standard Charges	08/15/2016	09/14/2016	0.00
1-Router	07/15/2016	08/14/2016	56.00
Total 46102639			582.73
MPLS LBADTN0648AC602			
1-EdgeWatch 24x7x365	08/15/2016	09/14/2016	0.00
Monitoring			0.00
Total MPLS LBADTN0648AC602			\$582.73
Total Recurring Charges			

### Detail of New Wireless Charges

	Charges
Payments	
Lock Box	687.01

### Taxes and Surcharges

Taxes and Surcharges	
Carrier Cost Recovery Charge	11.31
Federal Regulatory Recovery Fee	16.78
Franklin County Sales Tax	47.93
Property Tax Surcharge	11.01
State and Local Regulatory Fee	17.25
Total Taxes and Surcharges	\$104.28
Total New Charges	\$687.01





Invoice Date  
08/10/2016

Account Number  
039127427  
039127429

Invoice Number  
25650407

Southeast, Inc- Redmond House  
1989 W BROAD ST  
COLUMBUS, OH 43223-1101  
Account Number 039127429

### Account Summary

#### Charges

Payments		
Lock Box	07/25/2016	682.58
Total Payments		-\$682.58

### Detail of Wireline Charges

#### Recurring Charges

46102645		
1-Local Loop	08/15/2016 09/14/2016	255.73
1-MPLS Port	08/15/2016 09/14/2016	278.25
1-MPLS Standard Charges	08/15/2016 09/14/2016	0.00
1-Router	07/15/2016 08/14/2016	45.00
Total 46102645		578.98

#### MPLS LBADTN0702AA697

1-EdgeWatch 24x7x365	08/15/2016 09/14/2016	0.00
Monitoring		0.00
Total MPLS LBADTN0702AA697		\$578.98
Total Recurring Charges		

### Detail of New Wireless Charges

#### Charges

Payments	
Lock Box	682.58

### Taxes and Surcharges

#### Taxes and Surcharges

Carrier Cost Recovery Charge	11.23
Federal Regulatory Recovery Fee	16.67
Franklin County Sales Tax	47.62
Property Tax Surcharge	10.94
State and Local Regulatory Fee	17.14
Total Taxes and Surcharges	\$103.60
Total New Charges	\$682.58



Invoice Date  
08/10/2016

Account Number  
039127427  
039127430

Invoice Number  
25650407

Southeast Inc. - Brooks Building  
700 BRYDEN RD  
COLUMBUS, OH 43215-4839  
Account Number 039127430

### Account Summary

		Charges
Payments		
Lock Box	07/25/2016	687.01
Total Payments		-\$687.01

### Detail of Wireline Charges

Recurring Charges		
46103260		
1-Local Loop	08/15/2016 09/14/2016	263.36
1-MPLS Port	08/15/2016 09/14/2016	263.37
1-MPLS Standard Charges	08/15/2016 09/14/2016	0.00
1-Router	07/15/2016 08/14/2016	56.00
Total 46103260		582.73
Total Recurring Charges		\$582.73

### Detail of New Wireless Charges

		Charges
Payments		
Lock Box		687.01

### Taxes and Surcharges

Taxes and Surcharges	
Carrier Cost Recovery Charge	11.31
Federal Regulatory Recovery Fee	16.78
Franklin County Sales Tax	47.93
Property Tax Surcharge	11.01
State and Local Regulatory Fee	17.25
Total Taxes and Surcharges	\$104.28
Total New Charges	\$687.01







Invoice Date  
08/10/2016

Account Number  
039127427  
039127431

Invoice Number  
25650407

Southeast, Inc - Tuscarawas County  
344 W HIGH AVE  
NEW PHILADELPHIA, OH 44663-2152  
Account Number 039127431

### Account Summary

		Charges
Payments		
Lock Box	07/25/2016	1,530.14
Total Payments		-\$1,530.14

### Detail of Wireline Charges

#### Recurring Charges

##### 46337110 1 of 2

1-Local Loop	08/15/2016 09/14/2016	363.00
1-MPLS Port	08/15/2016 09/14/2016	258.50
1-MPLS Standard Charges	08/15/2016 09/14/2016	0.00
1-Router	07/15/2016 08/14/2016	64.00

Total 46337110 1 of 2 685.50

##### 46337111 2 of 2

1-Local Loop	08/15/2016 09/14/2016	363.00
1-MPLS Port	08/15/2016 09/14/2016	258.50
1-MPLS Standard Charges	08/15/2016 09/14/2016	0.00

Total 46337111 2 of 2 621.50

##### MPLS LBADTN0702AA705

1-EdgeWatch 24x7x365 Monitoring	08/15/2016 09/14/2016	0.00
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Total MPLS LBADTN0702AA705 0.00

Total Recurring Charges \$1,307.00

### Detail of New Wireless Charges

	Charges
Payments	
Lock Box	1530.14

### Taxes and Surcharges

#### Taxes and Surcharges

Carrier Cost Recovery Charge	25.36
Federal Regulatory Recovery Fee	37.64
Property Tax Surcharge	24.70
State and Local Regulatory Fee	38.69
Tuscarawas County Sales Tax	96.75

Total Taxes and Surcharges \$223.14

Total New Charges \$1,530.14



Invoice Date  
08/10/2016

Account Number  
039127427  
039127432

Invoice Number  
25650407

Southeast, Inc - Mens Shelter  
924 E MAIN ST  
COLUMBUS, OH 43205-2338  
Account Number 039127432

### Account Summary

		Charges
Payments		
Lock Box	07/25/2016	687.01
Total Payments		-\$687.01

### Detail of Wireline Charges

#### Recurring Charges

46102651			
1-Local Loop	08/15/2016	09/14/2016	235.13
1-MPLS Port	08/15/2016	09/14/2016	291.60
1-MPLS Standard Charges	08/15/2016	09/14/2016	0.00
1-Router	07/15/2016	08/14/2016	56.00
Total 46102651			582.73
MPLS LBADTN0648AC622			
1-EdgeWatch 24x7x365	08/15/2016	09/14/2016	0.00
Monitoring			0.00
Total MPLS LBADTN0648AC622			\$582.73
Total Recurring Charges			

### Detail of New Wireless Charges

	Charges
Payments	
Lock Box	687.01

### Taxes and Surcharges

Taxes and Surcharges	
Carrier Cost Recovery Charge	11.31
Federal Regulatory Recovery Fee	16.78
Franklin County Sales Tax	47.93
Property Tax Surcharge	11.01
State and Local Regulatory Fee	17.25
Total Taxes and Surcharges	\$104.28
Total New Charges	\$687.01





Invoice Date  
08/10/2016

Account Number  
039127427  
039127433

Invoice Number  
25650407

Southeast, Inc- Rebeccas House  
839 RHOADS AVE  
Columbus, OH 43205-3205  
Account Number 039127433

### Account Summary

		Charges
Payments		
Lock Box	07/25/2016	687.01
Total Payments		-\$687.01

### Detail of Wireline Charges

Recurring Charges			
46103262			
1-Local Loop	08/15/2016 09/14/2016	235.13	
1-MPLS Port	08/15/2016 09/14/2016	291.60	
1-MPLS Standard Charges	08/15/2016 09/14/2016	0.00	
1-Router	07/15/2016 08/14/2016	56.00	
Total 46103262		582.73	
MPLS LBADTN0707AA983			
1-EdgeWatch 24x7x365	08/15/2016 09/14/2016	0.00	
Monitoring			
Total MPLS LBADTN0707AA983		0.00	
Total Recurring Charges		\$582.73	

### Detail of New Wireless Charges

	Charges
Payments	
Lock Box	687.01

### Taxes and Surcharges

Taxes and Surcharges	
Carrier Cost Recovery Charge	11.31
Federal Regulatory Recovery Fee	16.78
Franklin County Sales Tax	47.93
Property Tax Surcharge	11.01
State and Local Regulatory Fee	17.25
Total Taxes and Surcharges	\$104.28
Total New Charges	\$687.01



Invoice Date  
08/10/2016

Account Number  
039127427  
039132057

Invoice Number  
25650407

Southeast, Inc - Woodsfield  
37990 OLD AIRPORT RD  
WOODSFIELD, OH 43793-9247  
Account Number 039132057

### Account Summary

		Charges
Payments		
Lock Box	07/25/2016	1,546.71
Total Payments		-\$1,546.71

### Detail of Wireline Charges

#### Recurring Charges

46234144			
1-Local Loop	08/15/2016	09/14/2016	900.00
1-MPLS Port	08/15/2016	09/14/2016	380.00
1-MPLS Standard Charges	08/15/2016	09/14/2016	0.00
1-Router	07/15/2016	08/14/2016	35.00
Total 46234144			1,315.00
MPLS LBADTN0841AH726			
1-EdgeWatch 24x7x365	08/15/2016	09/14/2016	0.00
Monitoring			
Total MPLS LBADTN0841AH726			0.00
Total Recurring Charges			\$1,315.00

### Detail of New Wireless Charges

	Charges
Payments	
Lock Box	1546.71

### Taxes and Surcharges

Taxes and Surcharges	
Carrier Cost Recovery Charge	25.51
Federal Regulatory Recovery Fee	37.87
Monroe County Sales Tax	104.56
Property Tax Surcharge	24.85
State and Local Regulatory Fee	38.92
Total Taxes and Surcharges	\$231.71
Total New Charges	\$1,546.71



Invoice Date  
08/10/2016

Account Number  
039127427  
039132056

Invoice Number  
25650407

Southeast, Inc - Cadiz  
239 E WARREN ST  
CADIZ, OH 43907-1180  
Account Number 039132056

### Account Summary

		Charges
Payments		
Lock Box	07/25/2016	1,634.93
Total Payments		-\$1,634.93

### Detail of Wireline Charges

Recurring Charges			
46234490			
1-Local Loop	08/15/2016	09/14/2016	975.00
1-MPLS Port	08/15/2016	09/14/2016	380.00
1-MPLS Standard Charges	08/15/2016	09/14/2016	0.00
1-Router	07/15/2016	08/14/2016	35.00
Total 46234490			1,390.00
MPLS LBADTN0843AF549			
1-EdgeWatch 24x7x365	08/15/2016	09/14/2016	0.00
Monitoring			
Total MPLS LBADTN0843AF549			0.00
Total Recurring Charges			\$1,390.00

### Detail of New Wireless Charges

	Charges
Payments	
Lock Box	1634.93

### Taxes and Surcharges

Taxes and Surcharges	
Carrier Cost Recovery Charge	26.97
Federal Regulatory Recovery Fee	40.03
Harrison County Sales Tax	110.52
Property Tax Surcharge	26.27
State and Local Regulatory Fee	41.14
Total Taxes and Surcharges	\$244.93
Total New Charges	\$1,634.93





Invoice Date  
08/10/2016

Account Number  
039127427  
039132055

Invoice Number  
25650407

Southeast, Inc - Martins Ferry  
301 WALNUT ST  
MARTINS FERRY, OH 43935-1429  
Account Number 039132055

### Account Summary

		Charges
Payments		
Lock Box	07/25/2016	2,167.75
Total Payments		-\$2,167.75

### Detail of Wireline Charges

#### Recurring Charges

46354629 1 of 2			
1-Local Loop	08/15/2016 09/14/2016	636.00	
1-MPLS Port	08/15/2016 09/14/2016	258.50	
1-MPLS Standard Charges	08/15/2016 09/14/2016	0.00	
1-Router	07/15/2016 08/14/2016	54.00	
Total 46354629 1 of 2		948.50	
46354630 2 of 2			
1-Local Loop	08/15/2016 09/14/2016	636.00	
1-MPLS Port	08/15/2016 09/14/2016	258.50	
1-MPLS Standard Charges	08/15/2016 09/14/2016	0.00	
Total 46354630 2 of 2		894.50	
MPLS LBADTN0843AF573			
1-EdgeWatch 24x7x365	08/15/2016 09/14/2016	0.00	
Monitoring			
Total MPLS LBADTN0843AF573		0.00	
Total Recurring Charges		\$1,843.00	

### Detail of New Wireless Charges

	Charges
Payments	
Lock Box	2167.75

### Taxes and Surcharges

Taxes and Surcharges	
Belmont County Sales Tax	146.54
Carrier Cost Recovery Charge	35.75
Federal Regulatory Recovery Fee	53.08
Property Tax Surcharge	34.83
State and Local Regulatory Fee	54.55
Total Taxes and Surcharges	\$324.75
Total New Charges	\$2,167.75



Invoice Date  
08/10/2016

Account Number  
039127427  
039131376

Invoice Number  
25650407

Southeast, Inc - Saint Clairsville  
68353 BANNOCK RD  
SAINT CLAIRSVILLE, OH 43950-9736  
Account Number 039131376

### Account Summary

		Charges
Payments		
Lock Box	07/25/2016	1,485.54
Total Payments		-\$1,485.54

### Detail of Wireline Charges

#### Recurring Charges

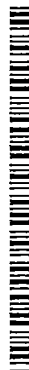
46191666 1 of 2		
1-Local Loop	08/15/2016 09/14/2016	341.00
1-MPLS Port	08/15/2016 09/14/2016	258.50
1-MPLS Standard Charges	08/15/2016 09/14/2016	0.00
1-Router	07/15/2016 08/14/2016	64.00
Total 46191666 1 of 2		663.50
46337100 2 of 2		
1-Local Loop	08/15/2016 09/14/2016	341.00
1-MPLS Port	08/15/2016 09/14/2016	258.50
1-MPLS Standard Charges	08/15/2016 09/14/2016	0.00
Total 46337100 2 of 2		599.50
MPLS LBADT0839AK442		
1-EdgeWatch 24x7x365	08/15/2016 09/14/2016	0.00
Monitoring		
Total MPLS LBADT0839AK442		0.00
Total Recurring Charges		\$1,263.00

### Detail of New Wireless Charges

	Charges
Payments	
Lock Box	1485.54

### Taxes and Surcharges

Taxes and Surcharges	
Belmont County Sales Tax	100.42
Carrier Cost Recovery Charge	24.50
Federal Regulatory Recovery Fee	36.37
Property Tax Surcharge	23.87
State and Local Regulatory Fee	37.38
Total Taxes and Surcharges	\$222.54
Total New Charges	\$1,485.54





Invoice Date  
08/10/2016

Account Number  
039127427  
039127436

Invoice Number  
25650407

Southeast, Inc- Project Work  
1705 S HIGH ST  
COLUMBUS, OH 43207-1864  
Account Number 039127436

### Account Summary

		Charges
Payments		
Lock Box	07/25/2016	689.54
Total Payments		-\$689.54

### Detail of Wireline Charges

Recurring Charges			
46230530 Columbus, OH			
1-Local Loop	08/15/2016	09/14/2016	237.28
1-MPLS Port	08/15/2016	09/14/2016	291.60
1-MPLS Standard Charges	08/15/2016	09/14/2016	0.00
1-Router	07/15/2016	08/14/2016	56.00
Total 46230530 Columbus, OH			584.88
MPLS LBADTN0702AA714			
1-EdgeWatch 24x7x365	08/15/2016	09/14/2016	0.00
Monitoring			
Total MPLS LBADTN0702AA714			0.00
Total Recurring Charges			\$584.88

### Detail of New Wireless Charges

	Charges
Payments	
Lock Box	689.54

### Taxes and Surcharges

Taxes and Surcharges	
Carrier Cost Recovery Charge	11.35
Federal Regulatory Recovery Fee	16.84
Franklin County Sales Tax	48.11
Property Tax Surcharge	11.05
State and Local Regulatory Fee	17.31
Total Taxes and Surcharges	\$104.66
Total New Charges	\$689.54





Invoice Date  
08/10/2016

Account Number  
039127427  
039127434

Invoice Number  
25650407

Southeast Inc - Adult Family, Older Adult  
1455 S 4TH ST  
COLUMBUS, OH 43207-1011  
Account Number 039127434

### Account Summary

	Charges
Payments	
Lock Box	07/25/2016 2,130.79
Total Payments	-\$2,130.79

### Detail of Wireline Charges

#### Recurring Charges

46103250 1 of 2		
1-Local Loop	08/15/2016 09/14/2016	285.00
1-MPLS Port	08/15/2016 09/14/2016	258.50
1-MPLS Standard Charges	08/15/2016 09/14/2016	0.00
1-Router	07/15/2016 08/14/2016	75.00
Total 46103250 1 of 2		618.50
46353823 2 of 2		
1-Local Loop	08/15/2016 09/14/2016	285.00
1-MPLS Port	08/15/2016 09/14/2016	258.50
1-MPLS Standard Charges	08/15/2016 09/14/2016	0.00
Total 46353823 2 of 2		543.50
(614) 360-9506 temp BTN		
1-PICC	07/15/2016 08/14/2016	4.31
Total (614) 360-9506 temp BTN		4.31
(614) 444-0800		
1-PICC	07/15/2016 08/14/2016	4.31
Total (614) 444-0800		4.31
6144440800 Columbus OH		
1-Local PRI Standard Charges	08/15/2016 09/14/2016	0.00
1-Local PRI Trunk	08/15/2016 09/14/2016	525.00
1-DID Block	07/15/2016 08/14/2016	0.00
8-DID Block of 20	07/15/2016 08/14/2016	40.00
1-Inbound Caller Name	07/15/2016 08/14/2016	0.00
1-Inbound Caller Number	07/15/2016 08/14/2016	0.00
Total 6144440800 Columbus OH		565.00
MPLS LBADTN0639AF681		
1-EdgeWatch 24x7x365 Monitoring	08/15/2016 09/14/2016	0.00
Total MPLS LBADTN0639AF681		0.00
Total Recurring Charges		\$1,735.62

### Detail of New Wireless Charges

	Charges
Payments	
Lock Box	2130.79

### Taxes and Surcharges

Taxes and Surcharges	
Carrier Cost Recovery Charge	34.62
FCC Common Carrier Regulatory Fee	0.03
Federal Excise Tax	18.68
Federal Regulatory Recovery Fee	51.40
Federal Universal Service Fund Surcharge	1.54
Franklin County Sales Tax	146.91
North American Numbering Plan Surcharge	0.02
Property Tax Surcharge	33.73

### Taxes and Surcharges - continued

Taxes and Surcharges - continued	
State and Local Regulatory Fee	52.82
PRI Federal Access Charge (Qty.1)	48.98
Total Taxes and Surcharges	\$388.73
Total New Charges	\$2,124.35



## **ATTACHMENT 6**



Powering connections

Mitel

P.O. Box 53230

Phoenix, AZ 85072-3230

1-800-722-1301

www.mitel.com

Sept. 20 2016

Southeast, Inc  
16 W LONG ST  
COLUMBUS, OH 432152815

Attn: Accounts Payable Manager  
RE: Account #39127427  
Past due Balance \$22700.4  
Date of Disconnection: **Sept. 30, 2016**

As of today's date, we have not received payment for the past due balance referenced above. You, the customer are in default for monies past due and owing on the above stated account number. **Terms of service state clearly that payment is net due upon receipt.**

We certainly do not wish to block your Mitel Cloud Services Inc., provided Communications Services. Pursuant to the terms of your Mitel Cloud Services Inc. Service Agreement ("Agreement"), we will have no choice but to block your communications services on the Date of Disconnection stated above, if full payment is not received by 10:00 a.m., PST, on that date.

Please note that you may lose your telephone number in the event of disconnection, and there is no guarantee it can be retrieved, even in the event of reconnection. Also note that reconnection may take additional time, even after payment of all fees and costs. Also note that you may be liable for other charges as set forth in the above stated Agreement, in addition to those stated herein in the event of disconnection. To avoid disruption in service as well as a \$50.00 reconnection fee, payment in full should be sent overnight to:

**JPMorgan Chase Wholesale LBX AZ1-2170**  
**Attn: Mitel LBX #53230**  
**1820 E. Sky Harbor Circle South**  
**Phoenix, AZ 85034**

To expedite payment via ACH or Credit Card, please contact us at 800-722-1301-option 4 then option 3. Your cooperation is appreciated.

Sincerely,

*Krisy Cothard*

MiCloud Debt Recovery Supervisor

## **ATTACHMENT 7**



885 Trademark Drive Reno, NV 89521-5943

Address Service Requested

☐ Check here for change of address.  
(See back for details)

6480001274 PSRT 2.68 <B>



SOUTHEAST, INC - SHELL  
PETE DAVIS  
16 W LONG ST  
COLUMBUS OH 43215-2815

## Remittance Section

Invoice Date: 10/10/2016  
Account Number: 039127427  
Invoice Number: 25896119  
**NET DUE UPON RECEIPT:**  
**Total Due: \$68,828.51**  
Amount Enclosed \$  
*Please put your account number on your check and make payable to Mitel.*

## PLEASE REMIT TO:

Mitel Cloud Services  
P.O. Box 53230  
Phoenix, AZ 85072-3230



0039127427 06882851 6

Please detach and return portion below with your payment

## Invoice Information

Invoice Date	10/10/2016
Account Number	039127427
Invoice Number	25896119
Total Due	\$68,828.51

## Summary of Charges

### Balance Information

Previous Balance	\$45,643.77
Payments Received	\$0.00

**Past Due Balance \$45,643.77**

### New Charges

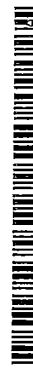
New Usage Charges	\$1.52
Recurring Charges	\$18,993.43
Finance Charges	\$441.92
Taxes and Surcharges	\$3,747.87

**Total New Charges \$23,184.74**

**Total Amount Due \$68,828.51**



## Important Messages



Thank you for Choosing Mitel


For Questions about your invoice or to discuss payment issues  
Please call Customer Service at 1-800-722-1301, or email us at [mcscustomerservice@mitel.com](mailto:mcscustomerservice@mitel.com).

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date: \_\_\_\_\_  
Account Name: \_\_\_\_\_  
New Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Contact Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

## How to Read Your Bill



885 Trademark Drive Reno, NV 89521-5943

Address Service Requested  
☐ Check here for change of address.  
(See back for details)


BILL SAMPLE  
123 MAIN STREET  
ANYTOWN, USA 12345-6789

**Remittance Section**

Invoice Date: 12/05/2014  
Account Number: 234567890  
Invoice Number: 23456789  
NET DUE UPON RECEIPT: \$1,180.60  
Total Due: \$  
Amount Enclosed: \$  
Please put your account number on your check and make payable to Mitel NetSolutions.

**PLEASE REMIT TO:**

Mitel NetSolutions  
P.O. Box 53230  
Phoenix, AZ 85072-3230



Please detach and return portion below with your payment

**Invoice Information**

Invoice Date: 12/05/2014  
Account Number: 234567890  
Invoice Number: 23456789  
Total Due: \$1,180.60

**Summary of Charges**

<b>Balance Information</b>	
Previous Balance	\$279.11
Payments Received	\$0.00
Adjustments	\$599.00
Past Due Balance	\$878.11
<b>New Charges</b>	
New Charge Adjustments	\$599.00
New Usage Charges	\$1.00
Recurring Charges	\$259.62
Finance Charges	\$4.19
Taxes and Surcharges	\$37.68
Total New Charges	\$302.49
<b>Total Amount Due</b>	<b>\$1,180.60</b>

**Important Messages**

We are changing to serve you better! Effective September 16th Mitel will be providing one number support for all of our US and Canada customers at 1-800-722-1301. Please call that number for all of your NetSolutions support needs along with any other Mitel service or support issues you have. Call 1-800-722-1301 beginning September 16th for all of your Mitel needs including all Netsolutions Services and Support issues and we will be happy to continue to serve you! One number - One Mitel - One Focus, Our Customers!

**IMPORTANT NOTICE: IT IS VERY IMPORTANT THAT YOU REMIT YOUR PAYMENT TO THE PO BOX INDICATED ON THIS INVOICE. PAYMENTS MAILED TO THE STREET ADDRESS MUST BE FORWARDED TO OUR PO BOX AND WILL DELAY POSTING TO YOUR ACCOUNT. THIS MAY CAUSE LATE CHARGES ON YOUR NEXT INVOICE.**

The Samsung Galaxy S3, America's best selling Android 4G smartphone, is now available from Mitel Mobile. Featuring a large vibrant display, an 8.0MP camera, access to thousands of apps within the Android Marketing place and much more.

### 1 REMITTANCE SECTION

The Remittance portion should be removed and included with your payment in the envelope provided. Write in the amount enclosed in the space provided and indicate any address changes on the back of the coupon.

### 2 STATEMENT INFORMATION

Information about your billing statement date, billing period and your account number are covered in this section.

### 3 CUSTOMER MESSAGE

Watch this space for important information concerning your account and service.

### 4 SUMMARY OF CHARGES

An overview of the current status of your account starting with Beginning Balance, Payments and Adjustments applied since your last billing and your Current Balance. The current month's charges are summarized by category with the Total Amount Due at the bottom.



Invoice Date  
10/10/2016

Account Number  
039127427  
039127427

Invoice Number  
25896119

Pete Davis  
16 W LONG ST  
COLUMBUS, OH 43215-2815  
Account Number 039127427

### Child Account Summary

Acct#	Invoice#	Name	Amount Due
039108743	25884395	Southeast, Inc. - Corp.	24,270.17
039127428	25896120	Southeast, Inc- New Horizons	2,095.35
039127429	25896121	Southeast, Inc- Redmond House	2,081.82
039127430	25896122	Southeast Inc. - Brooks Building	2,095.35
039127431	25896123	Southeast, Inc - Tuscarawas County	4,666.79
039127432	25896124	Southeast, Inc - Mens Shelter	2,095.35
039127433	25896125	Southeast, Inc- Rebeccas House	2,095.35
039127434	25896126	Southeast Inc - Adult Family, Older Adul	6,479.12
039127436	25896128	Southeast, Inc- Project Work	2,103.07
039131376	25897723	Southeast, Inc - Saint Clairsville	4,530.81
039132055	25897786	Southeast, Inc - Martins Ferry	6,611.51
039132056	25897787	Southeast, Inc - Cadiz	4,986.43
039132057	25897788	Southeast, Inc - Woodsfield	4,717.39





Invoice Date  
10/10/2016

Account Number  
039127427  
039108743

Invoice Number  
25896119

Southeast, Inc. - Corp.  
16 W LONG ST  
COLUMBUS, OH 43215-2815  
Account Number 039108743

### Detail of Wireline Charges

	# of Calls	Minutes	Charges
<b>New Usage Charges</b>			
<b>Equal Access</b>			
Domestic 1+ Interstate	13	15.9	0.61
Domestic 1+ Intralata	5	3.2	0.17
Domestic 1+ Intrastate	14	13.9	0.74
<b>Total Equal Access</b>			<b>1.52</b>
<b>Total New Usage</b>			<b>\$1.52</b>
<b>Recurring Charges</b>			
(330) 339-7844 Philadelphia			
1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (330) 339-7844 Philadelphia</b>			<b>4.31</b>
(330) 339-7850 Philadelphia			
1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (330) 339-7850 Philadelphia</b>			<b>4.31</b>
(330) 339-7851 Philadelphia			
1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (330) 339-7851 Philadelphia</b>			<b>4.31</b>
(330) 339-7852 Philadelphia			
1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (330) 339-7852 Philadelphia</b>			<b>4.31</b>
(330) 339-8170 Philadelphia			
1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (330) 339-8170 Philadelphia</b>			<b>4.31</b>
(330) 627-3954 Carrollton			
1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (330) 627-3954 Carrollton</b>			<b>4.31</b>
(330) 627-3984 Carrollton			
1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (330) 627-3984 Carrollton</b>			<b>4.31</b>
<b>46102370 1 of 3</b>			
1-Local Loop	10/15/2016	11/14/2016	234.00
1-MPLS Port	10/15/2016	11/14/2016	252.00
1-MPLS Standard Charges	10/15/2016	11/14/2016	0.00
1-Router	09/15/2016	10/14/2016	93.00
<b>Total 46102370 1 of 3</b>			<b>579.00</b>
<b>46102371 2 of 3</b>			
1-Local Loop	10/15/2016	11/14/2016	234.00
1-MPLS Port	10/15/2016	11/14/2016	252.00
1-MPLS Standard Charges	10/15/2016	11/14/2016	0.00
<b>Total 46102371 2 of 3</b>			<b>486.00</b>
<b>46199605</b>			
1-Internet DNS	09/15/2016	10/14/2016	0.00
1-Local Access Facility	10/15/2016	11/14/2016	170.30
1-Internet Port	10/15/2016	11/14/2016	282.75
1-IP Standard Charges	10/15/2016	11/14/2016	0.00
<b>Total 46199605</b>			<b>453.05</b>
<b>46199606</b>			
1-Internet DNS	09/15/2016	10/14/2016	0.00
1-Local Access Facility	10/15/2016	11/14/2016	170.30
1-Internet Port	10/15/2016	11/14/2016	282.75
1-IP Standard Charges	10/15/2016	11/14/2016	0.00
<b>Total 46199606</b>			<b>453.05</b>

### Detail of Wireline Charges - continued

#### Recurring Charges - continued

##### 46337105 3 of 3 - continued

1-Local Loop	10/15/2016	11/14/2016	234.00
1-MPLS Port	10/15/2016	11/14/2016	252.00
1-MPLS Standard Charges	10/15/2016	11/14/2016	0.00
<b>Total 46337105 3 of 3</b>			<b>486.00</b>

##### (614) 220-8644

1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (614) 220-8644</b>			<b>4.31</b>

##### (614) 220-8645

1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (614) 220-8645</b>			<b>4.31</b>

##### (614) 220-8648

1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (614) 220-8648</b>			<b>4.31</b>

##### (614) 220-8703

1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (614) 220-8703</b>			<b>4.31</b>

##### (614) 222-6720

1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (614) 222-6720</b>			<b>4.31</b>

##### (614) 222-6721

1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (614) 222-6721</b>			<b>4.31</b>

##### (614) 222-6722

1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (614) 222-6722</b>			<b>4.31</b>

##### (614) 222-6723

1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (614) 222-6723</b>			<b>4.31</b>

##### (614) 222-6724

1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (614) 222-6724</b>			<b>4.31</b>

##### (614) 222-6725

1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (614) 222-6725</b>			<b>4.31</b>

##### (614) 222-6726

1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (614) 222-6726</b>			<b>4.31</b>

##### (614) 222-6727

1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (614) 222-6727</b>			<b>4.31</b>

##### (614) 222-6728

1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (614) 222-6728</b>			<b>4.31</b>

##### (614) 222-8037

1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (614) 222-8037</b>			<b>4.31</b>

##### (614) 222-8038

1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (614) 222-8038</b>			<b>4.31</b>

##### (614) 222-8039

1-PICC	09/15/2016	10/14/2016	4.31
<b>Total (614) 222-8039</b>			<b>4.31</b>

##### (614) 225-0980

1-PICC	09/15/2016	10/14/2016	4.31
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Invoice Date  
10/10/2016

Account Number  
039127427  
039108743

Invoice Number  
25896119

### Detail of Wireline Charges - continued

#### Recurring Charges - continued

(614) 225-0980 - continued

Total (614) 225-0980 4.31

#### 6142250980-1 Columbus OH

1-Local PRI Standard Charges	10/15/2016 11/14/2016	0.00
1-Local PRI Trunk	10/15/2016 11/14/2016	525.00
6-DID	09/15/2016 10/14/2016	6.00
1-DID Block	09/15/2016 10/14/2016	0.00
5-DID Block of 20	09/15/2016 10/14/2016	25.00
14-DID Block of 20	09/15/2016 10/14/2016	70.00
1-Inbound Caller Name	09/15/2016 10/14/2016	0.00
1-Inbound Caller Number	09/15/2016 10/14/2016	0.00

Total 6142250980-1 Columbus OH 626.00

#### 6142250980-2 Columbus OH

1-Local PRI Standard Charges	10/15/2016 11/14/2016	0.00
1-Local PRI Trunk	10/15/2016 11/14/2016	525.00
1-DID Block	09/15/2016 10/14/2016	0.00
1-Inbound Caller Name	09/15/2016 10/14/2016	0.00
1-Inbound Caller Number	09/15/2016 10/14/2016	0.00

Total 6142250980-2 Columbus OH 525.00

#### (614) 225-0981

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 225-0981 4.31

#### (614) 225-0983

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 225-0983 4.31

#### (614) 225-0984

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 225-0984 4.31

#### (614) 225-0986

1-PICC	09/15/2016 10/14/2016	4.31
--------	-----------------------	------

Total (614) 225-0986 4.31

#### (614) 225-0987

1-PICC	09/15/2016 10/14/2016	4.31
--------	-----------------------	------

Total (614) 225-0987 4.31

#### (614) 225-0988

1-PICC	09/15/2016 10/14/2016	4.31
--------	-----------------------	------

Total (614) 225-0988 4.31

#### (614) 225-0989

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 225-0989 4.31

#### (614) 225-0991

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 225-0991 4.31

#### (614) 225-0992

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 225-0992 4.31

#### (614) 225-0993

1-PICC	09/15/2016 10/14/2016	4.31
--------	-----------------------	------

Total (614) 225-0993 4.31

#### (614) 225-0994

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 225-0994 4.31

#### (614) 241-5016

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 241-5016 4.31

#### (614) 241-5017

1-PICC	09/15/2016 10/14/2016	4.31
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### Detail of Wireline Charges - continued

#### Recurring Charges - continued

(614) 241-5017 - continued

Total (614) 241-5017 4.31

#### (614) 241-5018

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 241-5018 4.31

#### (614) 241-5019

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 241-5019 4.31

#### (614) 241-5020

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 241-5020 4.31

#### (614) 241-5021

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 241-5021 4.31

#### (614) 241-5022

1-PICC	09/15/2016 10/14/2016	4.31
--------	-----------------------	------

Total (614) 241-5022 4.31

#### (614) 241-5023

1-PICC	09/15/2016 10/14/2016	4.31
--------	-----------------------	------

Total (614) 241-5023 4.31

#### (614) 241-5024

1-PICC	09/15/2016 10/14/2016	4.31
--------	-----------------------	------

Total (614) 241-5024 4.31

#### (614) 241-5025

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 241-5025 4.31

#### (614) 241-5026

1-PICC	09/15/2016 10/14/2016	4.31
--------	-----------------------	------

Total (614) 241-5026 4.31

#### (614) 241-5027

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 241-5027 4.31

#### (614) 241-5028

1-PICC	09/15/2016 10/14/2016	4.31
--------	-----------------------	------

Total (614) 241-5028 4.31

#### (614) 241-5029

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 241-5029 4.31

#### (614) 241-5030

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 241-5030 4.31

#### (614) 241-5031

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 241-5031 4.31

#### (614) 241-5032

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 241-5032 4.31

#### (614) 241-5033

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 241-5033 4.31

#### (614) 241-5034

1-PICC	09/15/2016 10/14/2016	4.31
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Total (614) 241-5034 4.31

#### (614) 272-0970

1-PICC	09/15/2016 10/14/2016	4.31
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Invoice Date  
10/10/2016

Account Number  
039127427  
039108743

Invoice Number  
25896119

### Detail of Wireline Charges - continued

Recurring Charges - continued			
(614) 272-0970 - continued			
Total (614) 272-0970		4.31	
(614) 278-0170			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 278-0170		4.31	
(614) 278-0171			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 278-0171		4.31	
(614) 278-0185			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 278-0185		4.31	
(614) 340-3972			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 340-3972		4.31	
(614) 340-3973			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 340-3973		4.31	
(614) 340-3974 STN			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 340-3974 STN		4.31	
(614) 360-9019			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 360-9019		4.31	
(614) 444-0051			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 444-0051		4.31	
(614) 444-0348			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 444-0348		4.31	
(614) 444-0735			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 444-0735		4.31	
(614) 444-0953			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 444-0953		4.31	
(614) 444-1035			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 444-1035		4.31	
(614) 444-1036			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 444-1036		4.31	
(614) 444-4138			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 444-4138		4.31	
(614) 444-4139			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 444-4139		4.31	
(614) 444-4146			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 444-4146		4.31	
(614) 444-4147			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 444-4147		4.31	
(614) 444-4148			
1-PICC	09/15/2016 10/14/2016	4.31	

### Detail of Wireline Charges - continued

Recurring Charges - continued			
(614) 444-4148 - continued			
Total (614) 444-4148			4.31
(614) 444-4153			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 444-4153			4.31
(614) 444-4158			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 444-4158			4.31
(614) 444-8586			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 444-8586			4.31
(614) 445-0001			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 445-0001			4.31
(614) 445-0002			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 445-0002			4.31
(614) 445-0003			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 445-0003			4.31
(614) 445-0008			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 445-0008			4.31
(614) 445-0010			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 445-0010			4.31
(614) 445-0012			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 445-0012			4.31
(614) 445-0018			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 445-0018			4.31
(614) 445-0019			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 445-0019			4.31
(614) 445-0020			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 445-0020			4.31
(614) 445-0021			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 445-0021			4.31
(614) 445-0023			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 445-0023			4.31
(614) 445-0024			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 445-0024			4.31
(614) 445-3330			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 445-3330			4.31
(614) 445-3333			
1-PICC	09/15/2016 10/14/2016	4.31	
Total (614) 445-3333			4.31
(614) 445-3334			
1-PICC	09/15/2016 10/14/2016	4.31	





Invoice Date  
10/10/2016

Account Number  
039127427  
039108743

Invoice Number  
25896119

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**Detail of New Wireless Charges - continued**

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	Charges
<b>New Recurring Charges</b>	
Verified Account Codes 09/15/2016 1-50	5.00
<b>Total New Recurring Charges</b>	<b>5.00</b>

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**Taxes and Surcharges**

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<b>Taxes and Surcharges</b>	
Carrier Cost Recovery Charge	130.84
FCC Common Carrier Regulatory Fee	1.65
FCC Toll Free Service Regulatory Fee	0.03
Federal Excise Tax	50.99
Federal Regulatory Recovery Fee	194.24
Federal Universal Service Fund Surcharge	77.35
Franklin County Sales Tax	560.68
North American Numbering Plan Surcharge	0.06
Property Tax Surcharge	127.47
State and Local Regulatory Fee	199.64
PRI Federal Access Charge (Qty.2)	97.96
<b>Total Taxes and Surcharges</b>	<b>\$1,440.91</b>
<b>Total New Charges</b>	<b>\$24,270.17</b>



Invoice Date  
10/10/2016

Account Number  
039127427  
039127428

Invoice Number  
25896119

Southeast, Inc- New Horizons  
371 CARPENTER ST  
COLUMBUS, OH 43205-2320  
Account Number 039127428

### Detail of Wireline Charges

#### Recurring Charges

46102639			
1-Local Loop	10/15/2016 11/14/2016	264.29	
1-MPLS Port	10/15/2016 11/14/2016	262.44	
1-MPLS Standard Charges	10/15/2016 11/14/2016	0.00	
1-Router	09/15/2016 10/14/2016	56.00	
<b>Total 46102639</b>		<b>582.73</b>	
 MPLS LBADTN0648AC602			
1-EdgeWatch 24x7x365	10/15/2016 11/14/2016	0.00	
Monitoring			
<b>Total MPLS LBADTN0648AC602</b>		<b>0.00</b>	
<b>Total Recurring Charges</b>		<b>\$582.73</b>	

### Taxes and Surcharges

<b>Taxes and Surcharges</b>	
Carrier Cost Recovery Charge	11.71
Federal Regulatory Recovery Fee	17.38
Franklin County Sales Tax	48.08
Property Tax Surcharge	11.40
State and Local Regulatory Fee	17.87
<b>Total Taxes and Surcharges</b>	<b>\$106.44</b>
 <b>Total New Charges</b>	 <b>\$2,095.35</b>





Invoice Date  
10/10/2016

Account Number  
039127427  
039127429

Invoice Number  
25896119

Southeast, Inc- Redmond House  
1989 W BROAD ST  
COLUMBUS, OH 43223-1101  
Account Number 039127429

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### Detail of Wireline Charges

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#### Recurring Charges

46102645		
1-Local Loop	10/15/2016 11/14/2016	255.73
1-MPLS Port	10/15/2016 11/14/2016	278.25
1-MPLS Standard Charges	10/15/2016 11/14/2016	0.00
1-Router	09/15/2016 10/14/2016	45.00
<b>Total 46102645</b>		<b>578.98</b>
 MPLS LBADTN0702AA697		
1-EdgeWatch 24x7x365	10/15/2016 11/14/2016	0.00
Monitoring		
<b>Total MPLS LBADTN0702AA697</b>		<b>0.00</b>
<b>Total Recurring Charges</b>		<b>\$578.98</b>

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### Taxes and Surcharges

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#### Taxes and Surcharges

Carrier Cost Recovery Charge	11.63
Federal Regulatory Recovery Fee	17.26
Franklin County Sales Tax	47.77
Property Tax Surcharge	11.33
State and Local Regulatory Fee	17.75
<b>Total Taxes and Surcharges</b>	<b>\$105.74</b>
 <b>Total New Charges</b>	 <b>\$2,081.82</b>



Invoice Date  
10/10/2016

Account Number  
039127427  
039127430

Invoice Number  
25896119

**Southeast Inc. - Brooks Building**  
**700 BRYDEN RD**  
**COLUMBUS, OH 43215-4839**  
**Account Number 039127430**

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### Detail of Wireline Charges

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#### Recurring Charges

<b>46103260</b>			
1-Local Loop	10/15/2016	11/14/2016	263.36
1-MPLS Port	10/15/2016	11/14/2016	263.37
1-MPLS Standard Charges	10/15/2016	11/14/2016	0.00
1-Router	09/15/2016	10/14/2016	56.00
<b>Total 46103260</b>			<b>582.73</b>
<b>Total Recurring Charges</b>			<b>\$582.73</b>

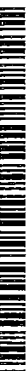
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### Taxes and Surcharges

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#### Taxes and Surcharges

Carrier Cost Recovery Charge	11.71
Federal Regulatory Recovery Fee	17.38
Franklin County Sales Tax	48.08
Property Tax Surcharge	11.40
State and Local Regulatory Fee	17.87
<b>Total Taxes and Surcharges</b>	<b>\$106.44</b>
<b>Total New Charges</b>	<b>\$2,095.35</b>





Invoice Date  
10/10/2016

Account Number  
039127427  
039127431

Invoice Number  
25896119

Southeast, Inc - Tuscarawas County  
344 W HIGH AVE  
NEW PHILADELPHIA, OH 44663-2152  
Account Number 039127431

### Detail of Wireline Charges

#### Recurring Charges

46337110 1 of 2			
1-Local Loop	10/15/2016	11/14/2016	363.00
1-MPLS Port	10/15/2016	11/14/2016	258.50
1-MPLS Standard Charges	10/15/2016	11/14/2016	0.00
1-Router	09/15/2016	10/14/2016	64.00
<b>Total 46337110 1 of 2</b>			<b>685.50</b>

46337111 2 of 2			
1-Local Loop	10/15/2016	11/14/2016	363.00
1-MPLS Port	10/15/2016	11/14/2016	258.50
1-MPLS Standard Charges	10/15/2016	11/14/2016	0.00
<b>Total 46337111 2 of 2</b>			<b>621.50</b>

MPLS LBADTN0702AA705			
1-EdgeWatch 24x7x365	10/15/2016	11/14/2016	0.00
Monitoring			0.00
<b>Total MPLS LBADTN0702AA705</b>			<b>\$1,307.00</b>
<b>Total Recurring Charges</b>			

### Taxes and Surcharges

<b>Taxes and Surcharges</b>	
Carrier Cost Recovery Charge	26.26
Federal Regulatory Recovery Fee	38.97
Property Tax Surcharge	25.57
State and Local Regulatory Fee	40.06
Tuscarawas County Sales Tax	97.05
<b>Total Taxes and Surcharges</b>	<b>\$227.91</b>
<b>Total New Charges</b>	<b>\$4,666.79</b>





Invoice Date  
10/10/2016

Account Number  
039127427  
039127432

Invoice Number  
25896119

Southeast, Inc - Mens Shelter  
924 E MAIN ST  
COLUMBUS, OH 43205-2338  
Account Number 039127432

### Detail of Wireline Charges

#### Recurring Charges

##### 46102651

1-Local Loop	10/15/2016 11/14/2016	235.13
1-MPLS Port	10/15/2016 11/14/2016	291.60
1-MPLS Standard Charges	10/15/2016 11/14/2016	0.00
1-Router	09/15/2016 10/14/2016	56.00

**Total 46102651 582.73**

##### MPLS LBADTN0648AC622

1-EdgeWatch 24x7x365 Monitoring	10/15/2016 11/14/2016	0.00
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**Total MPLS LBADTN0648AC622 0.00**

**Total Recurring Charges \$582.73**

### Taxes and Surcharges

#### Taxes and Surcharges

Carrier Cost Recovery Charge	11.71
Federal Regulatory Recovery Fee	17.38
Franklin County Sales Tax	48.08
Property Tax Surcharge	11.40
State and Local Regulatory Fee	17.87

**Total Taxes and Surcharges \$106.44**

**Total New Charges \$2,095.35**





Invoice Date  
10/10/2016

Account Number  
039127427  
039127433

Invoice Number  
25896119

Southeast, Inc- Rebeccas House  
839 RHOADS AVE  
Columbus, OH 43205-3205  
Account Number 039127433

### Detail of Wireline Charges

#### Recurring Charges

46103262			
1-Local Loop	10/15/2016 11/14/2016	235.13	
1-MPLS Port	10/15/2016 11/14/2016	291.60	
1-MPLS Standard Charges	10/15/2016 11/14/2016	0.00	
1-Router	09/15/2016 10/14/2016	56.00	
<b>Total 46103262</b>		<b>582.73</b>	
 MPLS LBADTN0707AA983			
1-EdgeWatch 24x7x365	10/15/2016 11/14/2016	0.00	
Monitoring			
<b>Total MPLS LBADTN0707AA983</b>		<b>0.00</b>	
<b>Total Recurring Charges</b>		<b>\$582.73</b>	

### Taxes and Surcharges

<b>Taxes and Surcharges</b>	
Carrier Cost Recovery Charge	11.71
Federal Regulatory Recovery Fee	17.38
Franklin County Sales Tax	48.08
Property Tax Surcharge	11.40
State and Local Regulatory Fee	17.87
<b>Total Taxes and Surcharges</b>	<b>\$106.44</b>
 <b>Total New Charges</b>	 <b>\$2,095.35</b>



Invoice Date  
10/10/2016

Account Number  
039127427  
039127434

Invoice Number  
25896119

Southeast Inc - Adult Family, Older Adul  
1455 S 4TH ST  
COLUMBUS, OH 43207-1011  
Account Number 039127434

### Detail of Wireline Charges

#### Recurring Charges

##### 46103250 1 of 2

1-Local Loop	10/15/2016 11/14/2016	285.00
1-MPLS Port	10/15/2016 11/14/2016	258.50
1-MPLS Standard Charges	10/15/2016 11/14/2016	0.00
1-Router	09/15/2016 10/14/2016	75.00

**Total 46103250 1 of 2 618.50**

##### 46353823 2 of 2

1-Local Loop	10/15/2016 11/14/2016	285.00
1-MPLS Port	10/15/2016 11/14/2016	258.50
1-MPLS Standard Charges	10/15/2016 11/14/2016	0.00

**Total 46353823 2 of 2 543.50**

##### (614) 360-9506 temp BTN

1-PICC	09/15/2016 10/14/2016	4.31
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**Total (614) 360-9506 temp BTN 4.31**

##### (614) 444-0800

1-PICC	09/15/2016 10/14/2016	4.31
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**Total (614) 444-0800 4.31**

##### 6144440800 Columbus OH

1-Local PRI Standard Charges	10/15/2016 11/14/2016	0.00
1-Local PRI Trunk	10/15/2016 11/14/2016	525.00
1-DID Block	09/15/2016 10/14/2016	0.00
8-DID Block of 20	09/15/2016 10/14/2016	40.00
1-Inbound Caller Name	09/15/2016 10/14/2016	0.00
1-Inbound Caller Number	09/15/2016 10/14/2016	0.00

**Total 6144440800 Columbus OH 565.00**

##### MPLS LBADTN0639AF681

1-EdgeWatch 24x7x365 Monitoring	10/15/2016 11/14/2016	0.00
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**Total MPLS LBADTN0639AF681 0.00**

**Total Recurring Charges \$1,735.62**

### Taxes and Surcharges

#### Taxes and Surcharges

Carrier Cost Recovery Charge	35.87
FCC Common Carrier Regulatory Fee	0.03
Federal Excise Tax	18.68
Federal Regulatory Recovery Fee	53.25
Federal Universal Service Fund Surcharge	1.50
Franklin County Sales Tax	147.37
North American Numbering Plan Surcharge	0.02
Property Tax Surcharge	34.94
State and Local Regulatory Fee	54.72
PRI Federal Access Charge (Qty.1)	48.98

**Total Taxes and Surcharges \$395.36**

**Total New Charges \$6,479.12**





Invoice Date  
10/10/2016

Account Number  
039127427  
039127436

Invoice Number  
25896119

Southeast, Inc- Project Work  
1705 S HIGH ST  
COLUMBUS, OH 43207-1864  
Account Number 039127436

### Detail of Wireline Charges

#### Recurring Charges

##### 46230530 Columbus, OH

1-Local Loop	10/15/2016 11/14/2016	237.28
1-MPLS Port	10/15/2016 11/14/2016	291.60
1-MPLS Standard Charges	10/15/2016 11/14/2016	0.00
1-Router	09/15/2016 10/14/2016	56.00
<b>Total 46230530 Columbus, OH</b>		<b>584.88</b>

##### MPLS LBADTN0702AA714

1-EdgeWatch 24x7x365	10/15/2016 11/14/2016	0.00
Monitoring		

<b>Total MPLS LBADTN0702AA714</b>		<b>0.00</b>
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<b>Total Recurring Charges</b>		<b>\$584.88</b>
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### Taxes and Surcharges

#### Taxes and Surcharges

Carrier Cost Recovery Charge	11.75
Federal Regulatory Recovery Fee	17.44
Franklin County Sales Tax	48.26
Property Tax Surcharge	11.44
State and Local Regulatory Fee	17.93
<b>Total Taxes and Surcharges</b>	<b>\$106.82</b>

<b>Total New Charges</b>	<b>\$2,103.07</b>
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Invoice Date  
10/10/2016

Account Number  
039127427  
039131376

Invoice Number  
25896119

**Southeast, Inc - Saint Clairsville**  
**68353 BANNOCK RD**  
**SAINT CLAIRSVILLE, OH 43950-9736**  
**Account Number 039131376**

### Detail of Wireline Charges

#### Recurring Charges

##### 46191666 1 of 2

1-Local Loop	10/15/2016 11/14/2016	341.00
1-MPLS Port	10/15/2016 11/14/2016	258.50
1-MPLS Standard Charges	10/15/2016 11/14/2016	0.00
1-Router	09/15/2016 10/14/2016	64.00

**Total 46191666 1 of 2 663.50**

##### 46337100 2 of 2

1-Local Loop	10/15/2016 11/14/2016	341.00
1-MPLS Port	10/15/2016 11/14/2016	258.50
1-MPLS Standard Charges	10/15/2016 11/14/2016	0.00

**Total 46337100 2 of 2 599.50**

##### MPLS LBADT0839AK442

1-EdgeWatch 24x7x365 Monitoring	10/15/2016 11/14/2016	0.00
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**Total MPLS LBADT0839AK442 0.00**

**Total Recurring Charges \$1,263.00**

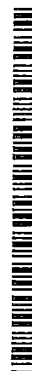
### Taxes and Surcharges

#### Taxes and Surcharges

Belmont County Sales Tax	100.74
Carrier Cost Recovery Charge	25.37
Federal Regulatory Recovery Fee	37.66
Property Tax Surcharge	24.72
State and Local Regulatory Fee	38.71

**Total Taxes and Surcharges \$227.20**

**Total New Charges \$4,530.81**





Invoice Date  
10/10/2016

Account Number  
039127427  
039132057

Invoice Number  
25896119

Southeast, Inc - Woodsfield  
37990 OLD AIRPORT RD  
WOODSFIELD, OH 43793-9247  
Account Number 039132057

### Detail of Wireline Charges

#### Recurring Charges

46234144			
1-Local Loop	10/15/2016	11/14/2016	900.00
1-MPLS Port	10/15/2016	11/14/2016	380.00
1-MPLS Standard Charges	10/15/2016	11/14/2016	0.00
1-Router	09/15/2016	10/14/2016	35.00
Total 46234144			1,315.00
MPLS LBADTN0841AH726			
1-EdgeWatch 24x7x365	10/15/2016	11/14/2016	0.00
Monitoring			
Total MPLS LBADTN0841AH726			0.00
Total Recurring Charges			\$1,315.00

### Taxes and Surcharges

Taxes and Surcharges	
Carrier Cost Recovery Charge	26.42
Federal Regulatory Recovery Fee	39.22
Monroe County Sales Tax	104.89
Property Tax Surcharge	25.73
State and Local Regulatory Fee	40.31
Total Taxes and Surcharges	\$236.57
Total New Charges	\$4,717.39

## **ATTACHMENT 8**



885 Trademark Drive Reno, NV 89521-5943

Address Service Requested

☐ Check here for change of address.  
(See back for details)

4126001256 PSRT 2.29 <B>



SOUTHEAST, INC - SHELL  
PETE DAVIS  
16 W LONG ST  
COLUMBUS OH 43215-2815

## Remittance Section

Invoice Date: 11/10/2016  
Account Number: 039127427  
Invoice Number: 25921393  
**NET DUE UPON RECEIPT:**  
**Total Due: \$568,827.16**  
Amount Enclosed \$  
*Please put your account number on your check and make payable to Mitel.*

## PLEASE REMIT TO:

Mitel Cloud Services  
P.O. Box 53230  
Phoenix, AZ 85072-3230



0039127427 56882716 0

Please detach and return portion below with your payment

## Invoice Information

Invoice Date	11/10/2016
Account Number	039127427
Invoice Number	25921393
Total Due	\$568,827.16



## Important Messages

## Summary of Charges

<b>Balance Information</b>	
Previous Balance	\$68,828.51
Payments Received	\$0.00
<b>Past Due Balance</b>	<b>\$68,828.51</b>
<b>New Charges</b>	
Non-Recurring Charges	\$499,260.90
Finance Charges	\$668.38
Taxes and Surcharges	\$69.37
<b>Total New Charges</b>	<b>\$499,998.65</b>
<b>Total Amount Due</b>	<b>\$568,827.16</b>

Thank you for Choosing Mitel

For Questions about your invoice or to discuss payment issues  
Please call Customer Service at 1-800-722-1301, or email us at [mcscustomerservice@mitel.com](mailto:mcscustomerservice@mitel.com).



## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date: \_\_\_\_\_  
Account Name: \_\_\_\_\_  
New Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Contact Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

## How to Read Your Bill

**Mitel**  
888 Trademark Drive Reno, NV 89521-0843

Address Service Requested  
☐ Check here for change of address  
(See back for details)

**BILL SAMPLE**  
123 MAIN STREET  
ANYTOWN, USA 12345-6789

**Remittance Section**

Invoice Date: 12/05/2014  
Account Number: 234567890  
Invoice Number: 23456789  
NET DUE UPON RECEIPT: \$1,180.60  
Total Due: \$1,180.60  
Amount Enclosed: \$  
Please put your account number on your check and make payable to Mitel NetSolutions.

**PLEASE REMIT TO:**

Mitel NetSolutions  
P.O. Box 53230  
Phoenix, AZ 85072-3230

**Invoice Information**

Invoice Date: 12/05/2014  
Account Number: 234567890  
Invoice Number: 23456789  
Total Due: \$1,180.60

**Summary of Charges**

<b>Balance Information</b>	
Previous Balance	\$279.11
Payments Received	\$0.00
Adjustments	\$599.00
<b>Past Due Balance</b>	<b>\$878.11</b>
<b>New Charges</b>	
New Charge Adjustments	\$699.00
New Usage Charges	\$1.00
Recurring Charges	\$259.62
Finance Charges	\$4.18
Taxes and Surcharges	\$37.68
<b>Total New Charges</b>	<b>\$302.49</b>
<b>Total Amount Due</b>	<b>\$1,180.60</b>

**Important Messages**

We are changing to serve you better! Effective September 16th Mitel will be providing one number support for all of our US and Canada customers at 1-800-722-1301. Please call that number for all of your NetSolutions support needs along with any other Mitel service or support issues you have. Call 1-800-722-1301 beginning September 16th for all of your Mitel needs including all NetSolutions Services and Support issues and we will be happy to continue to serve you! One number - One Mitel - One Focus, Our Customers!

**IMPORTANT NOTICE: IT IS VERY IMPORTANT THAT YOU REMIT YOUR PAYMENT TO THE PO BOX INDICATED ON THIS INVOICE. PAYMENTS MAILED TO THE STREET ADDRESS MUST BE FORWARDED TO OUR PO BOX AND WILL DELAY POSTING TO YOUR ACCOUNT. THIS MAY CAUSE LATE CHARGES ON YOUR NEXT INVOICE.**

The Samsung Galaxy S3, America's best selling Android 4G smartphone, is now available from Mitel Mobile. Featuring a large vibrant display, an 8.0MP camera, access to thousands of apps within the Android Marketing place and much more.

For questions about your invoice, please call Mitel NetSolutions at 1-800-722-1301, option 3, 2 or email us at [invoices@netsolutions.com](mailto:invoices@netsolutions.com)

Thank you for Choosing Mitel NetSolutions

To discuss payment issues please call 1-800-722-1301, option 3, 6

- 1 REMITTANCE SECTION**  
The Remittance portion should be removed and included with your payment in the envelope provided. Write in the amount enclosed in the space provided and indicate any address changes on the back of the coupon.
- 2 STATEMENT INFORMATION**  
Information about your billing statement date, billing period and your account number are covered in this section.
- 3 CUSTOMER MESSAGE**  
Watch this space for important information concerning your account and service.
- 4 SUMMARY OF CHARGES**  
An overview of the current status of your account starting with Beginning Balance, Payments and Adjustments applied since your last billing and your Current Balance. The current month's charges are summarized by category with the Total Amount Due at the bottom.



Invoice Date  
11/10/2016

Account Number  
039127427  
039127427

Invoice Number  
25921393

Pete Davis  
16 W LONG ST  
COLUMBUS, OH 43215-2815  
Account Number 039127427

### Child Account Summary

Acct#	Invoice#	Name	Amount Due
039108743	25921392	Southeast, Inc. - Corp.	43,857.75
039127428	25921394	Southeast, Inc- New Horizons	16,540.16
039127429	25921395	Southeast, Inc- Redmond House	2,116.30
039127430	25921396	Southeast Inc. - Brooks Building	16,540.16
039127431	25921397	Southeast, Inc - Tuscarawas County	4,744.02
039127432	25921398	Southeast, Inc - Mens Shelter	16,540.16
039127433	25921399	Southeast, Inc- Rebeccas House	2,130.05
039127434	25921400	Southeast Inc - Adult Family, Older Adul	6,586.42
039127436	25921402	Southeast, Inc- Project Work	16,383.54
039131376	25921403	Southeast, Inc - Saint Clairsville	4,605.82
039132055	25921404	Southeast, Inc - Martins Ferry	6,720.97
039132056	25921405	Southeast, Inc - Cadiz	5,068.97
039132057	25921406	Southeast, Inc - Woodfield	39,492.84

### Detail of New Wireless Charges

	Charges
New Nonrecurring Charges	
MMC Term Contract	387500.00
Penalty	
Total New Nonrecurring Charges	387500.00





Invoice Date  
11/10/2016

Account Number  
039127427  
039108743

Invoice Number  
25921393

Southeast, Inc. - Corp.  
16 W LONG ST  
COLUMBUS, OH 43215-2815  
Account Number 039108743

### Detail of Wireline Charges

#### Recurring Charges

<b>46199605</b>			
1-Local Access Facility	10/15/2016	11/14/2016	0.00
1-Internet Port	10/15/2016	11/14/2016	0.00
1-IP Standard Charges	10/15/2016	11/14/2016	0.00
<b>Total 46199605</b>			<b>0.00</b>
<b>46199606</b>			
1-Local Access Facility	10/15/2016	11/14/2016	0.00
1-Internet Port	10/15/2016	11/14/2016	0.00
1-IP Standard Charges	10/15/2016	11/14/2016	0.00
<b>Total 46199606</b>			<b>0.00</b>
<b>CS/LMXX/273063/ /TQW /</b>			
1-IP Ethernet Charges	10/15/2016	11/14/2016	0.00
1-Local Access Facility	10/15/2016	11/14/2016	0.00
1-Internet Port	10/15/2016	11/14/2016	0.00
<b>Total CS/LMXX/273063/ /TQW /</b>			<b>0.00</b>
<b>Total Recurring Charges</b>			<b>\$0.00</b>

### Detail of Wireline Charges

#### Non-Recurring Charges

<b>46199605</b>	
1-Contract Penalty	9,557.89
<b>Total for 46199605</b>	<b>\$9,557.89</b>
<b>46199606</b>	
1-Contract Penalty	9,557.89
<b>Total for 46199606</b>	<b>\$9,557.89</b>
<b>CS/LMXX/273063/ /TQW /</b>	
1-Contract Penalty	471.80
<b>Total for CS/LMXX/273063/ /TQW /</b>	<b>\$471.80</b>



Invoice Date  
11/10/2016

Account Number  
039127427  
039127428

Invoice Number  
25921393

Southeast, Inc- New Horizons  
371 CARPENTER ST  
COLUMBUS, OH 43205-2320  
Account Number 039127428

### Detail of Wireline Charges

#### Recurring Charges

46102639			
1-Local Loop	10/15/2016 11/14/2016		0.00
1-MPLS Port	10/15/2016 11/14/2016		0.00
1-MPLS Standard Charges	10/15/2016 11/14/2016		0.00
Total 46102639			0.00
MPLS LBADTN0648AC602			
1-EdgeWatch 24x7x365	10/15/2016 11/14/2016		0.00
Monitoring			
Total MPLS LBADTN0648AC602			0.00
Total Recurring Charges			\$0.00

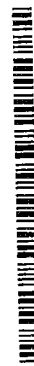
### Detail of Wireline Charges

#### Non-Recurring Charges

46102639		14,410.11
1-Contract Penalty		
Total for 46102639		\$14,410.11

### Taxes and Surcharges

Taxes and Surcharges	
Carrier Cost Recovery Charge	0.61
Federal Regulatory Recovery Fee	0.91
Franklin County Sales Tax	0.23
Property Tax Surcharge	0.59
State and Local Regulatory Fee	0.93
Total Taxes and Surcharges	\$3.27
Total New Charges	\$16,540.16





Invoice Date  
11/10/2016

Account Number  
039127427  
039127429

Invoice Number  
25921393

Southeast, Inc- Redmond House  
1989 W BROAD ST  
COLUMBUS, OH 43223-1101  
Account Number 039127429

### Detail of Wireline Charges

#### Recurring Charges

46102645			
1-Local Loop	10/15/2016	11/14/2016	0.00
1-MPLS Port	10/15/2016	11/14/2016	0.00
1-MPLS Standard Charges	10/15/2016	11/14/2016	0.00
Total 46102645			0.00
Total Recurring Charges			\$0.00

### Taxes and Surcharges

#### Taxes and Surcharges

Carrier Cost Recovery Charge	0.61
Federal Regulatory Recovery Fee	0.90
Franklin County Sales Tax	0.23
Property Tax Surcharge	0.59
State and Local Regulatory Fee	0.92
Total Taxes and Surcharges	\$3.25
Total New Charges	\$2,116.30



Invoice Date  
11/10/2016

Account Number  
039127427  
039127430

Invoice Number  
25921393

Southeast Inc. - Brooks Building  
700 BRYDEN RD  
COLUMBUS, OH 43215-4839  
Account Number 039127430

### Detail of Wireline Charges

#### Recurring Charges

46103260			
1-Local Loop	10/15/2016	11/14/2016	0.00
1-MPLS Port	10/15/2016	11/14/2016	0.00
1-MPLS Standard Charges	10/15/2016	11/14/2016	0.00
Total 46103260			0.00
Total Recurring Charges			\$0.00

### Detail of Wireline Charges

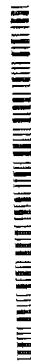
#### Non-Recurring Charges

46103260		
1-Contract Penalty		14,410.11
Total for 46103260		\$14,410.11

### Taxes and Surcharges

#### Taxes and Surcharges

Carrier Cost Recovery Charge	0.61
Federal Regulatory Recovery Fee	0.91
Franklin County Sales Tax	0.23
Property Tax Surcharge	0.59
State and Local Regulatory Fee	0.93
Total Taxes and Surcharges	\$3.27
Total New Charges	\$16,540.16





Invoice Date  
11/10/2016

Account Number  
039127427  
039127431

Invoice Number  
25921393

Southeast, Inc - Tuscarawas County  
344 W HIGH AVE  
NEW PHILADELPHIA, OH 44663-2152  
Account Number 039127431

### Detail of Wireline Charges

#### Recurring Charges

46337110 1 of 2			
1-Local Loop	10/15/2016	11/14/2016	0.00
1-MPLS Port	10/15/2016	11/14/2016	0.00
1-MPLS Standard Charges	10/15/2016	11/14/2016	0.00
Total 46337110 1 of 2			0.00
46337111 2 of 2			
1-Local Loop	10/15/2016	11/14/2016	0.00
1-MPLS Port	10/15/2016	11/14/2016	0.00
1-MPLS Standard Charges	10/15/2016	11/14/2016	0.00
Total 46337111 2 of 2			0.00
Total Recurring Charges			\$0.00

### Taxes and Surcharges

Taxes and Surcharges	
Carrier Cost Recovery Charge	1.36
Federal Regulatory Recovery Fee	2.02
Property Tax Surcharge	1.32
State and Local Regulatory Fee	2.07
Tuscarawas County Sales Tax	0.46
Total Taxes and Surcharges	\$7.23
Total New Charges	\$4,744.02



Invoice Date  
11/10/2016

Account Number  
039127427  
039127432

Invoice Number  
25921393

Southeast, Inc - Mens Shelter  
924 E MAIN ST  
COLUMBUS, OH 43205-2338  
Account Number 039127432

### Detail of Wireline Charges

#### Recurring Charges

46102651			
1-Local Loop	10/15/2016 11/14/2016		0.00
1-MPLS Port	10/15/2016 11/14/2016		0.00
1-MPLS Standard Charges	10/15/2016 11/14/2016		0.00
Total 46102651			0.00
MPLS LBADTN0648AC622			
1-EdgeWatch 24x7x365	10/15/2016 11/14/2016		0.00
Monitoring			
Total MPLS LBADTN0648AC622			0.00
Total Recurring Charges			\$0.00

### Detail of Wireline Charges

#### Non-Recurring Charges

46102651		
1-Contract Penalty		14,410.11
Total for 46102651		\$14,410.11

### Taxes and Surcharges

Taxes and Surcharges	
Carrier Cost Recovery Charge	0.61
Federal Regulatory Recovery Fee	0.91
Franklin County Sales Tax	0.23
Property Tax Surcharge	0.59
State and Local Regulatory Fee	0.93
Total Taxes and Surcharges	\$3.27
Total New Charges	\$16,540.16







Invoice Date  
11/10/2016

Account Number  
039127427  
039127433

Invoice Number  
25921393

Southeast, Inc- Rebeccas House  
839 RHOADS AVE  
COLUMBUS, OH 43205-3205  
Account Number 039127433

### Detail of Wireline Charges

#### Recurring Charges

46103262			0.00
1-MPLS Standard Charges	10/15/2016	11/14/2016	0.00
Total 46103262			\$0.00
Total Recurring Charges			

### Taxes and Surcharges

Taxes and Surcharges	0.61
Carrier Cost Recovery Charge	0.91
Federal Regulatory Recovery Fee	0.23
Franklin County Sales Tax	0.59
Property Tax Surcharge	0.93
State and Local Regulatory Fee	\$3.27
Total Taxes and Surcharges	
Total New Charges	\$2,130.05



Invoice Date  
11/10/2016

Account Number  
039127427  
039127434

Invoice Number  
25921393

Southeast Inc - Adult Family, Older Adult  
1455 S 4TH ST  
COLUMBUS, OH 43207-1011  
Account Number 039127434

### Detail of Wireline Charges

#### Recurring Charges

46103250 1 of 2			
1-Local Loop	10/15/2016	11/14/2016	0.00
1-MPLS Port	10/15/2016	11/14/2016	0.00
1-MPLS Standard Charges	10/15/2016	11/14/2016	0.00
Total 46103250 1 of 2			0.00

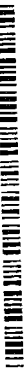
46353823 2 of 2			
1-Local Loop	10/15/2016	11/14/2016	0.00
1-MPLS Port	10/15/2016	11/14/2016	0.00
1-MPLS Standard Charges	10/15/2016	11/14/2016	0.00
Total 46353823 2 of 2			0.00

6144440800 Columbus OH			
1-Local PRI Standard Charges	10/15/2016	11/14/2016	0.00
1-Local PRI Trunk	10/15/2016	11/14/2016	0.00
Total 6144440800 Columbus OH			0.00

MPLS LBADTN0639AF681			
1-EdgeWatch 24x7x365	10/15/2016	11/14/2016	0.00
Monitoring			0.00
Total MPLS LBADTN0639AF681			\$0.00
Total Recurring Charges			

### Taxes and Surcharges

Taxes and Surcharges	
Carrier Cost Recovery Charge	1.89
Federal Regulatory Recovery Fee	2.80
Franklin County Sales Tax	0.70
Property Tax Surcharge	1.84
State and Local Regulatory Fee	2.88
Total Taxes and Surcharges	\$10.11
Total New Charges	\$6,586.42





Invoice Date  
11/10/2016

Account Number  
039127427  
039127436

Invoice Number  
25921393

Southeast, Inc- Project Work  
1705 S HIGH ST  
COLUMBUS, OH 43207-1864  
Account Number 039127436

### Detail of Wireline Charges

#### Recurring Charges

46230530 Columbus, OH	10/15/2016 11/14/2016	0.00
1-Local Loop	10/15/2016 11/14/2016	0.00
1-MPLS Port	10/15/2016 11/14/2016	0.00
1-MPLS Standard Charges	10/15/2016 11/14/2016	0.00
Total 46230530 Columbus, OH		\$0.00
Total Recurring Charges		

### Detail of Wireline Charges

#### Non-Recurring Charges

46230530 Columbus, OH	14,245.64
1-Contract Penalty	
Total for 46230530 Columbus, OH	\$14,245.64

### Taxes and Surcharges

#### Taxes and Surcharges

Carrier Cost Recovery Charge	0.61
Federal Regulatory Recovery Fee	0.91
Franklin County Sales Tax	0.23
Property Tax Surcharge	0.60
State and Local Regulatory Fee	0.93
Total Taxes and Surcharges	\$3.28
Total New Charges	\$16,383.54



Invoice Date  
11/10/2016

Account Number  
039127427  
039131376

Invoice Number  
25921393

Southeast, Inc - Saint Clairsville  
68353 BANNOCK RD  
SAINT CLAIRSVILLE, OH 43950-9736  
Account Number 039131376

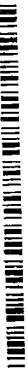
### Detail of Wireline Charges

#### Recurring Charges

46191666 1 of 2			
1-Local Loop	10/15/2016	11/14/2016	0.00
1-MPLS Port	10/15/2016	11/14/2016	0.00
1-MPLS Standard Charges	10/15/2016	11/14/2016	0.00
Total 46191666 1 of 2			0.00
46337100 2 of 2			
1-Local Loop	10/15/2016	11/14/2016	0.00
1-MPLS Port	10/15/2016	11/14/2016	0.00
1-MPLS Standard Charges	10/15/2016	11/14/2016	0.00
Total 46337100 2 of 2			0.00
Total Recurring Charges			\$0.00

### Taxes and Surcharges

Taxes and Surcharges	0.48
Belmont County Sales Tax	1.32
Carrier Cost Recovery Charge	1.96
Federal Regulatory Recovery Fee	1.28
Property Tax Surcharge	2.01
State and Local Regulatory Fee	\$7.05
Total Taxes and Surcharges	
Total New Charges	\$4,605.82





Invoice Date  
11/10/2016

Account Number  
039127427  
039132055

Invoice Number  
25921393

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Southeast, Inc - Martins Ferry  
301 WALNUT ST  
MARTINS FERRY, OH 43935-1429  
Account Number 039132055

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**Taxes and Surcharges**

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<b>Taxes and Surcharges</b>	
Belmont County Sales Tax	0.70
Carrier Cost Recovery Charge	1.92
Federal Regulatory Recovery Fee	2.86
Property Tax Surcharge	1.87
State and Local Regulatory Fee	2.94
<b>Total Taxes and Surcharges</b>	<b>\$10.29</b>
<b>Total New Charges</b>	<b>\$6,720.97</b>



Invoice Date  
11/10/2016

Account Number  
039127427  
039132056

Invoice Number  
25921393

Southeast, Inc - Cadiz  
239 E WARREN ST  
CADIZ, OH 43907-1180  
Account Number 039132056

### Detail of Wireline Charges

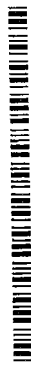
#### Recurring Charges

46234490			
1-Local Loop	10/15/2016	11/14/2016	0.00
1-MPLS Port	10/15/2016	11/14/2016	0.00
1-MPLS Standard Charges	10/15/2016	11/14/2016	0.00
Total 46234490			0.00
Total Recurring Charges			\$0.00

### Taxes and Surcharges

#### Taxes and Surcharges

Carrier Cost Recovery Charge	1.45
Federal Regulatory Recovery Fee	2.15
Harrison County Sales Tax	0.52
Property Tax Surcharge	1.41
State and Local Regulatory Fee	2.21
Total Taxes and Surcharges	\$7.74
Total New Charges	\$5,068.97





Invoice Date  
11/10/2016

Account Number  
039127427  
039132057

Invoice Number  
25921393

Southeast, Inc - Woodsfield  
37990 OLD AIRPORT RD  
WOODSFIELD, OH 43793-9247  
Account Number 039132057

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### Detail of Wireline Charges

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#### Recurring Charges

<b>46234144</b>			
1-Local Loop	10/15/2016	11/14/2016	0.00
1-MPLS Port	10/15/2016	11/14/2016	0.00
1-MPLS Standard Charges	10/15/2016	11/14/2016	0.00
<b>Total 46234144</b>			<b>0.00</b>
<b>Total Recurring Charges</b>			<b>\$0.00</b>

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### Detail of Wireline Charges

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#### Non-Recurring Charges

<b>46234144</b>		
1-Contract Penalty		34,697.35
<b>Total for 46234144</b>		<b>\$34,697.35</b>

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### Taxes and Surcharges

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#### Taxes and Surcharges

Carrier Cost Recovery Charge	1.37
Federal Regulatory Recovery Fee	2.04
Monroe County Sales Tax	0.50
Property Tax Surcharge	1.34
State and Local Regulatory Fee	2.09
<b>Total Taxes and Surcharges</b>	<b>\$7.34</b>
<b>Total New Charges</b>	<b>\$39,492.84</b>

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**11/30/2016 4:26:28 PM**

**in**

**Case No(s). 16-2288-TP-CSS**

Summary: Application Complaint electronically filed by Mr. Stephen M Howard on behalf of Southeast, Inc.