



Public Utilities Commission

PUCO USE ONLY – Version 1.07		
Date Received	Renewal Certification Number	ORIGINAL GAG Case Number
		02 - 2163 - GA-GAG

RENEWAL CERTIFICATION APPLICATION OHIO NATURAL GAS GOVERNMENTAL AGGREGATORS

Please **type or print** all required information. Identify all attachments with an exhibit label and title (*Example: Exhibit B-1 – Authorizing Ordinance*). All attachments should bear the legal name of the Applicant. Applicants should file completed applications and all related correspondence with the Public Utilities Commission of Ohio, Docketing Division, 180 East Broad Street, Columbus, Ohio 43215-3793.

This PDF form is designed so that you may directly input information onto the form. You may also download the form by saving it to your local disk.

SECTION A - APPLICANT INFORMATION

A-1 Renewal Applicant information:

Legal Name Lucas County Board of County Commissioners, Lucas County, Ohio
 Address One Government Center, Suite 800, Toledo, Ohio 43604
 Telephone No. 419-213-4500 Web site address www.co.lucas.oh.us
 Current PUCO Certificate Number 02-036G Effective Dates 01/21/2011 through 01/21/2013

A-2 Contact person for regulatory or emergency matters:

Name John A. Borell Title Assistant Prosecuting Attorney
 Business Address 711 Adams Street, 2nd Floor, Toledo, Ohio 43604
 Telephone No. 419-213-2001 Fax No. 419-213-2011 Email Address jborell@co.lucas.oh.us

A-3 Contact person for Commission Staff use in investigating customer complaints:

Name John A. Borell Title Assistant Prosecuting Attorney
 Business address 711 Adams Street, 2nd Floor, Toledo, Ohio 43604
 Telephone No. 419-213-2001 Fax No. 419-213-2011 Email Address jborell@co.lucas.oh.us

A-4 Applicant's address and toll-free number for customer service and complaints:

Customer service address One Government Center, Suite 800, Toledo, Ohio 43604
 Toll-Free Telephone No. 419-213-2001 Fax No. 419-213-2011 Email Address jborell@co.lucas.oh.us

This is to certify that the information appearing hereon is accurate and complete representation of a true file document delivered in the regular course of business.
 Technician AW Date Processed 11/24/16

SECTION B - APPLICANT AUTHORITY AND AGGREGATION PROGRAM INFORMATION

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED

- B-1 **Exhibit B-1 "Authorizing Ordinance,"** provide a copy of the adopted ordinance or resolution that reflects voter authorization to form a governmental aggregation program pursuant to Sections 4929.26 and 4929.27 of the Ohio Revised Code.
- B-2 **Exhibit B-2 "Operation and Governance Plan,"** provide a copy of the applicant's plan for operation and governance of its aggregation program adopted pursuant to Sections 4929.26(C) or 4929.27(B) of the Revised Code. The Operation and Governance Plan should include all information pursuant to Rule 4901:1-28-03 of the Ohio Administrative Code.
- B-3 **Exhibit B-3 "Automatic Aggregation Disclosure Notification,"** if the aggregation program provides for automatic aggregation in accordance with Section 4929.26(A) of the Revised Code, provide a copy of the disclosure notification required by Section 4929.26(D) of the Revised Code,
- B-4 **Exhibit B-4 "Opt-Out Notice,"** provide a draft copy of the applicant's opt out notice that comports with the Opt-Out disclosure requirements pursuant to Rule 4901:1-28-04 of the Ohio Administrative Code. *(Ten days prior to public dissemination, the applicant shall docket with the Commission, the finalized Opt-Out notice that provides or offers natural gas aggregation service.)*
- B-5 **Exhibit B-5 "Experience,"** provide a detailed description of the applicant's experience and plan for: providing aggregation services (*including contracting with consultants, broker/aggregators, retail natural gas suppliers*); providing billing statements; responding to customer inquiries and complaints; and complying with all applicable provisions of Commission rules adopted pursuant to Section 4929.22 of the Ohio Revised Code and contained in Chapter 4901:1-29 of the Ohio Administrative Code.

Applicant Signature and Title

John A. Borell, Asst. Pres. ATTY

Sworn and subscribed before me this

14th

day of

November

Month

2016

Year

Andrea Stokes

Signature of official administering oath

Andrea Stokes, Program Mgr

Print Name and Title

My commission expires on

October 12, 2020



ANDREA R. STOKES
NOTARY PUBLIC - OHIO
MY COMMISSION EXPIRES 12/2020



The Public Utilities Commission of Ohio

Ohio Natural Gas Governmental Aggregation
Affidavit Form
(Version 1.07)

In the Matter of the Application of)

Lucas County)

for a Certificate or Renewal Certificate to Provide)
Natural Gas Governmental Aggregation Service in)
Ohio.)

Case No. 04-072 -GA-GAG

County of Lucas
State of Ohio

John A. Borell

[Affiant], being duly sworn/affirmed, hereby states that:

- (1) The information provided within the certification or certification renewal application and supporting information is complete, true, and accurate to the best knowledge of affiant.
- (2) The applicant will timely file an annual report of its intrastate gross receipts and sales of hundred cubic feet of natural gas pursuant to Sections 4905.10(A), 4911.18(A), and 4929.23(B), Ohio Revised Code.
- (3) The applicant will timely pay any assessment made pursuant to Section 4905.10 or Section 4911.18(A), Ohio Revised Code.
- (4) Applicant will comply with all applicable rules and orders adopted by the Public Utilities Commission of Ohio pursuant to Title 49, Ohio Revised Code.
- (5) Applicant will cooperate with the Public Utilities Commission of Ohio and its staff in the investigation of any consumer complaint regarding any service offered or provided by the applicant.
- (6) Applicant will comply with Section 4929.21, Ohio Revised Code, regarding consent to the jurisdiction of the Ohio courts and the service of process.
- (7) Applicant will inform the Public Utilities Commission of Ohio of any material change to the information supplied in the certification or certification renewal application within 30 days of such material change, including any change in contact person for regulatory or emergency purposes or contact person for Staff use in investigating customer complaints.
- (8) Affiant further sayeth naught.

Affiant Signature & Title

John A. Borell - Asst. Pres, ATH

Sworn and subscribed before me this

14th

day of

November

Month

2016

Year

Andrea Stokes

Signature of Official Administering Oath

Andrea Stokes, Program Mgr

Print Name and Title

My commission expires on

October 12, 2020



ANDREA R. STOKES
NOTARY PUBLIC - OHIO
MY COMMISSION EXPIRES 10-12-2020

(Ohio Natural Gas Governmental Aggregator Renewal) Page 3 of 3

Exhibit B-1
Authorizing Ordinance

Lucas County

AN ORDINANCE AUTHORIZING ALL ACTION
NECESSARY TO EFFECT A GOVERNMENTAL NATURAL
GAS AGGREGATION PROGRAM WITH OPT-OUT-PROVISIONS
PURSUANT TO SECTION 4929.26, OHIO REVISED CODE;
DIRECTING THE LUCAS COUNTY BOARD OF ELECTIONS
TO SUBMIT A BALLOT QUESTION TO THE ELECTORS;
AND AMENDING THE NORTHWEST OHIO AGGREGATION
COALITION AGREEMENT.

July 12, 2001

Commissioner Barrios offered the following resolution:

WHEREAS, the Ohio General Assembly has enacted legislation ("House Bill No. 9") which authorizes the legislative authorities of municipal corporations, townships and counties to aggregate natural gas supply services to consumers located in their respective jurisdictions and to enter into service agreements to facilitate for those consumers the purchase and sale of natural gas as a united group; and

WHEREAS, such legislative authorities may exercise such authority jointly with any other legislative authorities; and

WHEREAS, governmental aggregation provides an opportunity for residential and small business customers collectively to participate in the potential benefits of natural gas aggregation through lower rates which they would not otherwise be able to have individually; and

WHEREAS, this Board seeks to establish a governmental aggregation program with opt-out provisions pursuant to Section 4929.26 of the Ohio Revised Code (the "Aggregation Program"), for the residents, businesses and other natural gas consumers in the unincorporated areas of Lucas County and in conjunction jointly with any other municipal corporation, township, county or other political subdivision of the State of Ohio, as permitted by law; and

WHEREAS, it is necessary to submit the question of whether Lucas County shall automatically aggregate and purchase natural gas for customers within the unincorporated areas of the County; and

WHEREAS, if the voters give authority to Lucas County to become an opt-out aggregator, the County will adopt a plan of operation and governance and commence aggregation services in conjunction with the other communities of the Northwest Ohio Aggregation Coalition if it is determined that such steps are in the best interest of its citizens.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS OF LUCAS COUNTY, OHIO, THAT:

Section 1. This Board finds and determines that it is in the best interest of the County, its residents, businesses and other natural gas consumers located within the unincorporated areas of the County to establish the Aggregation program in Lucas County.

AN ORDINANCE AUTHORIZING ALL ACTION
NECESSARY TO EFFECT A GOVERNMENTAL NATURAL
GAS AGGREGATION PROGRAM WITH OPT-OUT PROVISIONS
PURSUANT TO SECTION 4929.26, OHIO REVISED CODE;
DIRECTING THE LUCAS COUNTY BOARD OF ELECTIONS
TO SUBMIT A BALLOT QUESTION TO THE ELECTORS;
AND AMENDING THE NORTHWEST OHIO AGGREGATION
COALITION AGREEMENT.
PAGE 2

Provided that the issue set forth in this Resolution and the Aggregation Program proposed herein are approved by the electors of the unincorporated areas of the County pursuant to Section 2 of this Resolution, the County is hereby authorized to aggregate in accordance with Section 4929.26, Ohio Revised Code, natural gas supply service to consumers located within the unincorporated areas of the County and, for that purpose, to enter into service agreements to facilitate for those consumers the sale and purchase of natural gas. The County may exercise such authority jointly with any other municipal corporation, township or county or other political subdivision of the State of Ohio to the full extent permitted by law. The aggregation will occur automatically and will provide for the opt-out rights described in Section 3 of this Resolution.

Section 2. The Board of Elections of Lucas County is hereby directed to submit the following question to the electors of the unincorporated areas of Lucas County at the general election on November 6, 2001:

Shall Lucas County have the authority to aggregate natural gas supply services to consumers located in the unincorporated areas of the County, and for that purpose, enter into service agreements to facilitate for consumers the sale and purchase of natural gas, such aggregation to occur automatically except where any person elects to opt-out?

The Clerk of this Board is instructed immediately to file a certified copy of this Resolution and the proposed form of the ballot question with the Lucas County Board of Elections not less than seventy-five (75) days prior to November 6, 2001. The Aggregation Program shall not take effect unless approved by a majority of the electors voting upon this Resolution and the Aggregation Program provided for herein at the election held pursuant to Section 2 of this Resolution and Section 4929.26, Ohio Revised Code.

Section 3. Upon the approval of a majority of the electors voting at the election provided for in Section 2 of this Resolution, this Board individually or jointly with any other political subdivision, shall develop a plan of operation and governance for the Aggregation Program. Before adopting such plan, this Board shall hold at least two public hearings on the plan. Before the first hearing, public notice of the hearings shall be made and all proceedings will be held consistent with requirements imposed by law.

AN ORDINANCE AUTHORIZING ALL ACTION
NECESSARY TO EFFECT A GOVERNMENTAL NATURAL
GAS AGGREGATION PROGRAM WITH OPT-OUT PROVISIONS
PURSUANT TO SECTION 4929.26, OHIO REVISED CODE;
DIRECTING THE LUCAS COUNTY BOARD OF ELECTIONS
TO SUBMIT A BALLOT QUESTION TO THE ELECTORS
AND AMENDING THE NORTHWEST OHIO AGGREGATION
COALITION AGREEMENT.
PAGE 3

Section 4. The Agreement of intergovernmental cooperation on the issue of electric aggregation, creating the Northwest Ohio Aggregation Coalition, shall be and hereby is amended to permit the establishment of a natural gas governmental aggregation program.

Section 5. This Board finds and determines that all formal actions of this Board concerning and relating to the adoption of this Resolution were taken in open meetings of this Board and that all deliberations of this Board that resulted in those formal actions were in meetings open to the public in compliance with the law.

Section 6. This resolution shall be in full force and effect from and immediately upon its adoption.

On the foregoing: Commissioner Barlos voted aye
 Commissioner Copeland voted aye
 Commissioner Isenberg voted aye

/s/ Nancy Poskar
Nancy Poskar, Clerk

CERTIFICATE OF RESULT OF ELECTION ON QUESTION OR ISSUE

Revised Code, Section 2941.16

State of Ohio

County of LUCASThe Board of Elections of Lucas County herebycertifies that at the election held in Lucas County

(Municipality)

in said county on November 6, 2001

(Date of election)

vote cast on the following issue was as follows:

Issue: Shall Lucas County have the authority to aggregate natural gas supply services located in the unincorporated areas of the county, and for that purpose, enter into service agreements to facilitate for those consumers the sale and purchase of natural gas, such aggregation to occur automatically except where any person elects to opt out?

 Votes _____
 (For, per, against on ballot)
8427

(Number)

 Votes _____
 (No, against, etc.—as on ballot)
4769

(Number)

Total vote cast on issue:

13192

(Number)

Witness our official signatures at Toledo, Ohio, onsaid county, this 10th day of December, 2001Paula Ross

Paula Ross

Chairman

Diana Brown

Diana Brown

Thomas Noe

Thomas Noe

Diana Talmage

Diana Talmage

Attest:

Antoinette A. Szuch

Antoinette A. Szuch

Clerk

BOARD OF ELECTIONS

Lucas

County, Ohio

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APPROVING THE PLAN OF OPERATION AND GOVERNANCE
OF THE LUCAS COUNTY NATURAL GAS AGGREGATION PROGRAM

August 22, 2002

No. 02-1213

Commissioner Barlos offered the following resolution:

WHEREAS, the Ohio Revised Code provides that a board of county commissioners may aggregate natural gas consumers within the unincorporated portions of its county and requires it to adopt a plan to govern the operation of the aggregation program; and

WHEREAS, the Ohio Revised Code requires that any county aggregation may occur only after a board of county commissioners has offered a plan of operation and governance to the public for its review, has held at least two public hearings concerning the plan, and has formally adopted the plan as the aggregation program's plan of operation and governance; and

WHEREAS, a proposed plan has been offered to the public for review by this Board and this Board has held public hearings concerning the plan on August 13, 2002, and August 22, 2002, notice of each public hearing having been printed in a newspaper of general circulation through out the County for two consecutive weeks prior to the hearings (in The Toledo Blade on August 9, 2002, and August 12, 2002); and

WHEREAS, it is necessary for this Board to adopt a plan of operation and governance before further actions can be taken to establish the Lucas County Natural Gas Aggregation Program; therefore be it

APPROVING THE PLAN OF OPERATION AND GOVERNANCE
OF THE LUCAS COUNTY NATURAL GAS AGGREGATION PROGRAM
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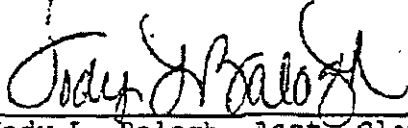
RESOLVED, by the Board of County Commissioners, Lucas County,
Ohio, that:

Section 1: The Board hereby approves and adopts as the
Plan of Operation and Governance of the Lucas County Natural Gas
Aggregation Program the draft plan submitted to the public at the
public hearings on August 13, 2002, and August 22, 2002:

Section 2: The Board finds and determines that all formal
actions of this Board concerning and relating to the adoption of
this resolution were taken in an open meeting of this Board held
in compliance with Ohio's Sunshine Law.

Section 3: This resolution shall be in full force and
effect from and immediately upon its adoption.

On the foregoing, Commissioner Barlos voted aye
Commissioner Copeland voted aye
Commissioner Isenberg voted aye



Jody L. Balogh, Asst. Clerk

Exhibit B-2

**Operation and
Governance Plan**

Lucas County

LUCAS COUNTY NATURAL GAS AGGREGATION PROGRAM

**PLAN OF OPERATION
AND GOVERNANCE**

Purpose

The goal of this Aggregation Program is to facilitate additional choices for the supply of natural gas for residential and commercial consumers, pursuant to Ohio Revised Code section 4929. This Aggregation Program has been developed in accordance with House Bill 9.

The Lucas County Natural Gas Aggregation Program seeks to aggregate the retail natural gas loads of consumers located within the unincorporated areas of Lucas County to obtain the lowest price for the supply and distribution of natural gas. Participation in the Lucas County Natural Gas Aggregation Program is limited to individuals who are not already under contract with an alternative retail natural gas supplier.

This Aggregation Program is voluntary. Every individual has the opportunity to decline to be a member of the Aggregation Program and to remain with Columbia Gas or to enter into a power supply contract with any other retail natural gas supplier.

Process

The County shall follow the process of governmental aggregation as set out by the Public Utility Commission of Ohio (PUCO).

A board of county commissioners may automatically aggregate its residents after passage of an opt-out resolution, adoption of a Plan of Operation, and approval by a majority of the voters in the unincorporated areas of the county. Lucas County has accomplished all of these requirements.

The process will entail selection of a retail natural gas supplier, mailing opt-out notices to eligible customers, generating a list of participants who did not opt out, and then transferring the participants to the chosen supplier.

Lucas County's Natural Gas Aggregation Program

The Board of County Commissioners, Lucas County, Ohio, with the assistance of the Office of the Prosecuting Attorney, Lucas County, Ohio, will administer Lucas County's Natural Gas Aggregation Program. These entities currently administer the County's Electric Aggregation Program, as well as coordinate the purchase of electricity and natural gas for County facilities. These entities have expertise in the law and regulations applicable to governmental aggregation, as well as considerable experience in contracting with marketers for energy services.

The purpose of the County's Aggregation Program is to reduce the amount consumers pay for natural gas. Lucas County will not buy and resell the natural gas for the participants of the Aggregation Program; rather, Lucas County will competitively bid and negotiate a contract with a retail natural gas supplier to provide natural gas to the members of the Aggregation Program.

Lucas County will obtain the list of customers within the unincorporated areas of the County from Columbia Gas either by zip code or by a method provided by the utility. Lucas County will have its supplier cleanse the data to ensure that it does not contain customers with alternate suppliers, PIPP customers, any other excludable consumers, and only those who live outside the county's municipal boundaries. Lucas County will then have its supplier send the opt-out notice to each eligible customer, disclosing the offered price for natural gas along with any applicable contract terms. The opt-out notice will clearly inform customers that they may opt out of the program during the 21-day period following the mailing of the notification, along with instructions on how to opt out. Customers who opt out of the County's Aggregation Program during this initial notification period will remain with Columbia Gas unless and until the customer chooses an alternative natural gas supplier.

Operation

All necessary technical analysis, competitive procurement of services, regulatory approvals, accounting and fiscal management, contract maintenance, communications, program coordination and administrative support will be professionally provided by existing staff and an energy consultant, as well as the chosen retail natural gas supplier.

Lucas County anticipates it will operate its aggregation program(s) in cooperation with the surrounding communities in the Northwest Ohio Aggregation Coalition (NOAC). However, this Plan of Operation pertains only to Lucas County and natural gas customers within the unincorporated areas of the County.

Funding

The primary expenses associated with operating this Natural Gas Aggregation Program are printing and mailing costs of the opt-out notices, and fees for an energy consultant. Instead of paying for these costs up front, it shall be Lucas County's goal to have the chosen supplier absorb these fees into their offered rates of the Aggregation Program participants.

Notification of customers

All eligible customers within the unincorporated areas of Lucas County will receive an opt-out package in the mail. Lucas County will adhere to all eligibility requirements of R.C. 4929.26. Essentially, eligible customers cannot be under contract to buy natural gas from an alternate supplier. The notice shall clearly inform customers of the offered rate, and that they have the right to opt out of the Lucas County Aggregation Program within twenty-one (21) days after the mailing of the notice without paying a switching fee. The notice will fully describe how to opt out. After the completion of the opt-out process, the customers who did not opt out will be included in Lucas County's Aggregation Program.

Customer opt-out

Customers may opt out of the Lucas County Natural Gas Aggregation Program at no charge within the twenty-one (21) day period following the mailing of the notice containing the rates and terms of the Aggregation Program. Customers who return the required opt-out notice will remain customers of Columbia Gas. Lucas County will offer the twenty-one (21) day period during which customers can opt out of the Aggregation Program without charge at least every two years pursuant to state law.

Customer opt-in

Lucas County intends on having its supplier allow customers who move into or within the unincorporated areas of the County to opt into the County's Natural Gas Aggregation Program by calling and voluntarily signing up with the supplier. Lucas County will strive to provide these new customers with a rate similar to those who had been in the pool from the beginning. Additionally, Lucas County's supplier may obtain a refreshed customer list from Columbia Gas approximately every six months. Lucas County's supplier may then send aggregation information to those eligible customers identified on the refresher list. Whether this information is in opt in or opt out format will depend on the negotiated language of the supplier contract. If interim opt outs are to take place, a twenty-one (21) day opt-out will occur in the manner described above.

Disputes

The procedure for handling complaints will be in accordance with the rules set by the PUCO, and handled by the retail natural gas supplier. Dispute resolution provisions will also be in accordance with PUCO regulations. The opt-out package will contain the

telephone numbers and websites for the PUCO and the Ohio Consumers Counsel, as well as the supplier's toll-free number.

Lucas County's supplier will maintain this toll-free number for all customer-related questions and complaints. Lucas County shall require that the personnel assigned to answer these calls be trained and provided with knowledge specific to Lucas County's Aggregation Program.

Termination of natural gas supply program

The natural gas supply program may be terminated at the expiration of the supply contract without any extension, renewal or subsequent supply contract being negotiated. Additionally, Lucas County may cancel the program early in the event that regulatory proceedings greatly reduce or eliminate consumer savings. In either event, the Aggregation Program customers will return to Columbia Gas unless and until they switch to an alternate supplier. Each individual customer receiving natural gas supply service under the Lucas County Aggregation Program will receive notification of the termination of the program before termination.

Rates

The Office of the Prosecuting Attorney, Lucas County, Ohio, acting on behalf of the Board of County Commissioners, Lucas County, Ohio, shall receive proposals from retail natural gas suppliers using a competitive selection process. Bidders will be requested to provide a fixed price, a floating price, a percent off rate, or a combination of the above. If consumers will have the option of choosing between the fixed and floating prices, the opt-out package will contain ample and easy to understand information to aid the consumer in deciding which option best suits their natural gas needs. Lucas County will decide which pricing structure(s) to offer based on the bids received, and an analysis of the current and projected market status as well as the bids received.

Billing and Payment

Lucas County will continue to have Columbia Gas bill customers using an itemized format approved by the PUCO. Lucas County will not become involved in any payment delinquency issues and thus will not require any type of consumer credit or deposit. If Lucas County's supplier wishes to pursue payment delinquency issues, details of the supplier's credit and deposit policies will be included in the opt-out package.

Exhibit B-3 and B-4
Automatic Aggregation
Disclosure
Opt – Out Notice

Lucas County



LUCAS COUNTY

MAUMEE Ohio



NORTHWEST OHIO AGGREGATION COALITION (NOAC)

November 9, 2015

Dear Natural Gas Consumer,

Your Community Officials have selected Volunteer Energy Services, Inc. (VESI), an Ohio Corporation, to provide you with the opportunity to join with other residents and small commercial customers in the Community's natural gas Government Aggregation Program. Government Aggregation programs allow Community officials to bring together citizens to gain group-buying power for the purchase of natural gas from a retail supplier licensed by the Public Utilities Commission of Ohio. Voters of each NOAC community approved this program as follows: Village of Holland in May, 2002; Lake Township in January, 2004; Lucas County in July, 2001; City of Maumee in November, 2002; City of Northwood in July, 2001; City of Oregon in January, 2002; Village of Ottawa Hills in August, 2010; City of Perrysburg in August, 2001; City of Sylvania in July, 2001; City of Toledo in August, 2001.

You will be automatically enrolled in our community's Natural Gas Government Aggregation Program unless you choose to "opt out" – that is, affirmatively choose not to participate. If you wish to be excluded from the natural gas aggregation program, you must return the enclosed "Opt-Out" form by November 30, 2015. Otherwise, you will be included in the aggregation program. You do not need to do anything to participate. There is no cost for enrollment and you will not be charged a switching fee.

The opt-out aggregation program is for the period of December 2015 through April 2017. For participating members, VESI has offered to provide natural gas at a rate 10% lower than the Columbia Gas SCO adder making your adder \$.1161 per Ccf (100 cubic foot), through March 31, 2016. For the remaining term VESI will continue such savings percentage compared to the new SCO adder rates provided there is no material change in those adders. Regardless of any other factor VESI guarantees its adder will never be higher than the current SCO (exclusive of sales tax) at the burner tip, for the balance of the term which includes billing cycles ending on or before April 30, 2017. If you are ever unhappy with your rate, you may leave the program free of charge at any time. Please refer to the attached Terms and Conditions for full details of this offer.

After you become a participant in the Community's natural gas aggregation program, Columbia Gas will send a letter confirming your selection of VESI as your natural gas provider. As required by law, this letter will inform you of your option to cancel your enrollment with VESI within seven business days of its postmark date. To remain in the Village's government aggregation program, you do not need to take any action when this letter arrives. You will be automatically enrolled.

Columbia Gas of Ohio will always be responsible for ensuring the distribution of natural gas to your premises and will continue to maintain your meter, the monthly reads and the pipelines that deliver natural gas to your home. Your natural gas bill will also continue to come from Columbia Gas of Ohio. The only change you will notice is the name of your new gas supplier, VESI, included on your bill.

If you have any questions, please call VESI toll-free at 1-800-977-8374, Monday through Friday, 8:30 a.m. to 4:00 p.m.

Sincerely, Your Community and Volunteer Energy Services, Inc.

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These **ENERGY SUPPLY TERMS AND CONDITIONS** have important information you need to know before you commit to natural gas service from Volunteer Energy Services, Inc. ("VESI"). VESI is an Ohio corporation whose customers include a variety of Ohio natural gas end users. As a supply customer of VESI, you agree to the Terms and Conditions of VESI's natural gas supply contract.

Service Arrangement: VESI's energy supply will be delivered to your residence or facility via the utilities pipeline. [Municipality] has elected VESI's "Savings Program." This program price is guaranteed to be at or below the Columbia Gas SCO price for Columbia Gas for the duration of the Term. Until April 2016, Aggregation Members will receive a ten percent (10%) discount from the current SCO Adder of \$1.29/Mcf. Absent a material deviation from the current SCO adder in future years, Volunteer will continue to serve the program gas at a percentage savings price under the then-current SCO price for the balance of the Term. The initial cost will be Month End NYMEX close plus an Adder of \$1.161/Mcf through March 30, 2016. In addition there are no early termination penalties for Aggregation Members who decide to leave this offer during the Term. Upon acceptance by the utility company the cost will be Month End NYMEX month end close plus Adder of \$1.161/Mcf through March 30, 2016. This rate includes \$0.002 per Ccf administrative consulting fee arising from your Community's oversight of the program.

Term: The term of this Agreement shall commence when accepted by VESI and shall continue through April, 2017 unless otherwise cancelled by either party. Natural gas service will begin within 60 days of acceptance by Columbia Gas. You may terminate this Agreement with VESI by providing a 30-day notice in writing to VESI or by telephone. Columbia Gas will continue to deliver VESI-supplied natural gas to your home at the agreed upon rate.

Office Locations and Hours: VESI's offices are located at 790 Windmill Drive, Pickerington, Ohio 43147 and are open from 8:30 A.M. to 4:00 P.M. E.S.T., Monday through Friday. VESI can be reached by telephone at (614) 856-3128 or toll free at 800-977-8374 option 1. Telephone service hours are from 8:30 A.M. to 4:00 P.M. E.S.T., Monday through Thursday. E-mail address is cmunn@volunteereenergy.com

Bill Payment Process: Columbia Gas of Ohio will continue to bill you monthly for their delivery services and also for VESI's natural gas supplies. Should you fail to pay the bill or fail to meet any agreed upon payment arrangement, Columbia Gas may terminate your service in accordance with its company tariffs, and this agreement with VESI may be automatically terminated. If VESI is providing billing services, VESI may terminate this agreement with fourteen (14) days' notice for failure to pay the bill or failure to meet any agreed upon payment arrangements.

Complaint Dispute Resolution: If you have any complaints regarding your natural gas service or your monthly bill, please contact us at 1-800-977-8374. Upon request, VE will provide to you up to twenty-four months of your payment history without charge. If your complaint is not resolved after you have called VE, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). Additionally, the Ohio consumers' council (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.pickocc.org>

Amendment to Agreement: VESI may amend VESI's Supply Agreement from time to time upon approval from your community. Any amendments made would not take effect for a minimum of thirty (30) days and you will receive thirty (30) days written notice at members' service address. Notice of any such change is public information and may be announced by any one of or variation of the following methods: local newspaper press release, local radio station announcement, written communications to participants or update on your community's website.

Emergency Service Problems: If you become aware of a gas emergency condition, or experience an unanticipated loss of gas service, you should contact the utility at the number listed on your gas bill.

Credit: If VESI is performing billing services, other than for operation, maintenance, assignment and transfer of your account or, for commercial collection, VESI will not disclose your account number without your affirmative written or electronic authorization or pursuant to a court or commission order. Additionally, if billing, other than for the purposes of credit checking and credit reporting, VESI will not disclose your social security number without your affirmative written consent or pursuant to a court order.

Termination/Rescission of Agreement: You may rescind your natural gas supply enrollment with Columbia Gas of Ohio within seven (7) days of the post mark date of the confirmation notice from Columbia Gas. After the initial seven (7) day period, either you or VESI may terminate the contract at any time by providing the non-terminating party thirty (30) days written notice of such termination, without penalty. You will remain responsible for all natural gas consumed by you prior to the actual cessation of services. If your supply contract with VESI is terminated, your natural gas supply will automatically be provided by the utility under its standard tariff unless or until you choose another supplier. If you voluntarily terminate participation in the Community's natural gas governmental aggregation program, you may be charged a price other than the Columbia Gas regulated sales service rate. **There will be no early termination fees associated with the Community's program.** This agreement will automatically terminate upon the occurrence of any of the following: (1) the requested service location is not served by Columbia Gas; (2) you move outside the Columbia Gas service area or to an area not served by VESI; or (3) VESI terminates your supply agreement and returns you to the incumbent natural gas company. You have the right to terminate this agreement, without penalty, for any reason at any time.

Program Compliance: The utility's deregulation program is subject to the ongoing jurisdiction of the PUCO. If the PUCO cancels the program, this contract is rendered void with no penalty to either party. The laws of the State of Ohio will govern this agreement.

VESI's fixed rate excludes utility charges and taxes. Service is subject to enrollment processing timelines as determined by your local utility and VESI's aforementioned Terms and Conditions of Service. To be eligible to participate in the aggregation, you must: (1) have a residence or business located in the NOAC; (2) be eligible to receive natural gas from Columbia Gas of Ohio; (3) meet Ohio non-mercantile requirements; (4) be current with your natural gas payments or payment arrangements; (5) not be enrolled in the PIPP program; and (6) currently not taking supply service from another natural gas marketer. If you believe you received this letter in error as you are not located in the NOAC, please contact VESI to remove your account from our aggregation list.

*P.S. Remember to return the opt-out form **only if you do not** want to participate in the Community's Governmental Aggregation program.*

OPT-OUT FORM FOR THE NOAC GOVERNMENTAL AGGREGATION PROGRAM

I wish to opt out of the NOAC Governmental Aggregation Program
Service Address: _____

Phone Number: _____ Account Number: _____

Printed Name: _____ Date: _____

Account holder's signature: _____

Mail by November 30, 2015 to: NOAC Governmental Aggregation Program, 790 Windmill Drive, Pickerington, Ohio 43147

Exhibit B-5

Experience

Lucas County

STATEMENT OF EXPERIENCE

Lucas County has been purchasing natural gas for its facilities from marketers since at least 1995. The County participates in the Columbia Gas traditional transport program, as well as, the customer choice program. With the assistance of an energy consultant hired by the County, Palmer Energy, Lucas County contracts for gas from various marketers to provide approximately 25 of the County's larger facilities with roughly 75,000 MCF annually. In 1999, for example, Lucas County saved \$228,000 over Columbia Gas tariffs by participating in these natural gas purchasing programs.

In 2000, Lucas County joined with seven other local municipalities (the Cities of Maumee, Northwood, Oregon, Perrysburg, Sylvania and Toledo, and the Village of Holland), to form the Northwest Ohio Aggregation Coalition ("NOAC"). In 2004, Lake Township joined as NOAC's ninth member community. NOAC was initially formed to assist communities in, and contiguous to, Lucas County in forming electric governmental aggregation programs. All nine communities are currently CRES governmental aggregators and provide annual electric savings to their residential and commercial electric users of roughly \$5 Million.

In 2002, when governmental aggregation was made available for natural gas supply, several NOAC member communities also became CRNGS governmental aggregators (Lucas County, Oregon, Sylvania, Toledo and Holland). Lucas County was certified as a natural gas governmental aggregation program in September 2002 and has been running its program for residential and commercial gas users ever since. Lucas County has continuously employed the consulting services of Palmer Energy in operating its opt-out program. Since 2003, Lucas County and the other NOAC "natural gas" communities entered into an agreement with Interstate Gas Supply to provide a percentage-off price to aggregation consumers who were eligible for, and chose not to opt-out from, the Lucas County-NOAC program. The agreement with IGS runs through the end of February 2007.

Lucas County maintains toll-free telephone numbers where consumers may direct their questions or complaints (419.213.4500 or 419.213.4596). Lucas County's supplier, IGS, also maintains a toll-free telephone number for the same purposes (877.444.7427). Lucas County has not received and to its knowledge is unaware of any complaints during the pendency of its program. The vast majority of telephone contacts received involve consumers new to the program (moving into the area) inquiring if they may opt-in during its pendency - which they may do as provided for in the program's Plan of Operation and the County's agreement with IGS. The County's consultant, member communities' designated representatives and IGS personnel work closely with one another to ensure effective and efficient service to the program's participants. The affiant herein did receive one written complaint from a City of Toledo resident, who complained about having to affirmatively "opt-out" of Toledo's program. Because of NOAC's internal cooperation and because the complaint was mistakenly directed to the attention of Lucas County's contact representative, Lucas County's representative (also the affiant herein) nonetheless provided the complainant a written response. A copy of the complaint and the response thereto are attached hereto as an example of how NOAC communities promptly and directly respond to consumer complaints and strive to ensure consumer choice at all times.