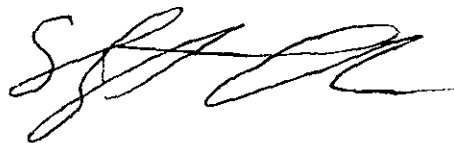


FILE

Public Utilities Commission,

I'm opposed to AEP's plan to move
the double their customer service charge
case # 13-2385-ESP

Sincerely,



2600 Fair Ave
Bexley OH 43209

2016 NOV 16 PM 2:22
PUCO

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business.
Technician AM Date Processed NOV 16 2016

Alison SIMONS
2760 Fair Ave
Bexley OH 43209

Dear Public Utilities Commission

I am opposed to AEP's plan to
more than double their CS charge. Customer
Service is expected - not a privilege.

Best,
Alison SIMONS.

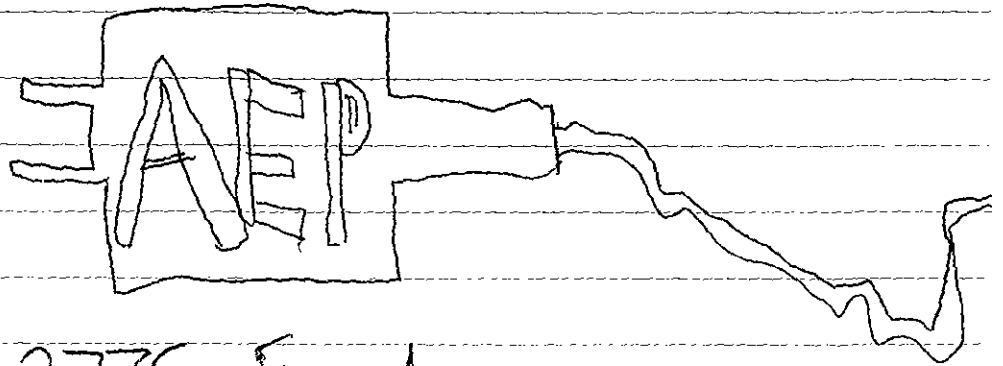
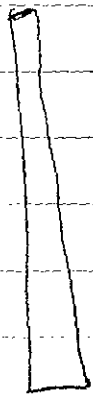
CN: 13-2385-EP

Phillip

age 11

I'm opposed to AEP's plan to
more than double the Customer charge

(I didn't know what else to
say, sorry!)



2775 Fair Ave
Bexley OH 43209

NOV. 10, 2016

To Whom It May Concern:

We are opposed to AEP's plan to more than double the charge for service from AEP.

I understand the reason for the proposed rate hike is due to inefficient coal industry.

You should be investing and changing over to more energy efficient business practices, not punishing your customer base.

Phyllis E. Giff Celestine
2434 Sun Ave.
Colo. OH 43209

CASE # 13-2385-ESP

Suzanne Goldsmith-Hirsch
2548 Fair Ave
Bexley, OH 43209

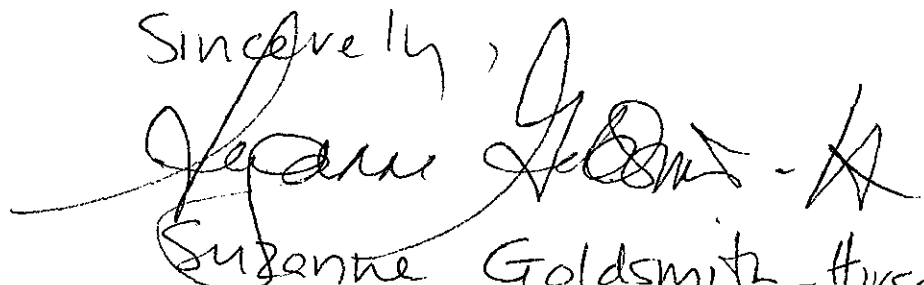
Public Utilities Commission of Ohio
180 E. Broad St.
Columbus, OH 43215

Re: case # 13-2385-ESP

Dear PUCO,

I, a resident of Ohio and an AEP customer, oppose AEP's plan to more than double the fixed charge for customers. The fee not only reduces consumers' incentive to reduce their energy use, it reduces AEP's incentive to increase their own use of renewable energy & support for increased efficiency. The fixed fee is bad for consumers, and bad for the environment.

Sincerely,


Suzanne Goldsmith-Hirsch

To The Public Utilities Commission,

we are concerned AEP Customers. As a middle-income family of 4 we cannot afford our customer charge to more than double.

There is no reason for this flat, upfront monthly charge in the first place. To see these fees increase every year and now, possibly double, is unacceptable.

It doesn't motivate people to conserve if they are automatically overcharged upfront each month.

We simply can't afford these rates year after year.

Thank you for your time
and consideration in this matter,

13-2385-ESP

Mr Steinbrook
56 Dawson Ave
Bexley, OH 43209

Dear P.U.C.O. -

I am concerned with AEPs continued rate increases and lack of focus on implementing clean & renewable sources of electric energy. Please do not approve AEPs currently requested rate hike & please examine future AEP requests through the lens of "What can PUCO do to encourage the adoption of clean & renewable energy sources by AEP." Thank you,

C. J. Waterman
76 S. Dawson Ave.
Berkeley, CA 94704

Public Utilities Commission of Ohio

180 East Broad St.

Columbus, OH 43215

To Whom it may concern:

Case # 13-2385-ESP

I'm opposed to AEP's plan to more than double
their customer service charge.

Thank you for your consideration,

Don Wagoner

131 Redwan Bch Ln

Groveville, OH 43023

10/11/16

TO: Public Utilities Commission of Ohio
180 E. BROAD ST
Columbus, OH 43215

CASE # 13-2385 - ESP

I AM OPPOSED TO AEP'S PLAN TO MORE THAN DOUBLE
THEIR CUSTOMER SERVICE CHARGE. I FEEL THEIR
CHARGES ARE TO HIGH NOW. AT ONE TIME ---
^{WAS} GAS' HIGH IN WINTER AND ELECTRIC WAS HIGH IN
THE SUMMER -- NOW MY ELECTRIC BILLS ARE
JUST AS HIGH OR HIGHER IN THE WINTER MONTHS.
THEY SHOULD BE ENCOURAGING CUSTOMERS TO
BE MORE ENERGY EFFICIENT RATHER THAN
INCREASING THEIR ELECTRIC BILL CHARGES.

THANKS,

LYNDA KILLILEA
1847 Gralleon ~~Blvd~~ Blvd
Hilliard OH 43026

To the Public Utilities Commission,

CASE NUMBER 13-2385-ESP

I would like to see AEP increase
their renewable energy and energy efficiency
programs. I have used one and felt it was
effective. I would like AEP to continue to
promote these programs versus punishing
customers who are reducing their electric
usage

Oct 6, 2016

Public Utilities
Commission

I urge you to not approve AEP's plan to more than double their customer service charge. This rate increase will be one more financial increase for many Ohioans! Citizens on a fixed or low-income have seen everything increase in cost - including the electric bill. This proposed increase adds one more burden.

In addition, this rate proposal does nothing to encourage customers to be energy efficient.

I'd like to see AEP work with what they have (as we on fixed incomes must do) and spend their energy and time on energy efficiency programs.

Concerned citizen

Victoria CAPPER

176 Beechwood Dr.

Granville, OH 43023

Case # 13-2385-ESP

13-2385-ESP

To the Public Utilities Commission:

As the head of the household that includes my wife and two young daughters, I oppose AEP's plan to double their 'customer service charge'. The absolute last thing working families need is yet another greed-driven arbitrary increase in cost.

Concerned citizen,

Frank D. White
1848 Gallen Blvd.
Hilliard, OH 43026

To Whom this may concern
at the Public Utilities Commission:

It was brought to our
attention that AEP plans to double
our customer service charge, which
of course I very much oppose!!
Instead of focusing on dirty, less
efficient fossil fuels, I support more
renewable energy efficient programs
to ~~reduce~~ environmental impacts.

Please consider the customers',
our, voices in this matter.

Case # 13-2385-ESP

Thank you

Joy Kotheimer

Kotheimer
5975 Portside Dr
Hilliard, OH 43026



To: Ohio PUCO

I'm opposed to AEP's plan
to increase the customer charge
by 3X. AEP should be encouraging
energy efficiency, not
punishing customers who reduce
their use. Sincerely

Centric Crocker



Oct 4, 2016

Kent + Meg Thompson

2152 Smokymill Rd

Dublin, OH 43016

To: the Public Utilities Commission

Re: Case # 13-2385-ESP

We are against AEP's plan to more than double their customer service charge. This could place a burden on families already struggling.

AEP should be working to increase renewable energy and energy efficient programs. Wind and solar energies are innovative means to help reduce our electricity use.

Sincerely,
Meg Thompson
