



Chris Mongold

614-846-1913

1036 Firth Ave, Columbus, OH

PUCO

2016 OCT 21 PM 1:54

FILE

September 27, 2016

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

Regarding case number 13-2385-ESP

I am opposed to AEP's plan to more than double their customer service charge. I feel that the current customer service charge is already high and an increase isn't warranted.

Further, I would like to see AEP increase their renewable energy and energy efficiency programs. We need to decrease our reliance on fossil fuels and an increased incentive in the Ohio area could really spur the adoption. AEP should be rewarding people who are investing in renewable energy, not punishing them.

Sincerely yours,

Chris Mongold

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician DM Date Processed OCT 21 2016

To Whom It May Concern,

I oppose AEP's plan to double their customer service charge. In the second quarter of 2016, AEP's Net Income was \$502.1m on Revenues of \$3.9 B, almost 13%. AEP is an investor owned company. 13% return is a good return. I oppose their proposed increase. It is good for AEP but not good for AEP's customers nor the citizens of the State of Ohio.

Not approving this increase will force AEP to become more efficient. Hopefully including investments in renewable energy which will be an investment in all of our futures.

Diane M. Lutz Wee
1005 Clan Court, Worthington

Carl F. Oldsen

6832 Kilt Court

Worthington, Ohio 43085-2921

614-846-2840

9-27-16

Dear PUCCO,

Case number:

13-2385-ESP

I am opposed to AEP's "customer service" charges, and ask the PUCCO to work for us the consumer rather than their high powered lobbying interests. Thank you for your planned assistance

Sincerely

Carl Oldsen

To Whom it may concern at
the Public Utilities Commission,

I wanted to write this letter to state
officially that I am opposed to AEP's plan
to more than double their customer service
charges.

Thank you for your time,

Cristi Adamkosky
232 N. Granger St.
Granville, Ohio
43023.

9/29/16

To Public Utilities Commission:

I am opposed to AEP's plan to more than double your customer service charge and I want to see AEP increase their renewable energy and energy efficiency programs.

Instead of punishing customers who are energy efficient, I'd like to see AEP encourage energy efficiency.

Case # 13-2385-ESP

Sincerely,

Laura Moller

222 Summit St

Granville OH 43023

To: PUC

IM not a pinko

but i fell the comon
man shud own all
utitities

But Gouverment is
not a very good company

324

Summit St
Granville OH
43023

Mark Coburn



Public Utilities
Commission
180 East Broad St.
Columbus, Oh 43215

September 29, 2016

Dear Public Utilities Commission,

I am opposed to AEP's plan to more than double their customer service charge. Our household have been AEP Customers for more than 10 years. It is my suggestion that you find a way to fix your inefficiencies instead of passing that cost to the consumer. Please take this into consideration.

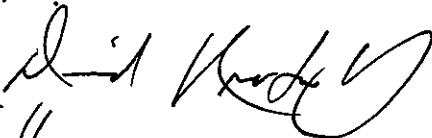
Sincerely,
Stacey C. Heath
Case No. 13-2385-ESP

464 N. Granger St
Granville OH 43023

9/30/16

Attn: PUCO

Please take this letter as my opposition to AEP's plan to increase their customer service charge. Their past choices in how they manage their business should not be their customers burden to bear. If their profit margin suffers, so be it. They built their infrastructure - we didn't.

Sincerely, 

David Kratorville
129 N Plum St
Granville, OH 43023

To the Public Utilities Commission,
I am opposed to AEP's plan to more than double their customer service charge. There are already multiple charges and high rates associated with our electric bills. By mandating this increase you will be taking food out of our children's mouths and education out of their future. So many families already struggle to provide the minimum of day to day necessities to survive. Variable rates already make it difficult to pay bills, increasing the customer charge adds to this burden. It is important to keep day to day costs of utilities as low as possible. Help support American families - Stop AEP's plan to increase their customer service charge, don't they make enough money already?

Thank you,

Jenny Twamley

3 Samson Pl

Granville OH 43023

Public Utilities Commission:

- I'm opposed to AEP's plan to more than double their customer service charge.
- I want to see AEP increase their renewable energy & energy efficiency programs.
- AEP should be encouraging energy efficiency, not punishing customers who reduce their use.

Case no 13-2385-ESP

Lisley Jorllo

1 Sheppard Pl.

Granville, Oh 43023

To: Public Utilities Commission,
of Ohio

I am strongly against AEP's plan
to more than double their customer
service charge.

I want AEP to increase their
renewable energy and energy
efficiency programs.

AEP should be encouraging energy
efficiency, not punishing customers
who reduce their use!!

CASE # 13-2385-ESP

Katherine Kench
339 W. Broadway
Greenville, OH 43023

To: Public Utility Commission of Ohio

I am concerned about the proposal by AEP to increase their residential customer service charge. Fixed rate changes need to be stopped now!

AEP should be putting their efforts towards incentivizing their renewable energy and energy efficiency programs rather than raising rates for their loyal customers.

Thank you for your attention.

Case # 13-2385-ESP.

Carolyn Macraich
2022 Shadowbrook Ct.
Dublin, OH 43014

To whom it may concern,

I want to see AEP increase their renewable energy & energy efficiency programs. I think focus on these efforts versus increasing the cost for customers would benefit everyone in the long term.

Thank you,

Annie Ruhl

Franklin County ~~XXXXXX~~
6820 Maxwellton Ct.
Columbus, OH 43235

Case #: 13-2385-ESP

To: The Public Utilities Commission, 180 East Broad St., Columbus OH 43215

From: Patricia and Graham Gill, 1044 Rosebank Dr., Columbus OH 43235

Date: September 27, 2016

Re: AEP's plan to increase customer service charges Case # 13-2385-ESP

To whom it may concern:

We would like to go on record as being strongly opposed to AEP's plan to more than double our customer service charge. It seems that they are not doing a very good job of managing all the money we already send to them each month. As customers on a fixed and small retirement income, we already have to pinch pennies to limit our utility costs, and other costs of living.

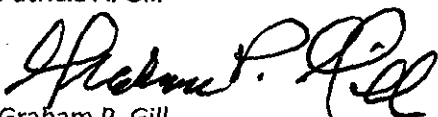
Our vote is for you to put a stop to AEP's request to increase charges.

Thank you for counting us in as a voice of dissent to their plan.

Sincerely,



Patricia A. Gill



Graham P. Gill

1044 Rosebank Dr.
Columbus, OH 43235

Dear Public Utilities Commission,

We are opposed to AEP's plan to more than double their customer service charge. AEP should be encouraging energy efficiency, not punishing customers who reduce their use. Please stop this price increase.

Sincerely,

The Fullerman Family
case # 13-2385-ESP

6828 Maxwellton Court
Columbus, OH 43235

October 2, 2016

Public Utilities Commission of Ohio
100 East Broad Street.
Columbus, Ohio 43215

Dear Sirs,

I am writing regarding your recent
Proposal to increase up front mandatory
residential fixed fees for electric customers.

Your plan will more than double
the customer service charge on our bills. I
am hopeful that AEP will find ways
to increase their renewable energy and
energy efficiency programs.

In reference to Case number 13-2385-Esp,
AEP should be encouraging customers to
be energy efficient, but instead will be
increasing costs for those who strive to reduce
their energy use.

Sincerely
Pete Hellman
8893 Laurel Place
Columbus, Ohio 43235

I believe in a competitive market for
electricity and natural gas and AEP's
request ~~is~~ counter-productive to my view.
- Geron Denrels
6292 Washington Heights Blvd
Columbus, OH 43235

13-2385-ESP

Monthly budgeting is already stressful,
especially when planning for a family of 4.
When unexpected hikes in bills arrive, it negatively
impacts many aspects of our lives. Loans start
to become a desirable option, putting families into
much deeper financial troubles.

Thank you.

Ryan Kiger
1374 Don Walter Ln.
Columbus, OH 43235

13-2385-ESP

9/27/16

To PUCO:

We are retired and live on a fixed income. We cannot afford to have our utilities to keep going up.

We are opposed to any plan AEP might have to raise our charges.

Respectfully,
Robert L. Martin
Robert B. Martin

Case # 13-2385-ESP

7169 Durness Pl.
Columbus OH

Halo,

CASE NUMBER 13-2385-ESP

I'M WRITING THIS TO LET YOU KNOW I AM OPPOSED TO AEP'S PLAN TO MORE THAN DOUBLE THEIR CUSTOMER SERVICE CHARGE. I WANT TO SEE AEP INCREASE THEIR RENEWABLE ENERGY AND ENERGY EFFICIENCY PROGRAMS RATHER THAN PASS THESE CHARGES TO AVOID THAT WORK TO THEIR CUSTOMERS. AEP SHOULD BE ENCOURAGING ENERGY EFFICIENCY, NOT PUNISHING CUSTOMERS WHO REDUCE THEIR USE.



-DAVID D. DI AUGUSTIS-

1365 Donwalter Ln #3805

13-2385-ESP

Janice M. Cook
Nationally Certified Teacher of Music
Chairman, Columbus Piano Guild Center

1020 Woodman Drive
Worthington, Ohio 43085

614-848-3360
jbakercook@columbus.rr.com

Sept. 27, 2016

To the PUCO,

I am opposed to the large hike in
AEP's customer service charge. AEP should
be encouraging energy efficiency, rather
than having a high fixed rate.

Janice Cook
case # 13-2385-ESP

Untitled

Public Utilities Commission of Ohio
180 East Broad Street
Columbus OH 43215

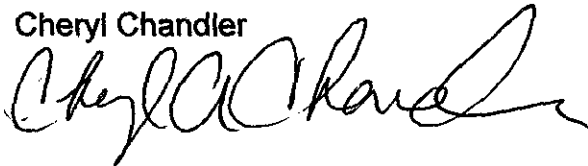
Case # 13-2385-ESP

I am quite opposed to the proposal by AEP to increase their customer service charge and compensate them for bad business decisions regarding coal-fired power plants. This will also discourage customers from sincere attempts at energy conservation.

Utility companies like AEP should be leading the way in investments in cleaner and renewable energy sources - not over-charging consumers to increase profits.

Sincerely,

Cheryl Chandler



9-27-16

1181 Woodman Dr.
Columbus, OH 43085

Untitled

Public Utilities Commission of Ohio
180 East Broad Street
Columbus OH 43215


Case # 13-2385-ESP

I am extremely opposed to the proposal by AEP to increase their customer service charge and compensate them for bad business decisions regarding coal-fired power plants. This will also discourage customers from sincere attempts at energy conservation.

Utility companies like AEP should be leading the way in investments in cleaner and renewable energy sources - not over-charging consumers to increase profits.

Sincerely,

Craig Hemann

 9/27/16
1181 Woodman Dr.
Columbus, OH 43085

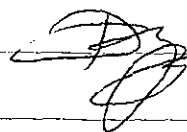
September 27, 2016

Dear Public Utilities Commission,

We oppose any increase in customer charges. We would like to see more renewable energy programs offered to all socio-economic communities. AEP needs to provide more energy efficiency incentives and not penalize families and communities with more taxes and high rates. Our future depends on companies like AEP to take a strong stand to support better energy education and energy efficiency programs across the state and throughout the world.

"Clean Energy, Clean Air, Clean World"

Thank you,



863 Werner Way
Northampton, OH
43086

Case number 13-2385-ESP

September 27, 2016

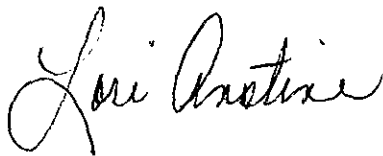
To whom it may concern:

I want to voice my opposition to AEP's plan to more than double their customer service charge. I am not in favor of raising revenue by increasing charges to customers. AEP should be trying to increase their renewable energy and to develop energy efficiency programs. Customers who reduce their energy consumption should not be charged more via "service charges". AEP should be encouraging energy efficiency and celebrating that.

This letter is in response to a request from a volunteer with Ohio Citizen for Action. It is Case Number 13-2385-ESP.

Please vote against this service charge.

Sincerely,



Lori Anstine

6135 Elmers Ct.
Columbus, OH 43085

SUDDENDORF

1095 MacGregor Ave.
Columbus, OH 43085

September 27, 2016

Public Utilities Commission of Ohio
180 East Broad St.
Columbus, OH 4321

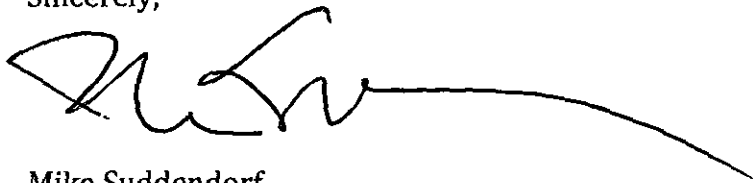
PUCO Leadership:

It seems appropriate that American Electric Power (AEP) should be more assertive in adopting, as well as embracing renewable energy and energy efficiency programs to provide consumers with alternatives that could save them money. Being a father of three teenagers, any opportunity to save money that can be used to support their advanced post high school education is critical. If service needs are met at a lower price point then what is currently being offered through AEP, I would like to have the opportunity to choose that option.

I personally have no service issues with AEP. But the charges during peak times like this summer were substantial. Of course it was a hotter than usual summer. The monthly charges took a big bite out of my budget. But AEP's fixed rate charges do not seem appropriate. I would prefer to make the decision on how I control my energy usage and be billed appropriately and fairly for that decision. I'm comfortable with that model.

Free market and choice is what has made our country great. AEP can serve as a model for other states by embracing the movement to more renewables energy resources and alternative methods of energy management to best serve the changing face of their customer base.

Sincerely,

A handwritten signature in black ink, appearing to read 'Mike Suddendorf', with a long horizontal line extending to the right.

Mike Suddendorf
Case #: 13-2385-ESP

9.26.16

Dear AEP: CASE NO: 13-2385-ESP

It saddens me to think that I could be penalized for trying to save energy be being slapped with an increasing Customer Charge. Is that a fancy way of paying bonus for us because we can't rely on coal?

Times have changed and using cleaner, ~~the~~ ^{re} renewable heating options benefit everyone and need to be a priority. I don't mind helping it to happen but you need to carry at least equal weight in covering the cost of changing over from coal to other cleaner sources of energy.

Tracy Turner
940 Mac Gregor Ave.
Col. Ok. 43085

case: 13-2385-ESP

Dear Public Utilities Commission,

I support the stance taken by the Ohio Citizen Action in regards to stopping AEP increasing utility charges. AEP should be encouraging/rewarding energy efficient upgrades, not increasing utility costs.

Sincerely,

Ava Vendetti

94 Shetland Ct

Columbus, OH 43085

Case # 13-2385-ESP

I want to see AEP increase
their renewable energy and
energy efficiency programs.

Maya Buttz

1150 McIlhenny Ct.
Columbus, OH 43235

9-27-16

To- PUC

I just learned that AEP has asked for
an increase in their charges. This is
to let you know that I oppose this
and would like to see them encourage
energy efficiency (not punish customers
who reduce their use).

Reference - case # 13-2385 - ESP

Rebecca Neiger
1072 Lumberlost Ct.
Columbus 43235

Case # 13-2385-ESP

I want to see AEP increase
their renewable energy + energy
efficiency programs.

Mar Burt
1188 McCleary Ct.
Columbus, OH 43235

BENJAMIN, O. CHUKWUMAH
1681 FLAT ROCK COURT
COLUMBUS, OH 43235

Case Number: 13-2385-ESP

I am opposed to AEP doubling the
customer service charge.

Benjamin Chukwumah

Case # 13-2385-ESP

I'm opposed to AEP's plan
to more than double their
customer service charge.

May Sam ⁴/₄ fam

1180 McCleary Ct.
Columbus, OH 43235

To whom it may concern:

I have recently learned about the rate
increasers proposed in my neighborhood -

I am writing to inform you of my
disinterest in this hike happening. We
need solid investments in renewable
and clean energy, not fossil fuel.

Kindest Regards,

Linda Boly

Call #: 13-2385-ESP

7279 Rising Way
Columbus OH
43235

Case # 13-2385-ESP

AEP should be encouraging energy efficiency, not punishing customers who reduce their use.

May Burley

1188 McGleary Ct
Columbus OH 43235

CASE NO. 13-2385-ESP

HELLO:

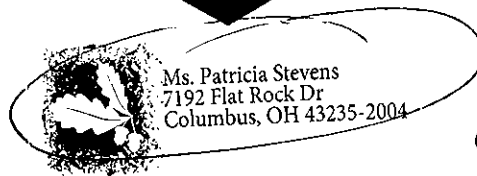
I AM WRITING TO YOU THIS LETTER
TO EXPRESS MY DEEP DISINTEREST IN THE
RATE HIKE PROPOSED BY AEP AS A
NEW OHIO RESIDENT. THIS STATE AND
THE ENERGY PROVIDERS SHOULD BE
INVESTING IN CLEAN/RENEWABLE
ENERGY SOURCES. I OPPOSE THE
RATE HIKE AND ENCOURAGE YOU TO
SEEK ALTERNATIVES.

NEW OHIO RESIDENT;

DORAN BISHOP

7279 Rising Way
Columbus OH
43235

DORAN BISHOP



AEP

9/27/16

Please don't increase
our customer service charge
especially when this neigh-
borhood seems to ALWAYS
be without electricity.
So many generators in use
here



case 13-2385-
ESP

Dear PUCCO

9/26/17

Please do not increase our customer service charge. We pay enough as it is, I watch my electricity consumption very closely, both for economical as well as environmental reasons. Don't penalize me.

Thank you.

Lisa Simpson

Case # 13-2385-ESP

1613 Rushing Way
Columbus OH
43235

- I Kristen Foster do not
want my electric charges
increase.

- I think AEP should use
more efficient yet cost effective
means without increasing costs
for the consumer.

Case# 13-2385-ESP

7181 Flat Rock Dr
Columbus OH
43235

Jennifer Gossard
1605 Rushing Way
Columbus, OH 43235
1.614.339.4377
jennagossard@yahoo.com
September 27, 2016

PUCO
180 East Broad Street
Columbus, OH 43215

Dear Sir or Madam:

This letter is to complain about the recent news and plans submitted by AEP to more than double the customer service charge that I would be obligated to pay as a customer of AEP. Neither I nor any other customer should be held accountable to be forced to pay these charges as it comes only due to the fact that those left to run AEP have been to short sighted to take their yearly earnings and put them back into these plants that now need to be brought up to date instead of lining their pockets with those earnings. Furthermore, as a customer of theirs at this residence for over 10 years now, I can honestly say I am not sure that they have been very proficient at just keeping the lines working with the monies they earn currently. We have suffered 2 major power outages, each lasting longer than 2 weeks in this time along with countless outages lasting from a few hours to a few days. What have they been doing with all of the money that they have earned from us and our current fees in all of this time?

Why is it that there also seems to be no push to make this company use more renewable means of creating energy or helping the consumer become more energy efficient? With what we know today of the problems of coal fired plants how can it be even considered in good conscious at least not tie any rate hike to massive improvements in using renewable energy?

Finally, AEP has gone out of its way to be punitive to those who would try to find other ways of fulfilling their energy needs, as far as buy back of energy created via solar, wind or geothermal in this state and I am shocked that this is allowed to continue via your rulings when you have the ability to say no more!

Please consider these things when looking at their newest cries of more monies needed....they have been inefficient, uncaring, incompetent stewards of being energy providers for Ohio and it needs to be stopped.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Gossard', with a stylized, flowing script.

Jennifer Gossard

Lily Gossard
1605 Rushing Way
Columbus, OH 43235
1.614.339.4377
lilygossard@icloud.com
September 27, 2016

PUCO
180 East Broad Street
Columbus, OH 43215

Dear Sir or Madam:

This letter is to complain about the recent news and plans submitted by AEP to more than double the customer service charge that I would be obligated to pay as a customer of AEP. Neither I nor any other customer should be held accountable to be forced to pay these charges as it comes only due to the fact that those left to run AEP have been so short sighted to take their yearly earnings and put them back into these plants that now need to be brought up to date instead of lining their pockets with those earnings. Furthermore, as a customer of theirs at this residence for over 10 years now, I can honestly say I am not sure that they have been very proficient at just keeping the lines working with the monies they earn currently. We have suffered 2 major power outages, each lasting longer than 2 weeks in this time along with countless outages lasting from a few hours to a few days. What have they been doing with all of the money that they have earned from us and our current fees in all of this time?

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Please consider these things when looking at their newest cries of more monies needed....they have been inefficient, uncaring, incompetent stewards of being energy providers for Ohio and it needs to be stopped.

Sincerely,

A handwritten signature in cursive script that reads "Lily Gossard".

Lily Gossard

Wyatt Gossard
1605 Rushing Way
Columbus, OH 43235
1.614.339.4377
wyattgossard@icloud.com
[Date]

[~~Company Name~~] *PUCO*
180 East Broad Street
Columbus, OH 43215

Dear [~~Recipient Name~~]: *Sir*

This letter is to complain about the recent news and plans submitted by AEP to more than double the customer service charge that I would be obligated to pay as a customer of AEP. Neither I nor any other customer should be held accountable to be forced to pay these charges as it comes only due to the fact that those left to run AEP have been to short sighted to take their yearly earnings and put them back into these plants that now need to be brought up to date instead of lining their pockets with those earnings. Furthermore, as a customer of theirs at this residence for over 10 years now, I can honestly say I am not sure that they have been very proficient at just keeping the lines working with the monies they earn currently. We have suffered 2 major power outages, each lasting longer than 2 weeks in this time along with countless outages lasting from a few hours to a few days. What have they been doing with all of the money that they have earned from us and our current fees in all of this time?

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Please consider these things when looking at their newest cries of more monies needed....they have been inefficient, uncaring, incompetent stewards of being energy providers for Ohio and it needs to be stopped.

Sincerely,

Wyatt Gossard

Wyatt Gossard

Len Gossard
1605 Rushing Way
Columbus, OH 43235
1.614.339.4377
lengossard@gmail.com
September 27, 2016

PUCO
180 East Broad Street
Columbus, OH 43215

Dear Sir or Madam:

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Please consider these things when looking at their newest cries of more monies needed....they have been inefficient, uncaring, incompetent stewards of being energy providers for Ohio and it needs to be stopped.

Sincerely,

A handwritten signature in black ink, appearing to read 'Len Gossard', written in a cursive style.

Len Gossard

Public Utilities Commission of Ohio
180 E. Broad St.
Columbus, OH 43215

Case# 13-2385-ESP

September 27, 2017

To Whom It May Concern:

I am writing to let you know that I'm strongly opposed to AEP's plan to double their customer service charge. The high rates that we're already paying for the price of electric is so ridiculous as it is.

I want to see AEP increase their renewable energy and energy efficiency programs. AEP should be encouraging energy efficiency, not punishing customers who reduce their use. We need and deserve cleaner energy. And for that, we should be rewarded. The rates are so high, we need to stop the increased charges now.

Sincerely,

Lauren Lemmon
A concerned Ohio resident
1284 Amol Ln
Columbus, OH 43235

CASE # 13-2385-ESP

TO: Public Utilities commission of Ohio

180 East Broad Street

Columbus, OH 43215

To whom it may concern,

I am opposed to AEP's plan to double or more their service charge in my area. I have not personally seen any indication or warrant for such an increase. I would prefer for AEP to use less outdated methods of energy and start implementing newer sustainable and less costly energy methods such as solar and wind if possible. Furthermore, if there is to be a rate increase on the service charge it would be nice to know why and what is being implemented to support such an increase.

Sincerely,

John Campbell

(AEP customer)

1218 Arnold Ln
Columbus, OH 43235

Ann Osborne

To: Public Utilities Commission of Ohio
Subject: Utility Increase Case# 13-2385-ESP

AEP needs to consider obtaining federal grant monies to pay for the transition to cleaner energy. A monthly increase of fixed rate charges, as proposed, is unfair to all American households with varying circumstances such as retirement, illnesses, an ever increasing elder population, the poor, young individuals just starting out in their lives, careers and building families. Businesses will also pass their financial increases off onto the consumers with increased costs for goods and services.

Ann K. Osborne, MSW
1310 Churchbell Way
Columbus, Ohio 43235

Ann K. Osborne, MSW.

614-847-4349

13-2385-ESP



Craig and Amanda Gent
1177 Cross Country Drive
Columbus, OH 43235

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

To Whom It May Concern,

This letter is in regards to case number 13-2385-ESP.


We are opposed to AEP's plan to more than double their customer service charge.

We want to see AEP increase their renewable energy and energy efficiency programs.

AEP ought to be encouraging energy efficiency, not punishing customers who reduce their use.

09/27/2016

Craig and Amanda Gent

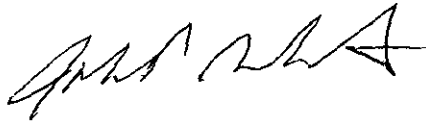
A handwritten signature in black ink, appearing to be 'CRAG' followed by a stylized flourish.

John P. Schneider
1267 Cross Country Dr.
Columbus, Ohio 43235

September 27, 2016

To Whom It May Concern,

I am opposed to AEP's plan to more than double their customer service charge. AEP needs to be more energy efficient and less wasteful.

A handwritten signature in black ink, appearing to read 'John P. Schneider', written in a cursive style.

13-2385-ESP

AEP case # 13-2385-ESP

In regards to AEP's attempt to increase MY customer service charge, I am against it for the fact that I feel like I am being punished for attempting to save money and energy by being more prudent with my power usage and AEP needs a way to make up for that loss.

"Customer Charge" sounds a blanket charge for anything they want and being charged extra for something I am already being charged for. If it was being used for technology advancement for energy research for alternate fuels I would be more willing to examine those considerations, provided there are itemized explanations instead of a generic "Customer Charge."

I feel a family should be awarded for their efforts in lowering their energy usage not billing increases for "you are not using enough".

Mark Bradford and Family

1279 cross country
Columbus, OH 43235

AEP case # 13-2385-ESP

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1279 Cross Country Dr
Columbus, OH 43235

AEP case # 13-2385-ESP

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Mark Bradford and Family
1279 Cross Country
Columbus, OH 43235

Public Utilities Commission of Ohio
180 E. Broad St.
Columbus, OH 43215

Case# 13-2385-ESP

September 27, 2017

To Whom It May Concern:

I am writing to let you know that I'm strongly opposed to AEP's plan to double their customer service charge. The high rates that we're already paying for the price of electric is so ridiculous as it is.

I want to see AEP increase their renewable energy and energy efficiency programs. AEP should be encouraging energy efficiency, not punishing customers who reduce their use. We need and deserve cleaner energy. And for that, we should be rewarded. The rates are so high, we need to stop the increased charges now.

Sincerely,

Shawna Lemmon
A concerned Ohio resident
1234 Amolun
Columbus, OH 43235

Public Utilities Commission of Ohio
180 E. Broad St.
Columbus, OH 43215

Case# 13-2385-ESP

September 27, 2017

To Whom It May Concern:

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Sincerely,

Emily Lemmon
A concerned Ohio resident
1234 Amol Ln
Columbus, OH 43235

AEP,

It is hard
enough to live
on a fixed income
as it is!! If you
increase your
service charges
all of us on fixed
income will be
eating grass to
be able to pay
our bills!!

338 E Maple St
Crownville OH
43023

Rhea Philipps

Case # : 13 - 2385 - ESP

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

- I'm opposed to AEP's plan to more than double their customer service charge
- I want to see AEP increase their renewable energy and energy efficiency programs
- AEP should be encouraging energy efficiency, not punishing customers who reduce their use

Meryl's

747 S. 6th St

2016 - Sep - 20th

Columbus OH 43206

Sept. 22, 2016

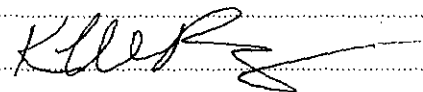
Ken Paulo

225 S. Mulberry St.
Llanville, OH 43023

To Whom It May Concern,

I am opposed to AEP's plan to increase the customer charge from \$8.40, to \$13.40, per month. I believe the utility companies should be held accountable for keeping up with current and rapidly changing trends to conserve energy, rather than passing the cost of updates to consumers who are trying to do their best to conserve energy in their homes.

Sincerely,



Re: case number 13-2385-ESP

1) I am opposed to AEP's plan to more than double their customer service charge.

2) I want to see AEP increase their renewable energy and energy efficiency programs.

3) AEP should be encouraging energy efficiency, not punishing customers who reduce their use.

TRAVIS LANDRY
221 S. Mulberry St.
Granville, OH 43023

22 R2

September 22, 2016

Case # 13-2385-ESP

To whom it may concern
at the Public Utilities
Commission

I am opposed to AEP's
proposal to increase the
flat rate customer charge
which decreases consumers
ability to control their energy
costs, and allows AEP to
delay the transition to
renewable energy.

Please do not "kick the can
down the road". Encourage
efficiency, and lead the
way toward a clean energy
future for Ohio.

Sincerely,
Melinda Miller
226 S. Mulberry St
Granville OH, 43023

September 22, 2016

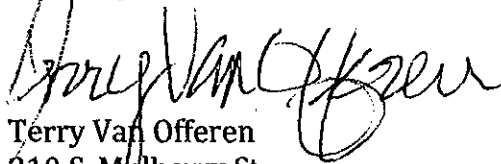
PUCO
180 East Broad Street
Columbus, Ohio 43215

RE: Case Number 13-2385-ESP

Dear PUCO Members,

I ask that you oppose AEP's significant request for increasing the customer service charge. This higher fixed charge that is being proposed, though considered revenue neutral, will result in a smaller share of the total bill being dependent on useage. This will penalize customers, such as my family, that have attempted to reduce energy consumption to save utility costs, while the profit and risk levels of AEP remain unaffected. Therefore, I reiterate my opposition to the approval of AEP's customer charge increase.

Sincerely,

A handwritten signature in black ink, appearing to read "Terry Van Offeren", written over the printed name.

Terry Van Offeren
210 S. Mulberry St.
Granville, Ohio 43023

Daniel Paul Finkelman

September 22, 2016

Dear Public Utilities Commission of Ohio:

Please vote against the current AEP request for increasing the "Customer Charge". I am opposed to this doubling of the customer service charge and would like to see AEP increase their renewable energy and energy efficient programs.

In effect, this proposed increase is punishing customers for reducing their energy consumption, which is completely opposite to what AEP and the PUCO should be doing.

Please do more to encourage and reward energy efficiency, and do not enrich AEP by doubling the customer charge.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Finkelman", with a stylized, flowing script.

Daniel Paul Finkelman

To: Public Utilities Commission
regarding Case number 12-2385-ESP

To say the least I am quite
concerned about the proposed rate
increase!! Deregulation was
supposed to help keep rates lower.
They have not!!

The only way ~~to~~ to create
energy is to use renewable
energy and efficient programs.

Stop punishing the poor and
those that have little income
by increases on less energy
being used!!

209 W. Broadway St
Granville, OH

Bob Hill
Granville

Date _____

Topic _____

Meeting Objectives _____

Notes _____

TO PUCO:

I am opposed to AEP's plan to
double their customer charge.

I want them to invest in
renewables instead!

~~AEP~~ AEP should be encouraging efficiency,
not punishing customers who conserve.

Thanks,
Jean McCalmant
264 W. Maple St.

Attendees _____

Action Items _____

_____ ☐

_____ ☐

_____ ☐

_____ ☐

_____ ☐

_____ ☐

_____ ☐

PUCO-

I'm writing to let you know I oppose AEP's plan to raise my customer service charge. I'd like to see AEP use more renewable energy and efficiency programs. You are at risk of losing a very loyal customer.

Thank you for your
time -

Melissa DeHart
220 S. Pearl St
Granville OH 43023

To the Public Utilities Commission of Ohio,

I am opposed to AEP's plan to double the customer service charge.

I would like to see AEP increase their investment in renewable energy and energy efficiency programs

AEP should be encouraging energy efficiency by their customers.

Case # 13-2385-ESP

A handwritten signature in black ink, appearing to read 'Ashlin Caravana', with a long horizontal stroke extending to the right.

Ashlin Caravana
209 East Elm St.
Granville, OH 43023

PVCO

Case number 13-2385-ESP

I don't want AEP to
raise my rates. Don't punish
us if we reduce our ^{usage}~~rates~~.

Kimi Dauphin
1739 Rushing Way
Columbus OH 43235

13-2385-ESP

I want to see AEP increase their
renewable energy programs and not
increase our bill because of using inefficient
energy sources.

Thanks,

Scott

5793 Brinkwater Blvd
Hilliard OH, 43026

To Public Utilities Commission of Ohio (case number 13-2385-ESP)

October 11, 2016

Please note that I am opposed to AEP's plan to more than double customer charges.

I want to see AEP increase their renewable energy and energy efficiency programs.

AEP should be encouraging energy efficiency, not punishing customers who reduce their use

Being on a fixed income, I cannot afford a 119% increase of the customer charge. I have a budget and I cannot add additional increases.

Thank you,

Theresa Overturf

5823 Trailwater Lane

Hilliard, OH 43026

Ref Case #

13-2385-ESP

I'm opposed to AEP's
plan to more than
double their customer
service charge. I want
to see AEP increase
their renewable energy
programs.

Thank you,
Erin Mineid

5825 Lonerise Ln
Willard, OH 43086

Dear Public Utilities Commission,
Re: Case # 13-2385-ESP

I am opposed to AEP's
Plan to more than double the
amount we are charged.
Because of AEP's methods are
outdated and inefficient.
We work very hard for our
money and try to conserve as much
as possible, but our bill keeps
rising, it is not right to us who
pay our bills!

Philip Burk
5789 Red Sand Rd.
Milliard, OH 43026

I'm opposed To AEP's plan
To more Than double Their
Customer Service Charge

Case number 13-2385-Esp

Mary

1689 Jupiter

Hilliard, OH 43024

10-11-16

Public Utilities Commission of Ohio
180 East Broad St.
Columbus, OH 43215

Re: Case No. 13-2385-ESP

To Whom it may concern:

I'm writing in regards to the proposed rate increase from AEP.

I am opposed to AEP's plan to more than double the customer charge. I would like to see AEP increase their renewable energy & energy efficiency programs.

Regards,

Deborah Davis
5769 Trailwater Lane
Hilliard, OH 43026

I am opposed to AEP's plan
to more and double the
Customer Charge.

AEP Should encourage
energy Efficiency

13-2385-ESP

David Garner

5826 Red Sand Rd.

Milliard, OH 43026

To whom it may concern,

In reference to case number 13-2385-ESP I want to express my opposition to AEP's plan to more than double the customer charge. I would like to see AEP increase renewable energy efforts and efficiency programs. Renewable energy is our hope for the future and the hope for our children. For this reason, I hope AEP will encourage energy efficiency and not punish customers who reduce their use.

Sincerely,

Paula Clemmons

5874 Crystal Pond Blvd.
Hilliard, OH 43026

PLUGO
DEAR ~~DEF~~

I AM ~~OPPOSED~~ TO YOUR PLAN TO MORE THAN
DOUBLE WHAT YOU CHARGE US! RENEWABLE ENERGY
IS A MUST, PLEASE CONSIDER ENERGY THAT IS RENEWABLE!
YOU SHOULDN'T PUNISH CUSTOMERS WHO WANT TO
REDUCE THEIR USE.

THIS IS FOR CASE NUMBER 13-2385-ESP

MIKE PATTON
5701 Trailwater Ln.
Hilliard, OH 43026

To whom it may Concern,
at PUCO

I would appreciate greatly if

AEP would consider maintaining a rate
equal or less than the current fee!

It should be a crime to punish
consumers for saving our planet!

Our youth depends on it. Whats more
important?

Case Number - Kevin Grattell
13-2385-ESP "Concerned citizen"

5848 Brinkwater
Columbus OH
43026

PUCO,

I'm opposed to AEP's
plan to more than double
the customer charge.
I would like to see
them have clean
energy.

Case #: 13-2385-ESP

Thanks

Katelyn Sykle

David Murr

5794 Brinkwater Blvd
Hilliard OH 43026

PUCO,

I'M OPPOSED TO AEP'S PLAN TO
MORE THAN DOUBLE THE CUSTOMERS
CHARGE

CASE # 13-2385-ESP

Public Utilities Commission.

Case # 13-2385-E

I am writing this letter to tell that our household is opposed to AEP's plan to raise the cost of our electric. We do not agree with this due to the outdated power plants. We hope to see an increase in renewable energy and energy efficiency programs instead. If rates were increasing for this reason I am sure there would be alot less upset customers. The time has come where AEP should be encouraging energy efficiency. Hopefully enough letters will be written and they will start to listen.

Sincerely,
A Concerned Citizen
Columbus OH ~~43026~~
43026

ATTN: PUCO

CASE#13-2385-ESP

I'm opposed to AEP's plan to more than double the customer charge and I want to see AEP increase their renewable energy and energy efficiency programs.

AEP should be encouraging energy efficiency, not punishing customers who reduce their use.

Debbie Killian

5818 Brinkwater Blvd

Hilliard OH 43026

To whom it may concern:

10/11/16

I am ~~is~~ opposed to AEP's plan to
more than double our service charges.
AEP should increase their renewable
energy and encourage energy efficiency.

Case# 13-2385-ESP

Kathy Smith

5894 Cape Cod
Hilliard, OH 43026

Lily Furgerson
5928 Cape Coral Lane
Hilliard OH 43026

October 11, 2016

Re: case # 13-2385-ESP

To Public Utilities Commission of Ohio:

I am concerned about the AEP proposal to increase mandatory residential fixed fees.
It appears to be an attempt to offset increase in costs for coal based energy.

It would be a burden to have this mandatory cost for my family, who strives to reduce their use
of energy around their home on a daily basis.

AEP should encourage energy efficiency, increase their renewable energy and strive to keep
their customer "service" charge at a minimum.

Lily Furgerson



Ben Furgerson
5928 Cape Coral Lane
Hilliard OH 43026

October 11, 2016

Re: case # 13-2385-ESP

To Public Utilities Commission of Ohio:

I am concerned about the AEP proposal to increase mandatory residential fixed fees.
It appears to be an attempt to offset increase in costs for coal based energy.

It would be a burden to have this mandatory cost for my family, who strives to reduce their use
of energy around their home on a daily basis.

AEP should encourage energy efficiency, increase their renewable energy and to keep
their customer "service" charge at a minimum.

Ben Furgerson

"I TURN The TV OFF"
↓



"I TURN The
WATER (HOT)
OFF"



Mary Furgerson
5928 Cape Coral Lane
Hilliard OH 43026

October 11, 2016

Re: case # 13-2385-ESP

To Public Utilities Commission of Ohio:

I am concerned about the AEP proposal to increase mandatory residential fixed fees.
It appears to be an attempt to offset increase in costs for coal based energy.

It would be a burden to have this mandatory cost for my family, who strives to reduce their use of energy around their home on a daily basis.

AEP should encourage energy efficiency, increase their renewable energy and strive to keep their customer "service" charge at a minimum.

Mary Furgerson

To Whom it May Concern:

I am concerned and opposed for AEP's plan to more than double their customer service charge! Our household strives to be efficient with our energy use and ~~don't~~ we feel as though we should not be punished for that with our charges being increased!

Sincerely,

Alexandra Solano

Case # 13-2385-ESP

1656 Jupiter Ave
Hilliard, OH 43026

October 11, 2016


Public Utilities Commission of Ohio
180 East Broad Street
Columbus OH 43215

Re: case number 13-2385-ESP

To Whom It May Concern:

I'm opposed to AEP's plan to more than double their customer service charge. I want to see AEP increase their renewable energy and energy efficiency programs.

Sincerely,


Cinda Alspaugh

1462 Jupiter Ave
Hilliard, OH 43026

October 11, 2016

Public Utilities Commission of Ohio
180 East Broad Street
Columbus OH 43215

Re: case number 13-2385-ESP

To Whom It May Concern:

I'm opposed to AEP's plan to more than double their customer service charge. I want to see AEP increase their renewable energy and energy efficiency programs.

Sincerely,



Jay Alspaugh

1662 Jupiter Ave
Hilliard, OH 43026

October 11, 2016


Public Utilities Commission of Ohio
180 East Broad Street
Columbus OH 43215

Re: case number 13-2385-ESP

To Whom It May Concern:

I'm opposed to AEP's plan to more than double their customer service charge. I want to see AEP increase their renewable energy and energy efficiency programs.

Sincerely,


Emerson Alspaugh

1662 Jupiter Ave
Hilliard, OH 43026

October 11, 2016

Public Utilities Commission of Ohio
180 East Broad Street
Columbus OH 43215

Re: case number 13-2385-ESP

To Whom It May Concern:

I'm opposed to AEP's plan to more than double their customer service charge. I want to see AEP increase their renewable energy and energy efficiency programs.

Sincerely,

Marshall Alspaugh

Marshall Alspaugh

1662 Jupiter Ave
Hilliard, OH 43026

To Whom it May Concern,

10.10.16

I am writing to voice my anger and frustration I am feeling after learning that AEP is planning on raising their rates, when there are better, more sustainable options out there!

There are options that are not only cheaper for customers, but also more sustainable and more energy efficient. Punishing customers by hiking up charges is infuriating to me; I work hard to pay my bills and an increase would mean I would absolutely look for alternative options.

I am so angry that these options are even being considered! Fixed-rate charges are not a sustainable solution!

Sincerely,

Case Number 13-2385-ESP

Core Hughes

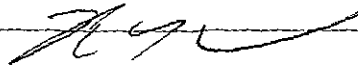
1673 Jupiter Av

Hilliard, OH 43026

Case #: 13-2385-ESA

I am writing to state my opposition to AEP's plan to increase residential rates. I feel that energy companies need to incentivize energy conservation efforts on the part of its' customers. I also would like to see business practices that move clean/renewable energy efforts forward. This proposal seems to allow AEP to continue using a short sighted business model that is both unfair to consumers and slows the progress of renewable energy/energy efficiency initiatives.

Sincerely,



Ben Hammond

5798 Ann mary Rd

Hilliard, OH 43026

Case #: 13-2385-ESP

October 11, 2016

Dear ~~Mr~~ PUCD

Please wake-up! Continuing to provide electric provided by coal is irresponsible and short sighted.

We can and would be more agreeable in paying higher rates that are higher because they are due to use of renewable resources and new technological sources that will protect our environment for future generations.

Rethink and refit for a future you can be proud of.

Sincerely

E. Hogue

5780 Ann Mary Rd

Hilliard, OH 43026

Case #: 13-2385-ESP

I am opposed to AEP's plan to more than double their customer service charge. It makes absolutely no sense to us consumers if their reason for doing so is that too many homes are having solar panels installed on their rooves. It makes better sense for AEP to find alternative resources for energy, rather than coal. AEP as a company has been successful & around long enough to do so.

Thanks,
5735 Lone~~rd~~Ln.
Hillward, OH 43026

Case# 13-2385-ESP

I oppose AEP's request for rate
hike - to double my cost of services.

They need to use their profits
to replace old technology and old
plants & not depend on rate hiker

W. F. Alho
5774 Ann May Rd
Hilliard, Ohio 43024

October 11, 2016

Public Utilities Commission of Ohio
180 E. Broad St.
Columbus, OH 43215

Re: case number 13-2385-ESP

To Whom It may Concern:

I am writing to express my disapproval of the increase in customer charge. The reliance on coal energy and reluctance to invest in renewable energy sources and increased energy efficiency is a serious problem, both now and for future generations. ~~As a~~ AEP should be encouraging energy efficiency among its customers, as well as investing in green, renewable energy sources.

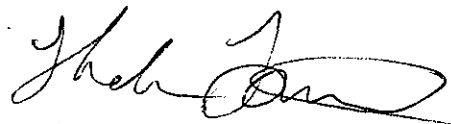
Thank you,
Anne Silva
anitainta@gmail.com
2200 Jarrom St
Columbus, OH 43026

PUCO
180 E. Broad St.
Columbus, OH 43215

Case 13-2385-ESP

To whom it may concern:

I am opposed to AEP's plan to more than
double the customer charge.


5788 Sawney Dr
Columbus, OH 43026

Oct. 11, 2016

To whom it may Concern,


I'm opposed to AEP's planned rate increase. Please note that making energy efficiency, through renewable energy programs would have my support.

CASE # 13-2385-ESP

Sincerely,

Erik Hagler
2227 Clayton Ct.
Columbus, OH 43026

I want to see AEP encourage energy efficiency and increase their renewable energy programs

Matt Hughes

1608 Jupiter Ave.
Columbus, OH 43026

I am opposed to the increase in
AEP's "customer charge" as it feel
it negatively affects consumers who
may be struggling, and those who attempt to
conserve energy on their own.

- Seth Hams
815 Ebner St

13-2385-ESP Columbus OH 43206



CAVUM

Columbus, OH
case # 13-2385-ESP