

From: webmaster@puc.state.oh.us
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 109246
Received: 9/29/2016 1:36:14 PM
Message:
WEB ID: 109246 AT:09-29-2016 at 01:36 PM

Related Case Number: 16-0907

TYPE: Comment

NAME: Mr. william and christine donaldson

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 404 south st
- louisville
- louisville , Ohio 44641
- USA

PHONE INFORMATION:

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INDUSTRY: Water

ACCOUNT INFORMATION:

- Company: aqua
- Name on account: william donaldson
- Service address: 25 sequoia malvern oh 44644
- Service phone: 3308750775
- Account Number: 0021734161376445

COMMENT DESCRIPTION:

We are very surprised and disappointed to hear Aqua attempting to raise rates. When they acquired Mohawk Utilities I immediately contacted them to inform them of my correspondence with the previous business owner stating there was a water main break/leak between my property and my neighbors, which now is affecting the lot across the street (which we also own). To date, we have not heard anything from Aqua nor has any repairs been done. So, there may be water

usage on the rise, or whatever reason given for the rate increase request, but they are not maintaining the lines. In addition, we find in appalling that a fee is charged for "availability". This is legalized stealing. The rates should be determined on water usage not availability, and those using water should incur rates not those never using and H₂O. Lastly, those of us retired and on a fixed income can not continue to absorb increases, and in our opinion, for no legitimate reason. Aqua knew when they acquired Mohawk Utilities, which is not that long ago, what income would be coming in. Their costs certainly can not have increased to the point necessary or to justify their request. The cost of gas has gone down dramatically since they acquired and that saving on their fuel should more than offset this increase. Please deny this request. Thank you.

This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 16-0907-WW-AIR

Summary: Public Comment in opposition of rate increase filed on behalf of concerned consumers, William and Christine Donaldson electronically filed by Ms. Donielle M Hunter on behalf of PUCO Staff