### THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF THE COMPLAINT OF ALLISON ADAMS,

COMPLAINANT,

v.

**CASE NO. 16-921-GA-CSS** 

THE EAST OHIO GAS COMPANY DBA DOMINION EAST OHIO,

RESPONDENT.

### **ENTRY**

Entered in the Journal on September 22, 2016

## I. SUMMARY

{¶ 1} The Commission grants the joint motion to dismiss the complaint, with prejudice, as the parties indicate that the matter has been settled.

### II. DISCUSSION

- {¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.
- {¶ 3} The East Ohio Gas Company dba Dominion East Ohio (DEO) is a natural gas company as defined in R.C. 4905.03 and a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.

16-921-GA-CSS -2-

{¶ 4} On April 29, 2016, Allison Adams (Ms. Adams or Complainant) filed a complaint against DEO, alleging that when DEO replaced her analog meter with an automated meter reading (AMR) device in September 2010, she experienced increased frequency of respiratory and heart symptoms. She added that, despite her requests, DEO would not remove the meter.

- {¶ 5} DEO filed its answer on May 20, 2016. DEO admitted that it installed an AMR device at Complainant's home in September 2010. DEO contended that it had discussed Ms. Adams' concerns with her several times, and explained that the Commission approved the use of AMR technology.
- {¶ 6} By Entry issued June 1, 2016, a settlement conference was scheduled for June 8, 2016. The parties met on that date as scheduled.
- {¶ 7} A joint motion to dismiss was filed by DEO on June 27, 2016. In the motion, the parties indicate that the matter has been settled and request dismissal of the complaint, with prejudice.
- {¶ 8} The Commission finds that the parties' request to dismiss the complaint, with prejudice, is reasonable and should be granted.

### III. ORDER

- $\{\P 9\}$  It is, therefore,
- {¶ 10} ORDERED, That the request to dismiss the complaint, with prejudice, is granted. It is, further,

 $\P$  11 ORDERED, That a copy of this Entry be served upon all parties of record.

# THE PUBLIC UTILITIES COMMISSION OF OHIO

Asim Z. Haque, Chairman

Lynn Slaby

Thomas W. Johnson

M. Beth Trombold

M. Howard Petricoff

JML/sc

Entered in the Journal

SEP 2 2 2016

Barcy F. McNeal

Secretary