

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF
CYNTHIA SMITH,**

COMPLAINANT,

CASE NO. 16-1541-EL-CSS

v.

OHIO EDISON COMPANY,

RESPONDENT.

ENTRY

Entered in the Journal on September 22, 2016

I. SUMMARY

{¶ 1} The Commission grants the joint motion to dismiss the complaint, with prejudice, as the parties indicate that all issues and claims have been resolved.

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility or an electric services company by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} Ohio Edison Company is a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On July 8, 2016, Cynthia Smith filed a complaint against Ohio Edison, alleging that on March 11, 2016, she was charged for service at an address where she had not resided since 2006. She further asserted that she had unsuccessfully requested records concerning the disputed bill and does not owe payment to Ohio Edison.

{¶ 5} Ohio Edison filed its answer on July 28, 2016. Ohio Edison admitted that Ms. Smith's account reflected an arrearage and that she had requested copies of prior bills. Ohio Edison denied Ms. Smith's remaining allegations.

{¶ 6} The parties submitted a joint motion to dismiss on August 18, 2016. In the motion, the parties indicate that all issues have been resolved and request that the case should be dismissed with prejudice.

{¶ 7} The Commission finds that the parties' request to dismiss the complaint, with prejudice, is reasonable and should be granted.

III. ORDER

{¶ 8} It is, therefore,

{¶ 9} ORDERED, That the request to dismiss the complaint, with prejudice, is granted. It is, further,

{¶ 10} ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Asim Z. Haque

Asim Z. Haque, Chairman

Lynn Slaby

Lynn Slaby

Thomas W. Johnson

Thomas W. Johnson

M. Beth Trombold

M. Beth Trombold

M. Howard Petricoff

M. Howard Petricoff

JML/sc

Entered in the Journal **SEP 22 2016**

Barcy F. McNeal

Barcy F. McNeal
Secretary