

FILE

Public Utilities Commission of Ohio

180 East Broad Street

Columbus, OH 43215

2016 SEP 14 PM 3:01

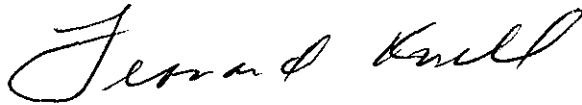
Case Number: 13-2385-ESP

BUCCO

To Whom It May Concern:

It has been brought to my attention that AEP plans to more than double their customer service charge in the near future, and I am writing this letter to notify you that I am very much opposed to this plan. I have no objection to AEP making a reasonable return on their investment, however an immediate increase of utility companies rates of over 100% is more than unreasonable.

I would like to see AEP increase their renewable energy efficiency programs utilizing more energy derived from wind and solar. Also, AEP should be encouraging energy efficiency, not punishing customers who reduce their use.



Leonard Knell

4808 Yale Ave. NW

Canton, Ohio 44709

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician AM Date Processed SEP 14 2016

Dear Public Utilities Commission,

I'm writing to inform you that I am opposed to AEP's plan to increase our charges by more than three times what we already pay. I would like to see AEP increase their renewable energy programs, but not by charging us more. We work hard for our money and do not want to be charged more when we are trying to conserve energy. Thank you for your time.



PURE SWISS SKIN CARE
COLOR CORRECTION ARTISTRY SYSTEM

Alexandra Payne SE Robin Freshwater
Case number 13-2385-ESP

Case # 13-2385-ESP

I am opposed to AEP's
plan to hike up our

bill by more than doubling
the customer service charge!

AEP can find a cleaner
source of energy.

5046 Rebecca Ave NW
Canton, OH 44709

Case # 13-2385-ESP

I do not support AEP's
plan to grossly increase
my customer service charge.
AEP can find a better
and cleaner source for
energy without charging us
more.

5046 Rebecca Ave NW
Canton, OH 44079

Re. case # 13-2385-ESP

I am opposed to the
plan by AEP to increase
their customer service charge.

This will especially hurt
retirees and those on fixed
incomes.

Thank you
Jim Davis

18045 Rockbridge
Canton OH 44709

Ohio
Citizen
Action

8-26-16

PUCO
180 East Broad St.
Columbus, OH 43215

PUCO Commissioners:

Dear Sir / Madam

I am strongly opposed to AEP's plan to increase customer service charges which will increase in higher profits. Consumers are energy conscious and want renewable energy sources which AEP opposes.

A Consumer

Frances Muszynski
4636 Foster Ave. NW
Canton OH, 44709

Case# 13-2385-ESP



The Palmer House

A Hilton Hotel

I am against American Electric Power's proposed plan to double their service charge for customers

AEP should instead focus on renewable energy and energy efficiency programs

Energy efficiency, I feel should be AEP's area of concentration. Customers, as myself, who strive to use less energy, should not be punished

CASE NO. 13-2385-ESP

Thank you

William G. Alford

*William G. Alford
4605 Fraser Ave. NW
Canton, ON 44709*

August 26, 2016

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

I have recently learned of proposals by Dayton Power and Light and American Electric Power to significantly increase the fixed rate "customer charge" added to their customers' energy bill. I am writing you today to voice my opposition to this proposal. Customers should not be punished for reducing their energy consumption. This proposed increase especially disadvantages low and fixed income users, who already struggle to pay their bills. I want to see AEP expand their renewable energy and energy efficiency programs, not cover their profit losses of antiquated production methods through additional charges to their customers.

Naturally this transition to renewable energy cannot occur overnight, but bailing out these companies for clinging to the past at the expense of the consumer is not going to -

8/24/16

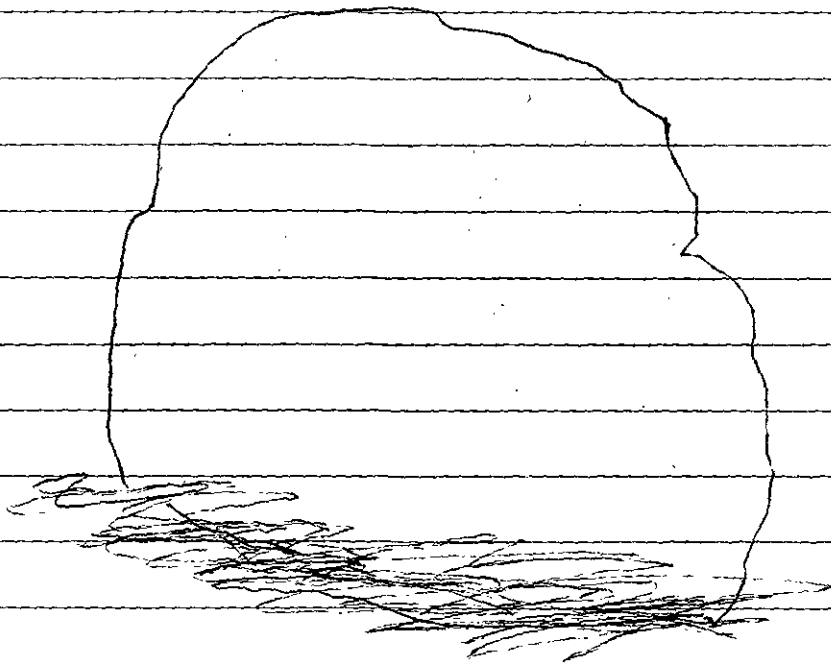
CASE # 13-2385-ESP

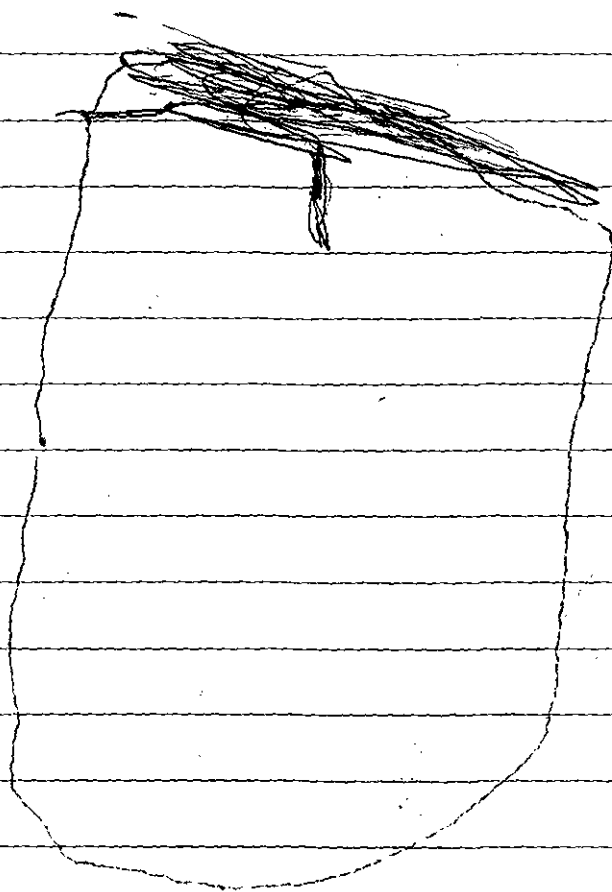
PUBLIC UTILITIES COMM-OHIO

I'm opposed to AEP's Plan to More Than Double
Their Customer Service Charge.

Tom Blum
Canton, OH

I believe when people reduce their electrical use it saves money and it will help people. when reducing light use it helps in a big way. Case number 132885
- ESP wants to save money and make money,





Amanda Zerby
623 48th St NW
Canton, OH.

I am opposed to AEP's plan for many reasons. Not only are the price increases unreasonable, they are not an option for low income families. In this day and age, many people struggle to make ends meet, and raising prices, as well as implementing a flat rate, would further threaten these families' well-being. In addition to respecting their customers, AEP should also display respect for the world we live in. Renewable energy and energy efficiency are key to our health and vitality, which is not to be taken lightly. As a large and influential corporation, I hope to see AEP step it up and set a positive example for other companies and generations to come.

Amanda Zerby

August 26, 2016

Public Utilities Commission of Ohio
180 East Broad St.
Columbus, OH 43215

RE: Case number 13-2385-ESP

To Whom it may concern;

We live in an era where the reality is we consume energy at such a high rate, that fossil fuels cannot support this use indefinitely, that our natural environment is effected in a negative manner that cannot be reversed or reclaimed. As industry changes, there are fewer jobs for laborers and more and more jobs have become automated. Income levels cannot keep up with the increased costs of things like fuel, healthcare and medications (reference epi pens), to name a few. The increased cost of things hurts the middle class tremendously. The middle class is the backbone of our economy. As people have to determine how they are going to allocate their income they have had to "cut back". This has a ripple effect throughout our economy. As the wife of a minister, I can tell you that people are unable to contribute to churches at the same rate, if at all. *This has directly affected their ability to hire full time pastors and pay their health insurance, retirement benefits and pay them a living wage.* More churches are going to part time pastors. Pastors are having to serve a church as a second job and become bi vocational. This affects seminaries who don't have as many students because pastors cannot afford the education to work a part time position. Seminaries have closed as a result, putting more people out of work.


We do not exist in a bubble. Everything we do directly affects others. We are all connected.

I am opposed to AEP's plan to more than double their customer service charge. It will tax people's budgets that are already stretched and it has an economic domino effect.

I want to see AEP increase their renewable energy and energy efficiency programs. Our environment is suffering and will not last forever.

AEP should be part of the solution, not part of the problem when it comes to energy use in this country and around the world. Because what effects one, affects us all.

Even AEP.


Diane Moreno Zerby, LISW-S
623 48th St. NW
Canton, OH 44709

Michael Zerby
623 48th St NW
Canton, OH 44709

As a freshman in high school, it is very important to me that we protect our communities and our future tax payers. I am against AEP's plan because it more than doubles customer fees, and that's very hard on the middle and lower classes. The prices should match the resources we personally use, and not be a fixed amount.

M. Zerby

08-26-16

DEAR PUC:

YOU DO A GOOD JOB WHEN YOU
LOOK OUT FOR OUR (MY)
FAMILIES & OTHER OHIO INTEREST.

PLZ DON'T INCREASE OUR RATES.
I LIKE COAL IF IT IS CLEAN.
FAMILIES LIKE MINE (6 ADOPTED KIDS)
& 5 ARE DISABLED NEED ALL THE
HELP WE CAN GET. WE STILL HELP
ONE KID WHO CAN'T GET A JOB (O.I.)
ONE STARTING A NEW JOB (STILL NEEDS
SOME MOM & DAD HELP) & ONE KID WITH
HALF AN ARM IS GOING TO BE BETTER
OFF THAN YOU & ME, IF YOU DO YOUR JOB.

PS 13-2385-ESP YOUR, WELL S. A
355 49th St NW
Canton, OH 44704

I'm opposed to AEP's plan to more than double their customer service charge. Our utility costs have gone up enough as it is. We do not need another rate hike.

Case number 13-2385 ESP

Canton resident

I'm opposed to AEP's plan to more than double their customer service charge. Our utility costs have gone up enough as it is. We do not need another rate hike.

Case number 13-2385 ESP

Paulette Frech
320 44th St NW
Canton, OH 44701

8/26/16

Case #13-2385-ESP

Please - DO NOT allow AEP
to increase their customer service
charge. My bills are insanely high
now, and I am very conservative
with my usage.

They need to be focusing on renewable
energy & energy efficient programs,
not just continuing to go back to the
PUCO for more & more bogus rate
hikes. Please, do your job & protect
the consumers! Deny their
request.

Sincerely,
Marybeth Rose
116 47th St NW
Canton, OH 44709

HERE is a rainbow
from a 4yr old

who believes in promises!

Still

case # 13-2385-ESP

Canton, OH 44709



AEP can do better!!

Case # 13-2385-ESP
338 Eastwood St NW
Centon, OH 44709

Public Utilities Commission of Ohio

180 East Broad Street

Columbus, Ohio 43215

Case: 13-2385-ESP

I am greatly opposed to AEP's plan to more than double their customer service charge. This is ridiculous. You need to develop more efficient ways to deliver energy at a lower cost to both you and your consumer. AEP should increase their renewable energy and energy efficient programs. Also, increasing the rate of energy usage during "low use" states is blasphemy. That should not be allowed just to maintain your salaries. Figure out a better way.

- Brian Huff

5131 Katrina Ct NW
Canton, OH 44709

08/26/16

Dear Public Utilities Commission,

Re: Case Number 13-2385-ESP

I am really discouraged by AEP's raising our bill so highly in the last few months.

I am opposed to AEP's plan to double their customer service charge. I want to see AEP increase their renewable energy and energy efficiency programs. AEP should be encouraging energy efficiency, not punishing customers who reduce their use.

What do the policies and actions of our utility companies teach our children about fairness and responsibility in the business world?

Marc Brightman
5036 Rebecca Ave NW
Canton, OH 44709

I am opposed to AEP's plan to more than double their customer service charge and I want to see AEP increase their renewable energy and energy efficiency programs.

Sincerely, D

Deborah Paul

case number 13-2385-ESP

343 52nd St. NW

Canton, OH

44709

- AEP should have more energy efficiency programs to customers to allow them save energy.
- As customers who seek ~~the~~ ways to consume less energy (LED lighting, energy efficient appliances), we feel it is unfair to receive this increase of cost.

Jurakish

336 50 St NW
Canton, OH 44709

TO PUC

Re Case # 13-2385-EBP

Gentlemen -

We are tired of our A&S rates. How can you
honestly double our charge for usage?

I try to keep my utilities low, but our
rates are still too high

Mary Ann Gordon
247 Eastwood Rd
Canton, OH 44709

To: The Public Utilities Commission

I'm opposed to AEP's plan to increase the customer charge by more than three times.

I want to see AEP increase their renewable energy and energy efficiency programs.

AEP should be encouraging energy efficiency, not PUNISHING customers who reduce their use.

Thank you,

Debbie Burgess

Case number 13-2385-ESP

2092 Aylesbury Rd

N. Canton, OH

Public Utilities Commission of Ohio

180 East Broad Street

Columbus, Ohio 43215

Subject: Case number 13-2385-ESP

I am writing you to let you know I am unhappy with AEP's plan to pass on to consumers the cost of their failure to intelligently move away from coal, with their fixed rate charge. Renewable energy is the future and should be the direction that this country should move going forward. I want to see AEP increase renewable investments and not penalize their customers. Thanks for reading my letter.

A handwritten signature in black ink, appearing to read "Dan Lindner". The signature is fluid and cursive, with a large initial "D" and a stylized "L".

Dan Lindner

2885 Aylesbury St NW

North Canton, Ohio 44720

2992 Aylesbury NW

North Canton, Ohio 444720

Wednesday, September 7, 2016

Public Utilities Commission of Ohio

180 East Broad Street

Columbus, Ohio 43215

Case # 13-2385-ESP

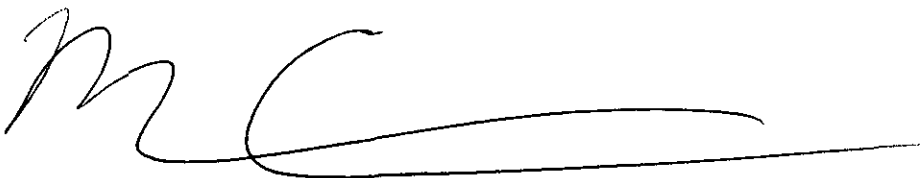
To Whom It May Concern:

I am writing to oppose the AEP's plan to more than double their customer service charge for electric services.

I would also like to see AEP increase their renewable energy and energy efficiency programs. I believe this would be an important step to curb global warming and ensure sustainable environmental protections.

AEP needs to encourage their customers to be energy efficient. They should not be punishing those who reduce their energy use.

Sincerely submitted,

A handwritten signature in black ink, consisting of a stylized 'M' followed by a long horizontal stroke.

2992 Aylesbury NW

North Canton, Ohio 444720

Wednesday, September 7, 2016

Public Utilities Commission of Ohio

180 East Broad Street

Columbus, Ohio 43215

Case # 13-2385-ESP

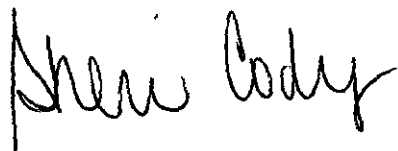
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I would also like to see AEP increase their renewable energy and energy efficiency programs. I believe this would be an important step to curb global warming and ensure sustainable environmental protections.

AEP needs to encourage their customers to be energy efficient. They should not be punishing those who reduce their energy use.

Sincerely submitted,

A handwritten signature in black ink, appearing to read "Sheri Cody". The signature is written in a cursive, flowing style.

2992 Aylesbury NW

North Canton, Ohio 444720

Wednesday, September 7, 2016

Public Utilities Commission of Ohio

180 East Broad Street

Columbus, Ohio 43215

Case # 13-2385-ESP

To Whom It May Concern:

I am writing to oppose the AEP's plan to more than double their customer service charge for electric services.

I would also like to see AEP increase their renewable energy and energy efficiency programs. I believe this would be an important step to curb global warming and ensure sustainable environmental protections.

AEP needs to encourage their customers to be energy efficient. They should not be punishing those who reduce their energy use.

Sincerely submitted,

Dale Cady

Sept. 7, 2016

To: PUBLIC UTILITIES Commission of Ohio

I AM WRITING THIS LETTER REGARDING CASE # 13-2385-ESP, AMERICAN ELECTRIC POWER'S (AEP) PROPOSAL TO INCREASE 'CUSTOMER CHARGE' RESIDENTIAL FIXED FEES. IT APPEARS TO ME THAT AEP IS LOOKING FOR WAYS TO OVERCOME LOW YIELD, OUT-DATED COAL FIRED POWER PLANTS AND PASSING THE COSTS DIRECTLY ON THE SHOULDERS OF VULNERABLE RESIDENTIAL USERS OF THEIR (AEP) PRODUCT - ELECTRICITY. THIS INCREASE TO 'CUSTOMER CHARGE' FIXED FEES PROVIDES NO MEANS FOR THE RESIDENTIAL CONSUMER TO CONTROL THEIR MONTHLY BILL BY USING HIGH EFFICIENCY APPLIANCES. THE PUCO AND AEP SHOULD BE WORKING ON WAYS TO REDUCE ENERGY COSTS, NOT INCREASE THEM. YOUR ATTENTION TO THIS REQUEST IN NOT GRANTING THE FIXED FEE INCREASES WOULD BE MOST APPRECIATED, ESPECIALLY BY THE MANY LOW INCOME RESIDENTS IN OHIO USING AEP AS THEIR ENERGY PROVIDER.

Sincerely

John J. Tomlin
Ohio Resident

2880 Ayresbury Ct NW
N Canton OH 44689

September 7, 2016

Ref: Case # 13-2385-ESP

To Whom It May Concern

Wage growth has been stagnant or has even declined for much of America since the severe economic downturn a decade ago. This fact is true, even though the Federal Reserve policy of near zero percent interest rates has had little impact on inflation or real job growth. The Federal deficit has ballooned under the current administration now nearing \$20T. Companies meanwhile have benefited from special loans, bailouts and super low interest rates, which has the stock market at an all-time high ballooning market capitalization of companies nearly across the board and allowed significant capital improvement with little excess interest cost. All the while, fixed income American's see rising utilities, cable bills, housing prices, rent and other expenses with savings account and CD going opposite not even keeping with the rate of inflation. I ask is this fair?

I request that any utility or other consumer impacted cost be thoroughly scrutinized for excessiveness and fairness. I am opposed to the recommended increase and see it as unfair and beyond what could be considered fair and reasonable under the circumstances noted above.

I do appreciate AEP's efforts with subsidizing renewable energy costs for lighting and higher efficiency appliances and the partnership they have made with our local Home Depot. These efforts should continue, but not at the expense of an increase in rates which can clearly be seen as excessive. Please continue to do everything possible to keep costs in-line with inflation and real wage growth to not further burden and already over taxed public.

Sincerely

Scott Casturo

9125 HumberSide Ave NW

N Canton, Ohio 44720

9-1-16

Our utility companies should value the seniors who are on fixed incomes and financial cannot afford utility hikes.

Many seniors are also raising new generations. These children will not have any source of energy unless we look for renewable sources of energy.

The future should not be the same as the past with log cabins & wood burning stoves.

Do it right.

Rebecca Surpe

13-2385-ESP

TO WHOM IT MAY CONCERN.

I ADAMANTLY OPPOSED TO AEP PLAN TO MORE THEN
DOUBLE THEIR CUSTOMER SERVICE CHARGE.

ALSO I WANT AEP TO INCREASE THEIR RENEWABLE
ENERGY EFFICIENCY PROGRAMS.

Jim Bland

13-2385-ESP

September 7, 2016

Public Utilities Commission
180 East Broad St.
Columbus, Ohio 43215

J. Vogel

8953 Dances Ave N.W.
North Canton, Oh 44720

Commissioners

As a Licensed Social Worker, I am appalled that ^{you} want to charge customers "mandatory residential fixed fees" that most people cannot afford. Everyday I deal with veterans who are disabled, families who put their children to bed hungry and the elderly who cannot pay their utility bills now.

Is America fast becoming a third world country where veterans do not get their benefits paid, our schools and food banks cannot cover those in need and the elderly are neglected...

And American Electric Power finds a way to meet their needs by steam-rolling their "fixed-rate-charges" to all of us! No!

Linda J. Vogel

13-2305-ESP

To the public utilities commission

I am opposed to the proposed
increase in AEP rates.

AEP needs to encourage and
educate in efficiency programs —
not punish the consumer for
reducing usage.

Denise Abbott
2154 Vigen St NW
N. Canton, OH
13-2385-44720
ESP

2755 Aylesbury St.
North Canton, Ohio 44720
September 7, 2016

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

Dear PUCO,

I am writing this letter to let you know that I am opposed to AEP's plan to more than double the customer charge for electricity. I would like to see AEP use their renewable energy more efficiently. I am opposed to the increase in the price and the punishment of customers who are attempting to become more energy efficient.

Respectfully,

A handwritten signature in cursive script that reads "Allan R. Horning". The signature is written in dark ink and is positioned above the printed name.

Allan Horning

13-2385-ESP

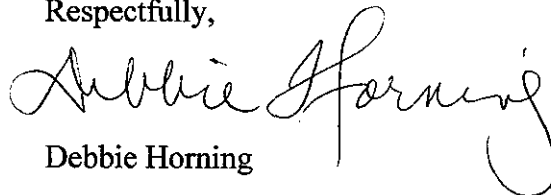
2755 Aylesbury St.
North Canton, Ohio 44720
September 7, 2016

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

Dear PUCO,

I am writing this letter to let you know that I am opposed to AEP's plan to more than double the customer charge for electricity. I would like to see AEP use their renewable energy more efficiently. I am opposed to the increase in the price and the punishment of customers who are attempting to become more energy efficient.

Respectfully,


Debbie Horning

13-7385-ESF

September 7, 2016

To the Public Utilities Commission:

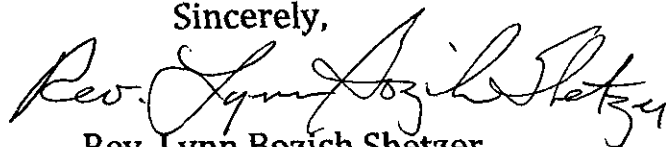
The future of our society and of this planet rests in large measure on the responsible and healthy use of fuel. I am thankful that public utilities regulate the dissemination and use of fuel. I am concerned that a commitment to increasing the use of renewable energy becomes the motivating vision behind the good work you do.

No one wants their utility bills to go up. Certainly I don't. More important than paying more, however, is to encourage and support the use of renewable energy. We just can't use coal any longer. Our children's health and the health of the planet depend on weaning ourselves off of such dirty energy. AEP and all electric companies need to be investing in solar and wind energy now. AND the utility companies need to invest time, effort and imagination in encouraging energy efficiency in homes and businesses. I sure am trying to practice it where I live and work.

The case number that this letter relates to is 13-2385-ESP

Thank you for your attention to this important matter.

Sincerely,

A handwritten signature in cursive script, appearing to read "Rev. Lynn Bozich Shetzer".

Rev. Lynn Bozich Shetzer
2625 Aylesbury St. NW
North Canton, Ohio 44720

Please Don't Punish The Customers
We are opposed to increases
Please Don't Start Making
Families of Ohio Suffer From
Your Greed,

Case # 13-2385-GSP

N Canton Citizen

Re: Case # 13-2385-ESP

Public utilities Commission of Ohio,

The Mazan family is proud that we recycle we care about the environment and clean energy. We would like to let it be know we do not support the AEP's plan to more than double their prices and not practice using cleaner energy.

Major companies like AEP should be more conscience of their customers and the changing world all moving toward cleaner energy and invest into these efficiency programs not double down on fees and charges which get passed onto the customers.

There si no excuse not to invest in renewable energy and more efficient practices.

We support Ohio citizen action and their desire to stop AEP from doubling our prices and not taking care of the environment which is in dire need of some TLC.

Thank you for your time

The Mazan Family

2933 Chalford Circle NW north canton Ohio 44720

Re: Case # 13-2385-ESP

Attention!

From:

Jane B. Jenkins

9427 Huntersville Ave., N.W.

North Canton, OH 44720

Retired Public Sch. Teacher.

Do not raise our
rates!!!

9427 Huntersville^{Ave.} NW N. Canton OH

Public Utilities Commission of Ohio
180 East Broad St.
Columbus, Ohio 43215

Re: CASE No.
13-2385-EST

John & Janice Koehl
2851 Shellyford Cir. NE
N. Canton, Ohio, 44720

Sept 7, 2016

To whom it May Concern,

I am writing this letter to let you know that we are opposed to AEP's plan of raising the "customer service charge."

It would be a better idea for AEP to raise or increase renewable energy and look into more efficient programs.

I am and my wife are retired. We cannot afford a raise in our electric bill. This would put an undue burden on seniors as well as others who doesn't get a raise in income; Let alone a 120% increase.

As a citizen of Ohio for the last 70 years I am requesting you do not allow this increase.

Thanking you in advance, We are

John & Janice Koehl