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Direct Energy.

02-1829-GA-CRS

Barbara Farmer  
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August 22, 2016

Office of the Ohio Consumers Counsel  
Attn: Assessments  
10 W. Broad Street, 18<sup>th</sup> Floor  
Columbus, Ohio 43215-3485**RE: Direct Energy Services, LLC Ohio Gas Certificate Renewal (Cert. No. 02-024G) –  
Supplement to Exhibit A-7**

Dear Docketing Division,

Direct Energy was informed by Commission Staff that we provided an incomplete answer in Exhibit A-7 of our recent application to renew the Retail Natural Gas License of Direct Energy Services, LLC. We sincerely apologize for our omission and respectfully submit the attached application pages, with the revised data highlighted, for your consideration.

Please advise if you have further questions regarding our submission to renew the CRNGS Certificate of Direct Energy Services, LLC

Best Regards,

Barbara Farmer  
Compliance Analyst  
Direct Energy

Attachments

 2016 AUG 23 PM 12:28  
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# Public Utilities Commission

PUCO USE ONLY – Version 1.08 May 2016		
Date Received	Renewal Certification Number	ORIGINAL CRS Case Number
		02 - 1829 - GA-CRS

## RENEWAL CERTIFICATION APPLICATION COMPETITIVE RETAIL NATURAL GAS SUPPLIERS

Please **type or print** all required information. Identify all attachments with an exhibit label and title (*Example: Exhibit A-15 - Company History*). All attachments should bear the legal name of the Applicant. Applicants should file completed applications and all related correspondence with the Public Utilities Commission of Ohio, Docketing Division, 180 East Broad Street, Columbus, Ohio 43215-3793.

This PDF form is designed so that you may directly input information onto the form. You may also download the form by saving it to your local disk.

### SECTION A - APPLICANT INFORMATION AND SERVICES

#### A-1 Applicant intends to renew its certificate as: (check all that apply)

☐ Retail Natural Gas Aggregator ☐ Retail Natural Gas Broker ☒ Retail Natural Gas Marketer

#### A-2 Applicant information:

Legal Name Direct Energy Services, LLC  
Address 12 Greenway Plaza, Suite 250, Houston, Tx 77046  
Telephone No. 713-877-3500 Web site Address www.directenergy.com  
Current PUCO Certificate No. 02-024G(7) Effective Dates 09/18/2014-09/18/2016

#### A-3 Applicant information under which applicant will do business in Ohio:

Name Direct Energy Services, LLC  
Address 2 Greenway Plaza, Suite 250, Houston, Tx 77046  
Web site Address www.directenergy.com Telephone No. 1-888-734-0741

#### A-4 List all names under which the applicant does business in North America:

Direct Energy Services, LLC

#### A-5 Contact person for regulatory or emergency matters:

Name Teresa Ringenbach Title Sr. Manager, Gov't & Reg Affairs  
Business Address Fifth Third Building, 21E. State Street, Columbus, OH 43215  
Telephone No. 614-220-4369 ext230 Fax No. 614-220-4674 Email Address teresa.ringenbach@directenergy.com

**A-6 Contact person for Commission Staff use in investigating customer complaints:**

Name Dione Sandell Title Regional Manager of Complaints  
Business address 6502 S. Yale Avenue, Suite 300 Tulsa, OK 74136  
Telephone No. 866-670-6771 Fax No. 888-522-6528 Email Address dione.sandell@directenergy.com

**A-7 Applicant's address and toll-free number for customer service and complaints**

Customer service address 12 Greenway Plaza, Suite 250 Houston, Tx 77046  
Toll-Free Telephone No. 888-734-0741 Fax No. 800-457-9687 Email Address csdirectenergy@directenergy.com

**A-8 Provide "Proof of an Ohio Office and Employee," in accordance with Section 4929.22 of the Ohio Revised Code, by listing name, Ohio office address, telephone number, and Web site address of the designated Ohio Employee**

Name Teresa Ringenbach Title Sr. Manager, Gov't & Reg Affairs  
Business address Fifth Third Building, 21E. State Street, Columbus, OH 43215  
Telephone No. 614-220-4369 ext230 Fax No. 614-220-4674 Email Address teresa.ringenbach@directenergy.com

**A-9 Applicant's federal employer identification number 20-1340064**

**A-10 Applicant's form of ownership: (Check one)**

- |  |   |
|--|---|
| <input type="checkbox"/> Sole Proprietorship                 | <input type="checkbox"/> Partnership                                |
| <input type="checkbox"/> Limited Liability Partnership (LLP) | <input checked="" type="checkbox"/> Limited Liability Company (LLC) |
| <input type="checkbox"/> Corporation                         | <input type="checkbox"/> Other                                      |

**A-11 (Check all that apply) Identify each natural gas company service area in which the applicant is currently providing service or intends to provide service, including identification of each customer class that the applicant is currently serving or intends to serve, for example: *residential, small commercial, and/or large commercial/industrial (mercantile) customers*. (A mercantile customer, as defined in Section 4929.01(L)(1) of the Ohio Revised Code, means a customer that consumes, other than for residential use, more than 500,000 cubic feet of natural gas per year at a single location within the state or consumes natural gas, other than for residential use, as part of an undertaking having more than three locations within or outside of this state. In accordance with Section 4929.01(L)(2) of the Ohio Revised Code, "Mercantile customer" excludes a not-for-profit customer that consumes, other than for residential use, more than 500,000 cubic feet of natural gas per year at a single location within this state or consumes natural gas, other than for residential use, as part of an undertaking having more than three locations within or outside this state that has filed the necessary declaration with the Public Utilities Commission.)**