

FILE

Case No. 16-1367-EL-CSS

Marwan Dayem

Complainant,

v.

The Cleveland Electric

Illuminating Company

Respondent.

August 4, 2016

I would like to express that as the Complainant in this case I do not wish this case to be dismissed. The Cleveland Electric Illuminating Company refused to remove my personal name from the electric service account for over a year despite my employer and myself giving them dozens of pieces of requested information to setup the commercial account under the business/ my employers name. They also at one point took a deposit and agreed to make that change however they ultimately kept that deposit and still refused to transfer the account ownership to the business.

In The Cleveland Electric Illuminating Company motion to dismiss they have listed an inaccurate service address. Whether this was a typo or not. It goes to show their continued repeated disregard and lack of care for setting up accounts, keying in the correct information, and keeping legitimate genuine record keeping.

I ask that the commission demand that The Cleveland Electric Illuminating Company remove my name "Marwan Dayem" from all accounts that they may have attached to my name. They never had my authorization to attach my name to any account currently open or closed.

Regardless if my employer still uses them as their source of electricity or not has nothing to do with me. I simply want my name removed from a commercial account.

Thank You,

Marwan Dayem

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