



# Public Utilities Commission

Asim Z. Haque, Chairman

Commissioners

Lynn Slaby

M. Beth Trombold

Thomas W. Johnson

Vacant

FILE

May 24, 2016

Mr. Jeffrey Hamre  
2873 Clark Shaw Rd.  
Powell, OH 43065

Case No. 16-1169-TP-CSS

Dear Mr. Hamre:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Frontier Communications. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary

Tanowa Troupe, Acting Secretary

Felecia D. Burdett, Acting Secretary

Enclosure  
TMT/sm

180 East Broad Street  
Columbus, Ohio 43260

I hereby certify that the images appearing are an  
accurate and complete reproduction of a true file  
document delivered in the regular course of business.

Technician SM

Date Processed

**MAY 24 2016**

(614) 466-3016  
www.PUCO.ohio.gov

2016 MAY 24 AM 11:27  
PUCO