

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Ruby)	
Shepherd,)	
)	
Complainant,)	
)	
v.)	Case No. 16-185-GA-CSS
)	
Columbia Gas of Ohio, Inc.,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.
- (2) Columbia Gas of Ohio, Inc. (Columbia) is a natural gas company as defined in R.C. 4905.03, and a public utility as defined in R.C. 4905.02, and, as such, is subject to the jurisdiction of this Commission.
- (3) The above-referenced complaint was filed on January 25, 2016. In the complaint, Ruby Shepherd (Ms. Shepherd) alleged that Columbia performed maintenance on a gas line in her neighborhood and damaged a water line near her home, causing flooding. Ms. Shepherd stated that she had to pay a privately licensed plumber to fix the water line and that she was seeking reimbursement for the out-of-pocket expense.
- (4) On February 11, 2016, Columbia filed an answer denying the allegations in the complaint.
- (5) On April 12, 2016, Ms. Shepherd and Columbia filed a joint motion to dismiss the complaint. In the motion, the parties

advise the Commission that they have resolved the issues raised in the complaint and agreed to a settlement. Further, the parties request that this case be dismissed with prejudice.

- (6) In view of the settlement of the complaint, this case should be dismissed and closed of record.

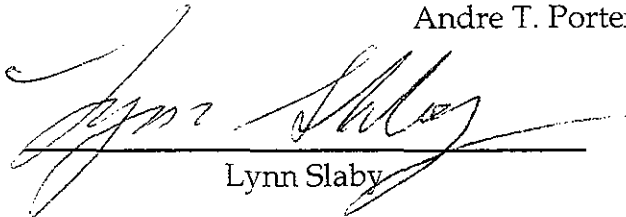
It is, therefore,

ORDERED, That the joint motion to dismiss be granted and that Case No. 16-185-GA-CSS be dismissed with prejudice and closed of record. It is, further,

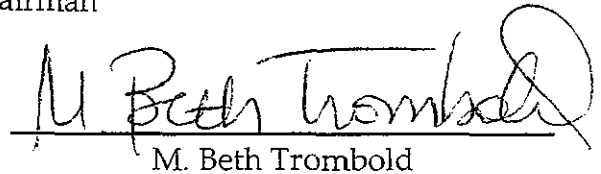
ORDERED, That a copy of this Entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

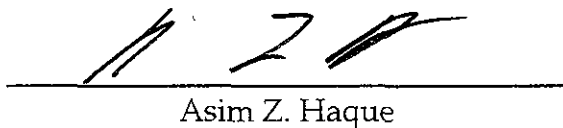
Andre T. Porter, Chairman



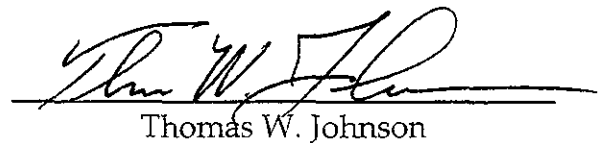
Lynn Slaby



M. Beth Trombold



Asim Z. Haque

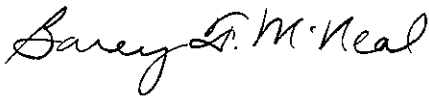


Thomas W. Johnson

KKS/dah

Entered in the Journal

MAY 11 2016



Barcy F. McNeal

Barcy F. McNeal
Secretary