FILE

Jimmy Hayes
2723 Green Road
Shaker Heights, OH 44122
216-269-4304

April 7, 2016

RE: In the Matter of the Complaint of Jimmy Hayes v. The Cleveland Electric Illuminating Company
Case No. 15-1662-EL-CSS

Atty. Daniel E. Fullin
Attorney Examiner
The Public Utilities Commission of Ohio
180 E. Broad Street
11th Floor
Columbus, OH 43215-3793

Dear Mr. Fullin:

I am sending directly to you, papers including a security deposit receipt, re: the CEI services to my business.

As you will see, the papers show that I paid CEI a deposit of $5900.00 and per agreement with CEI, the utility was to return the deposit to me with 5% interest. These funds were to be paid to me within two years if bills were paid. Enclosed please find a copy of check #3077: it was for the $5900.00 security deposit and the amount I was billed for monthly service, so the check totaled, $11, 571.74.

The itemized statements enclosed are from January 1, 1998 to August 31, 2000 that show no refund (with interest) was made.

I am enclosing the last bills and check #s to show service billed and payments made, when I closed the business, # 6432 and # 6461.

I am also sending you a list of phone numbers that document calls from my lawyer and me over the past several years with CEI to try to get the matter resolved but we always got the runaround.

I am also sending you a copy of information that my lawyer and I sent in 2011 and August 1, 2012.

These papers show that I paid the security deposit as requested and that CEI should prove to me that they refunded the deposit with interest, per the agreement.

We are also sending you information (bills and checks paying those bills) regarding the last six months when I was in business. CEI requested bills, payment records, etc. and those were provided more than once to the company. We are again sending information to them.

CEI/First Energy attorney Carrie Dunn said that we should have been paid by 1998 but the itemized statements do not show that the utility returned my deposit (with interest). Had I received these funds, I would not have been trying for years to get the security deposit refund.

I am sending you copies of USPS certified receipts that show materials were sent earlier to Carrie Dunn and others at CEI.

Mr. Fullin, I have proven that I paid the requested security deposit. CEI should prove that they refunded the deposit to me, per our agreement, and with interest.

Thank you for your assistance in resolving this matter.

Sincerely,

Jimmy Hayes

Jimmy Hayes

A Centerior Energy Company

2

DEPOSIT RECEIPT

Service For:
28711 EUCLID AVE
WICKLIFFE OH 44092

Account Number : 175-0001217-013
Deposit Number : 0000001
Deposit Amount : $5,900.00
Date Paid : 10/10/96

Account Name:
JIMMY HAYES

Dear Customer:

This is your receipt for payment of a security deposit. Please keep this until your deposit is refunded to you. This receipt is neither negotiable nor transferable.

This certificate acknowledges receipt of the amount shown above as security for payment of bills rendered for electrical service supplied to the above premise.

Interest at the annual rate of 5% will be paid on this deposit as long as it remains with the Illuminating Company.

Upon the closing of your account, The Illuminating Company will apply the deposit and any interest to the final bill and refund the difference within 30 days.

Sincerely,

THE ILLUMINATING COMPANY
P. O. BOX 5000
CLEVELAND, OHIO 44101-2000

WITH RESERVATION
OF ALL OUR RIGHTS
FOR DEPOSIT ONLY
CLEVELAND ELECTRIC
ILLUMINATING CO.
CLEVELAND, OHIO

008039

OCT. 11 '96

J.R.E. McDONALD'S NO. 5186
PLAYHOUSE SQ
1365 EUCLID AVE
CLEVELAND, OHIO 44115

3077
6-12/410
BRANCH 31

10-10 19 96

Pay to the Order of The Illuminating Company $ 1157.74

Eleven thousand & five hundred & twenty one 74/100 Dollars

Security features included. Details on back.

NationalCity.
National City Bank
Cleveland, Ohio

For 175-1217-013

[illegible signature]

[redacted] [redacted]

CLEVELAND ELECTRIC ILLUMINATING COMPANY

CUSTOMER ITEMIZED STATEMENT

NAME: JIMMY HAYES
ADDRESS: 28711 EUCLID AVE **CITY:** WICKLIFFE
ACCOUNT NUMBER: 175-0001217-013
STATEMENT PERIOD: 01/01/98 - 08/31/00 **CYCLE:** 78 08/24/00 **USER ID:** 172*

PROCESS DATE	DAYS	USAGE	USAGE TYPE	BILL TYPE	READ CODE	TRANSACTION AMOUNT	PAYMENT	ACTUAL BALANCE	PAYMENT PLAN AMT	AMOUNT DUE
12/23/97 BEG								6,747.57		6,747.57
01/15/98 PYMT							3,605.83	3,141.74		3,141.74
01/26/98 BILL	32	36043	K			3,442.61		6,631.47		6,631.47
01/26/98 BILL						47.12(L)		3,188.86		3,188.86
	32	74.88	D					6,631.47		6,631.47
02/23/98 PYMT							3,141.56	3,489.91		3,489.91
02/24/98 BILL	31	33814	K			3,298.86		6,841.11		6,841.11
	31	75.45	D					6,841.11		6,841.11
02/24/98 BILL						52.34(L)		3,542.25		3,542.25
	28	71.42	D					10,040.13		10,040.13
03/24/98 BILL	28	30612	K			3,096.41		10,040.13		10,040.13
03/24/98 BILL						102.61(L)		6,943.72		6,913.72
03/27/98 PYMT							3,489.91	6,550.22		6,550.22
04/20/98 PYMT							3,351.20	3,199.02		3,199.02
04/24/98 BILL						47.98(L)		3,247.00		3,247.00
	31	77.76	D					6,718.06		6,718.06
04/24/98 BILL	31	34857	K			3,471.06		6,718.06		6,718.06
		4.20	R					6,718.06		6,718.06
05/12/98 PYMT							3,382.67	3,335.39		3,335.39
05/26/98 BILL	29	36550	K			3,794.43		7,179.85		7,179.85
05/26/98 BILL						50.03(L)		3,385.42		3,385.42

DESCRIPTION OF CODES LOCATED ON THE REVERSE SIDE

CLEVELAND ELECTRIC ILLUMINATING COMPANY

CUSTOMER ITEMIZED STATEMENT

NAME: JIMMY HAYES
ADDRESS: 28711 EUCLID AVE **CITY:** WICKLIFFE
ACCOUNT NUMBER: 175-0001217-013
STATEMENT PERIOD: 01/01/98 - 08/31/00 **CYCLE:** 78

08/24/00 **USER ID:** 172*

OCESS ATE	DAYS	USAGE	USAGE TYPE	BILL TYPE	READ CODE	TRANSACTION AMOUNT	PAYMENT	ACTUAL BALANCE	PAYMENT PLAN AMT	AMOUNT DUE
		13.30	R					7,179.85		7,179.85
	29	94.46	D					7,179.85		7,179.85
/10/98 PYMT							3,794.43	3,385.42		3,385.42
/13/98 BILL						50.78(L)		3,436.20		3,436.20
	31	96.76	D					8,089.48		8,089.48
		14.40	R					8,089.48		8,089.48
/13/98 BILL	31	43348	K			4,653.28		8,089.48		8,089.48
	29	99.07	D					12,769.52		12,769.52
		16.10	R					12,769.52		12,769.52
/22/98 BILL	29	43283	K			4,680.04		12,769.52		12,769.52
/27/98 PYMT							4,653.28	8,116.24		8,116.24
/03/98 PYMT							3,436.20	4,680.04		4,680.04
/20/98 BILL						70.20(L)		4,750.24		4,750.24
		18.00	R					9,502.79		9,502.79
	29	107.13	D					9,502.79		9,502.79
20/98 BILL	29	42792	K			4,752.55		9,502.79		9,502.79
01/98 PYMT							4,888.04	4,614.75		4,614.75
		13.60	R					9,331.43		9,331.43
	30	97.34	D					9,331.43		9,331.43
21/98 BILL	30	42816	K			4,647.46		9,331.43		9,331.43
21/98 BILL						69.22(L)		4,683.97		4,683.97

IPTION OF CODES LOCATED ON THE REVERSE SIDE

CLEVELAND ELECTRIC ILLUMINATING COMPANY

CUSTOMER ITEMIZED STATEMENT

NAME: JIMMY HAYES
ADDRESS: 28711 EUCLID AVE **CITY:** WICKLIFFE
ACCOUNT NUMBER: 175-0001217-013
STATEMENT PERIOD: 01/01/98 - 08/31/00 **CYCLE:** 78 08/24/00 **USER ID:** 172*

;S	DAYS	USAGE	USAGE TYPE	BILL TYPE	READ CODE	TRANSACTION AMOUNT	PAYMENT	ACTUAL BALANCE	PAYMENT PLAN AMT	AMOUNT DUE
/98 PYMT							4,500.00	4,331.43		4,331.43
/98 PYMT							500.00	8,831.43		8,831.43
/98 BILL	29	37290	K			3,965.38		8,361.78		8,361.78
		15.50	R					8,361.78		8,361.78
'98 BILL						64.97(L)		4,396.40		4,396.40
	29	102.82	D					8,361.78		8,361.78
'98 PYMT							',716.68	3,645.10		3,645.10
98 BILL	31	34992	K			3,642.30		7,342.07		7,342.07
	31	89.28	D					7,342.07		7,342.07
98 BILL						54.67(L)		3,699.77		3,699.77
		7.90	R					7,342.07		7,342.07
98 PYMT							4,030.35	3,311.72		3,311.72
98 BILL						49.67(L)		3,361.39		3,361.39
	29	70.27	D					6,525.61		6,525.61
98 BILL	29	31513	K			3,164.22		6,525.61		6,525.61
99 BILL	33	37419	K			3,613.92		10,237.41		10,237.41
99 BILL						97.88(L)		6,623.49		6,623.49
		2.20	R					10,237.41		10,237.41
	33	72.97	D					10,237.41		10,237.41
9 PYMT							3,645.10	6,592.31		6,592.31
9 BILL	31	33104	K			3,290.80		9,883.11		9,883.11

ON OF CODES LOCATED ON THE REVERSE SIDE

CLEVELAND ELECTRIC ILLUMINATING COMPANY

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ADDRESS: 28711 EUCLID AVE **CITY:** WICKLIFFE
ACCOUNT NUMBER: 175-0001217-013
STATEMENT PERIOD: 01/01/98 - 08/31/00 **CYCLE:** 78 08/24/00 **USER ID:** 172*

'ROCESS DATE	DAYS	USAGE	USAGE TYPE	BILL TYPE	READ CODE	TRANSACTION AMOUNT	PAYMENT	ACTUAL BALANCE	PAYMENT PLAN AMT	AMOUNT DUE
	31	71.42	D					9,883.11		9,883.11
03/09/99 PYMT							3,711.80	6,171.31		6,171.31
03/23/99 BILL	32	34413	K			3,359.21		9,623.08		9,623.08
03/23/99 BILL						92.56(L)		6,263.87		6,263.87
	32	69.12	D					9,623.08		9,623.08
04/05/99 PYMT							6,171.31	3,451.77		3,451.77
		5.00	R					6,899.06		6,899.06
04/22/99 BILL	31	32817	K			3,395.52		6,899.06		6,899.06
	31	81.21	D					6,899.06		6,899.06
04/22/99 BILL						51.77(L)		3,503.54		3,503.54
05/17/99 PYMT							3,451.77	3,447.29		3,447.29
	28	89.85	D					11,459.69		11,459.69
06/22/99 BILL	28	34553	K			3,622.91		11,459.69		11,459.69
		11.10	R					7,836.78		7,836.78
	32	92.73	D					7,836.78		7,836.78
		9.90	R					11,459.69		11,459.69
06/22/99 BILL						51.70(L)		3,498.99		3,498.99
06/22/99 BILL	32	39490	K			4,337.79		7,836.78		7,836.78
06/25/99 PYMT							3,447.29	8,012.40		8,012.40
07/22/99 BILL						117.04(L)		7,920.31		7,920.31
07/22/99 PYMT							209.13	7,803.27		7,803.[illegible]

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STATEMENT PERIOD: 01/01/98 - 08/31/00 **CYCLE:** 78 08/24/00 **USER ID:** 172*

OCESS DATE	DAYS	USAGE	USAGE TYPE	BILL TYPE	READ CODE	TRANSACTION AMOUNT	PAYMENT	ACTUAL BALANCE	PAYMENT PLAN AMT	AMOUNT DUE
	30	97.30	D					12,758.40		12,758.40
7/22/99 BILL	30	45255	K			4,838.09		12,758.40		12,758.40
		15.40	R					12,758.40		12,758.40
8/02/99 PYMT							8,012.40	4,746.00		4,746.00
8/23/99 PYMT							207.39	4,538.61		4,538.61
	30	96.70	D					9,403.89		9,403.89
8/23/99 BILL						68.07(L)		4,606.68		4,606.68
		13.40	R					9,403.89		9,403.89
8/23/99 BILL	30	44834	K			4,797.21		9,403.89		9,403.89
	18	96.10	D					12,182.85		12,182.85
		14.50	R					12,182.85		12,182.85
9/08/99 PYMT							125.33	9,278.56		9,278.56
9/08/99 BILL	18	27450	K			2,904.29		12,182.85		12,182.85
9/13/99 PYMT							4,885.28	7,297.57		7,297.57
0/07/99 PYMT							162.07	7,135.50		7,135.50
0/07/99 BILL	29	37005	K			3,777.45		11,019.98		11,019.98
0/07/99 BILL						107.03(L)		7,242.53		7,242.53
		11.10	R					11,019.98		11,019.98
	29	88.10	D					11,019.98		11,019.98
0/11/99 PYMT							2,904.29	8,115.69		8,115.69
1/05/99 PYMT							153.73	7,961.96		7,961.96

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ACCOUNT NUMBER: 175-0001217-013
STATEMENT PERIOD: 01/01/98 - 08/31/00 **CYCLE:** 78

08/24/00 **USER ID:** 172*

;SS :	DAYS	USAGE	USAGE TYPE	BILL TYPE	READ CODE	TRANSACTION AMOUNT	PAYMENT	ACTUAL BALANCE	PAYMENT PLAN AMT	AMOUNT DUE
		8.20	R					11,647.87		11,647.87
	29	88.70	D					11,647.87		11,647.87
/99 BILL	29	33856	K			3,566.49		11,647.87		11,647.87
/99 BILL						119.42(L)		8,081.38		8,081.38
/99 PYMT							3,777.45	7,870.42		7,870.42
/99 PYMT							3,544.66	4,325.76		4,325.76
	32	75.40	D					7,914.01		7,914.01
/99 BILL						62.53(L)		4,231.63		4,231.63
		1.00	R					7,914.01		7,914.01
/99 BILL	32	37906	K			3,682.38		7,914.01		7,914.01
/99 PYMT							156.66	4,169.10		4,169.10
/00 PYMT							144.07	7,769.94		7,769.94
/00 BILL						116.54(L)		7,886.48		7,886.48
	31	73.70	D					11,257.43		11,257.43
/00 BILL	31	33790	K			3,370.95		11,257.43		11,257.43
/00 PYMT							3,487.49	7,769.94		7,769.94
/00 PYMT							4,169.10	3,600.84		3,600.84
	32	73.10	D					7,264.06		7,264.06
/00 BILL	32	39571	K			3,771.52		7,264.06		7,264.06
/00 BILL						51.61(L)		3,492.54		3,492.54
/00 PYMT							159.91	3,440.93		3,440.93

TION OF CODES LOCATED ON THE REVERSE SIDE

CLEVELAND ELECTRIC ILLUMINATING COMPANY

CUSTOMER ITEMIZED STATEMENT

NAME: JIMMY HAYES
ADDRESS: 28711 EUCLID AVE CITY: WICKLIFFE
ACCOUNT NUMBER: 175-0001217-013
STATEMENT PERIOD: 01/01/98 - 08/31/00 CYCLE: 78 08/24/00 USER ID: 172*

)CESS ATE	DAYS	USAGE	USAGE TYPE	BILL TYPE	READ CODE	TRANSACTION AMOUNT	PAYMENT	ACTUAL BALANCE	PAYMENT PLAN AMT	AMOUNT DUE
’/14/00 PYMT							4,300.00	2,964.06		2,964.06
ı/09/00 PYMT							157.73	2,806.33		2,806.33
		4.30	R					6,502.55		6,502.55
ı/09/00 BILL	30	35775	K			3,654.13		6,502.55		6,502.55
ı/09/00 BILL						42.09(L)		2,848.42		2,848.42
	30	86.90	D					6,502.55		6,502.55
3/13/00 PYMT							3,440.93	3,061.62		3,061.62
		3.70	R					6,422.25		6,422.25
4/07/00 BILL						43.68(L)		2,955.77		2,955.77
4/07/00 BILL	29	34085	K			3,466.48		6,422.25		6,422.25
4/07/00 PYMT							149.53	2,912.09		2,912.09
	29	81.20	D					6,422.25		6,422.25
4/10/00 PYMT							2,806.33	3,615.92		3,615.92
5/01/00 PYMT							2,912.09	703.83		703.83
5/10/00 PYMT							185.80	518.03		518.03
5/10/00 BILL	33	41612	K			4,296.95		4,822.75		4,822.75
i5/10/00 BILL						7.77(L)		525.80		525.80
		14.50	R					4,822.75		4,822.75
	33	105.90	D					4,822.75		4,822.75
)6/09/00 BILL						69.34(L)		4,692.02		4,692.02
)6/09/00 PYMT							200.07	4,622.68		4,622.68

SCRIPTION OF CODES LOCATED ON THE REVERSE SIDE

CLEVELAND ELECTRIC ILLUMINATING COMPANY

CUSTOMER ITEMIZED STATEMENT

NAME: JIMMY HAYES
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SS	DAYS	USAGE	USAGE TYPE	BILL TYPE	READ CODE	TRANSACTION AMOUNT	PAYMENT	ACTUAL BALANCE	PAYMENT PLAN AMT	AMOUNT DUE
		17.70	R					9,253.11		9,253.11
	29	107.70	D					9,253.11		9,253.11
9/00 BILL	29	40091	K			4,561.09		9,253.11		9,253.11
26/00 PYMT							4,304.72	4,948.39		4,948.39
29/00 PYMT							317.96	4,630.43		4,630.43
11/00 BILL						66.10(L)		4,473.33		4,473.33
	33	97.30	D					9,633.53		9,633.53
/11/00 PYMT							223.20	4,407.23		4,407.23
		13.50	R					9,633.53		9,633.53
/11/00 BILL	33	49865	K			5,160.20		9,633.53		9,633.53
/08/00 PYMT							4,622.68	5,010.85		5,010.85
		14.10	R					9,561.65		9,561.65
	29	96.70	D					9,561.65		9,561.65
8/09/00 BILL	29	43615	K			4,682.37		9,561.65		9,561.65
8/09/00 BILL						72.10(L)		4,879.28		4,879.28
8/09/00 PYMT							203.67	4,807.18		4,807.18

SCRIPTION OF CODES LOCATED ON THE REVERSE SIDE

Form X844 (6/94)

CLEVELAND ELECTRIC ILLUMINATING COMPANY

CUSTOMER KEY FOR ITEMIZED STATEMENT

KEY FOR USAGE TYPE

A = AREA LIGHT
D = DEMAND
K = KILOWATT HOUR
L = FIX KILOWATT HOUR
N = BILLED DEMAND
O = OFF PEAK DEMAND
P = ON PEAK DEMAND
R = REACTIVE DEMAND

KEY FOR BILL TYPE

CAN = CANCEL BILL
RBL = REBILL

KEY FOR READ CODE

BLANK = FIELD READING
B = METER EXCHANGE
C = OFFICE ESTIMATE
E = COMPUTER ESTIMATE

KEY FOR TRANSACTION AMOUNT

A = ADJUSTMENT
B = NON-SUFFICIENT CHECK AMOUNT
C = CUSTOMER ACCOUNT CHARGE
- THEFT CHARGE
- LOOSEN/REFASTEN CHARGE
- SHIFT CHARGE
- FIELD COLLECTION CHARGE
- RECONNECTION CHARGE
- FUSE REPLACEMENT CHARGE
- OTHER CHARGE
- COURT CHARGE

D = DEFERRED AGREEMENT
L = LATE PAYMENT CHARGE
N = NON-SUFFICIENT CHECK CHARGE
O = OHIO ENERGY CREDITS
P = CUSTOMER CHARGE OFF AMOUNT
S = SECURITY DEPOSIT
T = CONTRACTS

KEY FOR PAYMENT

D = DONATION AMOUNT

KEY FOR PAYMENT PLAN AMOUNT

A = DEPOSIT AGREEMENT
B = BUDGET
D = DEFERRED AGREEMENT
P = PIP

offer quick and easy check-out. Any Retail Associate can show

Order st

U.S. Postal Service™
CERTIFIED MAIL® RECEIPT
Domestic Mail Only

For delivery information, visit our website at www.usps.com®

AKRON OH 44308

Certified Mail Fee	$3.45
Extra Services & Fees (check box, add fee as appropriate)	
Return Receipt (hardcopy)	$2.80
Return Receipt (electronic)	$0.00
Certified Mail Restricted Delivery	$0.00
Adult Signature Required	N/A
Adult Signature Restricted Delivery	N/A
Postage	$1.20
Total Postage and Fees	$7.45

Sent To

Street and Apt. No., or PO Box No.

City, State, ZIP+4®

PS Form 3800, April 2015 PSN 7530-02-000-9047 See Reverse for Instructions

7015 1660 0000 2881 8483

LAKEWOOD OHIO 44107-9998 MAR 01 2016

SERVE YOU BETTER

TELL US ABOUT YOUR RECENT POSTAL EXPERIENCE

Go to:
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or scan this code with your mobile device:

or call 1-800-410-7420.

YOUR OPINION COUNTS

Customer Copy

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For delivery information visit our website at www.usps.com®

COLUMBUS OH 43215 OFFICIAL USE

Postage	$ $3.45	0221
Certified Fee	$2.80 $0.00	04 Postmark Here
Return Receipt Fee (Endorsement Required)	$0.00	
Restricted Delivery Fee (Endorsement Required)	N/A N/A	
	$0.71	09/21/2015
Total Postage & Fees	$ $6.96	

Sent To Elizabeth Blackmon

Street, Apt. No.; or PO Box No. 178 East Broad Street

City, State, ZIP+4 Columbus ohio 43215-3793

PS Form 3800, August 2006 See Reverse for Instructions

7011 2970 0004 3782 0980

Return Receipt
Label #:
9590940305655173807264

Issue Postage:	$6.96
Total:	$6.96
Paid by: Cash	$7.00
Change Due:	-$0.04

@@ For tracking or inquiries go to USPS.com or call 1-800-222-1811.

In a hurry? Self-service kiosks offer quick and easy check-out. Any Retail Associate can show you how.

After delivery, use this tracking number to track your Return Receipt.

Order stamps at usps.com/shop or call 1-800-Stamp24. Go to usps.com/clicknship to print shipping labels with postage. For other information call 1-800-ASK-USPS.

Thank you for your business

HELP US SERVE YOU BETTER

TELL US ABOUT YOUR RECENT POSTAL EXPERIENCE

Go to:
https://postalexperience.com/Pos
or scan this code with your mobile device:

To Fes by Contrib me 0.

SENDER: *COMPLETE THIS SECTION*

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can *return* the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

MS CARRIE Dunn
FIRST ENERGY
76 South main st
AKRON Ohio 44308

9590 9402 1586 5362 4154 55

2. Article Number *(Transfer from service label)*

7015 1660 0000 2881 8483

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X D. Duff
☐ Agent
☐ Addressee

B. Received by *(Printed Name)*
DARYL Duff

C. *Date of Delivery*

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type
☐ Adult Signature
☐ Adult Signature Restricted Delivery
☐ Certified Mail®
☐ Certified Mail Restricted Delivery
☐ Collect on Delivery
☐ Collect on Delivery Restricted Delivery
☐ Insured Mail
☐ Insured Mail Restricted Delivery (over $500)
☐ Priority Mail Express®
☐ Registered Mail™
☐ Registered Mail Restricted Delivery
☐ Return Receipt for Merchandise
☐ Signature Confirmation™
☐ Signature Confirmation Restricted Delivery

Fax # [illegible]

1. 614-995-2008
this [illegible] is BEPh
[illegible] phone 1-330-7826

I Spki to on July 22-2015

I call on aug the 5 at 1216 pm
the lady one the phone ask me to fax it to
[illegible] the on
phone 1800 486-7876
fax 1-614 752.8351

TO BEPh

thes is (Call / Fax) my Lawyer and
me make Order Period ar time

1-330-761-2352

1, 800-686-7826

1-440-350-7765

1-440-358-4953

216-406-4235

fax 614-995-2008

1330-686-7826

1-800-589-3102

614-466-3016

614-466-4095

1-614-466-0457

RECEIVED
MAR 14 2018
Carrie M. Dunn

I Call [illegible]

to DUNN CARRIE #-330-761-2352 they

Said they would [illegible] the [illegible] [illegible]

[illegible] no call Back

My Lawyer name

Kenneth Lumpkin

1184 Stoker [illegible] Suite 316

216-408-0262

[illegible] 9-10-2015 1-800-584-3[illegible]
ex amy # 1516
She said she [illegible] the [illegible] [illegible]

041000124
08/18/2009
000009000709302

THIS IS NOT A SUBSTITUTE CHECK. This is NOT A LEGAL COPY of your check, but may demonstrate proof of payment.

[07490996[] 08/18/2009
4780577513

STATEMENT COPY

Bu

6461

J.R.E. McDONALDS INC.
28711 EUCLID AVE.
WICKLIFFE, OH 44092

6-17/410 31

DATE 6-30-09

PAY TO THE ORDER OF Illuminating Company $3034.81

three thousand & thirty four dollars 81/100 DOLLARS

National City.

FOR [redacted]

Jimmy Hyes

[redacted] [redacted]

the Illuminating Company
A FirstEnergy Company

January 12, 2009

Account Number: 11 00 24 5997 4 5

Bill for: JIMMY HAYES
28711 EUCLID AVE
WICKLIFFE OH 44092

Billing Period:	Dec 09 to Jan 09, 2009 for 32 days
Next Reading Date:	On or about Feb 09, 2009
Bill Based On:	Estimated Meter Reading Weather Related

Small General Service

Account Summary		**Amount Due**
Your previous bill was	7,861.84	
Total payments/adjustments	-4,238.58	
Balance at billing on January 12, 2009	**3,623.26**	**3,623.26**
Current Basic Charges		
The Illuminating Company - Consumption	3,894.60	
Late Payment Charges	53.40	
Total Current Charges	**3,948.00**	**3,948.00**
Total Due by Feb 02, 2009 - Please pay this amount		**$7,571.26**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

See other pages for additional information and telephone numbers

the Illuminating Company
A FirstEnergy Company

Return this part with a check or money order
Payable to The Illuminating Company

Account Number: 110024599745

Amount Paid	
Please Pay	**$7,571.26**
Due By	**February 02, 2009**

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

**************AUTO**3-DIGIT 441
00047754 01 AV 0.324 P2
JIMMY HAYES
2723 GREEN RD
CLEVELAND OH
44122-2137

041100245997450000000000000000000000003948000007571263

Messages

****************DISCONNECTION NOTICE****************

Our records indicate your electric service payment is past due. Your electric service could be disconnected unless payment of $3,948.00 is made by 03/04/2009. If service is disconnected, you will be required to pay a reconnection fee of $9.00 and may be required to pay a security deposit to have power restored. Failure to pay charges for competitive retail electric service may result in the cancellation of your contract with the competitive retail electric service provider and return you to The Illuminating Company's standard-offer generation service. This amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision applies only to accounts issued a consolidated bill for electric service. Please be aware that the due date of this notice does not void the due date on any notice previously sent to you regarding a past due amount.

Charges from The Illuminating Company this billing period

When contacting an Alternate Electric Supplier, please provide the customer numbers below.

Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0801220845 1750001217 - Small General Service - CE-GS125F

Customer Charge	**33.34**
Distribution Related Component	**509.70**
Transition Charge	**906.25**
Generation Related Component	**2,284.07**
Transmission Related Component	**244.76**
	3,978.12
Late payment charge	**58.42**
Total Charges	**$ 4,036.54**

[illegible]

Date	Reference	Amount	
Payments:			
01/13/09		-3,623.26	
Total Payments			**-3,623.26**
Total Payments and Adjustments			**-$3,623.26**

[illegible]

Small General Service	
Meter Number	902809371
Present KWH Reading (Actual)	14,511
Previous KWH Reading (Estimate)	14,294
Difference	217
Multiplier	160
Kilowatt Hours Used	34,720
Metered Load in KW	0.56
Present KVARH Reading (Actual)	6,037
Previous KVARH Reading (Estimate)	5,961
Difference	76
Kilovar Hours Used	12,160
Billed Load in KW/KVA	89.6
Billed Reactive Demand	1.4

the Illuminating Company
A FirstEnergy Company

April 09, 2009

Account Number: 11 00 24 5997 4 5

Bill for: JIMMY HAYES
28711 EUCLID AVE
WICKLIFFE OH 44092

Billing Period: Mar 10 to Apr 08, 2009 for 30 days
Next Reading Date: On or about May 08, 2009
Bill Based On: Actual Meter Reading

Small General Service

Account Summary		Amount Due
Your previous bill was	7,428.40	
Total payments/adjustments	-7,428.40	
Balance at billing on April 09, 2009	0.00	0.00
Current Basic Charges		
The Illuminating Company - Consumption		3,530.76
Total Due by Apr 30, 2009 - Please pay this amount		**$3,530.76**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information		
Bill issued by: The Illuminating Company PO Box 3638 Akron OH 44309-3638	Customer Service 24-Hour Emergency/Outage Reporting Payment Options	1-800-589-3101 1-888-544-4877 1-800-686-9901
	visit us on-line at www.firstenergycorp.com	

See other pages for additional information and telephone numbers

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04/24/2009
000009000211327

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[021300077] 04/24/2009
000006000614036

STATEMENT COPY

6383

J.R.E. McDONALDS INC.
28711 EUCLID AVE.
WICKLIFFE, OH 44092

6-12/410 31

DATE 4-24-09

PAY TO THE ORDER OF Illuminating Company $ 3712 67

three thousand & Sevety One dollars 67/00 DOLLARS

National City.

FOR [redacted] Jimmy Hayes [redacted]

[redacted]

J R E McDONALD'S
28711 EUCLID AVENUE
WICKLIFFE, OH 44092

4003

6-12/410 031

Date 4-28-03

Pay to the Order of The Illuminating Compan | $ 3308.94

three thousand & three hundred & Eight dollar 94/100 Dollars

Security Features Details on Back

National City.

National City Bank
Cleveland, Ohio

For [redacted]

Jimmy Hayes [redacted]

MP

041000124
04/24/2009
000009000211327

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[021300077] 04/24/2009
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STATEMENT COPY

6383

J.R.E. McDONALDS INC.
28711 EUCLID AVE.
WICKLIFFE, OH 44092

6-12/410 31

DATE 4-24-09

PAY TO THE ORDER OF Illuminating Company $ 3712 67

three thousand & Seventy One dollars 67/100 DOLLARS

National City.

FOR [redacted] Jimmy Hayes [redacted]

[redacted]

the Illuminating Company
A FirstEnergy Company

June 10, 2009

Bill for: JIMMY HAYES
28711 EUCLID AVE
WICKLIFFE OH 44092

(6)

Billing Period: May 12 to May 31, 2009 for 20 days
Bill Based On: Estimated Meter Reading
Final Bill

Small General Service

Account Summary			Amount Due
Your previous bill was	ck 6461 ck ~~6460~~	3,995.52	ck#6432
Total payments/adjustments		0.00	
Balance at billing on June 10, 2009		3,995.52	3,995.52
Current Basic Charges			
The Illuminating Company - Consumption	6-30-09		2,938.08 ck #6461
Total Due by Jul 01, 2009 - Please pay this amount			$6,933.60

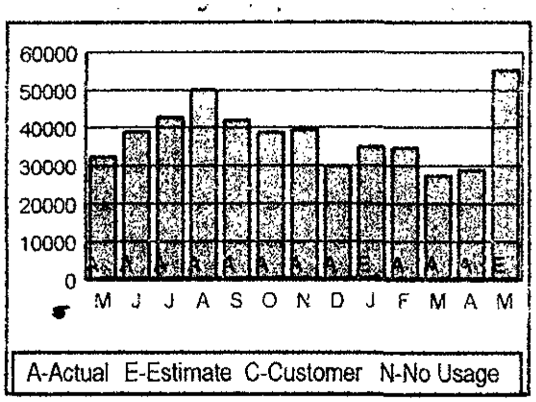
General Information

Bill issued by: The Illuminating Company, PO Box 3638, Akron OH 44309-3638	Customer Service	1-800-589-3101
	24-Hour Emergency/Outage Reporting	1-888-544-4877
	Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

Cancel cks in Side

3034.81
- 96.73 of the ck # 6461 was for office light
2938.08 - Store



May 08	32,320	Nov 08	39,360
Jun 08	38,880	Dec 08	29,760
Jul 08	42,720	Jan 09	34,880
Aug 08	50,080	Feb 09	34,720
Sep 08	42,080	Mar 09	27,360
Oct 08	38,720	Apr 09	28,800
		May 09	55,360

	May 08	May 09
Average Daily Use (KWH)	1154	2768
Average Daily Temperature	56	61
Days in Billing Period	28	20
Last 12 Months Use (KWH)		462,720
Average Monthly Use (KWH)		38,560

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[07490996231 08/18/2009
4780577513

6461

J.R.E. McDONALDS INC.
28711 EUCLID AVE.
WICKLIFFE, OH 44092

DATE 6-30-09

PAY TO THE ORDER OF The Illuminating Company $3034.81

three thousand & thirty four dollars 81/100 DOLLARS

National City.

FOR [redacted] Jimmy Hayes

STATEMENT COPY

[redacted]

[redacted]

041000124
06/11/2009
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STATEMENT COPY

6432

J.R.E. McDONALDS INC.
28711 EUCLID AVE.
WICKLIFFE, OH 44092

DATE 5-31-09

PAY TO THE ORDER OF JLL Janitory Company $3,995.52

three thousand & nine hundred & ninety five 52/100 DOLLARS

National City.

FOR [redacted] [redacted]

[redacted] [redacted]

041000124
06/11/2009
00000960013205 2

THIS IS NOT A SUBSTITUTE CHECK. This is NOT A LEGAL COPY of your check, but may demonstrate proof of payment.

E0213000773 06/11/2009
0000170065021 7

STATEMENT COPY

J.R.E. McDONALDS INC.
23711 EUCLID AVE.
WICKLIFFE, OH 44092

6432

DATE 5-31-09

PAY TO THE ORDER OF [illegible] Company $3,995.53

three thousand & nine hundred & ninety five 53/100 DOLLARS

National City

FOR

[redacted]

[redacted]

(L)

J R E McDONALD'S
28711 EUCLID AVENUE
WICKLIFFE, OH 44092

4040

6-12/410 031

Date 5-23-03

Pay to the Order of The Insulating Company $ 3247.36

three Thousand & two hundred & forty seven 36/100 Dollars

Security Features Details on Back

NationalCity.

National City Bank
Cleveland, Ohio

For

Jimmy Hayes

MP

[redacted]

Illuminating Company
A FirstEnergy Company

Bill for: JIMMY HAYES
28711 EUCLID AVE
WICKLIFFE OH 44092

Billing Period: Apr 09 to May 11, 2009 for 33 days
Next Reading Date: On or about Jun 09, 2009
Bill Based On: Actual Meter Reading

Small General Service

Account Summary		Amount Due
Your previous bill was	3,530.76	
Total payments/adjustments	-3,530.76	
Balance at billing on May 12, 2009	0.00	0.00
Current Basic Charges		
The Illuminating Company - Consumption		3,995.52
Total Due by Jun 02, 2009 - Please pay this amount		$3,995.52

CK 6432
5-31-09

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

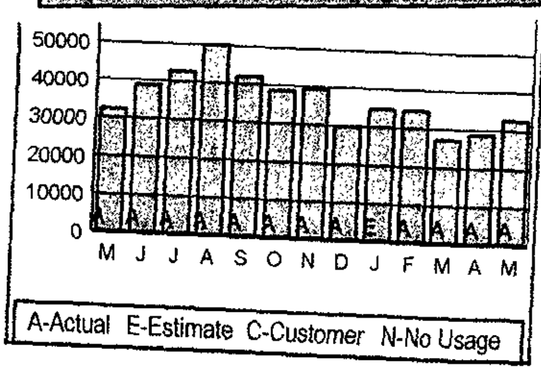
General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

See other pages for additional information and telephone numbers



May 08	[illegible]20	Nov 08	39,360
Jun 08	38,880	Dec 08	29,760
Jul 08	42,720	Jan 09	34,880
Aug 08	50,080	Feb 09	34,720
Sep 08	42,080	Mar 09	27,360
Oct 08	38,720	Apr 09	28,800
		May 09	32,640

	May 08	May 09
Average Daily Use (KWH)	1154	989
Average Daily Temperature	56	54
Days in Billing Period	28	33
Last 12 Months Use (KWH)		440,000
Average Monthly Use (KWH)		36,667

...arges from The Illuminating Company this billing period

...cting an Alternate Electric Supplier, please provide the customer numbers below.
...e Illuminating Company at 1-800-589-3101 with questions on these charges.

...r: 0801220845 1750001217 - Small General Service - CE-GS125F / GS

...e	24.56
...ated Component	628.12
...arge	848.99
...Related Component	2,302.18
...on Related Component	191.67
...arges	**$ 3,995.52**

Detail Payment and Adjustment Information

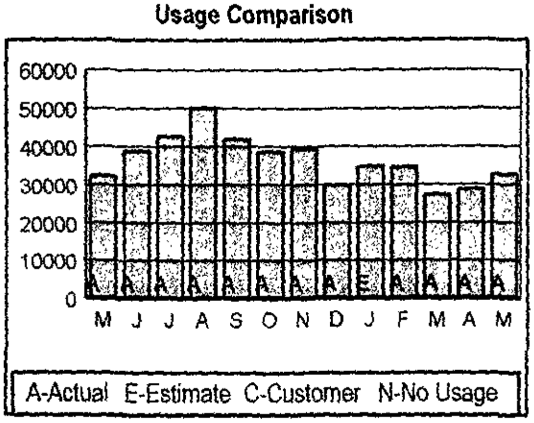
...ate	Reference	Amount
...yments:		
04/24/09		-3,530.76
Total Payments		**-3,530.76**
Total Payments and Adjustments		**-$3,530.76**

Meter Reading Information

Small General Service	
Meter Number	902809371
Present KWH Reading (Actual)	15,066
Previous KWH Reading (Actual)	14,862
Difference	204
Multiplier	160
Kilowatt Hours Used	32,640
Metered Load in KW	0.48
Present KVARH Reading (Actual)	6,265
Previous KVARH Reading (Actual)	6,177
Difference	88
Kilovar Hours Used	14,080
Billed Load in KW/KVA	76.8
Distribution Load in KW/KVA	76.8
Billed Reactive Demand	3.1
Distribution Billed Reactive Demand	33.1

Usage Information

Usage Comparison



Historical Usage Information

May 08	32,320	Nov 08	39,360
Jun 08	38,880	Dec 08	29,760
Jul 08	42,720	Jan 09	34,880
Aug 08	50,080	Feb 09	34,720
Sep 08	42,080	Mar 09	27,360
Oct 08	38,720	Apr 09	28,800
		May 09	32,640

	May 08	May 09
Average Daily Use (KWH)	1154	989
Average Daily Temperature	56	54
Days in Billing Period	28	33
Last 12 Months Use (KWH)		440,000
Average Monthly Use (KWH)		36,667

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03/18/2009
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[021300077] 03/18/2009
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STATEMENT COPY

6341

J.R.E. McDONALDS INC.
28711 EUCLID AVE.
WICKLIFFE, OH 44092

8-12/410 31

DATE 2-28-09

PAY TO THE ORDER OF Illuminating Company $ 4142 46

Four thousand & one hundred & fourty two 46/100 DOLLARS

National City.

FOR

[redacted]

[redacted]: [redacted]

The Illuminating Company
A FirstEnergy Company

February 11, 2009

Account Number: 11 00 24 5997 4 5

Bill for: JIMMY HAYES
28711 EUCLID AVE
WICKLIFFE OH 44092

Billing Period: Jan 10 to Feb 10, 2009 for 32 days
Next Reading Date: On or about Mar 10, 2009
Bill Based On: Actual Meter Reading

Small General Service

Account Summary		Amount Due
Your previous bill was	7,571.26	
Total payments/adjustments	-3,623.26	
Balance at billing on February 11, 2009	**3,948.00**	**3,948.00**
Current Basic Charges		
The Illuminating Company - Consumption	3,978.12	
Late Payment Charges	58.42	
Total Current Charges	**4,036.54**	**4,036.54**
Total Due by Mar 04, 2009 - Please pay this amount		**$7,984.54**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

***** PLEASE SEE DISCONNECTION MESSAGE ON PAGE 3. *****

Bill issued by: The Illuminating Company, PO Box 3638, Akron OH 44309-3638	Customer Service	1-800-589-3101
	24-Hour Emergency/Outage Reporting	1-888-544-4877
	Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

2-27-09 403654
ck 6341 10592
414246

the Illuminating Company
A FirstEnergy Company

March 31, 2009

Account Number: 11 00 21 9692 0 6

Bill for: JIMMY HAYES
2723 GREEN RD
SHAKER HEIGHTS OH 44122

Billing Period: Mar 03 to Mar 30, 2009 for 28 days
Next Reading Date: On or about Apr 29, 2009
Bill Based On: Actual Meter Reading

Standard Residential

Account Summary		Amount Due
Your previous bill was	212.56	
Total payments/adjustments	-105.92	
Balance at billing on March 31, 2009	**106.64**	**106.64**
Current Basic Charges		
The Illuminating Company - Consumption	73.67	
Late Payment Charges	1.60	
Total Current Charges	**75.27**	**75.27**
Total Due by Apr 14, 2009 - Please pay this amount		**$181.91**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

***** PLEASE SEE DISCONNECTION MESSAGE ON PAGE 3. *****

General Information

Bill issued by:
The Illuminating Company
PO Box 3638
Akron OH 44309-3638

Customer Service	1-800-589-3101
24-Hour Emergency/Outage Reporting	1-888-544-4877
Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Standard Residential - 1250034231 **6.2 cents per kWh**

371267 UK 6383

See other pages for additional information and telephone numb

the Illuminating Company
A FirstEnergy Company

March 31, 2009

Account Number: 11 00 21 9692 0 6

Bill for: JIMMY HAYES
2723 GREEN RD
SHAKER HEIGHTS OH 44122

Billing Period: Mar 03 to Mar 30, 2009 for 28 days
Next Reading Date: On or about Apr 29, 2009
Bill Based On: Actual Meter Reading

Standard Residential

Account Summary		Amount Due
Your previous bill was	212.56	
Total payments/adjustments	-105.92	
Balance at billing on March 31, 2009	**106.64**	**106.64**
Current Basic Charges		
The Illuminating Company - Consumption	73.67	
Late Payment Charges	1.60	
Total Current Charges	**75.27**	**75.27**
Total Due by Apr 14, 2009 - Please pay this amount		**$181.91**

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

***** PLEASE SEE DISCONNECTION MESSAGE ON PAGE 3. *****

General Information

Bill issued by: The Illuminating Company, PO Box 3638, Akron OH 44309-3638	Customer Service	1-800-589-3101
	24-Hour Emergency/Outage Reporting	1-888-544-4877
	Payment Options	1-800-686-9901

visit us on-line at www.firstenergycorp.com

Price to Compare Message

Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an **"Apples to Apples"** comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Standard Residential - 1250034231 **6.2 cents per kWh**

371267 CK 6383

See other pages for additional information and telephone numb

041000124
04/07/2009
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[C0213000773] 04/07/2009
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STATEMENT COPY

6358

J.R.E. McDONALDS INC.
28711 EUCLID AVE.
WICKLIFFE, OH 44092

DATE 3-30-09

6-12/410 31

PAY TO THE ORDER OF Illuminating Company $ 3604.42

Three thousand & six hundred & four dollars 42/100 DOLLARS

National City

FOR

[redacted]

[redacted]

041000124
03/10/2009
000009600144050

THIS IS NOT A SUBSTITUTE CHECK. This is NOT A LEGAL COPY of your check, but may demonstrate proof of payment.

[021300077] 03/10/2009
000000300367017

STATEMENT COPY

J.R.E. McDONALDS INC.
28711 EUCLID AVE.
WICKLIFFE, OH 44092

6359

8-12/410 31

DATE 3-6-09

PAY TO THE ORDER OF Illuminating Company $3948.00

Three thousand & Nine hundred & forty Eight 00/100 DOLLARS

National City.

FOR 1100 245 99745

[redacted]

[redacted]

J.R.E. McDONALD'S NO. 5186
PLAYHOUSE SQ
1365 EUCLID AVE
CLEVELAND, OHIO 44115

3098
6-12/410
BRANCH 31

11-14 19 96

Pay to the Order of The Illuminating Company $ 6212 67

Six Thousand & two hundred & twelve dollars 67/100 Dollars

Security features included. Details on back.

NationalCity.

National City Bank
Cleveland, Ohio

For

[redacted] [redacted]

MP

HARLAND STYLE 70