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April 6, 2016

VIA ELECTRONIC DELIVERY

Docketing Division
Public Utilities Commission of Ohio
180 E. Broad St.
Columbus, OH 43215-3793

Re: Global Connection, Inc. of America
Case No. 16-0726-TP-ATA

Dear Sir/Madam:

Attached please find for filing Global Connection Inc. of America's application for changes to BLES rates, terms and conditions, including the required Telecommunications Filing Form and exhibits.

If you have any questions or if I may provide you with additional information, please do not hesitate to contact me at 770-232-7805 or hkirby@telecomcounsel.com. Thank you for your attention to this matter.

Respectfully submitted,

s/ Heather Kirby

Heather Kirby, Regulatory Specialist
Lance J.M. Steinhart, P.C.
Attorneys for Global Connection, Inc. of America

Attachments

cc: Dee DiCicco

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS FILING FORM

(Effective: 9-2-2015)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of Global Connection Inc. of)
America for changes to BLES rates, terms and conditions)
)
)

TRF Docket No. 90-9261-TP-TRF

Case No. 16 - 0726 - **TP** - ATA

NOTE: Unless you have reserved a Case #, leave the "Case No" fields BLANK.

Name of Registrant(s) Global Connection Inc. of America

DBA(s) of Registrant(s) _____

Address of Registrant(s) 5555 Oakbrook Parkway, Norcross GA 30093

Company Web Address www.RealHomePhone.com

Regulatory Contact Person(s) Dee DiCicco

Phone 678.741.6253

Fax 888.315.2669

Regulatory Contact Person's Email Address ddicicco@gcioa.com

Contact Person for Annual Report Dee DiCicco, ddicicco@gcioa.com

Phone 678.741.6253

Address (if different from above) _____

Consumer Contact Information Michael Khoury

Phone 678.741.6253

Address (if different from above) _____

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Notes:

Section I and II are Pursuant to Chapter [4901:1-6](#) OAC.

Section III – Carrier to Carrier is Pursuant to [4901:1-7](#) OAC, and Wireless is Pursuant to [4901:1-6-24](#) OAC.

Section IV – Attestation.

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type <input type="checkbox"/> Other (explain below)	<input type="checkbox"/> For Profit ILEC	<input type="checkbox"/> Not For Profit ILEC	<input checked="" type="checkbox"/> CLEC
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)	<input checked="" type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input checked="" type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA 1-6-14(F) (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA 1-6-27(C) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-27(C) (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF 1-6-14(F) (0 day Notice)	<input type="checkbox"/> TRF 1-6-14(F)(4) (0 day Notice)	<input checked="" type="checkbox"/> TRF 1-6-14(G) (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS 1-6-14(C)(1)(c) (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF 1-6-08(G) (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA 1-6-25(B) (0 day Notice)
Other* (explain) _____			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter [4901:1-6-7 OAC](#)

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input checked="" type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent: to be sent by 4/21/16				

Section I – Part III –IOS Offerings Pursuant to Chapter [4901:1-6-22 OAC](#)

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section II – Part I – Carrier Certification - Pursuant to Chapter [4901:1-6-08, 09 & 10 OAC](#)

Certification	ILEC (Out of Territory)	CLEC	Telecommunications Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE 1-6-08 * (Auto 30- day)	<input type="checkbox"/> ACE 1-6-08 * (Auto 30 day)	<input type="checkbox"/> ACE 1-6-08 * (Auto 30 day)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 day)	<input type="checkbox"/> UNC 1-6-09 * (Non-Auto)

*Supplemental Certification forms can be found on the Commission Web Page.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)	<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Merger *	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)

* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see [the 4901:1-6-29 Filing Requirements on the Commission's Web Page](#) for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to [4901:1-7](#)), and Wireless (Pursuant to [4901:1-6-24](#))

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 days)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 days)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights-of-Way.	<input type="checkbox"/> ATA 1-3-04 (Auto 30 days)	
Wireless Providers See 4901:1-6-24	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Global Communications Inc. of America, and am authorized to make this statement on its behalf.
Edward W. Smith
(Name)

Please Check ALL that apply:

☒ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 4/6/2016 at (Location) 5655 Oakbrook Pkwy Suite 600, Norcross, GA 30093
*(Signature and Title) Edward W. Smith - CTO (Date) 4/6/16

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Edward W. Smith verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) Edward W. Smith CTO (Date) 4/6/16
*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793
Or**

Make such filing electronically as directed in Case No 06-900-AU-WVR

Exhibit A

The tariff pages subject to the proposed change(s) as they exist before the change(s)

CHECK SHEET

All tariff sheets are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

PAGE REVISION		PAGE REVISION		PAGE REVISION	
1	2 nd Revised*	21	1 st Revised*	41	2 nd Revised*
2	2 nd Revised*	22	1 st Revised*	42	2 nd Revised*
3	1 st Revised*	23	1 st Revised*	43	2 nd Revised*
4	1 st Revised*	24	1 st Revised*	44	2 nd Revised*
5	1 st Revised*	25	1 st Revised*	45	2 nd Revised*
6	1 st Revised*	26	1 st Revised*	46	2 nd Revised*
7	1 st Revised*	27	1 st Revised*	47	2 nd Revised*
8	1 st Revised*	28	1 st Revised*	48	2 nd Revised*
9	1 st Revised*	29	1 st Revised*	49	2 nd Revised*
10	1 st Revised*	30	1 st Revised*	50	2 nd Revised*
11	1 st Revised*	31	1 st Revised*	51	2 nd Revised*
12	1 st Revised*	32	1 st Revised*	52	2 nd Revised*
13	1 st Revised*	33	2 nd Revised*	53	2 nd Revised*
14	1 st Revised*	34	2 nd Revised*		
15	1 st Revised*	35	2 nd Revised*		
16	1 st Revised*	36	2 nd Revised*		
17	1 st Revised*	37	2 nd Revised*		
18	1 st Revised*	38	2 nd Revised*		
19	1 st Revised*	39	2 nd Revised*		
20	1 st Revised*	40	2 nd Revised*		

*Indicates Pages that have been revised

SECTION 2 – REGULATIONS**2.1 Undertaking of the Company****2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with the provision of an access line and usage within a local calling area for the transmission of high quality one-way and/or two-way information transmission between points within the State of Ohio.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Terms and Condition

(A) Global Connection, Inc. of America wants to provide prepaid service in the state of Ohio. Global Connection, Inc. of America provides prepaid service by asking the customer to pay the first month's basic local service plus the Federal Line Charge, taxes and surcharges prior 10 providing dial tone. No customer deposits will be required at this time.

(B) Before a new customer can receive dial-tone through the Basic prepaid package, they must first pay for:

First Month's service	\$ 39.99 (each access line)
Installation Fee	<u>\$ 8.33</u> (each access line)
Total	\$ 48.32

Before a new customer can receive dial-tone through the Global Platinum Choice prepaid package, they must first pay for:

First Month's service	\$ 49.99 (each access line)
Installation Fee	<u>\$ 8.33</u> (each access line)
Total	\$ 58.32

*Installation Fee is \$25.00 that can be paid over a three-month period.

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.5 Payment Arrangements

The following provisions shall apply to residential service to the extent that these provisions do not conflict with the Commission's Rules in which event the Commission's Rules will govern.

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service or facilities furnished by the Company to the Customer and to all users authorized by the customer, regardless of whether those services are used by the customer itself or are resold to or shared with other persons.

2.5.2 Billing and Collection of Charges

(1) All service and monthly recurring charges are due and payable upon receipt but no sooner than 14 days from the postmark on the bill. Installation charges will be spread out over the first three monthly bills.

(2) The company shall present bills for recurring charges monthly to the customer, in advance of the month which service is provided. Usage charges will be billed in arrears.

(3) New customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose every month is considered to have 30 days.

(4) Amounts not paid within 30 days after the date of the invoice, but no sooner than 14 days after the postmark on the bill, are considered past due.

(T)

SECTION 4 - SERVICE RATES

4.1 Basic Local Exchange Service Rates

4.1.1 Monthly Recurring Charges

- The monthly service charge includes local phone service, taxes and surcharges.
- Any additional features added to the basic service

4.1.2 Rates

(A) Residential Basic Line Service*

First Line:	\$29.95 to 59.99 per month*
Each Additional Line:	\$29.95 to 59.99 per month*

*Monthly charges include local exchange phone service only. A Connection charge applies when a Global Connection Residential Basic Flat Rate Local Exchange Services subscriber requests connection to one or more customer calling features after the initial establishment of service.

(a) Nonrecurring Charges

- (1) Installation charges apply and will be divided between the commencement of service and the next two bills. The charges are outlined on the price list.
- (2) A reconnection charge will be applied to each number restored after a disconnection. If disconnected service is reconnected, there will be no guarantee that the same number can be retained. The charges are outlined in the price list.

SECTION 7 – RATES (continued)

	Recurring Actual Charge	Nonrecurring Actual Charge
Service		
Basic Prepaid Monthly Service (per Access Line)	\$49.99**	\$25.00**

(T)

**Nonrecurring Actual Charge (also known as "installation fee") can be charged to customer over the first three months in the amounts of \$8.33, \$8.33 and \$8.34.

Exhibit B

The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.

CHECK SHEET

All tariff sheets are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

PAGE	REVISION	PAGE	REVISION
1	3 rd Revised*	21	1 st Revised
2	2 nd Revised	22	1 st Revised
3	1 st Revised	23	1 st Revised
4	1 st Revised	24	1 st Revised
5	1 st Revised	25	1 st Revised
6	1 st Revised	26	1 st Revised
7	1 st Revised	27	2 nd Revised*
8	1 st Revised	28	1 st Revised
9	2 nd Revised*	29	1 st Revised
10	1 st Revised	30	1 st Revised
11	1 st Revised	31	1 st Revised
12	1 st Revised	32	2 nd Revised*
13	1 st Revised	33	2 nd Revised
14	1 st Revised	34	2 nd Revised
15	1 st Revised	35	2 nd Revised
16	1 st Revised	36	2 nd Revised
17	1 st Revised	37	2 nd Revised
18	1 st Revised		
19	1 st Revised		
20	2 nd Revised*		

*Indicates Pages included with filing

(T)

SECTION 2 – REGULATIONS**2.1 Undertaking of the Company****2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with the provision of an access line and usage within a local calling area for the transmission of high quality one-way and/or two-way information transmission between points within the State of Ohio.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Terms and Condition

(A) Global Connection, Inc. of America wants to provide prepaid service in the state of Ohio. Global Connection, Inc. of America provides prepaid service by asking the customer to pay the first month's basic local service plus the Federal Line Charge, taxes and surcharges prior to providing dial tone. No customer deposits will be required at this time.

(B) Before a new customer can receive dial-tone through the Basic prepaid package, they must first pay for:

	<u>AT&T Areas</u>	
First Month's service	\$ 33.45 (each access line)	(D)
Installation Fee	<u>\$ 40.00</u> (each access line)	(I)
Total	\$ 73.45	(I)
	<u>CenturyTel/Sprint; Frontier/Verizon Areas</u>	(N)
First Month's service	\$ 49.45 (each access line)	
Installation Fee	<u>\$ 85.00</u> (each access line)	
Total	\$134.45	(N)
		(C)
		(C)

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**2.5 Payment Arrangements**

The following provisions shall apply to residential service to the extent that these provisions do not conflict with the Commission's Rules in which event the Commission's Rules will govern.

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service or facilities furnished by the Company to the Customer and to all users authorized by the customer, regardless of whether those services are used by the customer itself or are resold to or shared with other persons.

2.5.2 Billing and Collection of Charges

(1) All service and monthly recurring charges are due and payable upon receipt but no sooner than 14 days from the postmark on the bill. (T)

Customers pay an installation fee and receive a term of 30 days of service for the first month. Each month after the initial start-up the customer will be pre-billed for 30 calendar days per month. The customer's bill will be created the day following the connection date (CN) at which time the billing cycle is established. The Company offers a pre-paid service that requires customers to pay prior to the service period. Each month the customer will be billed 20 calendar days before the due date for the following month's service. For the customer to remain in a pre-paid status the due date for the pre-payment is scheduled 5 calendar days prior to the service end date. If payment is not received within 5 days after the due date, additional attempts to contact the customer by phone are scheduled prior to the service suspension date. Customers who do not make payment are processed for suspension on the 11th day following the due date and are processed for disconnection 10 days after the date of suspension. If payment is not received by the service end date, the customer must pay a late payment fee in addition to the past due balance. (T)

SECTION 4 - SERVICE RATES

4.1 Basic Local Exchange Service Rates

4.1.1 Monthly Recurring Charges

- The monthly service charge includes local phone service, taxes and surcharges.
- Any additional features added to the basic service

4.1.2 Rates

(A) Residential Basic Line Service*

First Line:	\$29.95 to 59.99 per month*
Each Additional Line:	\$29.95 to 59.99 per month*

*Monthly charges include local exchange phone service only. A Connection charge applies when a Global Connection Residential Basic Flat Rate Local Exchange Services subscriber requests connection to one or more customer calling features after the initial establishment of service.

(a) Nonrecurring Charges

- | | | |
|-----|--|-----------------|
| (1) | Installation charges apply. The charges are outlined on the price list. | (C) |
| (2) | If service is disconnected and the customer reinstates service, the customer is required to pay a reconnection fee and any remaining balance. If disconnected service is reconnected, there will be no guarantee that the same number can be retained. The charges are outlined in the price list. | (T)
(T) |
| (3) | If service is suspended and the customer restores service, the customer is required to pay a restoration fee and any remaining balance. The charges are outlined in the price list. | (N)

(N) |

SECTION 7 – RATES (continued)**Recurring Charges**

	AT&T Areas	CenturyTel/ Sprint Areas	Frontier/ Verizon Areas
Monthly Residential Service			
Basic Prepaid	\$33.45 (D)	\$49.45 (N)	\$49.45 (N)
(per Access Line)			

Nonrecurring Charges

	AT&T Areas	CenturyTel/ Sprint Areas	Frontier/ Verizon Areas
Installation Fee	\$40.00 (I)	\$85.00 (N)	\$85.00 (N)
Reconnection Fee	\$40.00	\$40.00	\$40.00 (N)
Restoration Fee	\$28.00	\$28.00	\$28.00 (N)

Exhibit C

A short description of the nature of the change(s), the intent of the change(s), and the customers affected.

The nature of the tariff changes are as follows:

- Increase Installation Fee and require payment up front rather than across 3 months;
- Clarify billing language for uniformity across states (affects current customers);
- Introduce non-recurring charges for reconnection and restoration fees; and
- Lower BLES rate for AT&T areas (affects current customers) and introduce rates for CenturyTel/Sprint and Frontier/Verizon areas.

Unless noted, the changes affect only new/prospective customers.

Exhibit D

Proposed customer notice - subject to change

The Company will send the final notice to customers 15 days prior to the effective date, and will supplement the Case with a copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Global Connection Inc. of America is notifying customers in Ohio of the following tariff changes:

Effective 5/6/2016

CHARGES			
Monthly Residential Service	AT&T Areas	CenturyTel / Sprint Areas	Frontier / Verizon Areas
Basic Prepaid (per access line)	\$33.45	\$49.45	\$49.45
Non-recurring Charges			
Installation Fee	\$40.00	\$85.00	\$85.00
Reconnection Fee	\$40.00	\$40.00	\$40.00
Restoration Fee	\$28.00	\$28.00	\$28.00

All service and monthly recurring charges are due and payable upon receipt but no sooner than 14 days from the postmark on the bill. Customers pay the full installation fee and receive a term of 30 days of service for the first month. Each month after the initial start-up the customer will be pre-billed for 30 calendar days per month. The customer's bill will be created the day following the connection date (CN) at which time the billing cycle is established. The Company offers a pre-paid service that requires customers to pay prior to the service period. Each month the customer will be billed 20 calendar days before the due date for the following month's service. For the customer to remain in a pre-paid status the due date for the pre-payment is scheduled 5 calendar days prior to the service end date. If payment is not received within 5 days after the due date, additional attempts to contact the customer by phone are scheduled prior to the service suspension date. Customers who do not make payment are processed for suspension on the 11th day following the due date and are processed for disconnection 10 days after the date of suspension. If payment is not received by the service end date, the customer must pay a late payment fee in addition to the past due balance.

Please refer to Global Connection Inc. of America's filed tariff if you have any questions.



Global Connection Inc. of America
P.O. Box 48269
Atlanta, GA 30362
1-877-511-3009

Customers may contact their State Public Service or Public Utility Commission with any unresolved questions or complaints concerning Lifeline services:

Colorado Public Utilities
Commission Consumer
Affairs at 303-894-2070
or 800-456-0858

Georgia Public Service
Commission's Consumer
Affairs Unit at 404-656-4501
or 1-800-282-5813

Kansas Commission's Office of
Public Affairs and Consumer
Protection at 785-271-3140 or
800-662-0027
TDD 800-766-3777

Massachusetts Consumer Division
Dept. of Telecommunications &
Cable 617-305-3531 or
800-392-6066

IMPORTANT	LIFELINE WIRELINE SERVICE INFORMATION:	LIFELINE ELIGIBILITY CRITERIA	Please check your eligibility on the list below	
Lifeline is a government assistance program. Only one Lifeline service is available per household. A violation of the one-per-household limitation constitutes a violation of the Federal Communication Commission's rules and will result in your de-enrollment from the program. Your household is not permitted to receive multiple Lifeline benefits whether they be from one or multiple companies. This includes wireline and wireless services. Lifeline is a non-transferable benefit. You may not transfer your benefit to any other person. You must activate your service. Lifeline is a federal benefit. Willingly making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program. Proof of eligibility is required and only eligible customers may enroll. Proof may consist of eligible program card or statement of benefits. Eligible Lifeline subscribers are offered our lowest basic wireline plan of \$20.70 per month plus taxes & fees in the AT&T area only.		Supplemental Nutrition Assistance Program (SNAP) (Food Stamps); Low Income Heat & Energy Assistance (LIHEAP); Supplemental Security Income (SSI); Federal Public Housing Assistance (Section 8); Temporary Assistance for Needy Families (TANF); National Free School Lunch Program (NSL); Medicaid; AL, AK, AZ, AR, CA, CO, CT, DE, DC, FL, GA, GU, HI, ID, IL, IN, IA, KS, KY, LA, ME, MD, MA, MI, MN, MS, MP, MO, MT, NE, NV, NH, NJ, NM, NY, NC, ND, OH, OK, OR, PA, RI, SC, SD, TN, TX, UT, VT, VA, WA, WV, WI, WY, PR.	Bureau of Indian General Assistance; AK, CA, FL, KS, LA, MN, OK, RI, UT	Food Distribution on Tribal Lands; FL, KS, LA, MN, OK, RI, UT
		Head Start (Income Qualifying / Tribal Lands Only); AK, CA, FL, KS, LA, MN, OK, RI, UT	135% of Federal Poverty Guidelines or Below; AL, AK, AR, CO, CT, DE, DC, FL, GA, GU, HI, ID, IL, IN, IA, KY, LA, ME, MD, MA, MI, MN, MP, MS, MT, NE, NV, NH, NJ, NM, NY, NC, ND, OK, OR, PA, PR, RI, SC, SD, TN, TX, UT, VA, WA, WV, WI, WY.	150% of Federal Poverty Guidelines or Below; AZ, KS, MI, NM, OH, TX, VT
		Tribally Administered TANF; AK, CA, FL, KS, LA, MN, OK, RI, UT		State has specific qualifying Programs (Check with us); AK, AR, CA, FL, GA, ID, KS, ME, MD, MA, MN, NE, NJ, NY, OH, OK, OR, RI, TX, UT, VT, VA, USVI, WA, WV, WI, WY

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Summary: Application of Global Connection Inc. of America for changes to BLES rates, terms and conditions electronically filed by Heather Kirby on behalf of Global Connection Inc. of America