

FILE

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From: webmaster@puc.state.oh.us  
 To: PUCO ContactThePUCO  
 Subject: PUCO CONTACT FORM: 106130  
 Received: 3/30/2016 11:33:48 PM  
 Message:  
 WEB ID: 106130 AT:03-30-2016 at 11:33 PM

Related Case Number:

TYPE: Comment

NAME: Mr. Richard Nye

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 6052 Greene Drive
- Brook Park , Ohio 44142-3014
- USA

PHONE INFORMATION:

- Home: 216-362-8437
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: r.nye@sbcglobal.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Richard A. Nye
- Service address: 6052 Greene Drive, Brook Park, OH 44142-3014
- Service phone: 216-362-8437
- *(no account number provided?)*

COMMENT DESCRIPTION:

Recommend First Energy request for a rate increase be denied. I am a current customer and was a First Energy share holder for nine years losing ten thousand dollars due to mismanagement of the First Energy Company. Living on a fixed income, I CAN NOT support First Energy's request for a rate increase until they clean up their act in support of their customers and share holders. There is too much waste in decisions and greed First Energy management has encumbered customers with to justify a need for a rate increase. Thank you.

This is to certify that the images appearing are an  
 accurate and complete reproduction of a case file  
 document delivered in the regular course of business.  
 Technician Sm Date Processed APR 01 2016

RECEIVED-CORRECTION PUCO  
 2016 MAR 31 PM 4:45

From: Bill Rinehart  
To: PUCO ContactThePUCO  
Subject: Re: Utilities Complaint Acknowledgement. Case: WRIN033116WC  
Received: 3/31/2016 12:40:04 PM

Message:

Gentlemen,

after reviewing their request, it does not make any sense that the public should pick up the tab for running obsolete high cost plants.

My current electricity bill is \$67 without using ANY electricity. This is Firstenergy portion of my electrical bill. They should direct some of the funds that we are already paying, not having consumers pick up the extra cost. If I choose to drive a truck that gets only 8 miles to a gallon, that's my own fault when there are other alternatives, but in there case I would pass it on to my neighbor.

Bill Rinehart

On Thu, Mar 31, 2016 at 12:23 PM, <[ContactThePUCO@puc.state.oh.us](mailto:ContactThePUCO@puc.state.oh.us)> wrote:

William Rineheart  
8644 Weaver Rd

Ravenna, OH 44266

Dear Mr. Rineheart:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO) regarding First Energy. Per our conversation, please respond with your concern and your email will be docketed in case file 14-1297-EL-SSO.

If you have questions or need additional information, please contact me by selecting reply to this e-mail or call our hotline at 1-800-686-PUCO (7826).

Sincerely,

Stephen Watson  
Customer Service Investigator  
Service Monitoring and Enforcement Department