

FILE

From: Johnny Glenn
 To: PUCO ContactThePUCO
 Subject: RE: Information Request. Case: JGLE03231660
 Received: 3/29/2016 8:35:53 PM
 Message:
 Dear Shawn,

14-1693-EL-RDR 2
 14-1694-EL-AAM

Thank you for hearing me explain my concerns regarding the case # 14-1693-EL-RDR and 14-1694-EL-AAM for the utility bailouts for AEP and FirstEnergy. As a concerned senior citizen who lives on a fixed income and who did not receive a Cost Of Living Adjustment (COLA) from Social Security this year, but was to told we had to live within our means. I do not believe that the Public Utilities Commission of Ohio (PUCO) should approve this bailout because it will cause a severe financial burden on many seniors and their family without receiving any services or benefit from this bailout.

Last year a private contractor was used by AEP to clear their right-of way of tree branches and limbs over their electric lines. Please keep this in mind: I had some branches over the electric line coming to my house from AEP's main pole and was told by a customer representative from AEP that I was responsible for that part of the electric line to my meter. A few weeks later I received a letter from a private company who wanted to charge me about \$6.00 per month for an insurance policy, if that part of the electric line was ever damaged (after the 30 days waiting period) then I would be covered for any repairs or replacement of that separate electric line to my electric meter. Here's my question: Why can't AEP or any one of these electric companies take ownership of these electric line(s) running from their main poles to their customer's meters instead of their customers paying for an insurance policy from a private company? At least the customer is getting something for their services instead of lining the pockets of the utility companies.

For some time now, the people and customers of Ohio need someone to be their advocate, to speak up for them and express their constituents concerns. Hopefully, my concerns won't fall on deaf ears, but will be used as voice for the many senior citizens of our great State of Ohio. Thank you for your attention to this matter.

Mr. Johnny Glenn
 615 Meadowridge Avenue NW
 Canton, Ohio 44708

PUCO

2016 MAR 31 AM 9:11

From: ContactThePUCO@puc.state.oh.us [mailto:ContactThePUCO@puc.state.oh.us]
 Sent: Tuesday, March 29, 2016 11:48 AM
 To: jglenn@neo.rr.com
 Subject: Information Request. Case: JGLE03231660

Dear Mr. Glenn:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO). Per your request, here are the case numbers for the AEP cases: 14-1693-EL-RDR and 14-1694-EL-AAM.

Should you have any additional utility-related questions, please do not hesitate to contact the PUCO Call Center at (800) 686-PUCO (7826) or visit our website at www.PUCO.ohio.gov.

This is to certify that the signature appearing on this accurate and complete reproduction of a case document delivered in the regular course of business.

Technician SM Date Processed MAR 31 2016
 file:///C:/Users/hunter/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Fil... 3/31/2016

Sincerely,

Shawn Thompson
Customer Service Investigator
Service Monitoring and Enforcement Department