

From: webmaster@puc.state.oh.us
 To: PUCO ContactThePUCO
 Subject: PUCO CONTACT FORM: 105981
 Received: 3/23/2016 4:05:37 AM
 Message:
 WEB ID: 105981 AT:03-23-2016 at 04:05 AM

14-1643-EL-RDR
 14-1644-EL-AAAM

Related Case Number:

TYPE: Comment

NAME: Ms. sharon estrada

CONTACT SENDER ? Yes

MAILING ADDRESS:

- (NO CITY?) , Ohio (NO ZIP??)
- USA

PHONE INFORMATION:

- Home: 1.419.562.2193
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: sle@columbus.rr.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- (no utility company name provided?)
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
 Technician DM Date Processed MAR 28 2016

i don't think AEP should have any additional charges in this latest whim theirs. you seem to give them everything they want. they are probably still collecting money from the civil war era. you are their sugar daddy, but the sugar you give them comes out of our pockets. most electric companies are using new technology and renewable sources to be more efficient and are lowering prices. but, not aep and first energy. outdated power plants did not happen over night. what do they do with their money? do they never reinvest in their own business? it wasn't too long ago you allowed them to charge for some scheme which did not happen. when it was suggested the consumers get their money back, either you or some court decided they didn't have to return the money. they walked away with millions of dollars...so what did they do with it? pocket it? 8 years of extra charges...the FIRST YEAR \$3+!!!!!!!

how much in succeeding years? and asked for a guaranteed profit? what business does that? this whole concept is throwing good money after bad. if you think they need the money so much, take it out of your budget! if this sounds like i'm ticked off, i am! there's too many charges on my electric bill as it is because they cried to you that they needed the money. they should learn how to keep their plants updated as they go along. please don't give into their pleas. allow them to learn how to run their plants efficiently. electricity runs this country and i like to flip on a switch for lights and my coffee pot, etc. as well as the next person but this is over the top! it's a real crock! sincerely, (and i mean that) sharon estrada

From: webmaster@puc.state.oh.us
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 106014
Received: 3/24/2016 7:49:45 PM
Message:
WEB ID: 106014 AT:03-24-2016 at 07:49 PM

Related Case Number:

TYPE: Comment

NAME: Mr. Daron Holton

CONTACT SENDER ? Yes

MAILING ADDRESS:

- *(NO CITY?) , Ohio (NO ZIP??)*
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: daron.holton@outlook.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: American Electric Power
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

I was an employee of American Electric Power for 17.5 years until they no longer felt they needed me or several hundred other people. I survived 10 years of the down sizing before it caught up to me. Before that, AEP regularly gave very good raises. During the down sizing they gave good raises. I can only assume the good raises have continued since I was released 13 years ago. I'm sure there are many other reasons for AEP's high rates, but even while there, I couldn't understand why the salary increases were not put on hold. Also, while at AEP, working in the engineering department, I felt the project spending was mis-directed. Just ask the personnel at the power plants. I currently work for an engineering consulting company and occasionally, we work on projects for AEP. I constantly need to

explain to my coworkers how AEP thinks. To my coworkers, the AEP way is a waste of resources. By the way, I still don't make as much money as I did in 2002.