

From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 106016  
Received: 3/24/2016 11:21:52 PM  
Message:  
WEB ID: 106016 AT:03-24-2016 at 11:21 PM

14-1693-EL-RDR  
14-1694-EL-AMM

Related Case Number: 14-1693

TYPE: Complaint

NAME: Ms. Cynthia Rafalski

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 230 Rainswept Dr
- Galloway , Ohio 43119
- USA

PHONE INFORMATION:

- Home: 6148682224
- Alternative: *(no alternative phone provided?)*
- Fax: 230

E-MAIL: cyn003soul@aol.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Cynthia Rafalski
- Service address: 230 Rainswept Drive, Galloway, Ohio 43119
- Service phone: 6148514751
- Account Number: 10723705249

COMPLAINT DESCRIPTION:

I am very concerned about AEP coming to the PUCO to raise our rates once again. The Utility companies makes millions of dollars every year while the consumer struggles to pay their bills. I was asked to join an affiliate of AEP to lower my bill each month but I am paying more than I was so what did I gain by this? It seems that the consumer is always asked to pay more and more because of poor planning on the part of big companies. Please deny AEP's request for a increase to our electric bills. There are so many of us on a fixed income that we cannot afford to pay more when we pay such high bills as it is. Thank you for your consideration in this matter

PUCO

2016 MAR 25 PM 2:48

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MAR 25 2016  
Date Processed  
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