

FILE Dear P. U. C.

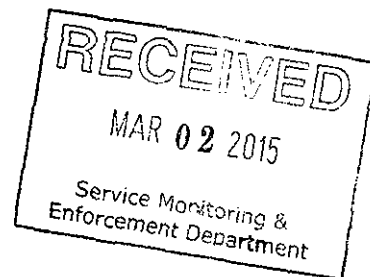
PH 1397 EL 550

(3)

I have enclosed a copy of our Electric Bill.
I am ashamed & very upset over these Rediculous
Electric Bills. We've turned off our Electric Healer
& EXTRA LIGHTS. We have a Propane stove & fuel oil
Furnace. We have a small house we live in.

Please don't give them & increase - we are on
social security & can Barly live as it is.

Marlene Shaffer
330-227-9392

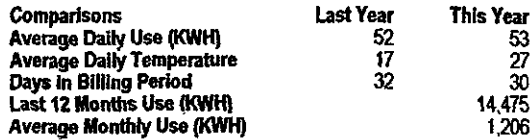


PUCO

RECEIVED-DOCKETING DIV
2016 MAR -2 PM 4:05

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business.
Technician E Date Processed MAR 02 2016

	PREVIOUS Balance	Payments Adjustments	CURRENT Charges	AMOUNT Due
Ohio Edison	105.45	-105.45	216.39	216.39
FirstEnergy Solutions Corp	109.60	-109.60	109.54	109.54
Total	215.05	-215.05	325.93	325.93



Ohio Edison
A FirstEnergy Company

THE UNIVERSITY OF CHICAGO

00030485 01 AT 0.413
JACK L SHAFFER
10981 ECHO DELL RD
ROGERS OH 44455-8717

Amount Paid	
Amount Due	\$325.93
Due Date	Mar 07, 2016

OHIO EDISON
PO BOX 3887
KRON OH 44309-3687

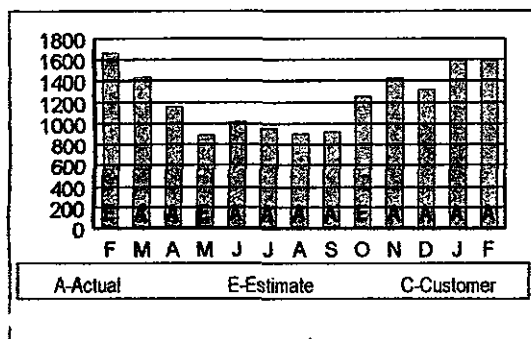
[illegible]

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com.
Bill issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

Messages	Account Summary	Amount Due
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.	Previous Balance	215.05
Your current PRICE TO COMPARE for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov .	Payments/Adjustments	-215.05
Residential Service - 0001164471 - 7.32 cents per KWH	Balance at Billing on Feb 22, 2016	0.00
Your next meter reading is scheduled to occur on or about Mar 21, 2016.	Ohio Edison	105.16
The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 1-800-829-1040 or visit www.irs.gov/individuals .	Ohio Edison - Misc. Charges	108.00
We are required to include your name, address and usage information on a list of eligible customers that is made available to other competitive retail electric service providers. If you do not wish to be included on this list, please call us at 1-800-225-0444, go to the Customer Choice section of our website - www.firstenergycorp.com - or write to us at 76 S. Main St., Akron, OH 44308 Attn: FECC. Please note that an election to not be included on this list will not prevent Ohio Edison, The Illuminating Company or Toledo Edison from providing your information to governmental aggregators. If you previously made a similar election, your name will continue to be excluded from the list without any additional action on your part. If you previously decided not to be included on the list and would like to reverse that decision, please call or write us at the same telephone number and address.	FirstEnergy Solutions Corp - Consumption	109.54
	Late Payment Charges	3.23
	Total Current Charges	325.93
	Amount Due by Mar 07, 2016	\$325.93
	Usage Information for Meter Number SS13440924	
	Feb 18, 2016 KWH Reading (Actual)	5,150
	Jan 20, 2016 KWH Reading (Actual)	3,559
	KWH used	1,591
	Charges From Ohio Edison	
	Customer Number: 0802842632 0001164471	
	Rate: Residential Service OE-RSD	
	Customer Charge	4.00
	Distribution Related Component	79.56
	Economic Development Component	0.17
	Cost Recovery Charges	21.43
	Current Consumption Bill Charges	105.16
	Late payment charge	3.23
	Security Deposit Request	108.00
	Total Charges	\$ 216.39
	Charges From FirstEnergy Solutions Corp	
	341 White Pond Drive Bldg B3, Akron, OH 44320-1119	
	Customer Service: 1-888-254-6359	
	Account Number: 112719203 Rate: FES-G940	
	Billing Period: Jan 20, 2016 to Feb 18, 2016	
	Basic Charge	1,591 KWH x 0.068850
	Total FirstEnergy Solutions Corp Charges	109.54
	Detail Payment and Adjustment Information	
	02/15/16 Payment	-215.05

Additional messages, if any, can be found on back.

Usage History			
Feb 15	1,662	Aug 15	901
Mar 15	1,435	Sep 15	921
Apr 15	1,153	Oct 15	1,259
May 15	893	Nov 15	1,429
Jun 15	1,019	Dec 15	1,323
Jul 15	950	Jan 16	1,601
		Feb 16	1,591



Comparisons	Last Year	This Year
Average Daily Use (KWH)	52	53
Average Daily Temperature	17	27
Days in Billing Period	32	30
Last 12 Months Use (KWH)		14,475
Average Monthly Use (KWH)		1,206

Return this part with a check or money order payable to Ohio Edison

Ohio Edison
 A FirstEnergy Company

76 South Main Street
 Akron, OH 44308-1890

Account Number: 110 017 905 420



00000485 04 AT 0 473

Amount Paid	
Amount Due	\$325.93