

PUBLIC UTILITIES COMMISSION: AEP 13-23 85-EL 950

I AM WILLARD L. MORAN OF 1924 WONDERLICK ROAD
LIMA, OHIO 45805. I HAVE SEVERAL COMPLAINTS TO FILE AGAINST
AMERICAN ELECTRIC POWER COMPANY, AND WILL FILE EACH SEPARATELY.
MY ACCOUNT NUMBER WITH AEP OHIO IS 074-515-906-0-3.

AEP INITIATED A NEW WAY OF DETERMINING FIVE OF THEIR SIX "OHIO
AEP CHARGES," THEY ARE: TRANSMISSION SERVICE, DISTRIBUTION SERVICE, RETAIL
STABILITY RIDER, DEFERRED ASSET PHASE-IN RIDER, AND PHASE IN RECOVERY
RIDER. IN TALKING TO 2 CUSTOMER SERVICE REPS AT 1-800-672-2231, THEY BOTH
CLEARLY STATED THAT THESE 5 FEES ARE NOW DETERMINED BY THE AMOUNT OF
ELECTRICITY, IN KWH, THAT A CUSTOMER USES, AND THAT, THE MORE ELECTRICITY ONE
USES, THE HIGHER WILL BE THESE 5 FEES. MY COMPLAINT IS THAT THIS NEW
POLICY RESULTS IN A TYPE OF ECONOMIC DISCRIMINATION AGAINST MANY
PEOPLE WHO OWN OLDER HOMES WITH WORN OUT WINDOWS AND DOOR SEALS,
MAYBE AN INFERIOR TYPE OF HEATING, WHEN THESE FOLKS DO NOT HAVE THE MONEY
TO MAKE UPGRADES - (REPLACE WINDOWS AND DOORS, MAYBE BUY A NEW FURNACE).
THESE REPLACEMENTS CAN OFTEN RUN IN THE \$20,000 TO \$25,000 RANGE TO UPDATE
AN ENTIRE HOUSE. MANY FOLKS WHO ARE RETIRED, MANY OLDER FOLKS, MANY
POORER PEOPLE, SIMPLY DO NOT HAVE THE MONEY TO MAKE THE NEEDED IMPROVEMENTS.
CONSEQUENTLY, THESE FOLKS COULD BE FORCED TO PAY THESE OUTRAGEOUS SERVICE
FEES FOREVER.

I ARGUED WITH AN AEP SERVICE REP. WHEN SHE STATED THAT THIS
NEW POLICY DOES NOT DISCRIMINATE AGAINST ANYONE, BECAUSE ALL PEOPLE WHO
USE MORE KWH OF ELECTRICITY, RATHER RICH OR POOR, WILL ALL HAVE TO PAY HIGHER
AEP SERVICE FEES. I REPLIED, THAT IT WILL RESULT IN A TYPE OF ECONOMIC
DISCRIMINATION, BECAUSE A RICHER PERSON WILL BE ABLE TO BUY NEW WINDOWS OR DOORS,
MAYBE A NEW FURNACE, OR BUY A NEWER HOME WITH ALL NEW WINDOWS AND DOORS,
WHERE AS, A POOR PERSON, A RETIRED PERSON, AN ELDERLY PERSON, IN MANY MANY
INSTANCES, SIMPLY WILL NOT BE ABLE TO MAKE NECESSARY UPGRADES, WILL NOT BE ABLE TO
BUY A NEW HOME, AND AGAIN, HAVE TO PAY THESE HIGH SERVICE FEES, FOREVER. THIS
NEW POLICY IS A SHAMEFUL DISGRACE. IT ADDS INSULT TO INJURY FOR THESE FOLKS,
WHO NOW, ON TOP OF THEIR ALREADY HUGE ELECTRIC BILLS FOR ACTUAL KWH OF
ELECTRICITY USED, MUST ALSO FORK OVER A WHOLE BUNDLE OF ADDITIONAL MONEY FOR
SKY-HIGH SERVICE FEES, OR HAVE THEIR ELECTRIC POWER SHUT OFF, MANY FOLKS WILL SUFFER.

PLEASE HAVE AEP IMMEDIATELY STOP THIS HURT, AND DISCRIMINATION.

Willard L. Moran
2-18-16

PUCO

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P.S. MY HOME PHONE # IS 419-999-1467

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