

FILE

From: webmaster@puc.state.oh.us
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 104921
Received: 2/5/2016 6:56:41 PM
Message:
WEB ID: 104921 AT:02-05-2016 at 06:56 PM

14-1297-EL-550

Related Case Number:

TYPE: Complaint

NAME: Mr. Joseph Frame

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 2732 Rita Dr.
- Lorain , Ohio 44053
- USA

PHONE INFORMATION:

- Home: 440 218 9419
- Alternative: 440 752 9964
- Fax: (no fax number provided?)

E-MAIL: joseph.frame@twc.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Joseph Frame
- Service address: 2732 Rita dr.
- Service phone: 440752 9964
- Account Number: 110 012 042 963

COMPLAINT DESCRIPTION:

I just can't understand why First Energy needs to increase their prices on electric. It's not like I just get a pay increase every time I would ask my employer to give me a pay increase. I am on a fix income from my employer. I haven't seen a pay increase in the last 6 yrs. I just don't get it. Every company wants to increase everything around you but no one want to give any more to their employee's. And another thing Why does a Public Utilities have to Put their name on a Billionaires Stadium like the Cleveland Browns. Even though no ones wants to admit some one has to be paying to put that Public Utilities name on that Billionaires Stadium. Look forward to hear from someone. Thank you.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician

Date Processed

From: mal531@roadrunner.com
To: PUCO ContactThePUCO
Subject: Re: MLEO020816OI
Received: 2/9/2016 12:15:13 AM
Message:
Dear Sirs,

I am a 74 year old widow and retired school teacher. It took me 20 years of part time college attendance to get my teaching degree while raising my three sons. I taught 30 years and retired. When my husband died, I was not entitled to his social security benefits. I was told it had something to do with double dipping. I wish someone would give me extra money to pay my bills. Shame on you for even considering this rate hike request. I thought your role was to protect the people and the public. Evidently, I am mistaken.

Mary Ann Leombruno

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