

FILE

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 To: PUCO ContactThePUCO  
 Subject: PUCO CONTACT FORM: 104864  
 Received: 2/3/2016 12:34:38 PM  
 Message:  
 WEB ID: 104864 AT:02-03-2016 at 12:34 PM

RECEIVED-SOCKETING DIV

2016 FEB -4 AM 11:47

PUCO

Related Case Number:

14-1693-EL-RDR

TYPE: Complaint

NAME: Ms. April Shelton

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 5254 Sanders Dr
- Columbus
- Columbus , Ohio 43213
- USA

PHONE INFORMATION:

- Home: (614)597-7651
- Alternative: (614)597-7651
- Fax: (no fax number provided?)

E-MAIL: apriljshelton@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: American Power and Light, LLC
- Name on account: April J. Shelton
- Service address: 5254 Sanders Dr
- Service phone: 6145977651
- Account Number: 1018969

COMPLAINT DESCRIPTION:

Electric bill extremely high compared to the apartment complex that uses AEP. Our bills at The Residences at Edegewater Place apts are 2.5 times as much as the same size apt at Wellington Woods apts. This is thievery and to me they are price gouging us. Our bill increased when a few neighbors moved, we believe they are combining all the apts electricity usage. I use energy efficient lightbulbs throughout my apt, only use one light and tv, heater, hot water heater and the usual appliances. Please help. I have been living here going on my 6th year and my electricity bills are ridiculous. I have complained many times. I thought they would change electric companys when Ardent properties was bought out by Bray and Co.

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 Technician Am Date Processed 2/4/16