

FILE

From: webmaster@puc.state.oh.us  
 To: PUCO ContactThePUCO  
 Subject: PUCO CONTACT FORM: 104351  
 Received: 12/31/2015 7:42:35 AM  
 Message:  
 WEB ID: 104351 AT:12-31-2015 at 07:42 AM

15-1594-AU-COI

Related Case Number:

TYPE: Comment

NAME: Mrs. CAROLYN S MYERS

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 23 GREENHEDGE CIRCLE
- DELAWARE, Ohio 43015
- USA

PHONE INFORMATION:

- Home: 6143618657
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: SMYERS@PHINNEYINDUSTRIAL.COM

INDUSTRY:Electric

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- Name on account: MICHAEL R MYERS
- Service address: 23 GREENHEDGE CIRCLE
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

We recently moved to 23 Greenhedge Circle, Delaware, Ohio 43015 and had the unpleasant surprise finding out that our electric rates are much higher than when we lived in Powell, Ohio 43065. The Company that provides our electric power is owned by the builder of the condos and we have no choice in our carrier. When we called to have the account put into our name they did not do a final reading for the previous owner and only estimated the meter reading leaving us with a very large beginning amount due. They said it was our responsibility to request a specific

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meter reading and it is not done routinely. The recent editorial in the Dispatch has prompted this comment. We are told the builder has a 10 year agreement to serve this condo community and there are 3 years left. Most of us are senior citizens and the amount we are paying for electric service is troubling. We moved from an all electric house and our electric service now will be more than we were paying on Steitz Rd. We are hoping the article in the Dispatch this week will prompt you to look at this issue further.

From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 104331  
Received: 12/30/2015 5:13:59 AM  
Message:  
WEB ID: 104331 AT:12-30-2015 at 05:13 AM

15-1594-AU-COI

Related Case Number:

TYPE: Comment

NAME: Ms. L Schmidt

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 777 Worthington Woods Blvd
- Suite 105
- Worthington , Ohio 43085
- USA

PHONE INFORMATION:

- Home: 614-738-6500
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: magzag@aol.com

INDUSTRY:Water

ACCOUNT INFORMATION:

- Company: Sub Metered Water & Electric
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

Thank you very much for looking into the matter of submetering in Living Preferred Communities. I am a 55 year old single woman who has lived at Alexander Square for a year and I have paid electric bills since I was 17. I know how much electric cost. It is criminal what these apartment/condo are getting away with. AND they continue to be allowed to build more mega complexes! Not only do they resale the utilities at a HUGE increase, I believe they lie and cheat

the meter to what they want and charge what they expect the average to be. Again I am one person who works full time and watches very little tv and not many electronics. On 2/18 I moved in and the next day I went to Florida. I turned everything off and I was gone for 2 weeks. My charge just for those 2 weeks was 225 KWH usage of electric and was \$40.57. NO HEAT AND I WASN'T HOME! My next bill was for 1236 KWH usage and it was \$176. I have lived there almost a year and I have never used that much KWH. My average is 500 KWH. I believe I paid and made up for the difference of the apartment sitting empty or its just what they felt like charging me. I complained to American Power & Light and they said it was because it was so unusually cold I had the heat up. I grew up in an old farm house without heat upstairs. I don't crank up my heat. In August, I was gone again for for 2 weeks. I purposely made positive that I turned everything off including the air conditioning and my KWH usage was 471. The next month I used 490 KWH and it was with me home and running my air conditioning. How can that be??? I called again and got some lame excuse. I believe these submetering companies prey off of the young and forgeigners tenants that do not know what they should be paying for utilities. They are stealing MILLIONS of dollars ripping tenants off and the State of Ohio is allowing it. I have 1 more month before I move and trust me I will NOT move to another apartment complex that submeters. PS...I won't go into how they raise the "Service Charge Fee" without notice it went from \$4.75 to \$.6.75. Service fee for what? OR the Common KWH charge that averages \$6.per bill. They purposely keep the place lit up and electric rolling 24 -7. Wasteful! I would be happy to help out in anyway and to give you copies of any bill or whatever you need. It just needs to stop!! The State of Ohio needs to not allow this to continue!! It's horrible!

From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 104365  
Received: 1/2/2016 10:03:18 AM  
Message:  
WEB ID: 104365 AT:01-02-2016 at 10:03 AM

15-1594-AU-COI

Related Case Number:

TYPE: Comment

NAME: Mr. Danny Sklenicka

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 5755 High Rock Drive
- Westerville , Ohio 43081
- USA

PHONE INFORMATION:

- Home: 4403711305
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: dsklenicka@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: American Power and Light
- *(no account name provided?)*
- Service address: 5755 High Rock Drive, 43081
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

I read recently in the Columbus Dispatch (<http://www.dispatch.com/content/stories/business/2015/11/18/puco-plans-probe-into-submetering.html>) that you are investigating the practices of submetering utility companies in Ohio, specifically those that work with/for condos and apartments. I have had to deal with American Power and Light and Columbus and Central Ohio Systems (electric and water, respectively). I moved into the community and had no idea about these middle-man billing

companies. I was surprised to see that I was paying 25-30 percent more for utility services, despite having a more energy-efficient home. While I understand that companies are incentivized to make a profit, I think these submetering companies are being exceptionally greedy. Our association is stuck with the same electric company until 2020 because the developer, who also owns the APL company, signed a 15-year deal with APL to provide electric. As a consumer, we have no option on who to use for utilities; instead, we are stuck paying up to 40 percent more for electric services until the end of the contract. Please consider the consumer and fair choice in Ohio as you work through your investigation. At the end of the day, I think oversight and fairness are the key here. These companies should not bankroll profit because of a loophole in Ohio law. As you drive around Columbus, all you see being built are condos and apartments. Please, protect the residents from these questionable practices! Thanks again for looking into this! You have the support of the Traditions at Rocky Fork Condominium Association!